ILF
INDIANA LIBRARY FEDERATION

LEAD.

2018 ANNUAL CONFERENCE

NOVEMBER 13-14

Pre-Conference November 12

INDIANAPOLIS MARRIOTT EAST

#ILFAnnual18

EDUCATE.

ADVOCATE.

On behalf of the Annual Conference Committee and the ILF Board and staff, welcome to the 2018 ILF Annual Conference!

Our 2018 theme, "Lead. Educate. Advocate." highlights three of the many responsibilities we have as librarians, yet, these actions can also be thought of as privileges. Librarians are often entrusted as leaders in programs or resources, have constant opportunities to educate (whether it's preschoolers at story time up through long-term patrons embracing new technologies), and are often called upon to advocate on behalf of patrons or the library. Just think: who else in your community has the chance to assist people from all walks of life, who are made to feel welcome and receive services without some type of financial commitment or judgment?

Our Wednesday keynote speaker absolutely embodies these principles; I have heard her speak, have read her book *Surviving the Angel of Death*, and have visited the Candles Museum. She has created and rebuilt the museum, leads trips and educational opportunities, and advocates for forgiveness and understanding. Being able to see her in person and hear her message will be a memorable experience for all.

As I look through the descriptions of the breakout sessions, the topics seem more diverse than ever, yet they can still apply to attendees who represent a variety of libraries. Many members of the public see libraries' value simply for the information aspect; it is incumbent upon us to help them realize all that we have to offer. This week you will be able to learn more about ways other libraries lead initiatives in their communities, connect with key supporters, assess community needs, and investigate new possibilities. Sincere thanks to those who are presenting!

The professional conferences that have had the most impact upon my own practice have been ones that spurred continued contact with presenters or other attendees, often long after the event was over. Whether you connect via social media, email, phone, or other means; or you end up visiting another another library or replicating a program; I hope that in years to come, you will be able to say, "It all started at the 2018 ILF Conference."

Susie Highley, ILF Vice President

2018 Annual Conference Committee

ILF Vice President
Professional Development Committee Chair
Susie Highley
Fortville–Vernon Township Public Library

Beka Lemons
Huntington City–Township Public Library

Lynn Hobbs
Pendleton Community Public Library

Debbie Rzepczynski
Lake County Public Library

Dave Eisen
Retired, Public Library Director

Sarah Moore
Hussey–Mayfield Memorial Public Library

Paula Newcom
Indiana State Library

Lynn Ford
Fortis College

Jan Woodall
Ivy Tech Community College

Paul Moffett
IUPUI University Library

Michelle Houser
Bellmont Senior High School

Stacey Kern
Clark–Pleasant Middle School

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General Information

Registration Desk
The registration desk will be located in the atrium of the Marriott East. This is accessible through the main lobby or conference entrances.

Registration desk hours:
Monday, November 12 – 12 p.m. – 5 p.m.
Tuesday, November 13 – 7:30 a.m. – 6 p.m.
Wednesday, November 14 – 7 a.m. – 4:30 p.m.

Conference Badges
Conference badges include your name and the name of your affiliated library or organization. They will be available for pick up at the registration desk during the conference. Badges must be displayed for admission to all conference programs and the exhibit show.

Exhibit Hall
Conference exhibits can be found in **Liberty Hall**.

Hours:
Tuesday, November 13
10 a.m. – 5 p.m.

Wednesday, November 14
8:30 a.m. – 3:30 p.m.

Meet with long-time library vendor partners, explore new opportunities and register for prizes.

Follow the conference #ILFAnnual18

Plan Your Conference with the App

1. Download and install the app on your iOS/Android device. **Please be aware you will need to search for Attendify in your App store and then search for 2018 ILF Annual Conference in the Attendify App.**
2. Create your profile by using an e-mail address. Once you have created a profile in the app, you will be able to connect it to one of the social networks (Facebook, LinkedIn, Google+ or Twitter).
3. Enjoy Social App Features - just like a private social network for our event!

You will be able to:

- Create your schedule of sessions
- Share photos, post messages, comment & like other users' posts
- Connect & network with other attendees
- Send private messages
- Take notes (you can #tag other attendees to document something about them)
- Bookmark sessions, speakers, sponsors, exhibitors and attendees
- Rate speakers and sessions, provide feedback & comments
- Set scheduled reminders for sessions & create a personalized schedule
- Access all event information (schedule, documents, maps, speaker bios)
- Search attendees by "Interests"
- **Participate in games, contests and challenges during the conference to win prizes.**
  The Conference App is sponsored by Bose Public Affairs.

ILF Staff Team

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Indiana Library Federation
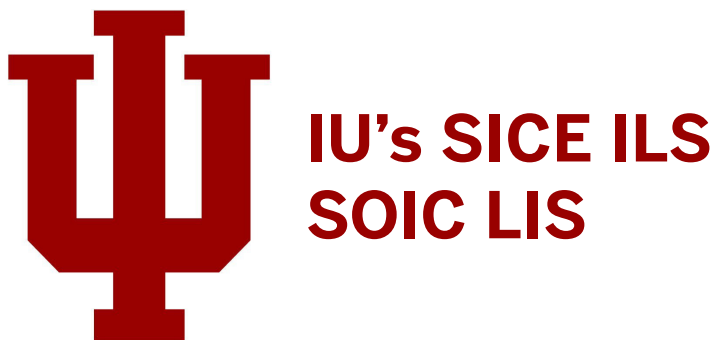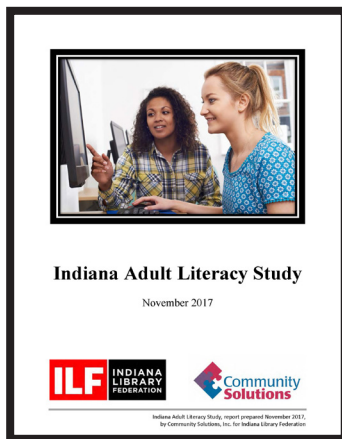941 E. 86th St., Suite 260
Indianapolis, IN 46240
317-257-2040

ILF INDIANA LIBRARY FEDERATION

Educator

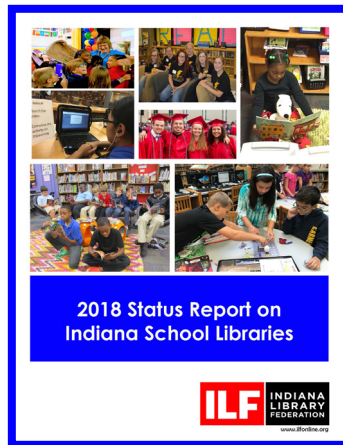## Advocate

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ILF SPECIAL PROJECTS

In the last year, Indiana Library Federation completed special projects with key partners. ILF is responding to needs and elevating libraries. Visit ilfonline.org to learn more or to get involved.

We were contracted by IN Dept. of Workforce Development to complete the *Indiana Adult Literacy Study*.

Our *2018 Status Report on Indiana School Libraries* provides a point-in-time report about staffing and features of school libraries.

A collaboration with IN Dept. of Child Services developed into the *Best Practice Guide for Supervised Visits in the Library*.

Keynote Speaker - Tuesday, November 13

Dr. Vanessa Allen-McCloud

Dr. Vanessa Allen-McCloud is a 1977 graduate of Horace Mann High School located in Gary, Indiana. In 1986 she began taking evening classes while working full-time and raising two daughters. Over the next ten years, she earned an Associates of Arts in Sociology from Purdue Calumet, Bachelors of Science in Organizational Management from Calumet College and Masters of Education with certification in Counseling and Personnel Services from Purdue University Calumet in 1996. On November 17th, 2013 Vanessa completed all course requirements and earned her Doctorate in Educational Leadership at Argosy University located in Chicago, IL.

She has worked as an administrator at Purdue University Calumet, South Suburban College and the Gary Community School Corporation. On January 15th, 2010, Dr. Allen-McCloud was appointed President and CEO of the Urban League of Northwest Indiana, which covers Lake, Porter and LaPorte counties. Her accomplishments were educationally, professionally and spiritually rewarding.

Vanessa serves on several national boards, supports civic and charitable endeavors, promotes education, life skills strategies and career advancement. She is a Lifetime NAACP member, serves on the IUN Board of Advisors, member of the Horizon Bank Diversity Council and a member of the National Negro Council of Women. Vanessa and her husband Anthony have six children and 12 grandchildren.

Eva Kor

Recipient of the 2017 Sachem award, the highest honor in the state of Indiana, Eva Mozes Kor is a survivor of the Holocaust, a forgiveness advocate and a revered public speaker. With the driving message of "never give up" in mind, Eva has emerged through a life filled with trauma as a brilliant example of the power of the human spirit to overcome. She is a community leader, a champion of human rights and tireless educator of young people. Even in her eighties, Eva has been traveling across the United States and Europe to share her message, in addition to leading hundreds of people on a journey to Auschwitz each year. Eva is one of the few surviving twins still sharing her personal account of the medical experiments supervised by Nazi doctor Josef Mengele at Auschwitz.

In addition to the importance of her account of the Holocaust from a historical perspective, Eva's life lessons and message of survival and forgiveness touch the lives of thousands of people. In 1995, Eva chose to forgive the Nazis. She decided that they would no longer have power over her life. She describes forgiving the Nazis as an act of self-healing, self-liberation and self-empowerment; forgiveness is not about the perpetrator, not about forgetting. It is one step toward repairing the world by helping victims free themselves from perpetrators and remove anger and hatred.

Eva is one of 13 survivors featured in *New Dimensions in Testimony*, a new interactive technology created by USC Shoah Foundation to preserve survivor testimonies and continue the dialogue between Holocaust survivors and learners far into the future. Her story is documented in the award-winning film *Forgiving Dr. Mengele* and the popular young adult book *Surviving the Angel of Death: The True Story of a Mengele Twin in Auschwitz*. Her story of forgiveness is also recounted in the German book *Die Macht Des Vergebens (The Power of Forgiveness)*. Premiering in April 2018, Eva's story is the subject of a feature-length documentary, *Eva A-7063*, which was televised on WFYI on October 25, 2018.

In 1995, Eva opened CANDLES Holocaust Museum and Education Center in Terre Haute, IN, with a mission to illuminate the world with hope, healing, respect and responsibility through education about the Holocaust. The only Holocaust museum in Indiana, CANDLES is also the only organization in the world dedicated to the memory of the twin victims and survivors of medical experimentation at Auschwitz. Many thousands of people, including many school groups, have visited CANDLES since it opened. Eva's account of her survival of the Holocaust offers many relevant lessons on the dangers of hate speech and prejudice, and the importance of being an informed citizen. Eva's message of healing reaches across the globe and across social, economic and cultural boundaries.

