



IICRC
Institute of Inspection Cleaning
and Restoration Certification

IICRC Leadership Workshop Agenda Golden Nugget Hotel, Las Vegas, NV, March 29, 2019

6:30 am-7:45 am: Breakfast

8:00 am: Welcome: IICRC Chairman, Pete Duncanson

8:15 am: Part One Session: Jeffrey Cufaude

- Your Leadership Core Values
- The Leadership and Management Distinction
- The Five Practices of Extraordinary Leadership

10:00 am: Break

10:20 am: Part Two Session: Jeffrey Cufaude

- VUCA: Today's Leadership Environment
- How to Succeed and Lead through Uncertainty
- Your Strengths and Skills for Leadership

12:00 pm: Lunch

1:00 pm to 3:30 pm: Breakout Sessions

Standards – IICRC Standards Chairman, Brandon Burton; Mili Washington

- What is a Standard?
- What is the process of writing a Standard?
- What are the roles within a Standard?
- Best Practices – Tips and Tricks
- Roberts Rules of Order
- Standards Simulation – Common Scenarios

Certifications – Jennifer Bethke

- What is a Certification, and why is it important?
- Process of developing a Certification exam
- Leadership traits for Subject Matter Experts
- Expectations of IICRC Technical Advisory Committee members
- Roundtable Discussions

3:30 pm: Break

4:00 pm: Breakout Sessions Takeaways

- Standards – IICRC Standards Vice Chairman, Lee Senter
- Certifications – Jennifer Bethke

4:45 pm: Closing Remarks – IICRC Chair-Elect, Kevin Pearson