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WELCOME  
ALL.**

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INDIANA**

*INDIANA LIBRARY FEDERATION ANNUAL CONFERENCE / NOVEMBER 3-5, 2019 / INDY MARRIOTT EAST*





# WELCOME TO INDIANAPOLIS

**W**elcome to the 2019 Annual Conference of the Indiana Library Federation. Our Professional Development Committee, Board and staff sincerely welcome you to the premier library conference in Indiana.

**E**mbrace our 2019 Conference theme: Libraries Welcome ALL. Libraries have a long tradition of welcoming everyone, providing a safe space for the exchange of ideas and dialogue through traditional and innovative learning experiences; however, more can be done to provide better library services for all and to meet this end, the 2019 conference includes sessions on implicit bias, diverse books and programming, volunteers with disabilities and ways to help you and your library include everyone.

**L**ook forward to listening to Jason Reynolds, our engaging keynote speaker this year. The popularity of his books reminds us that we have patrons of varied backgrounds, but his advocacy of the mantra “We need all stories” urges us to make this happen in our libraries.

**C**onnect with others across the state, sharing and learning from one another. Welcome networking and cross-sector collaboration with staff and volunteers from academic, public, school and special libraries. If this is your first time to the ILF Annual Conference, please let us help connect you. Visit our Welcome stations or approach anyone with a special badge.

**O**pt to take advantage of all that is included in your registration, such as Monday night trivia, coffee breaks with the exhibitors, Indianapolis Children’s Opera, author signings, etc. All are welcome.

**M**ake yourself better with our outstanding breakout sessions which include many topics connected to our theme. Use our App to help you keep track of everything. Connect with leaders of Indiana Library Federation to help make our organization even better, and if you are not yet an ILF member, use this energizing experience to sign up to be one!

**E**xperience the inspiration, invigoration, and ideas to bring the best library services to your patrons and to Indiana!

Leslie Sutherlin  
ILF President Elect  
School Librarian, South Dearborn Community Schools

Lynn Hobbs  
ILF Professional Development Committee Chair  
Director, Pendleton Community Public Library



**#ILFAnnual19**

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Indiana Library Federation (ILF) is a member-driven statewide organization that *leads, educates and advocates to advance library services for the benefit of Indiana residents.*

## ADVOCACY

How does your community value and support libraries? ILF is THE organization that advocates for the public policies and funding that sustain libraries in Indiana. Share your library story. Join our advocacy efforts.

- Library Day at the Statehouse – late January/early February
- Legislative Fall Forum – October

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ASSOCIATION  
SUPPORTS  
ITS MEMBERS.**

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## COMMUNICATIONS

ILF is working to elevate libraries in Indiana. Share “great things” in libraries. Participate in our statewide communications campaign.

- Stay informed through ILF eNewsletters, *Focus & Advocacy Update*.
- *I ♥ Libraries* License Plate Cover Campaign
- *We ♥ Our Library* Yard Sign Campaign in April and September
- *Libraries Transform Indiana* - Members may download materials.

## PROFESSIONAL DEVELOPMENT

A complete ILF calendar will be released by December. Save the dates on your 2020 calendar!

- Regional Conferences (April, locations around the state), Budget Preparation Workshop (May), and AISLE Camp (July)
- **Youth Services Conference – August 16-17, 2020 in Plainfield**
- **ILF Annual Conference – November 16-18, 2020 in Fort Wayne**

ILF supports members through virtual exchanges, mentor matching and new director support.

## AWARDS AND SCHOLARSHIPS

Nominate a librarian, staff member, trustee, champion, library or community partner for one of the prestigious annual awards. Encourage your students and staff to apply for academic scholarships in pursuit of librarianship or library technical assistant. **Deadline: June 30.**

## BOOK AWARDS

Spread the love of reading for fun. Download the lists created by ILF Book Award Committees.

- **Young Hoosier Book Awards**—Picture Books, Intermediate and Middle Grades
- **Eliot Rosewater Indiana High School Book Award**

Encourage your students and patrons to read and vote for favorites by award category in the spring. Winning titles are announced in May, for award presentation at the Annual Conference.

**Read Alouds** - Member volunteers select new releases ideal for Primary, Upper Elementary, Middle Grades, High School and Ageless. Lists are announced in November.

## MEMBERSHIP

Show support for your library community through personal and institutional membership in ILF. Members enjoy discounts, opportunities for leadership, and access to member only resources.

