DEMOGRAPHICS

- Service Area: Anne Arundel and Prince George’s Counties
- Number of Hospice Patients Served in 2019: 3,306
- Average Daily Census 2019: 462
- Number of FTEs: 251 with an average of 20 PRNs
- Number of Volunteers: 386
- Total Volunteer Hours: Approximately 16,889 hours

![Patients Served by County](image)

SERVICES

- Interdisciplinary approach to care
  - RN Case Management
  - Physician
  - Social Work
  - Chaplain
  - Certified Nursing Assistance
  - Volunteer Support
- 20 pediatric hospice patients
- 1,151 unique palliative care patients with a total of 3983 visits

![Patients Served by Age](image)

- We Honor Veterans Level 5 Partner
- Rebecca Fortney and Mandrin Inpatient Care Centers
- Healing Arts Program
  - Music Therapy
  - Art Therapy
  - Healing Touch
  - Pet Therapy
  - Aroma Therapy
  - Acupuncture
  - Reiki

2019 CARING FOR LIFE

Service Area: Anne Arundel and Prince George’s Counties
Number of Hospice Patients Served in 2019: 3,306
Average Daily Census 2019: 462
Number of FTEs: 251 with an average of 20 PRNs
Number of Volunteers: 386
Total Volunteer Hours: Approximately 16,889 hours

![Patients Served by Ethnicity](image)

CHESAPEAKE LIFE CENTER - Grief/Loss Support/Education

- 1716 individual counseling sessions to 444 clients
- 171 grief support groups
- 40 children/teens attended bereavement camps
- 148 family counseling sessions
- 643 professionals participating in continuing education programs
- 141 community members attended educational offerings

![Hospice Payor Mix](image)

REIMBURSEMENT

- Medical Students
- Nursing
- Pharmacy
- Social Work
- Chaplaincy
- Grief Counseling

![Reimbursement](image)

WORKFORCE DEVELOPMENT