



2020 Education Agenda



A SERVICE OF

nrc
HEALTH

Leading the Health System of the Future, Today

Craft a bold new role for the board and senior leaders to build a new kind of healthcare delivery system

INTENTIONAL GOVERNANCE

Excel in governance performance integrity to build the health system of the future

MASTERING QUALITY

Maintain “true north”: zero harm and STEEEP care for every patient, every time, everywhere

DIGITAL INTELLIGENCE

Build competencies in AI, predictive analytics, and virtual care to transform the business of healthcare

EMBOLDEN STRATEGY

Address the risks of not taking risk and lead in the face of uncertainty

FROM COMPETITION TO COLLABORATION

Ensure that all partnerships help achieve the Triple Aim

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The Governance Institute's education programs and resources facilitate **Intentional Governance**, our high-performance board development framework that enables boards to become more effective, efficient, and agile.

Our 2020 Education Agenda focuses on key issues affecting all our members, and drives our conference programming, publications, online learning, and Webinars throughout the year.

In addition to the key areas of focus represented here, focused education topics will be addressed in 2020 programs and publications for our Governance Learning Cohorts:



INDEPENDENT HOSPITALS



HEALTH SYSTEMS



SUBSIDIARIES



ACADEMIC HEALTH CENTERS



CHILDREN'S HOSPITALS



PUBLIC HOSPITALS



RURAL & CRITICAL ACCESS HOSPITALS

Please visit

[GOVERNANCEINSTITUTE.COM/EDUCATIONAGENDA](https://www.governanceinstitute.com/educationagenda)

to learn more about The Governance Institute's resources related to the 2020 Education Agenda and our 2020 education topics for our Governance Learning Cohorts.

Focus on Governance

Leadership Conference

January 19–22, 2020

The Ritz-Carlton, Naples
Naples, Florida



Leadership Conference

February 9–12, 2020

Eau Palm Beach Resort & Spa
Manalapan, Florida



Leadership Conference

April 26–29, 2020

Fairmont Scottsdale Princess
Scottsdale, Arizona



Governance Support Forum
September 12–13, 2020

Leadership Conference
September 13–16, 2020

The Broadmoor
Colorado Springs, Colorado

