FACTS AND FIGURES—
2019 CALENDAR YEAR

At JSSA Hospice, we know how difficult and overwhelming it is to navigate the emotional and practical challenges of end-of-life care. It's one of life's most consequential moments. JSSA opens its door to you for these moments. We’re the health and social wellness agency that provides hospice care based in respect, listening and collaboration. We believe that high quality care must be rooted in caring. It’s why we diligently maintain our low-patient-to-caregiver ratio. And it’s why we offer access to a broad range of JSSA services. Across Montgomery County, our neighbors benefit from our approach to caring. At JSSA, providing expert support to our neighbors is more than just our job. It’s how we are working to heal our corner of the world.

DEMOGRAPHICS:
• Service Area: Montgomery County
• Number of Patients Served in 2019: 1020
• Average Daily Census 2019: 200
• Number of Employees: 94
• Number of Volunteers: 160
• Total Volunteer Hours: 3069
• Total Patient Days: 72,785

SERVICES:
• Physician Services
• Interdisciplinary Approach to Care
  o RN Case Management
  o Medical Social Work
  o Chaplain
  o Hospice Aides
  o Volunteer Support
• Bereavement counseling support
• Bereavement support groups
• Pre and post hospice Program-Transitions

INPATIENT CARE:
• Acute General Inpatient Care: Montgomery Medstar Medical Center
• Respite Care: Friends Nursing Home

VOLUNTEER SERVICES:
• Healing Arts Program
  o Music Therapy
  o Art Therapy
  o Healing Touch
  o Pet Therapy
  o Aroma Therapy
  o Reki

MEDIAN LENGTH OF STAY: 29 DAYS

Payor Sources:
Medicare 96.8%
Medicaid .5%
Blue Cross 1.6%
Kaiser .5%
Aetna .1%
Private Insurance .5%

Patients served by ethnicity:
Caucasian 86.5%
African American 5.5%
Latino 2.3%
Asian 5.9%