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**Registration desk hours:**

Sunday, November 3	12:30 PM - 5 PM
Monday, November 4	8 AM- 6 PM
Tuesday, November 5	7:30 AM - 4:30 PM

**Exhibit Hall**

One of the most exciting areas at Annual Conference is the Exhibit Hall, featuring the latest books, software, databases, and gadgets for libraries. The Exhibit Hall is located in **Liberty Hall**. **Meet with long-time library vendor partners, explore new opportunities and register for prizes.**

**Exhibit Hall Hours:**

Monday	11 AM – 7 PM
Tuesday	10 AM – 3:30 PM

**Food & Drink**

Meals are not included with general conference registration. Food is available for purchase from the hotel restaurant. In addition, the Indianapolis area has numerous restaurants featuring a variety of foods.

ILF will provide coffee/tea/water and snacks in the exhibit hall throughout the conference. Take advantage of Exhibitor Breaks.

**Conference App**

To have the ILF 2019 conference schedule, maps, list of exhibitors, session handouts and up-to-date information at your fingertips, download the app.

1. Download and install the Attendify app on your iOS/Android device. **Please be aware you will need to search for Attendify in your App store and then search for 2019 ILF Annual Conference in the Attendify App.**
2. Create your profile by using an e-mail address. Once you have created a profile in the app, you will be able to connect it to one of the social networks (Facebook, LinkedIn, or Twitter).
3. Enjoy Social App Features - just like a private social network for our event!
4. Post your photos and tag @ilfonline.org.

**Kids Ink** will be located in Salon E. Make sure to stop by and purchase books for author signings.

**WiFi**

WiFi network is library19  
Password is welcome19

**#ILFAnnual19 @ilfonline**

**Professional Development Committee****ILF Vice President**

Leslie Sutherlin  
*South Dearborn Community Schools*

Melissa Merida  
*The Floyd County Library*

Lynn Ford  
*Fortis College*

**Professional Development Committee Chair**

Lynn Hobbs  
*Pendleton Community Public Library*

Paul Moffett  
*IUPUI University Library*

Kelaine Harman  
*Washington Community Schools*

Beka Lemons  
*Huntington City-Township Public Library*

Stacey Kern  
*Clark-Pleasant Middle School*

Christina Klein  
*Bedford Public Library*

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Education Networks of America  
*Connecting Communities Since 1996*



Educator

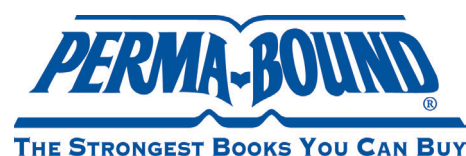


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Advocate





## JASON REYNOLDS

### Monday, 4:15 PM

Jason Reynolds is a *New York Times* bestselling author, a Newbery Award Honoree, a Printz Award Honoree, National Book Award Honoree, a Kirkus Award winner, a two time Walter Dean Myers Award winner, an NAACP Image Award Winner, and the recipient of multiple Coretta Scott King honors. Reynolds was named the American Booksellers Association's 2017 and 2018 spokesperson for Indies First, and served as the national spokesperson for the 2018 celebration of School Library Month in April 2018, sponsored by the American Association of School Librarians (AASL). Jason's many works of fiction include *When I Was the Greatest*, *Boy in the Black Suit*, *All American Boys* (cowritten with Brendan Kiely), *As Brave As You*, *For Every One*, *Miles Morales: Spider Man*, the Track series (*Ghost*, *Patina*, *Sunny*, and *Lu*), and *Long Way Down*, which received both a Newbery Honor and a Printz Honor. His latest novel, *Look Both Ways*, will be published in Fall 2019. Jason has appeared on *The Daily Show* with Trevor Noah, *Late Night* with Seth Meyers, and *CBS This Morning*. He is on faculty at Lesley University, for the Writing for Young People MFA Program and lives in Washington, DC. You can find his ramblings at [JasonWritesBooks.com](http://JasonWritesBooks.com).



