Celebrating our Past
Innovating for the Future

50th Annual
Conference & Exhibition Program
Join the largest exclusive gathering of healthcare security and safety leaders at the IAHSS 50th Annual Conference & Exhibition (AC&E) in Chicago. Build your professional network by sharing experiences, ideas, strategies and solutions with peers and industry partners. Discover how colleagues and experts are tackling industry challenges and addressing emerging trends during the general sessions and smaller breakout discussions.

Don’t miss the chance to celebrate the 50th anniversary of IAHSS and join a prestigious group of industry leaders to recognize achievements and milestones of the last 5 decades and to plan and innovate for the challenges and opportunities of the future.

**KEYNOTE SESSIONS**

**Britt Berrett, PhD**

“Patients Come Second”

Based on his co-authored book, *Patients Come Second - leading change by changing how you lead* which has become a New York Times, USA Today and WSJ Best Seller, Britt’s presentation will discuss how your leadership strategy impacts your outcomes, and if you can take care of your employees first, they will in turn take care of your patients. He will cover 10 key points, with examples and humorous stories that will inspire folks to lead differently.

Dr. Berrett is the program director of the undergraduate Healthcare Management Program at the University of Texas at Dallas in the Jindal School of Management. He lectures nationally and internationally on transformational leadership, organizational change and performance.

**Keiron McConnell, PhD**

“Who is Your Gangster?”

Through an exploration of his research in Chicago, Los Angeles, London, Toronto, and Hobbema, Dr. McConnell will demonstrate that while many of us believe we know what gang members look like, it can only be through a localized lens that we can be confident that we understand the threats to our facilities. How do we learn about our local gang population?

Dr. McConnell is a Sergeant with the Vancouver Police Organized Crime Section. He has over 28 years of police experience, half of which is solely in gang enforcement. In 2014 he was awarded the Frederick Thrasher Award for Excellence in Gang Scholarship, Leadership and Enforcement from the National Gang Crime Research Centre in Chicago.
Craig Valentine, MBA
“The 4 Rs to Remarkable Results through Leadership, Communications, and Change”

What does it take to lead like a champion? Is there a secret to getting remarkable results through change? No. In this powerful and interactive presentation, Craig Valentine will share the secrets that help you not only manage change, but master it. Whether you have the title of a leader or not, you can become the type of leader others want to follow.

Mr. Valentine, known as the Champion of Change, is a professional speaker and has spoken in multiple countries with as many as 160 presentations per year. He is a Toastmaster award winner, the 1999 World Champion of Public Speaking, and an Amazon.com #1 Bestselling author.

“The Second City”

“Making Human Interactions Matter”

Join us as Second City Works takes the skills that have given The Second City success in improv comedy for nearly six decades and applies them to your world through a fun and meaningful keynote session. The Second City uses improv, creating dialogue and interaction with audiences, to successfully build award-winning shows. But improvisation is about more than just being funny. It’s based on key tenets of communication, building trust, being authentic, thinking quickly on your feet, working as an ensemble and creating ideas collaboratively. All of the core skills that are vital to successful improv comedy are also important for successful organizations.

About The Second City and Second City Works

Revered as The Harvard of Comedy, The Second City name is synonymous with the art of sketch comedy and improvisation. The Second City’s unique brand and creative process has cultivated the talents of such comedy heavyweights and legends as Joan Rivers, Gilda Radner, John Belushi, John Candy, Bill Murray, Martin Short, Stephen Colbert, Tina Fey, and Amy Poehler, just to name a few. Second City Works, the corporate services division of The Second City, works with organizations to create a fun, interactive, and unconventional approach to corporate training and strategy. Over the years Second City Works has collaborated with more than 400 Fortune 1000 companies.
NETWORKING, RECOGNITION & SOCIAL EVENTS

Sunday Evening – Welcome Reception
5:00 pm – 7:00 pm
Meet and greet colleagues and friends, and visit the IAHSS sponsors and exhibitors as the exhibit hall opens. Enjoy cocktails and hors d’oeuvres while networking with top professionals in the healthcare security and safety industry. Admission is included with full attendee and exhibit personnel registrations. Additional tickets are available for $75 per person.

Monday Afternoon – IAHSS Annual General Meeting (AGM) and Past Presidents’ Recognition
3:00 pm – 4:30 pm
Learn about exciting new IAHSS initiatives and offerings. Hear from IAHSS leaders regarding strategic priorities of the future. Witness the history of IAHSS and the healthcare security industry as IAHSS’ Past Presidents are recognized along with the achievements of the association over the last 50 years.