Eva's life is an introduction to the possibility of healing that opens minds and demonstrates that important first step toward self-release from victimhood. Her message is like a tree, with spreading branches extending from their trunk in all directions, providing a sense of strength, life, freedom, renewal and vitality.

Featured Speakers

Andrea Ackermann, M.S., M.H.A. is a genealogist who incorporates genetic genealogy in her research methods. She is experienced in using DNA techniques to solve unknown parentage and brick wall ancestor problems. Her traditional research focuses on the Midwestern United States and its associated immigrants and settlers. She is one of the leaders in the Central Indiana DNA Interest Group and gives lectures on genetic genealogy and other traditional genealogical topics. She is a project administrator for the Wastell surname project at Family Tree DNA. Andrea has attended the Salt Lake Institute of Genealogy and the Genealogical Research Institute of Pittsburgh, and completed an 18-month program in professional genealogy (ProGen). She is also a member of the Association of Professional Genealogist, National Genealogical Society plus several other state genealogical societies. Andrea has master degrees in animal nutrition and in hospital and health administration.

Denise Anderson-Decina is a professional genealogy researcher and DNA Specialist. She works with clients and other researchers to explore family history using DNA genetic testing. Denise is one of the leaders in the Central Indiana DNA Interest Group (CIDIG) and gives lectures on genetic genealogy and other traditional genealogical topics. She is a member of several local and national genealogical organizations, including: Association of Professional Genealogists (APG), National Genealogical Society (NGS), and Indiana Genealogical Society (IGS). Denise holds a bachelor's degree in English, a Master of Business (MBA) degree, a Certificate in Genealogical Research from Boston University, and completed other coursework in advanced genealogical research methods and genetic testing.

Zach Benedict has focused his career on the connection between people and places. As the community health managing partner at MKM architecture + design, he is considered one of the leading voices in the "Lifetime Community" movement, focusing on the socio-economic benefits of age-friendly neighborhoods. Through these efforts, he writes and lectures extensively on various topics – discussions whose primary focus is to advocate for the importance of inclusive civic space. In 2015 the American Institute of Architects (AIA) awarded him with the prestigious Young Architect Award in recognition of his work. Additionally, Ball State University's College of Architecture and Planning Alumni Society recognized him with the Alumni Award of Outstanding Achievement.

Donna Billiard Wright serves as the HIP Gateway to Work Director for the Indiana Family and Social Services Administration. For almost ten years, Donna has overseen various federally funded programs. She moved to FSSA in October 2017 to develop the HIP Gateway to Work program. Prior to joining the state, Donna worked at several nonprofits. Her diverse experience covered federal program oversight, grant management, grant writing, event management, corporate and foundation relations and financial management. Donna earned her bachelor's degree in finance at Indiana University School of Business, Bloomington. She went on to earn her Master's degree in education from Michigan State University.

Kim Bolan Cullin is an experienced librarian, consultant and author with a broad background in libraries. She is the president and principal consultant of Kimberly Bolan & Associates, LLC a library consulting firm established in 2004 by Kim and her husband Rob Cullin. Kim is a *Library Journal* recognized "Mover & Shaker", has published three books and numerous journal articles, and is a frequent speaker at state and national conferences. Kim has consulted with hundreds of public, school and academic libraries across the United States and abroad specializing in space planning and design, 21st century library services, children's and teen services and spaces, marketing and customer service. Prior to starting her consulting business, Ms. Bolan Cullin was a public library administrator in New York State.

Jessica Chapman ensures that Eva Kor's film impact extends locally, nationally and internationally by guiding the development of outreach tools, growing the audience reach and tracking the project's overall impact. With an in-depth and compelling story of Eva's journey, WFYI engages viewers around issues of discrimination, racial hatred, forgiveness, perseverance and empowerment, as well as inspire audiences to support their communities in choosing love over hate and divisiveness. This is done through the "Eva" Educational Toolkits, screening events and distribution opportunities.

Cheryl Clemens graduated from Taylor University with a BA in chemistry and Spanish. She worked for 13 years in Regulatory Affairs at Eli Lilly and Company. Since the diagnosis of her three sons with dyslexia, she hasm devoted her time to help educate others on recognizing dyslexia. As one of the leaders of Decoding Dyslexia-IN, she advocates for changes on a state and federal level. In addition, after seeing the difference that Orton Gillingham made in the lives of her own children, Cheryl took the Orton Gillingham training and helps to tutor struggling readers. Cheryl has recently been appointed to the Board of Directors of the Scottish Rite Children's Dyslexia Center of Indianapolis.

Amy Cornell, J.D., LL.M., is our primary Legislative Advocate for ILF from Bose Public Affairs. She brings her experience as a legal expert in agricultural law. She also serves with Bose McKinney & Evans' Agribusiness and Real Estate Groups, adjunct faculty with Purdue University and as the current president of the Agribusiness Council of Indiana. Amy is excited to share her expertise in relationship building from work with Indiana Farm Bureau, for-profit, nonprofit and government sectors. Proud to talk about her own library experience, Amy looks forward to advocating for Indiana Library Federation in the 2019 session.

Monica Cougan is the Product Marketing Manager at Education Networks of America (ENA) with 29 years of experience in technology integration. She works with education and library institutions to develop plans for their communities, districts and schools integrating technology, specifically video-conferencing and collaborative technologies. She has extensive experience in building collaborative network opportunities which include assisting in project development, professional development, implementation and training. Ms. Cougan has been responsible for monitoring the successful implementation for programs adopting videoconferencing technology, as well as oversight of professional development programs.

Featured Speakers

Rob Cullin helped launch Kimberly Bolan & Associates (KBA) in November 2004. Rob's primary involvement with KBA began in 2005 when he and Kim co-authored *Technology Made Simple* and began writing and presenting together across the United States. Rob leads KBA's strategic planning projects and assists with many of its facility planning projects. Through his previous work as President and Co-Founder of Evanced Solutions, LLC he was involved with thousands of libraries across the USA, Canada and Australia. With a broad set of experiences reaching beyond libraries, Rob has direct specialties in strategic planning, data and demographic analysis, marketing and organizational design. He was also a *Library Journal* recognized "Mover & Shaker" in 2008.

Kym Davick is an Implementation and Training Specialist for TeachingBooks.net and a licensed educator. She has taught most recently as an elementary classroom teacher. Her experience with a wide spectrum of students including those with special educational needs and as a mentor/teacher leader adds to her understanding of teachers' roles and students' needs.

Kristen Deutsch, M.B.A., CCP has over 30-years of management and human resources experience. With a B.S. from Michigan State University and an M.B.A. from Indiana Wesleyan University, she also is a Certified Compensation Professional (CCP) through the WorldatWork Society and as a trainer for Development Dimensions International (DDI) in their Interaction Management/Skills for an Empowered Workforce Program. Kristen's experiences span all HR-related areas to include: recruiting, employee relations, benefits, compensation, compliance and training and development. Kristen is currently President of New Focus HR based in Indianapolis.

Christy Gauss is the project coordinator for the Indiana School Mental Health Initiative at Indiana University. She has also been the System of Care Coordinator for the Indiana Department of Education, a preschool teacher, a guardian ad litem, and a school social worker. She earned her BA in political science from the George Washington University and her MSW from Indiana University.

Kate Guerrero works with the Coalition for Court Access and the Indiana Bar Foundation to increase access to justice for self-represented litigants. Her current focus is the updating of court forms for self-represented litigants. Kate is a registered mediator and regularly mediates for the Indiana Department of Education, Special Education Department. She has been an adjunct faculty member at Ivy Tech Community College since 2008 where she teaches various courses in the Paralegal Studies program.

Sherry Gick is a Director of Innovative Learning for Five Star Technology Solutions. A Google for Education Certified Trainer, she leads professional learning for librarians, teachers & administrators across the state of Indiana & beyond on leadership, GSuite for Education, STEM and effective technology integration. A former teacher-librarian, she is passionate about libraries, technology, reading and connecting.

Mary Ellen Graf is an Implementation and Training Specialist for TeachingBooks.net and a licensed educator. She has taught in a variety of settings, most recently as a middle school classroom teacher. Her experience with a wide spectrum of students including ELL and gifted and talented students adds to her understanding of teachers' roles and student needs.

Robert E. Hoke, M.P.A has over 32-years of planning experience in the non-profit and government sectors. Robert has a B.A. from Hope College (Holland, Michigan) with a composite major of political science, sociology and economics and a Master of Public Affairs from Indiana University. Robert's clients have included human services, education, workforce development, libraries and philanthropic organizations. Robert has been an Indianapolis-based independent consultant since 1997. Robert consulted with ILF on its Strategic Vision and School Library Report.

Brian Hubbard joined Education Networks of America's (ENA) Indiana Sales Team in June of 2005 and worked with K-12 schools and public library customers for over a decade throughout northern and northwest Indiana to help them meet their technology integration and delivery goals. Technology is the foundation of Brian's career, with sales, management, customer service and programming roles along the way. Today, he is the manager of customer services in Indiana and leads a seasoned team of account service managers that meets regularly with their customers to learn more about what their technology goals are and to share information about ENA's services that will help meet those objectives.

Martha Kohlstrand is an associate in Ice Miller's Litigation Group, Blockchain Group and Data Security and Privacy Group. She handles commercial litigation, data security matters, class actions and compliance matters. Her experience includes data breach response and incident planning, GDPR compliance, cryptocurrency matters, TCPA litigation and ADA website compliance. Martha further assists clients in providing data security training to their employees and has twice been on the planning committee for DRI's cybersecurity conference, this year as co-marketing chair.

Terri Miller is the Special Education Administrator at Hamilton Boone Madison Special Services Cooperative and a consultant at Collaborative Works. She has also been a local System of Care Coordinator, classroom teacher, resource teacher, and school psychologist. She earned her PhD from Ball State University in the areas of school psychology and counseling and hold a certification in Education Neuroscience.

Shirley Mullin is completing her 32 year as a bookseller. Prior to that she was the librarian at Riley Hospital and also worked at the IUPUI library. She has degrees in education and library science. She has also taught children's literature at IUPUI, Butler University and Christian Theological Seminary.

Featured Speakers

Dr. Godwin Charles Ogbeide is an Associate Professor in the Department of Tourism, Conventions, and Event Management at IUPUI. His research has focused on Hospitality and Tourism Leadership, Destination Competitive Advantage Strategy, Hospitality Complaint Management, as well as the implications of leadership policies and marketing strategies on stakeholder's behavior and satisfaction in the hospitality and tourism industries.