## ADRIAN MATEJKA

### Tuesday, 9:30 AM

Adrian Matejka was born in Nuremberg, Germany and grew up in Indianapolis, Indiana. He is a graduate of Indiana University and the MFA program at Southern Illinois University Carbondale. He is the author of *The Devil's Garden* (Alice James Books, 2003) which won the New York / New England Award and *Mixology* (Penguin, 2009), a winner of the 2008 National Poetry Series. *Mixology* was also a finalist for an NAACP Image Award for Outstanding Literature. His third collection, *The Big Smoke* (Penguin, 2013), focuses on Jack Johnson, the first African American heavyweight champion of the world. *The Big Smoke* was awarded the 2014 Anisfield-Wolf Book Award and was also a finalist for the 2013 National Book Award, 2014 Hurston/Wright Legacy Award, and 2014 Pulitzer Prize in poetry. His most recent book, *Map to the Stars*, was published by Penguin in 2017. Among Matejka's other honors are the Eugene and Marilyn Glick Indiana

Authors Award, the Julia Peterkin Award, a Pushcart Prize, and fellowships from the Bellagio Center, the Guggenheim Foundation, the Lannan Foundation, and a Simon Fellowship from United States Artists. He teaches at Indiana University in Bloomington and is Poet Laureate of Indiana.

## MEG MEDINA

### Book Award Luncheon Guest

**Meg Medina** is the author of the Newbery Medal-winning book *Merci Suárez Changes Gears*, which was also a 2018 Kirkus Prize finalist. Her young adult novels include *Yaqui Delgado Wants to Kick Your Ass*, which won the 2014 Pura Belpré Author Award; *Burn Baby Burn*, which was long-listed for the National Book Award; and *The Girl Who Could Silence the Wind*. She is also the author of picture books *Mango*, *Abuela*, and *Me*, illustrated by Angela Dominguez, which was a Pura Belpré Author Award Honor Book, and *Tía Isa Wants a Car*, illustrated by Claudio Muñoz, which won the Ezra Jack Keats New Writer Award. The daughter of Cuban immigrants, she grew up in Queens, New York, and now lives in Richmond, Virginia.





**Zachary Benedict** has dedicated his career to understanding the connection between people and places. As a managing principal at MKM architecture + design, a firm consistently recognized as one of the Top Healthcare Architecture Firms in the country by Modern Healthcare Magazine, he manages numerous projects ranging from critical access hospitals to public libraries. With an extensive background in urban sociology, he is considered one of the leading voices in the “Lifetime Community” movement, focusing on the socio-economic benefits of age-friendly neighborhoods. In 2015 the American Institute of Architects (AIA) awarded him with the Young Architect Award in recognition of his work. Additionally, Ball State University’s College of Architecture and Planning Alumni Society recognized him with the Alumni Award of Outstanding Achievement - he is the youngest individual to ever receive this award.

**Kim Bolan Cullin** is an experienced librarian and author with a broad background in libraries. She recently joined the Allen County Public Library (IN) as Director of Public Services. From 2004 through 2019, Kim was the president and principal consultant of Kimberly Bolan & Associates (KBA), a library consulting firm specializing in library facility planning and design and strategic planning. Prior to establishing KBA, she was a public library administrator in New York State. Over the past thirty years, Kim has worked with hundreds of public, school and academic libraries across the United States and abroad. She is also a Library Journal recognized “Mover & Shaker”, has published three books and numerous journal articles, and is a frequent speaker at state and national conferences.

As WFYI Public Media’s Eva Impact and Distribution Manager, **Jessica Chapman** works to spread Eva Kor’s message and inspiration to as many people as possible through broadcasts of “Eva: A-7063,” screening events, the Eva Educational Toolkit and the new Eva Virtual Reality Traveling Exhibit. You can contact Jessica at [jchapman@wfyi.org](mailto:jchapman@wfyi.org) to learn more about the Eva Outreach and Education Program.

**Monica Cougan** is the Product Marketing Manager at Education Networks of America (ENA) with 29 years of experience in technology integration. She works with education and library institutions to develop plans for their communities, districts and schools integrating technology, specifically videoconferencing and collaborative technologies. She has extensive experience in building collaborative network opportunities which include assisting in project development, professional development, implementation and training. Ms. Cougan has been responsible for monitoring the successful implementation for programs adopting videoconferencing technology, as well as oversight of professional development programs.

