Mission Statement: Like the Sisters of Mercy before us, we witness God’s healing love for all people by providing excellent clinical and residential services within a community of compassionate care.

FACT and FIGURES – 2019 Calendar Year

Demographics:

- **Service Area**: Baltimore City, Baltimore County, Carroll County, Anne Arundel County and Harford County
- **Number of Patients Served in 2019**: 803
- **Average Daily Census 2019**: 100.2
- **Number of Employees**: 83
- **Number of Volunteers**: 69
- **Total Volunteer Hours**: 3,728

Services:

- **Interdisciplinary Approach to Care**
  - RN Case Management
  - Medical Director
  - Medical Social Work
  - Chaplain
  - Certified Nursing Assistance
  - Volunteer Support
  - Pharmacy
  - Dietary
- **VA Partnership Level IV**
- **Stella Maris Inpatient Care Center (22 beds)** providing residential hospice house, respite and GIP
- **Healing Arts Program**
  - Music Therapy/Harpist
  - Pet Therapy
  - Reiki

The Life Center (Grief / Loss Support):

- **302 Counseling Clients** (42% hospice death; 57% non-hospice community death)
- **Total Face to Face Grief and Loss Counseling Sessions = 1178**
- **Children’s Bereavement Support Camps = 61 Participants**

Reimbursement

Uncompensated Care
(Lyness Fund )
$357,292.35
Workforce Development (Internships):

- Johns Hopkins Medical Students
- Nursing (LPN, RN to BSN, MSN, Doctorate)
- Pharmacy
- Social Work
- Chaplaincy
- Grief Counseling