Monday Evening – IAHSS 50th Anniversary Celebration Reception
4:30 pm – 7:00 pm
Celebrate the past, present and future of IAHSS with us! Mingle with icons of the healthcare security industry. Reacquaint with old colleagues and make new connections. Check out memorabilia from the last 50 years, and discuss innovative plans for the future with industry leaders. Relax and unwind with cocktails and hors d’oeuvres as you make plans to explore Chicago’s countless attractions later that evening and throughout the week. Admission is included with full attendee registration, Monday one-day registration and exhibit personnel registrations. Additional tickets are available for $75 per person.

Tuesday Evening - IAHSS Foundation Recognition Reception and Banquet
6:00 pm – 9:00 pm
Honor fellow colleagues who have demonstrated exemplary service by joining in the event dedicated to recognizing exceptional healthcare security and safety professionals. Enjoy a cocktail reception followed by a seated dinner and awards presentation to honor excellence in healthcare security and safety. Admission is included only with a full attendee AC&E registration. Additional tickets are available for $150 per person for exhibitors, spouses, guests or for those with a one-day registration.
**DRESS CODE**

- All educational sessions: Business Casual
- Sunday and Monday Receptions: Business Casual
- Tuesday evening IAHSS Foundation Recognition Banquet: Formal attire, black tie optional

**BREAKOUT SESSIONS**

Get the targeted education that you need the most! The 2018 AC&E includes 4 hours of smaller and more interactive breakout sessions. Attend the sessions or tracks that are most beneficial to you.

The 2018 AC&E will feature 3 themed tracks for breakout sessions.

| Breakout Track #1: Leadership and Management |
| Breakout Track #2: Innovation and Design          |
| Breakout Track #3: Safety and Emergency Management |

**PRECONFERENCE SCHEDULE**

**SATURDAY, APRIL 14**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1:00 pm - 6:00 pm</td>
<td>Chapter Leadership Summit – $0 (Pre-qualification required)</td>
</tr>
<tr>
<td>6:00 pm - 8:00 pm</td>
<td>CHPA Review Session – $150 (Pre-qualification required)</td>
</tr>
</tbody>
</table>

Qualified elected Chapter Officers, Regional Chairs and Council Chairs are invited to attend this IAHSS Leadership Summit. Leaders will be updated on exciting new plans within the association and will learn how IAHSS is providing new and improved support to chapters and their leaders. This summit is an opportunity to network with other Chapter Officers to share best practices and learn from each other. Chapter Officers, Regional Chairs and Council Chairs should register no later than March 1, 2018.

Approved CHPA candidates are encouraged to attend this voluntary review session for the CHPA exam. This session is intended for individuals who have already been preparing for the exam for several months and want to participate in one last refresher course and discussion before the test on Sunday. The session may also be helpful for individuals who have been approved to take the CHPA exam and plan to take the exam later in the year. Separate qualification and approval is required before March 1, 2018 to take the exam in Chicago or to attend this review session.

**SUNDAY, APRIL 15**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 am - 11:00 am</td>
<td>CHPA Examination – $0 (Pre-qualification required)</td>
</tr>
<tr>
<td>9:00 am - 12:00 pm</td>
<td>Guidelines Workshop – $0 (Space is limited)</td>
</tr>
</tbody>
</table>

Don’t miss this unique opportunity to collaborate with industry leaders to develop our industry guidelines! Members of the IAHSS Guidelines Council will review the processes they follow to develop IAHSS Industry Guidelines. Attendees will participate in developing new guidelines in small groups facilitated by members of the Council. All participants will review the work produced by each small group and discuss the next steps the Council will take in finalizing the Guidelines.
SUNDAY, APRIL 15 (PRECONFERENCE SCHEDULE continued)

11:00 am - 12:00 am  

Learn the basics of Healthcare Emergency Management, led by instructor Tracy L. Buchman, DHA, CHPA, CHSP, Sr. Consultant at HSS, Inc. and Assistant Professor at University of Wisconsin- Whitewater. Healthcare security professionals play a significant role in terms of mitigating, preparing, responding, and recovering from the emergencies that threaten the healthcare organization. This session is designed for the healthcare security manager or someone looking to transition into a healthcare security leadership role and covers the basics of healthcare emergency management. It also identifies the similarities to first responder concepts and anomalies found within the healthcare arena. Participants will need to have completed the following FEMA courses prior to attending:
- IS-100 HC Introduction to the Incident Command System for Healthcare/Hospitals
- IS-200 HC Applying ICS to Healthcare Organizations
- IS-700 National Incident Command System (NIMS) an Introduction

