

Incident Category and Data Collection Framework

Introduction:

This framework was developed by the IAHS Council on Guidelines and contains recommendations for standardized security incident and event categorization. It is the purpose of this framework to aid the healthcare industry to create a standardized and consistent approach to the collection and categorization of security incident data.

IAHSS has developed a companion glossary of terms to define and aid the understanding of the phrases and abbreviations commonly used by the healthcare security industry to include those denoted in this framework.

Groupings are defined by:

- Violence & Aggression.
- Other Criminal Activity.
- Emergency.
- Security Assist.
- Safety — Facility Management.

Workplace Violence Typology:

Workplace Violence Type 1: Perpetrator has no association with the workplace or employees.

Workplace Violence Type 2: Perpetrator is a customer or patient of the workplace or employees.

Workplace Violence Type 3: Perpetrator is a current or former employee of the workplace.

Workplace Violence Type 4: Perpetrator has a personal relationship with employees, none with the workplace.

Workplace Violence Type 5: Ideological violence directed at an HCF, its people, and/or property for ideological, religious or political reasons. Such violence is perpetrated by extremists and value-driven groups justified by their beliefs.

Incident Category and Data Collection Framework

Injury Severity Levels / Classification Scale:

- None: no injuries sustained.
- Minor: Injuries requiring basic medical aid without requiring hospitalization.
- Moderate: Injuries requiring a greater degree of medical care and hospitalization, but not expected to progress to a life threatening status.
- Severe: Injuries that pose an immediate life threatening condition if not treated adequately and expeditiously.
- Death: Instantaneously killed or mortally wounded.

Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4 5	Injury Severity
Violence and Aggression				
Abduction	Infant Abduction – Actual / Drill		1 2 3 4 5	None Minor Moderate Severe Death
	Kidnapping		1 2 3 4 5	None Minor Moderate Severe Death
	Pediatric Abduction -Actual / Drill		1 2 3 4 5	None Minor Moderate Severe Death
Assault	Aggravated Assault		1 2 3 4 5	None Minor Moderate Severe Death
	Simple Assault		1 2 3 4 5	None Minor Moderate Severe Death
Homicide / Murder				
Disorderly Conduct	Causing a Disturbance		1 2 3 4 5	None Minor Moderate Severe Death
	Indecent Exposure		1 2 3 4 5	None Minor Moderate Severe Death
Hostage Situation / Forcible Confinement				
Robbery	Armed Robbery		1 2 3 4 5	None Minor Moderate Severe Death
	Attempted Robbery		1 2 3 4 5	None Minor Moderate Severe Death
Sexual Assault	Rape		1 2 3 4 5	None Minor Moderate Severe Death
Self-Harm	Attempted Suicide		1 2 3 4 5	None Minor Moderate Severe Death
	Other Self-Harm		1 2 3 4 5	None Minor Moderate Severe Death
	Suicide		1 2 3 4 5	None Minor Moderate Severe Death
Threat	Intimidation / Bullying		1 2 3 4 5	None Minor Moderate Severe Death
	Harassment		1 2 3 4 5	None Minor Moderate Severe Death

Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4 5	Injury Severity
Suspicious Death				
Violence – Other	Domestic Violence		1 2 3 4 5	None Minor Moderate Severe Death
	Elder Abuse		1 2 3 4 5	None Minor Moderate Severe Death
	Medical Child Abuse		1 2 3 4 5	None Minor Moderate Severe Death
Other Criminal Activity				
Arson	Explosion			
	Fire			
Burglary (Breaking & Entering)				
Cybercrime	Computer Security Incident			
	Cyber Attack			
	Cyber Theft			
Fraud	Embezzlement			
	Fraud - ID			
	Fraud – Other			
Illicit Drugs / Paraphernalia	Found			
	Possession			

Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4 5	Injury Severity
Motor Vehicle Theft	Actual			
	Attempted			
	Belongings			
Property Damage				
Suspicious Package / Mail	Confirmed Item of Concern			
	Unsubstantiated Concern			
Theft	Theft – Attempted			
	Medical Equipment			
	Medication Theft (including Diversion / Pilferage)			
	Theft – Other Facility			
	Theft – Other Patient			
Trespass	Criminal Trespass			
	Trespass – Warning			

Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4 5	Injury Severity
Emergency				
External Emergency (Disaster)	Drill (exercise)			
	Naturally Occurring Event	Blizzard		
		Earthquake		
		Flood		
		Hurricane		
		Ice Storm		
		Severe Weather		
		Tornado		
		Wildfire		

Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4 5	Injury Severity
Internal Emergency (Disaster)	Drill (exercise)			
	Hazardous Material Event	Bio-Hazard		
		Chemical Exposure		
		Chemical Spill		
		Radiological Exposure		
	Human Related Event	Active Assailant		
		Bomb Threat		
		Civil Disturbance		
		Fire – Actual / Drill		
		Labor Action		
		Terrorism		
	Medical Event	Epidemic		
		Mass Casualty		
		Medical Emergency		
		Pandemic		

Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4 5	Injury Severity
Internal Emergency (Disaster) — <i>continued</i>	Naturally Occurring Event	Blizzard		
		Earthquake		
		Flood		
		Hurricane		
		Ice Storm		
		Severe Weather		
		Tornado		
		Wildfire		
	Technological / Infrastructure Event	Communication Failure		
		Electrical Failure		
		Generator Failure		
		HVAC Failure		
		Medical Gas Failure		
		Natural Gas Failure		
		Steam Failure		
		Sewer Failure		
		Structural Damage		
		Water Failure		

Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4 5	Injury Severity
Security Assist				
Discharged Patient Removal				
Patient Assist	Forensic Patient	Admission / Staff Orientation		
		Escort		
		Security Protection Plan		
	High Profile Patient / VIP	Visitor Management		
		Security Protection Plan		
	Missing Person	Leaving Against Medical Advice (AMA)		
		Patient Elopement		
		Patient Wandering		
	Morgue Assist	Intake / Release		
		Other		
	Patient Escort	Off Campus		
		On Campus		
	Patient Lift Assist			
	Patient Restraint	Application / Assist		
	Patient Stand-by (not-free-to-leave)			

Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4 5	Injury Severity
Patient Assist — <i>continued</i>	Security Watch (free-to-leave)			
	Patient Valuables	Valuable In		
		Valuables Out		
	Security Screening	Contraband / Illegal Drugs / Paraphernalia Found		
		Nothing of Harm Found		
		Weapons Found		
Staff / Volunteer Assist	Escort	Off Campus		
		On Campus		
	Removal			
	Security Protection Plan			
	Security Screening	Contraband / Illegal Drugs / Paraphernalia Found		
		Nothing of Harm Found		
		Weapons Found		
	Security Stand-by			
	Security Transport			

Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4 5	Injury Severity
Vendor / Contractor - Assist	Escort	Off Campus		
		On Campus		
	Security Screening	Contraband / Illegal Drugs / Paraphernalia Found		
		Nothing of Harm Found		
		Weapons Found		
Visitor Assist	Escort	Off Campus		
		On Campus		
	Removal			
	Security Screening	Contraband / Illegal Drugs / Paraphernalia Found		
		Nothing of Harm Found		
		Weapons Found		
	Security Stand-by			
	Security Protection Plan	Forensic Patient Visitor		
		High Profile Patient / VIP Visitor		
		Other		

Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4 5	Injury Severity
Visitor Assist — <i>continued</i>	Supervised Visitation	Adult Patient Visitation		
		Forensic Patient Visitation		
		Pediatric Patient Visitation		
Safety-Facility Management				
Alarm	Burglar	Actual		
		Malfunction		
		Test		
		User Error		
	Duress / Panic	Actual		
		Malfunction		
		Test		
		User Error		
	Emergency / Assistance Station	Actual		
		Malfunction		
		Test		
		User Error		

Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4 5	Injury Severity
Alarm — <i>continued</i>	Environmental	Actual		
		Malfunction		
		Test		
		User Error		
	Fire	Actual		
		Malfunction		
		Test		
		User Error		
	Patient Security Monitoring	Actual		
		Malfunction		
		Test		
		User Error		
	Other	Actual		
		Malfunction		
		Test		
		User Error		
Elevator Entrapment				

Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4 5	Injury Severity
Equipment Failure / Issue	Access Control	Door Hardware		
		Locking Hardware		
		Reader		
		Other		
	Communication System	Emergency Communication		
		Intercom		
		Radio		
		Other		
	Life Safety-Related Equipment			
	Lighting	External		
		Internal		
	Patient Monitoring System	Infant / Pediatric		
		Wandering		
		Other		
	Visitor Management			

Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4 5	Injury Severity
Equipment Failure / Issue — <i>continued</i>	Video Surveillance	Camera		
		Monitor		
		Video Management System		
		Other		
	Other			
Fire Watch	Burn / Weld Permit (hot works)			
Information Only				
Lost & Found	Found Property	Relinquished to patient / family		
		Relinquished to law enforcement / attorneys		
		Donated		
	Missing / Lost Property			

Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4 5	Injury Severity
Motor Vehicle Assistance	Jump Start			
	Locate			
	Move			
	Tire Assistance			
	Other			
Motor Vehicle Collision	Apparent Damage	Facility		
		Facility Vehicle		
		Other		
	No Apparent Damage			
Motor Vehicle Parking Violation	Warning Only			
	Violation / Citation Issued			
	Vehicle Towed			
Policy Violation	Smoking / Tobacco			
	Visitation			
	Other			

Category	Sub-Category	Incident Type / Person	WPV Typology 1 2 3 4 5	Injury Severity
Service Feedback	Complaint Against Security			
	Compliment of Security			
Slip and Fall	Contractor / Vendor			
Suspicious Person(s) / Person(s) of Interest	Actions out of the ordinary for the environment			
	Acting in an inappropriate manner			
	Appearing confused or lost			
	Observed in restricted area			