FACTS AND FIGURES
2019 CALENDAR YEAR

Frederick Health Hospice is a community based nonprofit dedicated to helping others live fully. Our mission is to promote quality of life by providing compassionate medical, emotional, spiritual and bereavement support to individuals and their loved ones facing a life limiting illness. We’re invested in the well-being of our community and continue to position ourselves for the future to strengthen our ability to provide comprehensive patient and family care.

Demographics:
- Service Area: Frederick/Montgomery Counties
  - Frederick: 1,213
  - Montgomery: 6
- Number of Patients Served in 2019: 1,357
- Average Daily Census 2019: 208.7
- Number of Employees: 100
- Number of Volunteers: 210
- Total Volunteers Hours: 12,392

Services (Care Team)
- Hospice/Palliative Care Physicians
- Nurses
- Home Health Aides
- Volunteers
- Social Workers
- Spiritual Care Team
- Veteran Liaisons
  - VA Partnership/We Honor Veterans – Four Stars
- Music Therapist
- Bereavement Counselors
- Residential Hospice House (6 Beds)
- Massage Therapists, Comfort Pets, Reiki Sessions

Bereavement (Grief/Loss Counseling Support)
- Hospice Grief Support Families Served: 1,767
- Individual Grief Counseling (Hospice/Community) Sessions: 930
- Perinatal/Infant Loss: 5
- Overdose Grief Support: 30
- Children’s Grief Support Camps (Participants): 66
- Suicide Grief Support: 45

Workforce Development (Internships)
- Chaplaincy
- Grief Counseling
- Nursing
- Social Work

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th># Served</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hispanic</td>
<td>22</td>
<td>2%</td>
</tr>
<tr>
<td>African American/Black</td>
<td>64</td>
<td>5%</td>
</tr>
<tr>
<td>Asian/Pacific Islander</td>
<td>12</td>
<td>1%</td>
</tr>
<tr>
<td>Another race/Multiracial</td>
<td>6</td>
<td>0%</td>
</tr>
<tr>
<td>Caucasian/White</td>
<td>1,253</td>
<td>92%</td>
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</tbody>
</table>

Patients served by Age
- 25-34: 0%
- 35-64: 10%
- 65-74: 17%
- 75-84: 30%
- 85-105: 43%

Hospice Payor Mix
- Medicare Benefit: 91%
- Commercial Insurance Benefit: 8%
- Veterans Administration: 0%
- Tricare Benefit: 0%
- Medicaid Benefit: 0%
- Charity: 1%

Uncompensated Care
- Hospice Care, $106,596
- Bereavement Support Services, $265,950
- Hospice Residential Room & Board, $284,854