IICRC Leadership Workshop Agenda
Golden Nugget Hotel, Las Vegas, NV, March 29, 2019

6:30 am-7:45 am: Breakfast

8:00 am: Welcome: IICRC Chairman, Pete Duncanson

8:15 am: Part One Session: Jeffrey Cufaude
  o Your Leadership Core Values
  o The Leadership and Management Distinction
  o The Five Practices of Extraordinary Leadership

10:00 am: Break

10:20 am: Part Two Session: Jeffrey Cufaude
  o VUCA: Today’s Leadership Environment
  o How to Succeed and Lead through Uncertainty
  o Your Strengths and Skills for Leadership

12:00 pm: Lunch

1:00 pm to 3:30 pm: Breakout Sessions
Standards – IICRC Standards Chairman, Brandon Burton; Mili Washington
  o What is a Standard?
  o What is the process of writing a Standard?
  o What are the roles within a Standard?
  o Best Practices – Tips and Tricks
  o Roberts Rules of Order
  o Standards Simulation – Common Scenarios

Certifications – Jennifer Bethke
  o What is a Certification, and why is it important?
  o Process of developing a Certification exam
  o Leadership traits for Subject Matter Experts
  o Expectations of IICRC Technical Advisory Committee members
  o Roundtable Discussions

3:30 pm: Break

4:00 pm: Breakout Sessions Takeaways
  o Standards – IICRC Standards Vice Chairman, Lee Senter
  o Certifications – Jennifer Bethke

4:45 pm: Closing Remarks – IICRC Chair-Elect, Kevin Pearson