12:00 pm - 4:00 pm  
Basic Elements of Healthcare Security Management – $149

This workshop, led by Tony W. York, CHPA, CPP, and CEO of HSS, Inc., is specifically designed for the relatively new security manager, supervisor, or facilities manager who has responsibility in the security arena. This is a nuts and bolts program that includes a syllabus and extensive workbook containing a wide array of sample security policies, procedures, forms, tools, and training materials, which can be readily adapted to individual programs.

1:00 pm - 4:00 pm  
Second City Works – Leadership and Communication Workshop– $199 NEW! (Space is limited)

Join this interactive workshop for some “boring-proof professional development”! This lively workshop will have a maximum of 40 attendees and will include a combination of tried and true improv exercises, role plays and tailored discussions done in pairs and small groups to allow for the greatest level of customization and collaboration. It will be highly interactive and experiential, where participants learn by doing and are on their feet moving around. IAHSS will work with the Second City Works to create an agenda compiled of improv exercises that fits the needs and objectives of healthcare security leaders. Common exercises include active listening, inclusion, thinking on your feet, building rapport, collaboration and trust and building on each other’s ideas. Attend this workshop to exercise the muscles needed to be an effective communicator and leader.

Breakout Track #1: Leadership and Management
Breakout Track #2: Innovation and Design
Breakout Track #3: Safety and Emergency Management
2018 CONFERENCE & EXHIBITION SCHEDULE

SUNDAY, APRIL 15

4:00 pm - 5:00 pm  First Time Attendee Reception

5:00 pm - 7:00 pm  Welcome Reception and Opening of Exhibit Hall

MONDAY, APRIL 16

7:30 am - 8:30 am  Networking Breakfast in the Exhibit Hall

8:30 am - 9:00 am  Welcome & Opening Ceremonies
Kevin Tuohy, CHPA - Executive Director, Research Compliance, Boston University and Boston Medical Center and IAHSS Board President

9:00 am - 10:30 am  Patients Come Second  KEYNOTE SESSION
Britt Berrett, PhD - Program Director, Healthcare Management Program, University of Texas at Dallas Jindal School of Management, Lecturer, Author

Based upon his Doctoral dissertation of how your leadership strategy impacts your outcomes, Dr. Berrett asserts that if you can take care of your employees first, they will in turn take care of your patients. He describes this presentation as NOT a lecture. Instead, he will present ten key points illustrated with examples and humorous stories that will inspire folks to lead differently.

10:30 am - 11:00 am  Break in the Exhibit Hall

11:00 am - 12:00 pm  Data Aveda: Harnessing the Power of Data in the Modern Healthcare Security Program
Tony York, CHPA, CPP - President & Chief Executive Officer, HSS, Inc.
James Strife, CHPA, CPP, CPI, MPA, MSS - Corporate Director of Security, University of Colorado Health System

Learn the language of healthcare administrators and overcome the frustration of budget reductions by harnessing the art and science of data in the protection program. Unlock the power of data to minimize security risks and successfully argue for resources in the protection program! Participants will gain an understanding of how to leverage industry data and apply key performance metrics to impact meaningful change.

11:00 am - 12:00 pm  Impact of National Preparedness Goals on Practical Application: A Comparison between the US and Canada
Anjanette Hebert, CHPA, CHEP - Independent Consultant, Cypress All Hazards Planning & Consulting
Katie Subbotina - EMBC Program Development Manager, Paladin Security

With all the information available surrounding Emergency Preparedness (EP) Practices in the US and Canada, it is important to understand the differences and how to sift through it for applicable material. This session will cover EP expectations as well as available resources, and will provide real-life examples of EP approaches between the two countries.
MONDAY, APRIL 16 (continued)

11:00 am - 12:00 pm  | Zero Incidents vs Zero Tolerance
Jim Sawyer, CHPA, CPP, CHS-IV - Director, Security Services, Seattle Children’s Hospital

Hospital security teams should advocate for the prevention based “zero incidents” philosophy and culture organization wide vs the reactionary “zero tolerance” philosophy. The presenter will emphasize the principles of staff intuition, verbal de-escalation, information sharing, documentation, situational awareness and the importance of reading non-verbal/para-verbal communication. Attendees will learn how a “zero incidents’ strategy will greatly reduce the likelihood of an “active shooter” event.