Tracy Pappas is the Intake Director at Indiana Legal Services, a state-wide agency which provides free civil legal services to low income clients. She has been an attorney with ILS for 26 years. She represents clients in family law cases, directs the agency's state-wide intake division, and provides advice and brief services to low income clients in many areas of law.

Kristin Pekoll is Assistant Director of the American Library Association's Office for Intellectual Freedom (OIF). She is dedicated to promoting the right to read and providing education about free speech and the First Amendment. The OIF team works enthusiastically to create and promote an engaging campaign for Banned Books Week to celebrate the freedom to read and express ideas and discuss the harms of censorship. Kristin shines a light on current book challenges in libraries and schools and advocates for access to information through blogs, newsletters, social media and webinars. As a former small-town librarian, she is most passionate about supporting teachers and librarians on the front lines.

Mary Provence is a licensed clinical social worker and currently a PhD student and research assistant at the IU School of Social Work. Her research interests include issues of structural oppression that impact the urban African-American community and the criminalization of homelessness. Her social work career has primarily been focused in her urban neighborhood where she has loved, lived and learned for over 20 years.

Stephen Reynolds is a partner in Ice Miller's Litigation Group, and co-chair of the Data Security and Privacy Practice, with a practice that focuses on commercial litigation and data security and privacy law. As a former computer programmer and IT analyst, Stephen is uniquely able to and routinely uses his computer background in cases involving data security and privacy, electronic discovery, social media discovery and computer forensics. Stephen has given presentations on data security and privacy, electronic discovery and social media discovery, and is a Certified Information Systems Security Professional (CISSP) and Certified Information Privacy Professional (CIPP/US). Stephen is also one of the leaders of Ice Miller's Internet of Things (IoT) industry initiative. He has worked with manufacturers of interconnected devices to identify risks associated with collecting and transferring of data, respond to cyber-attacks and assist with reporting obligations and corrective action plans with the Consumer Product Safety Commission (CPSC).

Epha Riche originally came to WFYI as the Eva Project Distribution & Impact Manager. She has since been promoted to WFYI's Manager of Marketing and Promotions. Epha continues to be involved with the Eva project. She and Jessica work closely together to create partnerships with local, national and international youth, faith and community organizations.

Kirsten Serrano is a graduate of Smith College, Indiana University, and most recently Bauman College where she studied nutrition for three years and graduated with honors. She approaches nutrition education and food literacy coaching from many vantage points including:
Nutrition Consultant
Organic Farmer & Master Gardener
Restaurateur & Chef (30+ years in the industry)
Consumer who uses diet & lifestyle to manage chronic and autoimmune disease

Rhia Stark is the STEM Specialist for The Library Corporation's SmartTECH division. As a self-taught tinkerer, she firmly believes in making technology accessible for anyone interested in learning new skills — all ages and learning styles. Rhia has held various roles as a library professional in public and academic libraries. She loves presenting Storytimes and developing STEM-based makerspace programming.

Cynthia Whitacre has been with OCLC for 31 years and is currently the Manager of Metadata Policy within the Metadata Quality Division. She is a former president of ALCTS (Association for Library Collections & Technical Services, a Division of ALA), serves as OCLC's current representative to the PCC (Program for Cooperative Cataloging), has been active professionally in both state and national professional associations and is proud to be part of the cataloging profession.

Jim Wilson is a cowboy poet, librarian, and longtime library advocate. Jim began working in libraries with positions at the Provo Utah Public Library and at Brigham Young University Library. In 1983, he was one of the original founders of Dynix (now SirsiDynix) and worked there in various capacities for more than 30 years. For the last couple of years, Jim has been working with Niche Academy. He is a frequent speaker and presenter and, happily, spends most of his time on a family ranch at the foot the Teton range in Western Wyoming.

Conference Schedule

Monday, November 12

Registration
12 p.m. – 5 p.m.

**Indiana Public Library Association (IPLA)
Pre-Conference**
1 p.m. – 5 p.m.

Tuesday, November 13

Registration
7:30 a.m. – 6 p.m.

**Keynote: Dr. Vanessa Allen-McCloud
Annual Meeting**
9 a.m. – 10 a.m.

Exhibit Hall Open
10 a.m. – 5 p.m.

Breakout Session 1
10:45 a.m. – 11:35 a.m

Lunch Break
11:35 a.m. – 1:10 p.m.

**Lead.Educate.Advocate Luncheon
(pre-registration required)**
11:35 a.m. – 1 p.m.

Drop-in Indianapolis Children's Opera
12:30 p.m. – 1 p.m.

Breakout Session 2
1:10 p.m. – 2 p.m.

Breakout Session 3
2:15 p.m. – 3:05 p.m.

Exhibit Hall Networking Time
3:05 p.m. – 3:50 p.m.

Breakout Session 4
3:55 p.m. – 4:45 p.m.

Roundtables
5 p.m. – 5:40 p.m.

**Awards & Honors Banquet
(pre-registration required)**
6 p.m. – 8 p.m.

Trivia Night - NEW & FUN
8 p.m. – 9:30 p.m.

Wednesday, November 14

Registration
7 a.m. – 4:30 p.m.

Exhibit Hall Open
8:30 a.m. – 3:30 p.m.

Breakout Session 1
8:30 a.m. – 9:20 a.m.

Keynote: Eva Kor
9:30 a.m. – 10:30 a.m.

**Exhibit Hall Networking Time
Author Signing - Veterans 1**
10:30 a.m. – 11:20 a.m.

Breakout Session 2
11:30 a.m. – 12:20 p.m.

Lunch Break
12:30 p.m. – 1:55 p.m.

**Book Awards Luncheon
(pre-registration required)**
12:30 p.m. – 1:45 p.m.

Breakout Session 3
1:55 p.m. – 2:45 p.m.

**Exhibit Hall Networking Time
Author Signing - Veterans 1**
2:45 p.m. – 3:30 p.m.

Breakout Session 4
3:35 p.m. – 4:25 p.m.

1 p.m. Public Libraries in Indiana

1:35 p.m. Breakout Sessions (pick one)
Discrimination, Harassment and Retaliation: Understanding the Law and Creating a Workplace Culture that Does Not Allow It
While workplace bullying is not illegal it is unacceptable in the workplace. Discrimination, harassment and retaliation are illegal and also unacceptable in the workplace. HR expert and president of New Focus HR Kristen Deutsch will define the difference, explain your liabilities as a library and as a manager, provide a solid grounding in the related federal and state laws and share best practices to include the importance of utilizing progressive disciplinary action when an employee's actions stray.
Presenter: Kristen Deutsch, New Focus Human Resources
Room: Salon B

Strategic Planning: Taking Your Long-Range Plan to the Next Level to Mean Something for you and Your Community
Consultants Kimberly Bolan Cullin, Rob Cullin, Robert Hoke and MCLS staffer Michelle Bradley will describe four aspects of strategic planning, providing hands-on tips and tools for you to prepare for and complete your next three- or five-year plan. Explore the evolving roles and service models of public libraries, tips for actively and effectively engaging your community, how to create a manageable and adaptable plan and executing meaningful evaluation measures to show impact.
Presenters: Michelle Bradley, MCLS; Kimberly Bolan Cullin and Rob Cullin, Kimberly Bolan & Associates, LLC and Robert Hoke, Robert Hoke and Associates
Room: Salon C

3:45 p.m. - 5 p.m.
Communications and Advocacy to Sustain Indiana's Public Libraries
Join this all-hands-on-deck planning session for statewide communications and advocacy campaign for 2019. Participants will walk away with one-page plans, tools and resources for immediate use.
Room: Salon D

Drop-in Events

Tuesday, Nov. 13

Indianapolis Children's Opera Drop-In
12:30 p.m. - 1 p.m.
Salons 4/5

The Indianapolis Opera Resident Artists perform for over 30,000 people annually in schools, libraries, universities and senior residences across the state of Indiana. This programming for all ages fills their mission to educate, inspire and entertain through the creation and presentation of musical storytelling for the Hoosier community. Their children's operas, appropriate for younger audiences, incorporate themes of friendship and anti-bullying through classic fairy tales. A selection from their fall 2018 opera, *The Not-So Ugly Duckling*, by Briana Sosenheimer will be presented.

Wednesday, Nov. 14

Author Signings
10:30 a.m.
Veterans 1

Mandy Davis
Helen Frost
Katie Hesterman
Eva Kor
Mike Mullin
Bret Witter

Bring your copy or purchase a book on site!

2:45 p.m.
James Breakwell
Skilla Brown
Troy Cummings
Kathleen Doherty
Rob Harrell
Sarah Schmitt
Bret Witter

