



Jonathan Acorn, CHPA

For the past 30-years he has dedicated himself to healthcare protection, holding increasingly responsible positions with several different organizations from a front-line supervisor to building and leading protection and parking programs to his current role as the Director of Operations with Integrated Protection Services in British Columbia, Canada where he oversees protection operations for Fraser Health and the Provincial Health Services Authority. His responsibilities span two distinct health organizations across large geographic areas consisting of hundreds of facilities from acute care hospitals to community-based programs employing over 65,000 employees.

He has been a member of IAHS for over 25 years and has maintained the Certified Healthcare Protection Administrator designation since 2005. Over the years, he has served the IAHS in numerous roles from chapter executive positions, working groups and regional leadership roles. In 2017, he was awarded the Medal of Distinction by the IAHS BC Chapter.

Jonathan remains passionate about his commitment to supporting the delivery of high-quality patient care in safe and accessible environments and fostering high functioning, engaged teams.



Kelly Busta

With over fifteen years of higher education experience in threat assessment and management, mental health and wellness, and gender violence, Kelly Busta is a recognized leader in the industry. As the Director of Threat Management at the University of Southern California's Health Sciences Campus she spearheaded the development and implementation of the inaugural Threat Assessment and Management Program at USC's Health Sciences Campus and Keck Medicine of USC. This program is being utilized as a model for other institutions on how to launch a successful program. She recently received competitive grant funding to develop healthcare-focused threat assessment and management and active shooter preparedness training through the US Department of Homeland Security's (DHS) Center for Prevention Programs & Partnerships (CP3). Kelly is a student in the Doctor of Policy Planning and Development (DPPD) program at USC's Price School of Public Policy and has earned a master's degrees in Cybersecurity Strategy and Information Management at The George Washington University and in Higher Education at the University of Denver. She is a long-time member of the Association of Threat Assessment Professionals (ATAP) and currently serves on the Los Angeles Chapter Board.



Barbara Daly is the Director of Training and Emergency Management at New York-Presbyterian hospital system and is an experienced practitioner in the fields of Crisis Management and Behavioral Threat Assessment and Management, with specialties in Workplace Violence, Threat Mitigation and Active Assailants. She is a 30-year veteran of the Federal Bureau of Investigation (FBI), retiring in April 2019 after 30 years of service.

For nearly a decade, Barbara served as the Supervisory Special Agent overseeing the joint FBI/NYPD Violent Crime Task Force and was also the primary Behavioral Analysis Unit (BAU) Field Coordinator in the FBI's New York Office during that time. As such, Barbara served as the main liaison between local, state and federal law enforcement entities and the FBI's BAU, to include Violent Criminal Apprehension Program (VICAP) requests.

Barbara was involved with the FBI's Active Shooter program from 2007 to 2019 and regularly speaks on the topics of identifying, assessing and managing emerging threats, targeted attacks and workplace violence. Barbara has an M.A. in Forensic Psychology from the John Jay College of Criminal Justice, a B.A. in Journalism from New York University, and has earned a Certified Threat Manager (CTM) designation through the Association of Threat Assessment Professionals (ATAP).



Mike Hodges is the Vice President of Public Safety and Chair of the Workplace Violence Prevention Task Force for Piedmont Healthcare. He is an engaged and proactive healthcare security executive with over 20 years of military and security experience. His work and interests are focused on proactive violence prevention and strategic employee training. Mike holds a Master's Degree in Executive Leadership. He is a Certified Healthcare Protection Administrator with IAHS, and a Certified Protection Professional with ASIS. His work has included the development of the Escalating Behavior Recognition and Response Levels I-III training curricula for healthcare staff, and the development of the bedside Security Threat Assessment Team process. Additionally, Mike has participated in the development of the Vizient Patient Safety Organization's Managing behavioral issues in inpatient medical settings toolkit, and was a co-author of the Association of Occupational Health Professionals' Quick Start Guide for establishing a workplace violence prevention program. He also served as a subject matter expert contributor on the IAHS Workplace Violence Certificate Program. Prior to healthcare, Mike was a member of the U.S. Army where his service included response to Hurricane Katrina, and combat tours in both Iraq and Afghanistan. He is a recipient of the Vizient Brilliance Award for Innovation, the 2018 Montague Boyd Excellence in Publishing Award, the Bronze Star Medal with oakleaf cluster, and the Humanitarian Service Medal among other awards. Mike has published articles in international journals and presented nationally related to healthcare violence prevention and healthcare security officer training. Mike currently serves the IAHS as the co-chair of the Education Council.