12:00 pm - 1:00 pm  | Lunch in the Exhibit Hall

1:00 pm - 2:00 pm  | Mitigating Risk with Robots
Lew Pincus - Senior Vice President, System Solutions, Hoverfly Technologies, Inc.

Robots are being used increasingly in healthcare to enhance safety and security in hospital communities by providing new security intelligence and technology to augment physical security programs. We’ll discuss how Robotic Process Automation (RPA) facilitates the integration of technology, human resources, facilities management and loss prevention freeing high value human resources from the menial tasks while simultaneously improving reporting, analytics and risk mitigation activities.

2:00 pm - 2:30 pm  | Security K9’s in Healthcare
Nelson Price - Director, Safety & Security, Providence Alaska Medical Center

With the increase in workplace violence, Security K9’s can be an effective de-escalation tool. The presenter will answer many questions about how to get a canine program started, and talk about the risks and factors that should be taken into consideration before starting a program. We’ll discuss lessons learned and the impact that a canine program can have on workplace violence in a healthcare facility.

1:00 pm - 2:30 pm  | The Cost of Community Violence and Coordinating Efforts for Prevention
Lawrence Hughes - Assistant General Counsel, American Hospital Association
Mike Cummings, CPP - SVP Security & Loss Prevention, Aurora Health Care

The AHA has conducted research to quantify the hospital and health systems resource commitment to the community violence issue. Mr. Hughes will illustrate its enormity as a public health problem with an eye toward giving hospitals the chance to highlight their organizational efforts to keep their communities and workplaces safer. Mr. Cummings will discuss the Near West Side Public Private Partnership Safety Team Success Story. For the past two years the NWSP, a collaborative effort between public law enforcement and private security, the District Attorney’s Office and city service in Milwaukee, have worked together to reduce crime and improve quality of life in the near west side neighborhoods of Milwaukee.

Breakout Track #1: Leadership and Management
Breakout Track #2: Innovation and Design
Breakout Track #3: Safety and Emergency Management
Healthcare Security Management: How to Avoid Becoming a Firefighter
Russell Richardson, CHPA - System Director Security/ Emergency Management/ Parking, DeKalb Medical Health System

Mr. Richardson will provide Security department leaders with the tools to establish proactive programs to enhance recruiting, training, policies, and customer service. The session will help minimize the need to “put out fires” each day so that leadership can focus instead on moving their organizations forward. Adequate time will be given during the facilitated discussion for participants to offer their best practices.

Break in the Exhibit Hall

IAHSS Annual General Meeting and Past Presidents Recognition

IAHSS 50th Anniversary Celebration Reception

TUESDAY, APRIL 17

Networking Breakfast in the Exhibit Hall

Foundation Crime Survey
Karim Vellani, CPP, CSC - Independent Security Consultant, Threat Analysis Group, LLC and IAHSS Foundation Board Director and Research Committee Chairman

Learn the results of the 2018 Healthcare Crime Survey and recommendations for improving your organization’s security metrics program.

Who is Your Gangster? KEYNOTE SESSION
Keiron McConnell, PhD - Sergeant, Vancouver Police Organized Crime Section, Gang Crime Unit & Faculty, Kwantlen Polytechnic University

Through an exploration of his international research, Dr. McConnell will demonstrate that while many of us believe we know what gang members look like it can only be through a localized lens that we can truly understand the threats to our facilities. It will focus on the manner in which communities understand gangsters. Audience members will be engaged in methods to understand their own local community issues in order to better provide security services in both urban and rural areas.

Break in the Exhibit Hall

Product and Service Provider Breakout Solutions Sessions

Lunch in the Exhibit Hall
TUESDAY, APRIL 17 (continued)

1:00 pm - 1:15 pm  Passport to Prizes drawing and Exhibit Hall closes

1:15 pm - 2:15 pm  Practical CPTED Applications in a Healthcare Environment
Mark Schreiber, CPP, CPD - Principal Consultant, Safeguards Consulting, Inc.

Defining multiple practical applications of Crime Prevention Through Environmental Design (CPTED) within healthcare environments will be the focus here. In addition to CPTED principles, the presenter will discuss how the IAHSS Guidelines applicable to CPTED can be used for most healthcare facilities. Learn the various means and methods of CPTED within your facilities from an industry SME who has spoken on CPTED at the ASIS Seminar, ISC West, and other venues.

