

MAINE LODGING PROMISE



Welcome Back! We've Missed You.

The Hospitality industry has an outstanding track record of protecting our employees and guests. To ensure everyone's safety as we welcome you back to our lodging properties, we ask that we make the following promises to each other:

OUR PROMISE TO YOU:

- We will continue to be a leader in safe sanitation practices.
- We will adhere to all of the requirements in the Covid Checklist for Maine Lodging properties as issued by the Maine DECD, including but not limited to:
 - Staff will wear face coverings at all times
 - Staff will practice good hand hygiene at all times. Frequent handwashing is preferable to wearing gloves
 - Ensure that all staff members are feeling healthy and symptom free prior to every shift.
- All indoor and outdoor amenities will comply with the appropriate social distancing guidelines.
- Hand sanitizer will be available to all customers and employees.
- We will clean and sanitize common areas and surfaces regularly.
- We will clean and sanitize each dining area (for those with restaurants) after every use.
- We will increase intensity of cleaning and sanitizing of all rooms.
- We will post the *Maine Lodging Promise* at our entrances so everyone understands the steps we must all take to keep our communities safe.

YOUR PROMISE TO US:

- You will wear a face mask when entering and/or exiting the building or moving about the building.
- If you have been exposed to COVID-19 recently or have symptoms of COVID-19 (including a fever, cough, or shortness of breath), please help us keep everyone safe by staying home and using our contactless delivery options.
- If you have underlying health conditions or are otherwise concerned about contracting COVID-19, please consider using our contactless check-in options (where available).
- You agree to follow the social distancing and sanitary guidelines that have been put in place to protect you and our other customers and employees.
- If you have any questions about the *Maine Lodging Promise*, please ask for a manager who will be happy to assist you.

HospitalityMaine

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