Sonia Johnson

Sonia is a Corporate Security Zone Leader and Special Investigation lead with Tenet Healthcare. She joined Tenet in 2018 with over 30 years of combined Security and HR experience. In her role as Zone Leader, Sonia provides security support services to acute care locations within her assigned region and is the divisional lead for threat assessment and special investigations for the ambulatory surgical centers and physician practices within the Tenet portfolio across the country. Before transitioning into the healthcare sector with Tenet, Sonia's experience included HR administration and education, security awareness education, incident response management, oversight of complex investigations that centered around workplace violence, employee misconduct, fraud, theft, misappropriation of assets, and threats in the BPO and Professional Services industries. Sonia is also the principal consultant for Johnson Consulting where she specializes in working with Not-For-Profits to strengthen their Security and HR practices along with providing security awareness and threat assessment training. Sonia is a member of ATAP, IAHS and SHRM.



Faith Lovelind is the Lead Investigator and Intelligence Analyst with Piedmont Healthcare System in Georgia. She is an engaged healthcare security specialist with over 25 years of military and security experience. Her work and interests are focused on proactive violence prevention, threat management, and proactive intelligence collection. Faith is a pioneer in the healthcare industry as an investigator and intelligence analyst. Before healthcare, Faith was a decorated member of the U.S. Army and served as a combat medic and a Federal Agent with the U.S. Army Criminal Investigation Division. Additionally, she served as a U.S. Government Interrogator and Intelligence Analyst. Faith completed multiple combat tours in Iraq, Afghanistan, and Cuba. She received the Bronze Star with V device, the Bronze Star (2nd Award), the Purple Heart (2nd Award), and other awards. Faith enjoys spending time with her family, traveling, and relaxing by the pool in her free time.



Ben Mance is a highly experienced professional with over 30 years of expertise in safety, security, workplace violence prevention, threat assessment protocols, and response strategies. Currently, he serves as the Assistant Vice President of Safety and Security at Lifepoint Health, where he oversees operations across a network of 60 acute care hospitals, 41 rehabilitation hospitals, and 23 behavioral health hospitals in 31 states.

Ben holds numerous professional certifications, including a Certified Healthcare Safety Professional (CHSP), a Certified Healthcare Emergency Professional (CHEP), and a Certified Situational Awareness Specialist (SAS). He is certified to instruct in various programs such as the Crisis Prevention Intervention (CPI), the Safe Crisis Management (SCM), and the Handle with Care (HWC), and is also a FEMA trainer for Surviving Active Threats. He earned his bachelor's degree in criminal justice from American Military University.

Beyond his operational roles, Ben leads in training development and competency assessment. His extensive career in security has also included many leadership positions in emergency management, and he has been recognized for his specialized training by institutions such as the Center for Domestic Preparedness - Homeland Security. Ben also participated in the Joint Commission committee for the 2022 revision of emergency management standards.

Prior to his healthcare career, Ben spent 22 years in law enforcement, holding various command roles and specializing in training standards, competency assessments, and use of force. His advanced training includes counterterrorism operations and executive protection, and he has provided consulting services for private security firms, corporations, and government agencies on security program development. With his vast experience and deep knowledge, Ben is also a dynamic speaker and highly sought after for presentations and workshops.



Holly Rasche, is an accomplished Public Safety System Director for Endeavor Health. Having 25 years of experience with Northwest Community Hospital Holly has been crucial in numerous Public Safety and Emergency Management initiatives and drill. Holly has shown her passion for Public Safety by providing a safe environment for staff, patients and visitors. Nationally Holly has Co-Lead the International Association of Healthcare Safety and Security Chicago Chapter along with Barney McGrane and played a pivotal role in assisting developing new Public Safety standards for the Joint Commission. She has been published Security Magazine covering various topics including women in Public Safety and Inclusion.