1:15 pm - 2:15 pm  Insider Threat: What are you doing to catch this person prior to an attack?
Dave Shepherd, CEO - Readiness Resource Group

An insider who is believed to be a valued coworker has just shattered all trust, erased a sense of kinship and violated the sanctity of the workplace. Identifying these insiders should be a top priority for any business. We will explore a variety of methods, tools, and processes to incorporate insider threats into the Emergency Action Plan. Learn how these concepts also have applicability to cyber security, corporate espionage, destruction and sabotage.

1:15 pm - 2:15 pm  The Integration of Healthcare Security: One Size Does Not Fit All
Ben Scaglione, CHPA, CPP, CHSP - Director of Healthcare Programs, Lowers & Associates
David LaRose, CHPA, CPP - Director of Security, Lakeland Hospital
Ryan La Fleur - Director, BD Healthcare, North America, Avigilon

Today’s healthcare security professionals must address multiple critical threats. This requires customized solutions that can meet an institution’s individual requirements without creating a fortress-like environment that alienates employees and the public. This is a thought-provoking overview of security methods that focus capacities on the unique challenges of multiple threat scenarios and provide custom solutions that minimize identified risks.

2:15 pm - 2:30 pm  Break
2:30 pm - 3:30 pm  
New Industry Provided Guidance for Hostile Events

John Montes, NREMT - Emergency Services Specialist, NFPA
Chad Beebe, AIA, CBO, FASHE, CHFM - Deputy Executive Director, ASHE
Dave Dagenais, CHSP, CHFM, FASHE - Director, Plant Operations and Security, Wentworth-Douglas Hospital

Presenters will discuss initiatives that organizations such as AHA, ASHE and NFPA are working on to better prepare healthcare facilities for responding to hostile events including active shooter and hostage situations. This guidance will assist with preparation, response, and recovery phases for hostile events. We will also explore case studies and discuss lessons learned.

3:30 pm - 3:45 pm  
Break

3:45 pm - 4:45 pm  
The 4 Rs to Remarkable Results through Leadership, Communications, and Change  
KEYNOTE SESSION

Craig Valentine, MBA - Speaker, Trainer, Author

What does it take to lead like a champion? Is there a secret to getting remarkable results through change? There is not one secret, but four. In this powerful and interactive presentation, Craig Valentine will share the secrets that help you not only manage change, but master it. Regardless of whether you hold a leadership title, you can become the type of leader others want to follow.

6:00 pm  
IAHSS Foundation Recognition Reception & Banquet
WEDNESDAY, APRIL 18

7:30 am - 8:30 am  
Networking Breakfast

8:30 am - 9:30 am  
Addressing Intentional Violence through a Public Health Lens

Selwyn O. Rogers, Jr., MD, MPH - Professor and Chief of Trauma, Acute Care Surgery Director, Trauma Center Executive Vice President, Community Health Engagement, The University of Chicago Medicine & Biological Sciences

Community violence is a public health issue. Dr. Rogers will describe the limits of the biomedical treatment of victims of intentional violence. He will discuss challenges and opportunities related to post-acute care and describe the broader roles that surgeons and health systems may play in addressing violence as a disease. Attendees should emerge from this session with a better understanding of how to address this growing problem within their own institutions.

9:30 am - 10:15 am  
A Collaborative Approach to Mitigating Violence in the Workplace

Representatives of AONE, ENA and IAHSS

The AONE, ENA and IAHSS have partnered to update and enhance resources for members around mitigating violence. Representatives from the collaborating organizations will discuss partnership efforts as well as next steps in collaboration, joint intervention and evaluation and how these efforts contribute to the AHA Hospitals Against Violence initiative.

10:15 am - 10:30 am  
Break

10:30 am - 12:00 pm  
Making Human Interactions Matter

KEYNOTE SESSION

The Second City Works

Join us as Second City Works takes the skills that have given The Second City success in improv comedy for nearly six decades and applies them to your world through a fun and meaningful keynote session. The Second City uses improv, creating dialogue and interaction with audiences, to successfully build award-winning shows. But improvisation is about more than just being funny. It’s based on key tenets of communication, building trust, being authentic, thinking quickly on your feet, working as an ensemble and creating ideas collaboratively. All of the core skills that are vital to successful improv comedy are also important for successful organizations.

