To provide dignity and compassion at the end of life's journey.

FACT and FIGURES – 2019 Calendar Year

Demographics:
- Service Area: Charles County
- Number of Patients Served in 2019: 384
- Number of Volunteers: 56
- Average Daily Census in 2019: 44.6
- Number of Employees: 30 FTE
- Total Volunteer Hours: 2,385

Patients Served by Age

- 0-24: 7 (1.8%)
- 25-34: 49 (12.5%)
- 35-64: 69 (17.6%)
- 65-74: 127 (32.4%)
- 75-84: 139 (35.5%)
- 85-200: 1 (0.3%)

Patients Served by Ethnicity

- Caucasian/White: 139 (69.1%)
- African American/Black: 69 (34.6%)
- Hispanic/Latino: 1 (0.5%)
- Asian or Pacific Islander: 1 (0.5%)
- Another race or Multi-racial: 1 (0.5%)

Services:
- Interdisciplinary Approach to Care
  - RN Case Management
  - Chief Medical Director
  - Medical Social Work
  - Chaplain
  - Certified Nursing Assistance
  - Volunteer Support
- We Honor Veterans – Four Star – Served 94 patients in 2019
- VA Partnership
- Hospice House (10 beds)
  - GIP
  - Residential
  - Respite
- ACHC Accreditation

Bereavement (Grief / Loss Support):
- 87 Grief and Loss Counseling Sessions

Reimbursement

Hospice Payor Mix
- Medicare: 86%
- Commercial Insurance: 8%
- TriCare: 4%
- Medicaid: 2%

Workforce Development (Internships):
- Nursing