

# **APPLICATION FOR IAOPCC Supplier Membership**



## **International Association of Pet Cemeteries and Crematories**

*The Recognized Leader in the Pet Aftercare Industry*

390 Amwell Road, Suite 402  
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# IAOPCC

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## CODE OF ETHICS

We, as a member of the International Association of Pet Cemeteries & Crematories engaged in the owning, operating, and developing pet cemeteries/crematories and other activities Incident thereto, and mindful of the duty which our Industry bears to the public, and for the purpose of proclaiming our ideals for the benefit and the protection of the public, our employees, ourselves and our Association, do hereby accept the following Code of Ethics of the International Association of Pet Cemeteries & Crematories.

We believe that in all of our business dealings the following to be fair and equitable principles and we subscribe thereto:

1. We pledge to uphold the highest standard, always striving to raise the level of the profession.
2. We will perform all services in a dignified manner showing the compassion, sympathetic understanding, and genuine concern required.
3. We will respect the confidence of every family need.
4. We will provide adequate cemetery and crematory facilities, maintain them to the best of our ability, keeping in mind our cemetery/crematory reflects all pet cemeteries/crematories.
5. We will not pay any commission, remuneration or gratuity to other than such member's regular employees or regular salesmen, engaged for that purpose, in the sale of Cemetery lots, crypts, or niche spaces, interment rights, cremations, memorials or any other cemetery property or crematory services (hereinafter referred to as "cemetery property and services").
6. In the event we should have or make an independent contract with any agency to sell our cemetery property and services, such independent agency will be provided with copies of the "Code of Ethics" and require that such agencies, their officers, directors, employees and salesmen in every respect must conform to this Code.
7. We will not use any method of advertising, sales presentation or persuasion which conceals, evades, or mis-states a material fact.
8. We will comply with all federal, state, and local laws.
9. We will maintain our own Individual price policy.
10. We will maintain adequate burial, cremation and financial records.

## STANDARDS AND OPERATING PRACTICES

### Article I – Cemetery Practices

1. We will not assume or otherwise "take over" another cemetery's agreements or contacts without the consent of the other cemetery.
2. We will not knowingly make any untrue statement regarding any other cemetery.
3. We will not issue any statement for publication which would purport to reflect the opinion or view of the Association without prior approval of the Association's Board of Directors or its Executive Committee.
4. We will not use the name of the Association in any manner which would tend to promote discredit to the Association.
5. All cemetery rules and regulations will be fair and reasonable.

### Article II – Cemetery Care Funds

1. Recognizing the need of proper provision for maintenance of each cemetery, we shall have and maintain a plan for the cemetery's preservation. For that purpose a care fund, or funds, shall be established and maintained.

### Article III – Sanctions

1. We will not do or omit to be done, directly, indirectly, or by subterfuge, combination, or secret agreement anything hereinabove specifically prohibited.
2. Any member violating any prohibitory section of the code of Standards, or who may be found guilty of any other unethical practice, shall be subject to disciplinary action by the Association in accordance with Article IV hereof.

### Article IV – Procedures For Ethics Violations

1. A Standing Committee known as the Committee on Ethics shall be maintained by the Association.
2. Any alleged violation or breach of this Code of Ethics and Standards shall be reported in writing to any officer of the Association who shall have the duty to refer the written allegations to the Committee on Ethics.
3. The Committee on Ethics shall initially review the written allegations to determine if it provides a basis for proceeding further. If the Committee on Ethics determines that the written allegations require further investigations then it shall send a detailed statement of the allegations to the member or members involved requesting a written answer to the allegations within thirty (30) days.
4. Upon receipt of the response from the member or members involved, or if no response is received, the Committee may, if it so determines, proceed as follows:
  - a. Schedule a formal hearing before the Committee, with at least ten (10) days written notice thereof to both the complaining parties and the members involved.
  - b. At the hearing both parties shall be allowed time to present any pertinent material to the Committee and may be represented by counsel if they so desire.
5. At the conclusion of the hearing the Committee shall consider the material presented and make a determination as to whether any actions shall be taken against the offending member or members. If the Committee determines that action would be appropriate, it shall make a written report to the Board of Directors.
6. The Board of Directors, upon receipt of a written report from the Committee on Ethics, shall advise the offending member or members in writing of the receipt of the report and allow the member or members an additional five (5) days to make a further presentation. At that time, the Board may proceed to discipline the offending member or members in any appropriate manner including expulsion from the Association if it so determines.