Breakout Track #1: Leadership and Management
Breakout Track #2: Innovation and Design
Breakout Track #3: Safety and Emergency Management
AC&E REGISTRATION OPTIONS

**Early Bird** Attendee Registration (before March 9, 2018)

IAHSS Members: $750.00  
Nonmembers: $850.00  
Exhibit Personnel: $400.00  
One-Day Registration: $350.00

**Regular** Attendee Registration (between March 10, 2018 – April 9, 2018)

IAHSS Members: $850.00  
Nonmembers: $950.00  
Exhibit Personnel: $400.00  
One-Day Registration: $350.00

**Onsite** Attendee Registration (between April 10, 2018 – April 18, 2018)

IAHSS Members: $900.00  
Nonmembers: $1,000.00  
Exhibit Personnel: $450.00  
One-Day Registration: $400.00

EXHIBITORS AND SPONSORS

Find additional information at: www.iahss.org/page/Sponsorships2018

WHAT IS INCLUDED IN YOUR REGISTRATION

<table>
<thead>
<tr>
<th></th>
<th>Full Attendee</th>
<th>One Day Monday</th>
<th>One Day Tuesday</th>
<th>Exhibit Personnel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Preconference Sessions</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Education Sessions</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Breakfast</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Lunch</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Breaks</td>
<td>✓</td>
<td></td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Sunday Reception</td>
<td>✓</td>
<td></td>
<td></td>
<td>✓</td>
</tr>
<tr>
<td>Monday Reception</td>
<td>✓</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tuesday Banquet</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
PRECONFERENCE OFFERINGS

Saturday, April 14 (1:00 pm – 6:00 pm)
Chapter Leader Summit (pre-qualification required) $0.00

Saturday, April 14 (6:00 pm – 8:00 pm)
CHPA Review Session (pre-qualification required) $150.00

Sunday, April 15 (8:00 am – 11:00 am)
CHPA Exam (pre-qualification required) $0.00

Sunday, April 15 (9:00 am – 12:00 pm)
Guidelines Workshop $0.00

Sunday, April 15 (11:00 am – 12:00 pm)
Healthcare Emergency Management Basics $49.00

Sunday, April 15 (12:00 pm – 4:00 pm)
Basic Elements of Healthcare Security Management $149.00

Sunday, April 15 (1:00 pm – 4:00 pm)
The Second City Works Leadership and Communication Workshop $199.00

ADDITIONAL TICKETS TO SOCIAL EVENTS

Sunday Welcome Reception in the Exhibit Hall $75.00
Monday 50th Anniversary Celebration $75.00
Tuesday IAHSS Foundation Recognition Banquet $150.00

CANCELLATION POLICY

Cancellations received in writing on or prior to March 30, 2018 will receive a refund, less a $50.00 processing fee. Cancellations received after March 30, 2018 will not receive a refund.

All prices are in US Dollars, and all payments must be made in US Dollars.
REGISTRATION INSTRUCTIONS
Register online at: www.iahss.org/event/2018ACE

There are two options for payment:
- To pay by credit card, follow the online instructions
- To pay by check or purchase order, select the “bill me” option, then you will be able to print your invoice. Payment must be received at the HQ office by Friday, March 30, 2018 or you will not be issued a registration badge unless you pay onsite at the conference.

Contact IAHSS HQ with questions or for additional registration assistance.

Remit checks in US Dollars to:
IAHSS
8420 W. Bryn Mawr Ave, Ste 1020
Chicago, IL 60631

IAHSS HQ contact information:
Telephone: 630-529-3913
Fax: 630-529-4139
Email: nancy@iahss.org

HOTEL INFORMATION
The 2018 Annual Conference and Exhibition will be at The Sheraton Grand Chicago. IAHSS offers the discounted rate of $245 USD plus taxes per night.

Rooms may be reserved at the discounted rate based on availability within the IAHSS room block or until March 21, 2018 at the latest. When the room block is sold out, standard rates will apply. IAHSS encourages attendees to book their rooms early.

The Sheraton Grand Chicago
301 E North Water St
Chicago, IL 60611 United States
Phone: (1) 312-464-1000

Book Your Reservations:
www.starwoodmeeting.com/events/start.action?id=1710271147&key=26CCE0D2 or call 1-800-325-3535 (US and Canada) and ask for IAHSS group block
Room Rate: $245+tax
Reserve your room by: March 21, 2018