Room	10:45 AM	1:10 PM	2:15 PM	3:55 PM
A	Create Your Own Symbaloo of Top Tech Tools (or Borrow Mine) Susie Highley	Technology Competency Checklists Devon Henderson, Katherine Huddle	So, What's the Cloud Anyway? Devon Henderson	Moving Beyond Word & Publisher: Tools for Promo Pieces & Newsletters Robyn Young
B	Show & Tell…New Children's Literature! Shirley Mullin	Trustees & Directors – Joint Leadership Larry Acheff, Jen Clifton, Becky Hill, Mike McIntyre, Marti Ross	Improving Information Literacy when Library Instruction May Not Work Abby McVay , Edita Sicken	Am I the Only One Here? Kimberly Brown-Harden, Monica Casanova, Michele Fenton, Nichelle Hayes, Michael Torres, Stephen Lane
C	Including Your Institution's Unique Collections in the Digital Public Library of America (DPLA) Jill Black, Amanda Hurford, Connie Rendfeld, Juliet Hardesty, Joan Hostetler, Aaron Smith, Janice Gustaferro	Beyond the Book: Cataloging Video Games, Board Games, and Artists' Books Lori Dekydtspotter, Ruth Tucker, Thomas Whittaker	Unveiling the Mysteries of OCLC Quality Control Andrea Morrison, Cynthia Whitacre	The New 2018 RDA: Resource Description and Access for You Andrea Morrison
D	Social Workers in the Library John Helling, Mary Provence, Beth Wahler, Mike Williams	Funding Ideas: Staff Project Grants John Helling, Carolyn Strickland, Bethany Warner, Christina Wiers	Standing up for School Libraries and School Librarians Kathleen Rauth	Nuts & Bolts of Data Visualization Vincci Kwong
E	Back to Basics: Code of Ethics Darcy Davidson Armstrong, Chad Heck	Back to Basics : Collection Development Ruth Frasur	Back to Basics: Reference Lynn Hobbs	Apps to Augment your Reality and Increase Engagement Diane Rogers
1-3	DIY STEM for your Library Trina Evans, Lori Hugley	But I Don't Know How to Pick Out a Good Book! Colette Huxford-Kinnett	Exercising Your Hospitality Intelligence Dr. Godwin Charles Ogbeide	Excite Readers & Build Leaders: Empowering Participants in Book Groups & Literature Circles Kym Davick, Mary Ellen Graf, Suzanne Walker
6-8	Marketing: Building Community Interactions through Special Observances Coco Bill, Virginia Hilbert	Moving Up in the Library Cheryl Wright	Dyslexia & Multi-Sensory Programming Cheryl Clemens, Anne Guthrie *75 minutes	Legislative Update & Advocacy in 2019 Amy Cornell
Vets 2	The Impact of Cyberattacks on Your Library – Steps You can Take to Keep Your Patrons and Staff Secure Brian Hubbard	Meet Me in the Middle: Building a Bridge of Collaboration Between School Staff and Librarians JoyAnn Boudreau	Re-envisioning Your Library Services Kimberly Bolan Cullin, Rob Cullin *75 minutes	Reimagine Your Library Space for the Future Stuart Godfrey, Erin Jennings, Kevin Montgomery
Vets 3	Thinking Outside the Book: Interactive Programming for Adults Brooke Baker, Katherine Huddle	Bystander Intervention in the Library Don Crankshaw, Lisa Chapman, Donna Seaton, Jamie Sills	2019 Read Alouds Too Good to Miss Courtney Brown, Dennis LeLoup, Charles Pieri, Hella Rumschlag ,Sue Salamone, Gigi Shook	What the Heck is Blockchain, and Why Should Libraries Care? Martha Kohlstrand, Stephen Reynolds
Vets 4	Adams County, WWII Gold Star Project: a School & Public Library Collaboration Michelle Houser, Shana Neuenschwander	Maximizing Your Library's Image with Social Media Audrey Clark, Elizabeth Scamihorn	The Opioid Crisis, Narcan and Libraries Overdose Lifeline, Inc.	Clean Reads for Conservative Communities Colette Huxford-Kinnett, Dee Hostetler
Veterans 5			The Court Sent me to get Legal Forms at the Library Kate Guerrero, Tracy Pappas	

Registration
7:30 a.m. – 6 p.m.

**Keynote: Dr. Vanessa Allen-McCloud
Annual Meeting , Grand Ballroom**
9 a.m. – 10 a.m.

Exhibit Hall Open
10 a.m. – 5 p.m.

Exhibit Hall Networking Time
10 a.m. – 10:45 a.m.

Breakout Session 1
10:45 a.m. – 11:35 a.m.

Adams County, WWII Gold Star Project: a School & Public Library Collaboration

The Adams County, Indiana WWII Gold Star Honor Roll is an ongoing project between students from Bellmont High School, Berne Public Library, Adams Public Library and the Bellmont High School Library. Join us as we share the collaborative process to support student genealogical research through the use of public, school and Internet resources. The result has been the creation of a wiki that chronicles the lives of Adams County residents that perished while in service during WWII.
Presenters: Michelle Houser, Bellmont High School and Shana Neuenschwander, Berne Public Library
Room: Veterans 4

Back To Basics: Code of Ethics

Are you in the librarian role without the Masters of Library Science? Whether a school librarian who took the Pearson test, a director in a small library without an MLS requirement or a public library staff member who wants to move up, this session might be for you. This "Back To Basics" (B2B) session will provide the crash course on Library Ethics. Understanding the principles of librarianship helps us understand how to develop policies and administer the library by quality standards.
Presenters: Chad Heck, Pike High School and Darcy Davidson Armstrong, Eckhart Public Library
Room: Salon E

Create your own Symbaloo of Top Tech Tools (or Borrow Mine)

Organize your online content through Symbaloo in this hands-on computer lab session. Learn how tech tools for quizzes, polling, newsletter creation, and more may be assembled and organized in a Symbaloo that you can easily share with your staff. Symbaloo user Susie Highley will share with attendees how to get started with the web-based tool (or maximize your current use), and also give participants the opportunity to learn from each other.
Presenter: Susie Highley, Indiana Middle Level Education Association
Lab Sponsor: *Old National Bank*
Room: Salon A

DIY STEM for Your Library

The Kokomo-Howard County Public Library hosted a three month long traveling exhibit focused on Engineering in 2017. They have compiled their steps of what they learned from the community partnerships, funding resources, to budget-friendly programs and passive play ideas that can be implemented without a traveling exhibit.
Presenters: Trina Evans and Lori Hugley, Kokomo-Howard County Public Library
Room: Salons 1-3

The Impact of Cyberattacks on Your Library—Steps You Can Take to Keep Your Patrons and Staff Secure

When a library's network is compromised, it can cripple every component of its digital ecosystem. DDoS attacks, ransomware and phishing schemes are detrimentally impacting our libraries' day-to-day operations and have the potential of costing them thousands of dollars. During this session, we will share best practices for protecting your critical systems against cyber thieves and attacks. Discover common vulnerabilities that are putting libraries at risk and steps you can implement to safeguard your network and data from these costly threats.
Presenter: Brian Hubbard, Education Networks of America (ENA)
Room: Veterans 2

Tuesday, November 13

Breakout Session 1 – Continued
10:45 a.m. – 11:35 a.m.

Including Your Institution's Unique Collections in the Digital Public Library of America (DPLA)
Would you like your institution's unique collections included in the national digital collection? If your answer is yes, or even maybe, this practical session will help you to learn more and get started or complete the process. Members of the Indiana Memory Digital Public Library of America (IMDPLA) Advisory Council and the Metadata and Outreach committees will be available for consultation to answer your specific questions on IMDPLA participation.
Panel: Amanda Hurford, Private Academic Library Network of Indiana (PALNI); Connie Rendfeld, Indiana State Library; Juliet L. Hardesty, Indiana University; Aaron Smith, Allen County Public Library; Joan Hostetler, Indiana Album; Janice Gustaferro, Butler University; Jill Black, Indiana State Library
Room: Salon C

Marketing: Building Community Interactions Through Special Observances
National days and special holidays are a great way to connect with your community – and there's something new to celebrate each week! Learn how to use special observances and events, like National Dog and Cat days, National Library Week and a Lucky Duck Race, to build community interactions with your library. A panel of marketing experts will share their successes and stumbles in generating attention, foot traffic and all types of media from promoting various observances and events.
Participants will receive a calendar of observances and related ideas.
Presenters: Coco Bill, Pendleton Community Library Friend and Virginia Hilbert, Hussey–Mayfield Memorial Public Library
Room: Salons 6–8

Show and Tell...New Children's Literature!
Want to hear about some of the latest trends in books for children? Shirley Mullin will show and talk about new books, authors and what is happening in publishing.
Presenter: Shirley Mullin, Kids Ink Children's Bookstore
Room: Salon B

Social Workers in the Library
The world is changing and so is the public library. In this interactive session we'll explore the following questions: Do you need a social worker in the library? Is the social worker you or a staff member with a degree and training in the social work field? Should social work classes be taught as part of the library science curriculum?
Presenters: John Helling and Mike Williams, Indianapolis Public Library; Beth Wahler, IUPUI; and Mary Provence, IU School of Social Work
Room: Salon D

Thinking Outside the Book: Interactive Programming for Adults
Lectures, demonstrations, info sessions—most of our programming for adults is consumable, not interactive. Why not look for ways to integrate hands–on learning and experimentation for adults? How can you produce programming that is informative and interactive?
Presenters: Brooke Baker and Katherine Huddle, Carmel Clay Public Library
Room: Veterans 3

Lunch Break
11:35 a.m. – 1:10 p.m.

Indianapolis Children's Opera Drop–In
12:30 p.m. – 1 p.m.
Salons 4/5

Lead. Educate. Advocate. Luncheon Freedom Hall (Pre-registration required)
11:35 a.m. – 1 p.m.
Join us for a short panel by ILF leaders discussing pressing issues, lunch and network with your peers!

Breakout Session 2
1:10 p.m. – 2 p.m.

Back To Basics: Collection Development
Are you in the librarian role without the Masters of Library Science? Whether a school librarian who took the Pearson test, a director in a small library without an MLS requirement or a public library staff member who wants to move up, this session might be for you. This "Back To Basics" (B2B) session will provide the crash course on the Collection Development. Understanding the principles of librarianship helps us understand how to develop policies and administer the library by quality standards.
Presenter: Ruth Frasur, Tippecanoe County Public Library
Room: Salon E

Breakout Session 2 – Continued
1:10 p.m. – 2 p.m.

Beyond the Book: Cataloging Video Games, Board Games and Artists' Books

As libraries are investing more time and resources in collecting "special format" materials, it is increasingly important that catalogers provide relevant and accurate descriptions to assist users in discovering and accessing these resources. In this program, experienced catalogers will address the special cataloging concerns of three "special formats": video games, board games and artists' books. The presenters will highlight the unique aspects of each format from a cataloger's perspective and will provide attendees with a handout of resources and examples.
Presenters: Lori Dekydtspotter, Ruth Tucker and Thomas Whitaker, Indiana University Bloomington
Room: Salon C

But I Don't Know How to Pick Out a Good Book!