Mark Reed, CHPA, is currently the Director of Campus Support Operations at City of Hope National Medical Center overseeing Security, Transportation, Parking, Patient Transport, Exterior Management, Waste Management, and other programs. He was previously the Director of Support Services at MLK Jr. Community Healthcare in Los Angeles, CA. Mark spent 15 years working in Law Enforcement at various Federal, State, and local correctional facilities. Mark was also Honorably Discharged after serving 8 years in the United States Army.

Mark holds a bachelor's degree in criminal justice from Arizona State University. Mark is also certified in Homeland Security from Arizona State University and a Certified Healthcare Protection Administrator through the International Association Healthcare Security & Safety. Mark is currently the Chair of the Southern California Chapter of IAHS and previously served as the Chair for the Hospital Association of Southern California Security & Safety Committee, on the IAHS Foundation Board, IAHSF Research Committee, and is a current member of the IAHS Guidelines Committee. Mark was recognized by Campus Safety Magazine as the 2019 Director of the Year and 2020 Security Magazine's Most Influential. Under Mark's leadership, the MLKCH Public Safety team was recognized as the 2019 Outstanding Security Team at the OSPAs presented by ASIS and received the 2020 Lindberg Bell Award presented by IAHS.

Mark enjoys spending time with his family, traveling, hiking, and appreciating the great outdoors.



Donald Rouiller, CPP

Director, Regional Safety and Field Operations
Johns Hopkins Medicine

Donald is the Director of Regional Safety Field Operations for Johns Hopkins Medicine and primarily supports Johns Hopkins Care at Home and Johns Hopkins Community Physicians. In his current role, he focuses on safety and security programs for remote field staff and ambulatory locations. Before joining Johns Hopkins, Don was the Director of Security at MedStar Harbor Hospital, where he led the Hospital's Emergency Preparedness Program and chaired the Workplace Violence Committee. Before transitioning to healthcare, Don served 28 years with the United States Capitol Police (USCP), retiring as an Inspector. During his time with USCP, Don oversaw various units and functions, including Threat Assessment, Dignitary Protection, Investigations, Emergency Management, Mass Arrest, Command Center, and oversaw all security and law enforcement field operations for the U.S. Capitol. Don led USCP's deployment for the 2012 Republican and Democratic Conventions in Tampa, Florida, and Charlotte, North Carolina. In 2009, Don commandeered USCP's Inaugural Task Force and was the lead USCP planner for the 56th Presidential Inauguration, which remains the largest inauguration in U.S. history. Don led USCP's units that provided mutual aid to several law enforcement agencies in Mississippi following Hurricane Katrina. Don is a retired First Sergeant, serving 20 years in an infantry rifle company with the Maryland Army National Guard. Don holds a Bachelor's and Master's in Science in Management from Johns Hopkins University. He is a graduate of the FBI National Academy and the Senior Management Institute for Police. Don is a Certified Protection Professional (CPP) through ASIS.



Conner Samuels is the Director of Security and Safety for Medical City Dallas Management, Ltd. He joined Medical City in 2017 with over 30 years of experience in Security and Law Enforcement. Conner manages Security Operations, which include uniformed guard services, investigations, emergency management, and threat management. He also oversees the Security Operations Center, which triages over 10K calls monthly.

Before transitioning into Healthcare, Conner was the Senior Director of Investigations, Policy, and Threat Management at Time Warner Cable, where he oversaw complex investigations that included fraud, theft, misappropriation of assets, and other offenses committed against the organization. During his tenure, he developed multiple programs, including the international travel safety and workplace violence prevention programs, and oversaw event security and protection for executives and contracted talent.

Before his time in Corporate Security, Conner spent several years in Law Enforcement in Virginia. During his time in Law Enforcement, Conner was assigned to the Virginia State Police Grand Jury Task Force, which investigated organized crimes involving drug trafficking.

Conner earned his BS in Criminal Justice from Virginia Commonwealth University and his Graduate degree in leadership and professional advancement from Duquesne University. He is a Certified Protection Professional (CPP) through the American Society for Industrial Security, a Certified Fraud Examiner (CFE) through the Association of Certified Fraud Examiners, and a member of the Association of Threat Assessment Professionals (ATAP). Conner formally represented the telecommunications industry as a Law Enforcement Advisory Committee (LEAC) member for the Institute of Scrap Recycling Industries, Inc. (ISRI).

Conner lives in Lantana, TX with his daughter Kaetelyn, and also volunteers as a Wish Granter with the Make a Wish Foundation.