The Compass Regional Hospice team offers individuals, families and our communities in Caroline, Kent, and Queen Anne's counties “Care on your terms” through comprehensive, professional and compassionate care and grief support.

FACT and FIGURES – 2019 Calendar Year

Demographics:

- **Service Area**: Caroline, Kent, and Queen Anne’s counties
- **Number of Patients Served in 2019**: 604
- **Average Daily Census 2019**: 93.1
- **Number of Employees**: 87
- **Number of Volunteers**: 245
- **Total Volunteer Hours**: 21,683

Services:

- Palliative Physician Services
- Interdisciplinary Approach to Care
  - RN Case Management
  - Medical Social Work
  - Chaplain
  - Certified Nursing Assistance
  - Volunteer Support
- Perinatal / Infant Loss Counseling Support
- Pediatric Hospice
- Open Access
- Palliative Care
- VA Partnership
- Centreville Residential Hospice Center (6 beds)
- Chestertown Residential Hospice Center (4 beds)
- Healing Arts Program
- Pet Therapy

The Hope & Healing Center (Grief / Loss Support):

- 158 Counseling Clients (47% hospice death; 53% non-hospice community death)
- Total Face to Face Grief and Loss Counseling Sessions: 672
- Perinatal / Infant Loss Counseling Support: 4 families
- Children's Bereavement Support Camp: 65 participants (ages 4-17)
- Loss due to Suicide Counseling: 12 participants
- Community Forums on Suicide Education & Advocacy: 12 participants
Reimbursement

HOSPICE PAYOR MIX

- 91% Private Insurance
- 8% Medicare
- 5% Medicaid
- 0% Qcode
- 0% No Pay

UNCOMPENSATED CARE

- [CATEGORY NAME] $240,993
- [CATEGORY NAME] $246,322