We hear this lament every day. Along with, "Do you know any good books?" We know the answers to both of these questions, and we love to help students discover just the right book, but at some point we need to help them build their own selection skills. Come explore two hands-on strategies that have been used with 6th and 7th graders, but are also completely appropriate for 8th through 12th graders, to help students begin building those skills to become independent readers and independent selectors.
Presenter: Colette Huxford-Kinnett, Shenandoah School Corp.
Room: Salons 1–3

Bystander Intervention In the Library

Confronted with situations that you wish you knew how to safely intervene? Evansville Vanderburgh Public Library (EVPL) has developed a Bystander Intervention training, with video, concentric to public libraries. Using actual incidents from their library EVPL staff will present techniques for you to intervene in a bullying or harassing situation safely, prevent escalation, help the victim "escape" and have a learning moment for the perpetrator.
Presenters: Don Crankshaw, Lisa Chapman, Donna Seaton and Jamie Sills, Evansville Vanderburgh Public Library
Room: Veterans 3

"Funding Ideas" – Staff Project Grants

What is your library's most valuable resource? Your staff! You hire the most qualified that you can find, encourage initiative and invest in professional development but how do you turn ideas into action? Presenters from the Lake County Public Library, Indianapolis Public Library and Indianapolis Public Library Foundation will talk about the pathways they've developed to give grants to staff to implement new ideas and foster further staff development in the process.
Presenters: Carolyn Strickland and Christina Wiers, Lake County Public Library, Bethany Warner, Indianapolis Public Library Foundation and John Helling, Indianapolis Public Library
Room: Salon D

Maximizing Your Library's Image with Social Media

Facebook, Twitter, Instagram and YouTube. How do you pick the best tool or tools to market your library programs? Learn from marketing experts who bring experience from industry and walk you through the steps in assessing your community, hands-on instruction in the tools and changing your strategy through evaluation.
Presenters: Elizabeth Scamihorn, Vigo County Public Library and Audrey Clark, Allen County Public Library
Room: Veterans 4

Meet Me in the Middle: Building a Bridge of Collaboration Between School Staff and Librarians

Are you a school librarian looking for more opportunities to collaborate? Or more colleagues to collaborate with you? Come hear several examples of successful collaborations with colleagues (and a few failed attempts), methods and tips to get folks to meet in the middle and plans for future steps towards collaboration. These can be integrated whether you are on a fixed or flexible schedule! Come ready to share some of your collaboration experiences and goals with others, and leave the session with ideas you can implement in your school and the beginnings of a collaboration action plan.
Presenter: JoyAnn Boudreau, Hamilton Southeastern Intermediate/Junior High
Room: Veterans 2

Tuesday, November 13

Breakout Session 2 - Continued
1:10 p.m. – 2 p.m.

Moving Up in the Library
So you want to apply for a management position? What skills and behaviors should you develop to move you ahead in your library? What types of projects should you seek out? Join this interactive session and learn strategies to develop and use the skills that will earn you respect and the right promotion for you. If you are already a manager, learn the strategies to provide your staff a range of opportunities that develop the managers of the future.
Presenter: Cheryl Wright, Indianapolis Public Library
Room: Salons 6–8

Technology Competencies Checklist
Technology skills are a driving criteria in many workforces. Our presenters will discuss their libraries' journey in creating a Technology Competency Checklist for each employee and give insight to directors, management, and trustees on how to implement these types of lists into their own library. They will give advice on how to make leaders feel empowered to enforce in an age where technology skills are required to continue moving forward.
Presenters: Katherine Huddle, Carmel Clay Public Library and Devon Henderson, Huntington City–Township Public Library
Lab Sponsor: *Old National Bank*
Room: Salon A

Trustees and Directors- Joint Leadership
A strong Trustee–Director relationship is the key to library leadership and sustainability. Join this panel of library trustees as they share the keys to a strong relationship between the library trustees and the library director. Jen Clifton from the Indiana State Library joins to answer questions about division of roles and responsibilities. Attendees may bring their scenarios with requests for suggestions from the panel.
Panel: Marti Ross, Mike McIntyre, Larry Acheff, Lake County Public Library; Becky Hill, Hussey–Mayfield Memorial Public Library and Jen Clifton, Indiana State Library
Room: Salon B

Breakout Session 3
2:15 p.m. – 3:05 p.m.

2019 Read Alouds Too-Good-To Miss
The Read Alouds Too-Good-To Miss committee is back to share more great read alouds! You will be presented with titles that you will be able to use in your classroom, school library or public library. These selected books are fantastic choices for story times, literacy events, book clubs, lesson planning or simply to spread the joy of reading aloud!
Presenters: Charles Pieri, Elkhart Public Library; Courtney Brown, Indiana State Library; Hella Rumschlag, Mohawk Trails Elementary; Dennis LeLoup, retired Avon Intermediate School East; Sue Salamone, Johnson County Public Library and Gigi Shook, retired Center Grove High School
Room: Veterans 3

Back To Basics: Reference
Are you in the librarian role without the Masters of Library Science? Whether a school librarian who took the Pearson test, a director in a small library without an MLS requirement or a public library staff member who wants to move up, this session might be for you. This "Back To Basics" (B2B) session will provide the crash course on the Reference. Understanding the principles of librarianship helps us understand how to develop policies and administer the library by quality standards.
Presenter: Lynn Hobbs, Pendleton Community Public Library
Room: Salon E

"The Court Sent me to get Legal Forms at the Library"
What do you do when the patron needs legal forms for a divorce, guardianship, name change, protective order, fee waiver or continuance? Join Kate Guerrero and the Honorable Judge Dowling, as they illustrate the self-help court forms. Participants will learn tips to share with patrons and situations that really should be referred to an attorney or pro bono legal assistance program.
Presenters: Kate Guerrero, KMG Mediation and Tracy Pappas, Indiana Legal Services
Room: Veterans 5

Breakout Session 3 - Continued
2:15 p.m. – 3:05 p.m.

Dyslexia & Multi-Sensory Programming
2:15 p.m. - 3:20 p.m. (75 minute session)
"Dyslexia affects one in five people. It crosses racial, ethnic and socioeconomic lines, and with proper instruction and accommodations it can be remediated." –Yale Center for Dyslexia and Creativity. In this session we will define dyslexia, discuss evidence-based interventions and recently passed legislation. We will also present how to integrate multisensory experiences that scaffold phonemic awareness and letter recognition in preschool story times along with resources that libraries can acquire that are appropriate for dyslexic students of all ages.
Presenters: Cheryl Clemens, Scottish Rite Children's Dyslexia Center of Indianapolis and Anne Guthrie, Greenwood Public Library
Room: Salons 6–8

Exercising Your Hospitality Intelligence
Dr. Godwin Charles Ogbeide will teach us the elements of hospitality intelligence and best ways to exercise hospitality intelligence in the library. What is hospitality and how does it differ from customer service? How does your hospitality intelligence come through your natural personality and passion for libraries? Learn what the research shows and how we can serve our communities through hospitality.
Presenter: Dr. Godwin Charles Ogbeide, IUPUI Tourism, Event and Sport Management
Room: Salons 1–3

Improving Information Literacy When Library Instruction May Not Work
Many school and college librarians are only offered a single opportunity to provide information literacy instruction to students. What happens when the research shows it doesn't work? Join this session for a review of one university library's research findings, followed by a robust discussion of ways to structure interventions for improved outcomes.
Presenters: Edita Sicken, Manchester University and Abby McVay
Room: Salon B

The Opioid Crisis, Narcan and Libraries
Participants in this session will learn how opioid addiction is a brain disease and not a failure to make good choices. To save a life from overdose from an opioid requires simple training and access to the drug Naloxone (Narcan) – similar to how we are encouraged to learn CPR or use of defibrillators. Whether your library decides to provide Naloxone training for all staff, this session will help you understand the process, requirements and impacts. Participants will walk away with a better understanding of the disease of addiction, how we arrived at a public health crisis and how to spot and respond to an overdose. Interested persons will learn how to acquire an overdose reversal kit.
Presenter: Overdose Lifeline, Inc.
Room: Veterans 4

Re-envisioning Your Library Services -
2:15 p.m. - 3:20 p.m. (75 minute session)
For years, libraries have experimented with new ways to deliver service. Shrinking service desks, roving service, supported self-service, downsizing collections and increased merchandising, co-located service points, cross training, tiered staffing, virtual service and many other service advances. In this workshop, library evolutionists Kim Bolan Cullin and Rob Cullin will provide insight on these service models as well as help you figure out what's best for your library and how to move forward. They'll share lessons learned as well as practical advice for rethinking services, collections, space, staffing, marketing, and measuring success and productivity.
Presenters: Kimberly Bolan Cullin and Rob Cullin, Kimberly Bolan & Associates, LLC
Room: Veterans 2

So, What's the Cloud Anyway
Considering moving your library's office suite to the cloud? Explore G Suite, Google's cloud-based and collaborative office platform, in this hands-on workshop. We'll cover using Google Drive as online storage, as well as Docs, Sheets, and Slides as replacements for Microsoft Word, Excel, and PowerPoint.
Presenter: Devon Henderson, Huntington City-Township Public Library
Lab Sponsor: *Old National Bank*
Room: Salon A

Breakout Session 3 - Continued
2:15 p.m. – 3:05 p.m.

Standing up for School Libraries and School Librarians

The *2018 Status Report on Indiana School Libraries* shows changes in school libraries across Indiana. How may public, academic and school library staff advocate for school libraries? Attendees will walk away with materials to build support for their local school libraries. This is critically important for all.
Presenter: Kathleen Rauth, Indianapolis Public Schools
Room: Salon D

Unveiling the Mysteries of OCLC Quality Control

Do you want to understand OCLC WorldCat better, participate in improved metadata quality and improve library users' access to materials? Come hear Cynthia Whitacre and Andrea Morrison share what every library staff needs to know about OCLC's bibliographic data quality control! Both presenters will share real-life examples of merged records, problem reports and answers. You will come away inspired, knowing the best ways to contact OCLC Quality Control and participate in our shared future!
Presenters: Cynthia Whitacre, OCLC and Andrea Morrison, Indiana University Bloomington
Salon: Salon C

Exhibit Hall Networking Time

3:05 p.m. – 3:50 p.m.

Breakout Session 4

3:55 p.m. – 4:45 p.m.

Am I the Only One Here?

Am I the only one here? Have you found yourself being the only person of color, LGBTQ, minority in your workplace? Find out how it feels from first-hand accounts and perspectives during this panel discussion.
Panel: Nichelle Hayes, Michael Torres, Stephen Lane, Indianapolis Public Library; Michele Fenton and Kimberly Brown-Harden, Indiana State Library; Monica Casanova, Allen County Public Library
Room: Salon B

Apps to Augment Your Reality and Increase Engagement

In this session, you will learn about using augmented reality apps that are easy and free to download for a variety of purposes in your library. Some of the uses would be interactive story-time, scavenger hunts or tours of facilities. Take a trip with us to the "Holodeck" of the Starship Enterprise to experience a world that is there, but isn't. *You will need to download the free apps -- WallaMe & Quiver -- and have access to a smartphone or tablet for this session.*
Presenter: Diane Rogers, Ben Davis 9th Grade Center
Room: Salon E

Clean Reads for Conservative Communities

Knowing your community and your students is paramount to the books you chose for your library. Many of us come from smaller, more rural, more conservative communities and operate on shoestring budgets. Discover titles and authors that can speak to our students' experiences while also stretching their minds.
Presenters: Colette Huxford-Kinnett, Shenandoah School Corp. and Dee Hostetler, Westview Jr. Sr. High School
Room: Veterans 4

Excite Readers & Build Leaders: Empowering Participants in Book Groups & Literature Circles

Prepare for book groups with resources and tools to empower readers to lead the way! Active participation is the focus as we reach to meet all readers. A wide array of book guides, lesson plans and digital resources easily provide librarians and teachers tools to meet the needs of all participants. Examples from Indiana award lists such as the Young Hoosier Book Awards, Read Alouds To-Good-Too Miss, and Eliot Rosewater Awards will be highlighted. TeachingBooks.net, provided to Indiana residents via INSPIRE (library.in.gov/INSPIRE), offers an ever-growing, vetted collection of resources for children's and young adult books.
Presenters: Kym Davick, Mary Ellen Graf, TeachingBooks.net and Suzanne Walker, Indiana State Library
Room: Salons 1-3

Legislative Update and Advocacy in 2019

Your ILF lobbies to secure funding and policies that advance libraries in Indiana. ILF's contracted lobbyist, Amy Cornell, from Bose Public Affairs will share the latest outlook for 2019 and beyond. Amy will lead participants in an activity related to our efforts in state and federal advocacy.
Presenter: Amy K. Cornell, BOSE Public Affairs
Room: Salons 6-8

Breakout Session 4 - Continued
3:55 p.m. – 4:45 p.m.

