Leading the New Healthcare Journey

Human Understanding
• N = 1: Designing the consumer journey of care using a personalized approach
• Transforming patient transactions into patient relationships through innovations in engagement
• The New B2C: Implementing business-to-community innovations to better serve entire communities

Diversity, Equity, & Inclusion
• Community listening, deepening awareness, and driving progress
• Connecting DE&I to leadership and the workforce

Post-Pandemic Strategy
• Excelling at resilience and reinvention
• Social determinants: building a mission-directed business model
• Carrying out a new future: from commitment to action

Continually Evolving Virtual Care
• Enhancing integration, access, value, and cybersecurity
• Expanding digital presence strategy

Caring for a Changing Workforce
• Launching strategies that create joy and strengthen engagement
• Supporting goals with foundational workforce metrics

Intentional Governance
• Mastering fundamentals so board members can be at their best
• Leveraging governance structure, culture, and practices to advance performance enterprise-wide

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Ongoing Governance Education

The Governance Institute’s education programs and resources facilitate Intentional Governance, our high-performance board development framework that enables boards to become more effective, efficient, and agile.

Our 2022 Education Agenda focuses on key issues affecting all our members, and drives our conference programming, publications, online learning, and Webinars throughout the year.

In addition to the key areas of focus represented here, focused education topics will be addressed in 2022 programs and publications for our Governance Learning Cohorts:

- INDEPENDENT HOSPITALS
- ACADEMIC HEALTH CENTERS
- HEALTH SYSTEMS
- CHILDREN’S HOSPITALS
- SUBSIDIARIES
- PUBLIC HOSPITALS
- RURAL & CRITICAL ACCESS HOSPITALS

Please visit GovernanceInstitute.com/EducationAgenda to learn more about The Governance Institute’s resources related to the 2022 Education Agenda and our 2022 education topics for our Governance Learning Cohorts.
January 2022 Leadership Conference
January 16–19, 2022
The Ritz-Carlton, Naples
Naples, Florida

February 2022 Leadership Conference
February 13–16, 2022
Eau Palm Beach Resort & Spa
Manalapan, Florida

March 2022 System Forum
March 6–8, 2022
The Cloister at Sea Island
Sea Island, Georgia

April 2022 Leadership Conference
April 10–13, 2022
Fairmont Scottsdale Princess
Scottsdale, Arizona

September 2022 Leadership Conference
September 11–14, 2022
The Broadmoor
Colorado Springs, Colorado