**Rob Cullin** helped launch Kimberly Bolan & Associates (KBA) in November 2004. Rob’s primary involvement with KBA began in 2005 when he and Kim co-authored Technology Made Simple and began writing and presenting together across the United States. Rob leads KBA’s strategic planning projects and assists with many of its facility planning projects. Through his previous work as President and Co-Founder of Evanced Solutions, LLC he was involved with thousands of libraries across the USA, Canada and Australia. With a broad set of experiences reaching beyond libraries, Rob has direct specialties in strategic planning, data and demographic analysis, marketing and organizational design. He was also a Library Journal recognized “Mover & Shaker” in 2008.

**Sherry Gick** is a Director of Innovative Learning for Five Star Technology Solutions. A Google for Education Certified Trainer, she leads professional learning for librarians, teachers, & administrators across the state of Indiana & beyond on leadership, GSuite for Education, STEM, and effective technology integration. A former teacher-librarian, she is passionate about libraries, technology, reading, and connecting.

**Alejandria Galarza** loves advocating for young people in libraries. A good deal of her work has been focused on diversity and inclusion in programming and materials. Alej currently works as the Teen Services Librarian for Kenosha Public Library System in Wisconsin and has her MLIS from the University of Illinois at Urbana-Champaign. When not at work, you can find her knitting or surveying her Star Wars collectables.

**Antonio Green** is a Technical Consultant for Follett and is an expert in key Follett product, service, and platform capabilities, as well as Follett integration and content concepts. Antonio applies previous experience, creativity, and foresight in guiding customers and partners in the best use of the technologies available to achieve their goals. Antonio has been with Follett for 12 years spending 8 years as a level 3 technical support agent and trainer, a year as part of the implementation team, and 3 years as a technical consultant.

**Ted Green** is the producer, director and writer of “Eva: A-7063,” which aired more than 1,000 times on PBS stations across the country this past April and May. A newspaper journalist for 20 years, Ted switched to filmmaking in 2010 and since then his work has won 21 regional Emmys, including Best Documentary for his past four collaborations with WFYI. Among his other honors are the national Gabriel Award, the Fourth Estate Award from the national American Legion and the Servant Leadership Legacy Award from the Indianapolis Urban League.

**Kate Guerrero** works with the Coalition for Court Access and the Indiana Bar Foundation to increase access to justice for self-represented litigants. Her current focus is the updating of the court forms for self-represented litigants and curating content for [indianalegalhelp.org](http://indianalegalhelp.org). Kate spent over eleven years teaching aspiring paralegals at Ivy Tech Community College, is a registered mediator and regularly mediates for the Indiana Department of Education, Office of Special Education.

**Brian Hubbard** joined ENA’s Indiana Sales Team in June of 2005 and worked with K-12 schools and public library customers for over a decade throughout northern and northwest Indiana to help them meet their technology integration and delivery goals. Technology is the foundation of Brian’s career, with sales, management, customer service and programming roles along the way. Today, he is the manager of customer services in Indiana and leads a seasoned team of account service managers that meets regularly with their customers to learn more about what their technology goals are and to share information about ENA’s services that will help meet those objectives.

**Erin Jennings** has worked on a number of award-winning new construction and renovation projects with many regional libraries, schools and communities. Her deep passion subsists in creating education environments, where she brings strong leadership and a multi-disciplinary approach to each project she designs. Erin is highly involved in many industry organizations including the International Interior Design Association and the American Institute of Architects. By regularly attending educational design conferences, she closely monitors national building trends, space planning techniques and innovative products. Erin has served as a panelist and design leader for *Library Journal's* Design Institute Conference and has presented at the Indiana and Michigan Library Conferences.

**Brian Johnson** is the president and CEO of AVC Technology. AVC has been providing IT services and custom software to libraries across the state of Indiana for more than 30 years. They are happy to have over 120 libraries as part of the AVC family. Brian graduated from Purdue University with a degree in Computer and Electrical Engineering. He worked in software development for the telecommunications industry before joining AVC in 2002. At AVC, Brian's primary focus is to work with libraries to implement technology, secure networks and plan and prioritize their technology spending. Brian enjoys using his knowledge to help libraries get the most out of their IT budget.

**Dr. Darolyn (Lyn) Jones** is teacher, researcher, writer. She is passionate about the literary and literacy in and out of the classroom. Dr. Jones is the author of *Painless Reading Comprehension*, co-author of *Memory Workshop*, the editor for *Rethinking Children's & YA Lit: Read for Change*, an editor with *INwords Publications*, and she has edited 10 memoir collections. Her work as a researcher in disability studies and community writing education has appeared in several academic journals. She currently teaches as an assistant teaching professor in the Department of English at Ball State University and serves as the Education Outreach Director of the Public Memoir Project at the Indiana Writers Center.