Moving Beyond Word and Publisher: Tools for Promo Pieces and Newsletters
Do you have to make flyers or newsletters in your library? Join this hands-on session to practice with Canva, Smore and other free tools that make attractive, professional looking promotional pieces. Participants will create accounts and will create one piece as a part of the session.
Presenter: Robyn Young, Avon High School
Lab Sponsor: *Old National Bank*
Room: Salon A

The New 2018 RDA: Resource Description & Access for You
Let's dive in fearlessly to the new RDA together! Come and find out what the cataloging standard, released in June 2018, looks like after a two-year major redesign and restructure! An experienced cataloging trainer and professor of cataloging will guide you through the new features. Get answers on how to understand the new database and how to navigate it to find what you need. Bring your questions and we will have a discussion! Information about related products will be available and we will talk about what may work best for you and your library.
Presenter: Andrea Morrison, Indiana University Bloomington
Room: Salon C

Nuts and Bolts of Data Visualization
Libraries collect many different types of data, from demographic data, usage statistics to survey responses. As the amount of data grows, how can we present data and information clearly and efficiently in order to assist decision making? This presentation will discuss what data visualization is, learn different types of visualization, how to choose an effective visualization for a dataset and explore both Microsoft PowerBI and Tableau that enable users to create dashboards and interactive reports.
Presenter: Vincci Kwong, Indiana University South Bend
Room: Salon D

Reimagine Your Library Space for the Future
How will your library space TODAY work for you in the FUTURE? Think about your library. How does it look? Is it too loud or quiet? What is the experience your patrons are having today and what are the trends for libraries in the future? This presentation has it all – information for change, building blocks, access to funds and an interactive poll for research. Will focus on why design matters: community, visioning, innovation, flexibility.
Presenters: Stuart Godfrey, Erin Jennings and Kevin Montgomery, krM Architecture
Room: Veterans 2

What the Heck Is Blockchain, and Why Should Libraries Care?
The world is abuzz with talk of blockchain technology – people throw around words like "cryptocurrencies" and "distributed ledgers" as casually as they discuss the latest movies and music. But when you scratch the surface, very few seem to really have a handle on what blockchain is. We all suspect that blockchain will have a huge impact on the way we live and work, but is this really true? How will blockchain change the world of libraries?
Presenters: Martha Kohlstrand and Stephen Reynolds, Ice Miller Litigation Group
Room: Veterans 3

Roundtables
5 p.m. – 5:40 p.m.

Roundtable	Room
AISLE	Veterans 4
IALA	Salon D
Interlibrary Loan/Circulation – *Circulation Trends: ILL, eliminating fines and changes in videos*	Salon E
Management	Veterans 2
Marketing – *Communications in 2019*	Salons 6-8
New Directors	Salon 1-3
Tech Services – *Trends in Tech Services*	Salons B
Youth Services – *Working with homeschoolers*	Veterans 3

Awards & Honors Banquet - Freedom Hall (pre-registration required)
6 p.m. – 8 p.m.
Colleagues recognized for excellence and our scholarship winners are welcomed into librarianship. (Consider nominating next year.)

Trivia Night - NEW & FUN
Sponsor: *IU's SICE ILS and SOIC LIS*
8 p.m. – 9:30 p.m.

Wednesday At-A-Glance

Room	8:30 AM	11:30 AM	1:55 PM	3:35 PM
A	CS First: Computer Science Clubs for All Sherry Gick	Applied Digital Skills Sherry Gick	Google Playground Sherry Gick	Meet with an Expert: Open Computer Lab Sherry Gick
B	Answering Medical Reference Questions Gabe Rios	Build a Better Brain Kirsten Serrano	Human Library Trisha Shively	Indiana State Library Services Courtney Brown, Angela Fox, Paula Newcom
C	Ethical & Inclusive Cataloging Practices Jennifer Liss, Andrea Morrison, Thomas Whittaker	Name Authority Work Basics Carl Horne	Libraries & Copyright: The Basics Nazareth Pantaloni	Data Reuse & Library Programming Andrea Copeland, Ayoung Yoon
D	Working with Usage Statistics: A Community Forum Vanessa French	What is Legacy? Planting a Garden by Starting a Seed Library Shelli Broadbent, Leslie Martin Conwell, Jenny Lambert, Anika Williams, Melissa Wooton	Librarians' Guide to Genetic Genealogy: What Every Librarian Should Know About DNA Testing Denise Anderson-Decina	Getting the most out of Ancestry DNA Andrea Ackermann
E	HIP and Gateway to Work: What you Need to Know Donna Billiard Wright	The Magical Art of Tidying – Strategic Weeding to Meet Changing Customer Needs Nathaniel Burnard, Katie Jacobs	Engaging Volunteer Groups – Tips & Tricks for Success Wendy Johnson, Maggie Ward	Other Duties as Assigned Sarah Trover
1-3		Lessons Learned : A Case Study for Building or Renovating a Public Library Zachary Benedict, Fonda Owens	The Power of Eva: Sowing Seeds for Hope, Healing and Humanity! Jessica Chapman, Epha Riche	Creative Commons Licenses: Basics and Best Practices for Libraries and OERS Nazareth Pantaloni
6-8		Adult Programming: Big & Small Jamie Anderson, Sarah Dennis	Where the Sidewalk Ends & Technology Begins Monica Cougan	Public Relations in the VUCA World Elizabeth Scamihorn
Vets 2	Strengthen Your Connections to Teens with the Rosie Book Awards Lucy Gellert, Michelle Houser, Tara White	Match Made in Library Heaven – School & Public Libraries #strongertogether Katherine Mitchell, Emily Stuckey Weber, Melinda Sheffield, Mindy Miller	Juggling Multiple Buildings, Levels and Staff in the School Library Leslie Sutherlin	YHBA: Leading to Reading Debbie Acord, Valerie Bassett, Karen Steinberger, Karen Webb, Matthew White
Vets 3	Beyond Trinkets: 3D Printers as Library Program Enhancers Rhia Stark	My Library Just Got Multiple iPads…Now What? Ashley Wadsworth	Micro-Learning for Library Staff Aimee Meier, Jim Wilson	Responding to Anxiety Surrounding School Violence & Drills Christy Gauss, Terri Miller
Vets 4	We are Wiser Together: World Café as a Method of Engaging Indiana Communities Monica Casanova, Jos Holman, Pamela Seabolt	Library Values & Intellectual Freedom Kristin Pekoll	Strategic Employee Onboarding: Your Success Depends on It Michelle Merritt	A Flood, Fire and Cyber-attack: Improve your disaster plan from our experiences Jenny Kobiela-Mondor, Beth Meyer, Denise Robinson, Brian Johnson
Vets 5	LSTA in IN: Stretching Your Dollars Angela Fox		MAKE a Difference with Your Library Monicah Fratena, Pam Okosun	

Registration
7 a.m. – 4:30 p.m.

Exhibit Hall Open
8:30 a.m. – 3:30 p.m.

Breakout Session 1
8:30 a.m. – 9:20 a.m.

Answering Medical Reference Questions

Providing medical information for personal consumer health can be intimidating. This session provides a list of free, authoritative, online resources as well as guiding ethics, laws and best practices for answering consumer health questions. Resources for fighting the opioid epidemic, LGBTQ health and health statistics are also discussed. This work is sponsored by a grant from the Greater Midwestern Region of the National Network of the Libraries of Medicine.
Presenter: Gabe Rios, Indiana University School of Medicine
Room: Salon B

Beyond Trinkets: 3D Printers as Library Program Enhancers

Thinking about getting a 3D printer but don't know what to do with it? Already have a 3D printer, but it's gathering dust? We'll talk about ways to incorporate 3D printing into your current library programs and ideas for new programs that provide value for your staff and your community.
Presenter: Rhia Stark, The Library Corporation
Room: Veterans 3

CS First: Computer Science Clubs for All

Hands-On Lab! Anyone can teach computer science with CS First! Used by teachers, parents and librarians across the country to increase student access and exposure to computer science, CS First introduces students to core computer science concepts. Come learn how to get started with this program in your schools and libraries as curriculum.
Presenter: Sherry Gick, Five Star Technology Solutions
Lab Sponsor: *Five Star Technology Solutions*
Room: Salon A

Ethical and Inclusive Cataloging Practices

Catalogers employ classification schemes, controlled vocabularies and name authority files to support the discovery of information resources. However, metadata standards are not neutral; value judgements are hard-coded into these standards. Are we aware of the biases that are built into the metadata standards we use? How do catalogers counter unconscious bias in our metadata decisions? In an interactive guided discussion, presenters will share examples and emerging best practices and discuss the perils of implicit bias in a linked data environment.
Presenters: Jennifer Liss, Andrea Morrison and Thomas Whittaker, Indiana University Bloomington
Room: Salon C

HIP and Gateway to Work: What you need to know

Many library employees and patrons enroll in the Healthy Indiana Plan, or HIP, for their primary health insurance. As the new Gateway to Work program rolls out over the next year, what do you need to know to help your lower wage or part-time employees and patrons? Libraries have an opportunity to partner in this work. Join this session to learn from representatives of IN Family and Social Services Administration.
Presenter: Donna Billiard Wright, HIP Gateway to Work
Room: Salon E

LSTA in IN: Stretching Your Dollars

Perhaps you know about the federal LSTA program because you've applied for one of the annual technology or digitization grants for your library. But those sub-grants make up only part of the sum total Indiana receives; other amounts are used to fund statewide services in an effort to stretch those dollars and benefit all Hoosier libraries. Learn just how the state uses the annual LSTA funds and what it means for your library.
Presenter: Angela Fox, Indiana State Library
Room: Veterans 5

Strengthen Your Connections to Teens with the Rosie Book Awards

Looking to strengthen your connections with teens and books? Striving to find the keys to reading success? Then join us for a session that's all about teens and books. Connect with others and learn how they incorporate the Rosies, share your keys to Rosie success, and witness the unveiling of the 2019-2020 list!
Presenters: Lucy Gellert, Greenfield-Central Schools; Michelle Houser, Bellmont High School; and Tara White, Elkhart Community Schools
Room: Veterans 2

Breakout Session 1 - Continued
8:30 a.m. – 9:20 a.m.