We, \_\_\_\_\_, who own and operate  
the \_\_\_\_\_ pet cemetery  
located at \_\_\_\_\_  
do agree to the above Code of Ethics, Cemetery Standards and Practices and will abide by them to the best of our ability.

Signed \_\_\_\_\_

Telephone \_\_\_\_\_ Dated \_\_\_\_\_

**NOTE:** Please complete the above, indicating acceptance of the IAOPCC Code of Ethics and Operating Standards, and return to the IAOPCC office. Upon receipt of the signed statement, received payment and approval of the Association, member benefits will apply.



# IAOPCC

## APPLICATION FOR SUPPLIER MEMBERSHIP

Please type or print plainly the information as you wish it to appear in the IAOPCC records.

Company Name \_\_\_\_\_ Date \_\_\_\_\_

Contact Person(s) \_\_\_\_\_

Address \_\_\_\_\_ City, State, Postal \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_ Email \_\_\_\_\_

800 Number \_\_\_\_\_ Web Site \_\_\_\_\_

Our company provides the following goods and/or services: \_\_\_\_\_

\_\_\_\_\_

Background information or comments that could be useful to IAOPCC: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### Responsibilities of Supplier Member

A Supplier Member is in the business of providing products or services to the Pet Aftercare Industry. A Supplier Member has the right, and is encouraged, to use the IAOPCC logo on advertising, stationary and other printed materials. A Supplier Member will be entitled to all of the benefits offered by IAOPCC including referrals, listings, special advertising rates in *News & Views*, the right to participate in special type mailings and other promotional actions that IAOPCC may offer from time to time. IAOPCC Supplier Members are encouraged to attend and display at least one IAOPCC annual meeting in the ensuing two (2) years.

### Approved Procedure for Supplier Members

A Supplier Membership in IAOPCC shall be granted, refused or rescinded for good and just cause by the IAOPCC Board of Directors in accordance with the IAOPCC bylaws. A Supplier Member has all the rights of a Regular IAOPCC Member except the right to vote and is not allowed to serve on the IAOPCC Board of Directors. The term of a Supplier Member is for three (3) years with dues payable annually at rate of current membership fees. If membership in IAOPCC is terminated, the membership and code of ethics plaques shall be returned to the IAOPCC home office and the use of the IAOPCC logo will be terminated immediately. IAOPCC encourages and expects those suppliers displaying at the Annual Conventions to be a part of all of the proceedings and activities that IAOPCC offers. IAOPCC considers all classifications of membership to be treated equally at any meetings attended.

### Statement of Agreement

I acknowledge and agree to the above. Signed \_\_\_\_\_ Date \_\_\_\_\_

Please find enclosed my payment in the amount of \$500.00 for a Supplier Membership.

– OR –

Please charge my credit card \$500.00 for a Supplier Membership.

(check one)  MasterCard  VISA  Discover Card number \_\_\_\_\_

Signature of Applicant \_\_\_\_\_ Exp. Date \_\_\_\_\_ Sec. Code \_\_\_\_\_

I agree to the IAOPCC Privacy Policy. For information on the IAOPCC Privacy Policy, please visit: [iaopcc.com/privacy](http://iaopcc.com/privacy)

Fax or mail your application to: IAOPCC • 390 Amwell Road, Ste 402 • Hillsborough, NJ 08844 • Fax 908-450-1398