DEM Graphics - FY 2019

- Service Areas:
  - Baltimore City, Baltimore, Carroll, Harford and Howard Counties (Frederick County – Gilchrist Kids)
- Number of Patients Served (Hospice/MCCM)... 6,140
- Average Daily Census (Hospice)......................... 957
- Average Daily Census (MCCM).............................. 80
- Number of Employees ........................................... 613
- Number of Volunteers .......................................... 526
- Total Volunteer Hours ........................................... 33,254
- Elder Medical Care Services Patients Served... 11,400
- Counseling Clients.............................................. 860
  *(includes community clients)*
- Total One-On-One Grief and Loss Counseling Sessions ............... 5,100

SERVICES

Hospice
- Home & Residential Community Care (skilled nursing facilities, assisted living facilities, group homes)
- Inpatient Hospice Care
  - Gilchrist Center Towson
    - 34 acute inpatient beds
  - Gilchrist Center Howard County
    - 10 acute inpatient beds
  - Gilchrist Center Baltimore
    - 18 adult acute & residential beds
    - 4 pediatric acute & respite beds
- Perinatal & Pediatric Hospice (Gilchrist Kids)
  - Founding member of state-wide pediatric hospice network
  - Support groups for bereaved parents
- Care Choices & Hospice
- Music Therapy
- Health Care Equity Initiatives
  - Jewish Hospice Program
  - We Honor Veterans
  - African-American Community Outreach & Education
  - Global Partnership (Tanzania)

Elder Medical Care
- Primary Geriatric and Palliative Home Care
- Medical Director and Attending Providers in 30 area Nursing Homes

Counseling & Support
- Palliative Care
- Care Navigation
- Grief & Loss Support

WORKFORCE DEVELOPMENT (INTERNSHIPS)
- Medical, Nursing, Chaplains, Social Work, Pharmacy, Grief Counseling, Music Therapy, Pharmacy and Health Care Administration

HOSPICE FACT SHEET FOR DAY IN ANNAPOLIS 2019

PATIENTS SERVED BY COUNTY
- Baltimore County...47.1%
- Baltimore City........23.5%
- Howard County......16.5%
- Harford County.......7.0%
- Carroll County.......2.3%
- Other..................3.6%

PATIENTS SERVED BY AGE
- 0-30..................1.4%
- 31-50..................2.7%
- 51-60..................6.7%
- 61-70..................13.2%
- 71-80..................20.2%
- 81-90..................31.8%
- 91+.....................24.0%

PATIENTS SERVED BY ETHNICITY
- Caucasian...........71.1%
- African American....23.7%
- Asian................2.1%
- Other................1.6%
- Hispanic............1.0%
- American Indian or Alaska Native........0.2%
- Unknown...............0.3%

REIMBURSEMENTS

Payor Mix
- Medicare..............84.8%
- Commercial...........13.1%
- Medicaid..............2.1%
- VA Administration....0.1%

Uncompensated Care
- Financial Assistance $2,218,342
- Counseling and Support $1,359,533
- Gilchrist Center Towson $1,499,718
- Gilchrist Center Howard County $831,204
- Gilchrist Center Baltimore $1,248,778
- Gilchrist Kids $793,061
- Palliative Care $481,146

Total: $8,431,783

Gilchrist cares for thousands of individuals and families annually throughout Central Maryland. We provide care at homes, in our inpatient centers, in residential care communities—which include long-term care and assisted living facilities—and throughout the community, with a focus on Counseling & Support, Elder Medical Care and Hospice Care. Gilchrist is committed to serving a diverse population. We provide cultural diversity training to staff and provide care tailored to cultural and religious preferences whenever possible.

Mission
To provide counseling, support and care to anyone with a serious illness, so they may live life to the fullest.

Vision
We are deeply committed to giving people the clear information and loving support they need to make informed choices about their care.

888.823.8880  gilchristcares.org