We are Wiser Together: World Café as a Method of Engaging Indiana Communities

Engaging our communities has become increasingly important as we strive to stay relevant in changing times. Learn about the World Café method of engagement and how to organize an event in your library by hearing from those that have hosted World Café Conversations. Attendees will participate in a mini World Café Conversation to get Interactive experience in this method of engagement.

Presenters: Pamela Seabolt, Midwest Collaborative for Library Services (MCLS); Jos N. Holman, Tippecanoe County Public Library and Monica Casanova, Allen County Public Library

Room: Veterans 4

Working with Usage Statistics: A Community Forum

Would you like the opportunity to discuss usage statistics with your colleagues at other institutions? Usage statistics can be helpful, informative, frustrating and overwhelming. This is our opportunity to come together and discuss our best practices, problems and the way we REALLY work with usage statistics at our institutions. We will also discuss how the implementation of COUNTER 5 might change how we interact with usage statistics.

Presenter: Vanessa French, Butler University

Room: Salon D

Keynote: Eva Kor - Grand Ballroom
9:30 a.m. – 10:30 a.m.

Exhibit Hall Networking Time
Author Signing - Veterans 1
10:30 a.m. – 11:20 a.m.

Breakout Session 2
11:30 a.m. – 12:20 p.m.

Adult Programming: Big & Small

Programming for adults can be difficult but we are here to help with large and small scale programs that can work in big and small library systems. Both presenters have had experience with large scale programs, for instance a Women's Expo, a Hoosier Storytellers program and a community Artist Fair and small scale programs like book clubs and crafting programs. Sharing what has worked in the different library environments of big and small, ideas for getting outside of the library and involving the community and an opportunity to share programs that are working well for your library system, will be featured in this session. Adult programming is focused around adults from our unique communities coming together to learn and explore what the library can offer beyond books.

Presenters: Sarah Dennis, Allen County Public Library and Jamie Anderson, Frankfort Community Public Library

Room: Salons 6–8

Applied Digital Skills

Hands-On Lab! Did you know that over 50% of jobs will require an engineering mindset by 2020? Help your patrons and students gain digital skills they can use for a growing number of jobs that require digital literacy & skills! Free curricular units from Google's Applied Digital Skills are designed for learner collaboration and for building essential digital skills using G Suite applications. Experience & explore this engaging resource, first as a learner and then as an instructor, as we explore the curriculum and its possibilities together.

Presenter: Sherry Gick, Five Star Technology Solutions

Lab Sponsor: *Five Star Technology Solutions*

Room: Salon A

Build a Better Brain

Join Kirsten Serrano, Nutrition Consultant and Food Literacy Coach, to learn how to sharpen your mental focus, stop declining energy and feel more productive than ever by making better food choices. Attendees will learn what is sabotaging your brain, energy and productivity, as well as how to shift your mindset to transform your eating habits to feel better than ever.

Presenter: Kirsten Serrano, Small Wonder Food

Room: Salon B

Breakout Session 2 - Continued
11:30 a.m. – 12:20 p.m.

Lessons Learned: A Case Study for Building or Renovating a Public Library
For many librarians, a capital project can be a daunting task. What information should a library understand to complete a large construction project? Presented by the library's director and project architect, this session presents a detailed case study describing a project recently completed in northwest Indiana and will provide a detailed account of the strategies used to engage stakeholders, secure financing, develop a design concept and survive construction.
Presenters: Zachary Benedict, MKM architecture+ and Fonda Owens, La Porte County Public Library
Room: Salons 1-3

Library Values and Intellectual Freedom
Kristin Pekoll from the ALA Office of Intellectual Freedom will discuss best practices in advancing library values and intellectual freedom in your library. Using recent challenges across the country as examples, Kristin will facilitate discussion best practices in collection development, reconsideration or challenge, and donation policies. Kristin will share strategies for promoting intellectual freedom while also respecting and reflecting our communities—whether in the academic, public or school setting.
Presenter: Kristin Pekoll, American Library Association (ALA)
Room: Veterans 4

The Magical Art of Tidying – Strategic Weeding to Meet Changing Customer Needs
What do you do when your strategic plan and collection analysis software reveal that you have over 100,000 books that need to be removed in order to meet new facility and community demands? Find out how the Allen County Publc Library (ACPL) used a combination of Collection HQ, new logistical processes and community engagement to execute this large scale collection downsize, as well as steps that any library can take to make similar improvements.
Presenters: Nathaniel Burnard and Katie Jacobs, Allen County Public Library
Room: Salon E

Match Made in Library Heaven - School & Public Libraries #strongertogether
Excited to serve youth but finding yourself overworked? Come see how school and public librarians can support each other and achieve exciting results when working together to build lifelong learners. Walk along with the presenters as we journey through the stories of successful collaborations and share your own experiences with partnerships. Attendees will leave with actionable steps which can be taken to start, build and strengthen such partnerships in their own communities.
Presenters: Katherine Mitchell, Muncie Public Library; Emily Stuckey Weber, Goshen Public Library; Melinda Sheffield, Muncie Public Schools and Mindy Miller, Goshen Middle School
Room: Veterans 2

My Library Just Got Multiple iPads...Now What?
Or maybe you want to purchase a classroom set of iPads, but you need program ideas to justify the expense. This session will explore taking the library to outside organizations by providing examples of both practical and fun programs for a variety of ages. Attendees will have the chance to participate in an example program near the end of the session. Practical tips about the upkeep of iPads will also be shared.
Presenter: Ashley Wadsworth, Vigo County Public Library
Room: Veterans 3

Name Authority Work Basics
This presentation will provide an introduction to the role of authority work in building & maintaining a well-ordered catalog, a catalog that facilitates discovery. Participants will be introduced to the main elements of the MARC name authority record and to the Library of Congress/NACO Authority File (LCNAF). They will hear a brief history of the international cooperative effort that built the LCNAF and will hear about how libraries in Indiana have participated in it.
Presenter: Carl Horne, Indiana University, Bloomington
Room: Salon C

Breakout Session 2 - Continued
11:30 a.m. – 12:20 p.m.

What is Legacy? Planting a Garden by Starting a Seed Library
Seed Libraries are growing in popularity across the state. This session will explain why your Library might want to start a seed library, how to plan and fund it, the great community partnerships you will gain and most importantly, the appeal to your patrons.
Presenters: Melissa Wooton and Anika Williams, Indianapolis Public Library; Jenny Lambert, Hamilton County Master Gardeners Association/Purdue Extension; Shelli Broadbent, SEEDS Committee and Leslie Martin–Conwell, Farm at Prophetstown
Room: Salon D

Lunch Break
12:30 p.m. – 1:45 p.m.

Book Awards Luncheon - Freedom Hall (pre-registration required)
12:30 p.m. – 1:45 p.m.

Breakout Session 3
1:55 p.m. – 2:45 p.m.

Engaging Volunteer Groups - Tips and Tricks for Success
Hosting a group of volunteers can feel overwhelming. In this session participants will receive information on how to prepare for, host and wrap-up one-time group community service projects. We'll touch on risk–management and impact measurement too. Tools for planning a project, including a list of activities suitable for volunteers, will be provided.
Presenters: Wendy Johnson and Maggie Ward, Indianapolis Public Library
Room: Salon E

Google Playground
Hands–On Lab! Come explore programs from Google that will enhance your library offering for students and patrons in both libraries and schools: CS First– Coding & Computer Science; Be Internet Awesome; Google Expeditions; Applied Digital Skills.
Presenter: Sherry Gick, Five Star Technology Solutions
Lab Sponsor: *Five Star Technology Solutions*
Room: Salon A

Human Library
At a Human Library, issues of discrimination and prejudice are explored. It's an event that aims to create dialogue and understanding among people on topics related to sexuality, gender, race, culture, religion, etc. Individuals volunteer as human "books" and participants can "read the book" by having a one on one conversations and therefore gaining empathy and understanding. During this session, attendees will have an opportunity to observe several "mock" Human Library sessions and walk away with tips for planning your own Human Library.
Presenter: Trisha Shively, Kokomo Howard County Public Library
Room: Salon B

Juggling Multiple Buildings, Levels & Staff in the School Library
Have you been made a manager in your school district? Learn tips and tricks from one school librarian who has been keeping literacy alive while managing multiple buildings in her district.
Presenter: Leslie Sutherlin, South Dearborn Community Schools
Room: Veterans 2

Libraries and Copyright: The Basics
Copyright law figures significantly in the work of libraries, and increasingly so, as librarians extend access to information and expand the services they provide through innovative uses of technology. This session will cover the basics of copyright protection, as well as the provisions of the Copyright Act that support the programs and services of libraries today.
Presenter: Dr. Nazareth Pantaloni, Indiana University Bloomington
Room: Salon C

Librarians' Guide to Genetic Genealogy: What Every Librarian Should Know about DNA Testing
This presentation focuses on an introduction to genetic genealogy and resources available to assist patrons. Topics will include: overview of DNA testing, commercial testing companies, ethnicity reporting, understanding DNA results, connecting with potential matches and commonly asked questions. Question & Answer session follows presentation.
Presenter: Denise Anderson–Decina, Central Indiana DNA Interest Group (CIDIG)
Room: Salon D

Wednesday, November 14

Breakout Session 3 - Continued
1:55 p.m. – 2:45 p.m.

