



IAHSS Virtual 2.0 Annual Conference and Exhibition

Frequently Asked Questions

What can I expect from a virtual conference?

While this year's conference will look a little different, it will offer professional development opportunities and a dynamic lineup of sessions. Conference attendees have the chance to earn at least/up to 7 CHPA CEs. Attendees will enjoy industry-leading education, networking, videos, live Q&As with presenters, an exhibit hall with solution-focused partners, and a sense of community.

Which software tools will I need to participate?

We are using the virtual event platform Whova to host the conference. From this platform, attendees can easily join a live session, chat with an exhibitor, participate in community board discussions, or set up virtual meetings with other attendees. Whova is easy to use and can be opened on any desktop or in the Whova mobile app.

Will I be able to interact with participants and network during the virtual conference?

Yes! The conference agenda includes time to network, visit the exhibit hall, and participate in fun, interactive activities. There are many ways for conference participants to interact throughout the event. Before and during the sessions, attendees can ask the speaker questions with the Q&A chat function. Attendees can also engage with peers and speakers through the community board. Attendees will also be able to chat one-on-one with others and share contact information.

How do I visit exhibitor booths during the virtual conference?

The platform includes a "virtual exhibit hall," which showcases all of the exhibitor booths. Attendees will be able to visit each booth virtually and chat with exhibitors. They will have the option to instantly share their contact information with the exhibitor.

How do I receive CEs for the virtual conference?

This year, conference attendees have the opportunity to earn at least/up to 7 CHPA CE hours. Attendees will be issued CE certificates after the conference.

How much does it cost to attend?

Pricing for the virtual conference is \$199 for Members and \$399 for Non-Members.

How can I register for the event?

Please visit www.IAHSS.org/ACE to register. Prior to the event, IAHSS will send information to all registrants that details how to log onto the conference, participate in activities, engage with exhibitors, and network with peers. Please note: the registration deadline is Thurs., Aug. 20.

How long will I have access to the content?

All the content in the virtual event platform will be available for 90 days.

What if I was still registered for the in-person event?

If you are currently registered for the in-person 2020 Annual Conference and Exhibition, you are automatically registered for the IAHS Virtual 2.0 Conference and Exhibition. You will automatically receive a refund for the price difference between the live event and the virtual event.

	In Person Reg.	Virtual 2.0 Reg.	Automatic Refund
Member	\$750 or \$850	\$199	\$551 or \$651
Non-Member	\$850 or \$950	\$399	\$451 or \$551

Pre-Conference	In Person Reg.	Virtual 2.0 Reg.
CHPA Review Session	\$150	\$150
Healthcare Emergency Management Basics for the Security Professional	\$49	\$49
Basic Elements of Healthcare Security Management	\$149	\$149

What if I had a hotel reservation?

If you have a hotel room booked at the Sheraton Grand at Wild Horse Pass or the Wild Horse Pass Hotel and Casino your reservation will be automatically cancelled, and you will receive a cancellation confirmation email by July 13.

Are the pre-conference sessions still happening?

Yes, all the pre-conference education will be offered virtually. We are working on the dates and times for the following sessions:

- CHPA Review Session
- Healthcare Emergency Management Basics for the Security Professional
- Basic Elements of Healthcare Security Management

Is the Chapter Leader Summit going to happen?

Yes, the Chapter Leader Summit will happen virtually. More details to come.

Will the CHPA Exam be offered?

While we can not offer the CHPA Exam in person, we are designating Monday, Aug. 31 as "CHPA Remote Exam Day." We encourage all who were preparing to take the exam in person, to instead make arrangements with Nancy to schedule the exam remotely. This can be done with an approved proctor and lock-down browser installed on your device. Email info@iahss.org for more information.

Questions?

Please contact us at info@IAHSS.org.