MAKE a Difference with Your Library
Discover how we helped teens "Make a Difference" in our community by using makerspace technology for good. Learn how to create cross generational interactions, as well as promote career skills development and social/civic engagement using high and low tech equipment at your library. Attendees will have the opportunity to make their own chew toy and leave with detailed item instructions and resources for how to implement similar projects at your library.
Presenters: Monicah Fratena and Pam Okosun, La Porte County Public Library
Room: Veterans 5

Micro Learning for Library Staff
Libraries aim to consistently train new employees and continually develop those already on staff. However, staff is busy and time is limited – how can libraries maintain these expectations? Join Aimee Meier from LaPorte County as she shares how her library has success-fully incorporated micro learning with their staff, including the initial challenges faced and best practices for developing a plan. Jim Wilson from Niche Academy, an online learning platform, will also join the conversation on how to utilize their trainings for your specific needs.
Presenters: Aimee Meier, LaPorte County Public Library and Jim Wilson, Niche Academy
Room: Veterans 3

The Power of Eva: Sowing Seeds for Hope, Healing and Humanity!
The WFYI/Ted Green Films "Eva" documentary brings difficult topics to the forefront as it captures the life journey of Holocaust survivor and Mengel twin Eva Mozes Kor. Following clips from the film, participants are invited to join in discussions and activities to dive into these topics such as acceptance, empathy, healing and forgiveness. The goal is to identify best practices to engage students and the community in a big picture discussion on genocide, racial hatred, playground bullying and inspire them to find their own answer to "What next?" With one in four students experiencing bullying and hate crimes increasing for the fourth year in a row, the need for conversation is apparent. This session will explore how to host impactful events that will foster discussions on injustice, discrimination and personal healing.
Presenters: Jessica Chapman & Epha Riche, WFYI Public Media
Room: Salons 1–3

Strategic Employee Onboarding: Your Success Depends on It
Serving your community depends entirely on the strength of your team & building that strength starts with strategic employee onboarding. Learn how to onboard your team before the job ad is even placed and ensure a collaborative work environment that increases longevity and organizational success.
Presenter: Michelle Merritt, Allen County Public Library
Room: Veterans 4

Where the Sidewalk Ends and the Technology Begins
Today's libraries serve as digital hubs for their communities and play a key role in bridging the digital divide. Join our session to discover how two Indiana libraries are providing open and robust digital environments for their patrons. Discover simple training practices you can implement to help inform your patrons and ensure they are leveraging today's technology efficiently.
Presenter: Monica Cougan, Education Networks of America (ENA)
Room: Salons 6–8

Exhibit Hall Networking Time
Author Signing – Veterans 1
2:45 p.m. – 3:35 p.m.

Breakout Session 4
3:35 p.m. – 4:25 p.m.

Creative Commons Licenses: Basics and Best Practices for Libraries and OERs
You have seen the symbols (CC BY, CC BY-SA, CC BY-NC-ND), but do you know what they mean? Participants in this session will gain a basic understanding of Creative Commons licenses for reusing, sharing and repurposing or remixing licensed content. Learn what types of platforms use Creative Commons licenses and some best practices for using them in connection with your own content or materials, such as Open Educational Resources (OERs), in light of some important recent litigation.
Presenter: Dr. Nazareth Pantaloni, Indiana University Bloomington
Room: Salons 1–3

Breakout Session 4 - Continued
3:35 p.m. – 4:25 p.m.

Data Reuse and Library Programming
Initial findings from an Institute of Museum and Library Services (IMLS) funded research project, Data Reuse for Local Community, will be shared. This project seeks to establish connections between community data centers and public librarians and library users. Our session will involve three parts: (1) sharing what we've learned regarding data literacy and reuse with regards to library programming and services; (2) small groups will work together assess their data-services readiness and (3) conclude with an application-focused discussion.
Presenters: Andrea Copeland and Ayoung Yoon, IUPUI
Room: Salon C

A Flood, Fire and Cyber-attack: Improve your disaster plan from our experiences
How do you handle staffing, media requests, law enforcement, insurance and creating a new normal after a natural or man-made disaster in your library? Join three library leaders and a technology expert as they share what they learned about disaster response after a flood, fire and cyber-attack. Panelists will share what worked well as what didn't and how they are preparing for the next disaster.
Presenters: Denise Robinson, Brownsburg Public Library, Jenny Kobiela-Mondor, Eckhart Public Library; Beth Meyer, Hamilton East Public Library; Brian Johnson, AVC Technology
Room: Veterans 4

Getting the Most out of Ancestry DNA
Learn tips and tricks for finding more information from AncestryDNA results. Use reliable methods to convert predicted relationships into actual relationships. Find unlinked trees for matches and glean additional information from a match's profile page. Locate AncestryDNA's help pages and additional resources. Learn strategies to find the newest features and the latest updates.
Presenter: Andrea Ackermann, Central Indiana DNA Interest Group
Room: Salon D

Indiana State Library Services
Learn how to access FREE refurbished computers, FREE website hosting, and access Hoosier State Chronicles through the Indiana State Library (ISL). Learn how to check out a makerspace kit, robot kits and VR kits to use in patron programming. Don't know the difference between LDO, PDO, and Public Services? This session will cover ISL services and show you how the Indiana State Library can support you and your library.
Presenters: Courtney Brown, Angela Fox and Paula Newcom, Indiana State Library
Room: Salon B

Meet with an Expert: Open Computer Lab
Hands-On Lab! Meet with a Google Expert to continue the exploration of Google Playground & GSuite Basics.
Presenter: Sherry Gick, Five Star Technology Solutions
Lab Sponsor: *Five Star Technology Solutions*
Room: Salon A

Other Duties as Assigned
We all know these four little words, but what do they really mean? More important, what can they mean in the lives of our patrons? We will explore the "extras" that go into making programming, customer service and our connection to our communities exceptional. Highlighting community engagement, participation on boards, creative community projects and silly things that demonstrate how this philosophy can improve the library's image as well as enrich customer's experiences.
Presenter: Sarah Trover, Vigo County Public Library
Room: Salon E

Public Relations in the VUCA World
In these political, social and economic times of unrest, it can be a challenge to communicate effectively. This session will explore strategies to enhance your communication style, and to ensure your intended message is the message received. Some may not recognize the VUCA acronym – but, we experience it daily and will continue to experience it for the foreseeable future. Originally coined by the US Military, VUCA stands for volatility, uncertainty, complexity, and ambiguity. Simply stated it means: it's crazy out there. This session will also explore how body language can be used to enhance and strengthen communication with your colleagues, staff, customers, and constituents.
Presenter: Elizabeth Scamihorn, Vigo County Public Library
Room: Salons 6–8

Breakout Session 4 - Continued
3:35 p.m. – 4:25 p.m.

Responding to Anxiety and Building Resilience Surrounding School Violence and Safety Drills

As of May 25, 2018, the date of the school shooting in Noblesville, the United States was averaging one school shooting a week. School violence and drills have become the norm. As a result, our children and youth are dealing with fears and anxieties as never before and those tasked with supporting them are having to learn how to respond appropriately. In this session, the speakers will provide an overview of how to recognize student symptoms, how to respond to questions and concerns and how to set up processes for referral and response. Participants will be invited to ask questions, practice how to respond to student questions and be given resources and strategies for easy implementation. Self-care will also be a part of the discussion.

Presenters: Christy Gauss MSW, Indiana School Mental Health Initiative and Terri Miller PhD, Hamilton Boone Madison Special Services Cooperative
Room: Veterans 3
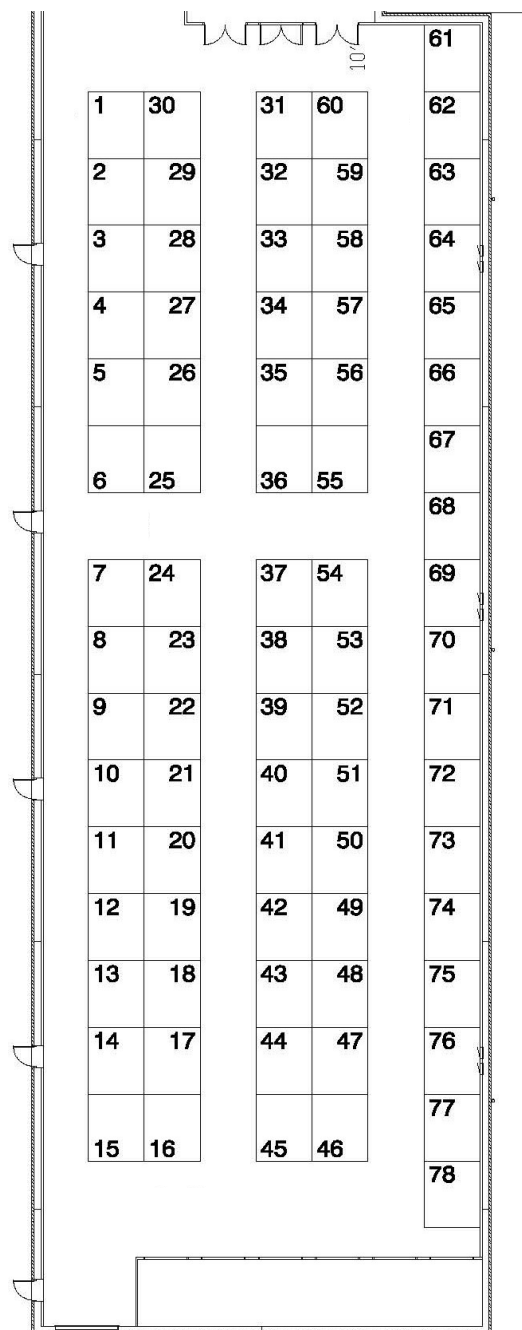
YHBA: Leading to Reading

The Young Hoosier Book Award (YHBA) program is designed to foster recreational reading by kindergarteners to middle schoolers. Discover some creative ways to use YHBA as a Makerspace activity, with reading incentives or as a traditional instructional activity. We will show you how to use the program as a tool to educate, encourage and excite your patrons and students! Session includes storytelling theater, book talks, activities and the announcement of the 2019–2020 book list.

Presenters: Debbie Acord, Adams Central Community Schools; Valerie Bassett, Shammrock Springs Elementary School; Karen Steinberger, Carmel Clay Public Library; Karen Webb, Honey Creek Middle School; and Matthew White, MSD of Perry Township
Room: Veterans 2

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When not being used for breakouts

★ BREAKOUT ROOMS

KIDS INK/ AUTHORS
on Wednesday

2ND ENTRANCE

EXHIBIT HALL

VETERANS HALL
HALL 1 | HALL 2 | HALL 3 | HALL 4 | HALL 5

PATRIOTL BOARDROOM

LIBERTY HALL CONFERENCE CENTER

KEYNOTE

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1 2 3

REGISTRATION

ATRIUM

A B C D E

HARRISON

INDIANAPOLIS

OUTDOOR PATIO

INDOOR/ OUTDOOR POOL

MEALS

FREEDOM A
FREEDOM B

SKYLIGHT BISTRO & WINE BAR

KENNEDY
REAGAN

LOBBY

MAIN ENTRANCE