**Mame Keita** has a Master of Law from McKinney School of Law, formerly IUPUI School of Law. After she graduated she joined Public Allies, an AmeriCorps program that matches young leaders who desire to make a difference in their community with nonprofit organizations. Under this year-long apprenticeship, Mame managed the Peace Coach Program for Peace Learning Center, which was designed for community volunteers to connect with kids and help them grow strong social-emotional skills.

**Sheila Kennedy** is a Professor of Law and Policy in the Paul O'Neill School of Public and Environmental Affairs (SPEA) at Indiana University Purdue University Indianapolis, as well as a Faculty Fellow with both the Center for Religion and American Culture in the School of Liberal Arts and the Tobias Center of the Kelley School of Business, and an adjunct professor of political science. Prior to IUPUI, Ms. Kennedy practiced real estate, administrative and business law, served as the City of Indianapolis' Corporation Counsel, and in 1980, was the Republican candidate for Indiana's then 11th Congressional District seat. Kennedy owned a real estate development company, from 1987-1992, and served as Executive Director of the Indiana Civil Liberties Union (the Indiana affiliate of the ACLU) 1992-1998. Sheila Kennedy won the Hoosier Intellectual Freedom Award from ILF in 2000.

**Kevin King**, MLIS, Head, Branch and Circulation Services at Kalamazoo (Mich.) Public Library. Kevin received his MLIS from Wayne State University in 1997. Oversees IT, four branches, circulation, and security, and formerly oversaw ILS, adult programming, and audio visual.

**Martha Kohlstrand** is an associate in Ice Miller's Litigation Group, Blockchain Group, and Data Security and Privacy Group. She handles commercial litigation, data security matters, class actions, and compliance matters. Her experience includes data breach response and incident planning, GDPR compliance, cryptocurrency matters, TCPA litigation, and ADA website compliance. Martha further assists clients in providing data security training to their employees and has twice been on the planning committee for DRI's cybersecurity conference, this year as co-marketing chair.

**Shirley Mullin** is completing her 32 year as a bookseller. Prior to that she was the librarian at Riley Hospital and also worked at the IUPUI library. She has degrees in education and library science. She has also taught children's literature at IUPUI, Butler University and Christian Theological Seminary.

**Tara Ntumba** serves grieving children, teens and their families as the Support Group Director at Brooke's Place for Grieving Young People in Indianapolis. She earned her Bachelor of Science (BS) in Church Ministry from Southeastern University and her Masters (MA) in Clinical Mental Health Counseling from Indiana Wesleyan University, where she focused the core of her research on the mental health and well-being of orphans and other vulnerable children in Sub-Saharan Africa. Tara is a Licensed Mental Health Counselor (LMHC), a National Certified Counselor (NCC), and a Certified Clinical Trauma Professional (CCTP) through the International Association of Trauma Professionals. Prior to joining the Brooke's Place team, she worked for 10 years with at-risk youth in central Indiana recovering from addiction, self-harm and other life controlling issues.

**Tracy Pappas** is the Managing Attorney of the Indianapolis office of Indiana Legal Services, a state-wide agency which provides free civil legal services to low income clients. She has been an attorney with ILS for 27 years. She represents clients in family law cases, manages the Indianapolis office, and provides advice and brief services to low income clients in many areas of law.

**Mary Provence** is a licensed clinical social worker and currently a PhD student and research assistant at the IU School of Social Work. Her research interests include issues of structural oppression that impact the urban African-American community and the criminalization of homelessness. Her social work career has primarily been focused in her urban neighborhood where she has loved, lived and learned for over 20 years.

**Charlotte Shoulders** is from Connect2Help, the 24/7 Information and Referral helpline that, among other things, answers the 211 and National Suicide Prevention Lifelines for central Indiana. Charlotte has her MSW from Indiana University and has been a practicing social worker for 20 years. In her 10 years at Connect2Help, Charlotte has been the Manager of Training and Education and Services, the Director of Operations and recently transitioned to a part-time Special Projects Manager role. In her time at Connect2Help, Charlotte has developed and delivered training curriculum on many topics including active listening, engaging and assessing clients, developing empathy, crisis caller management, understanding the social service landscape of Indiana and much more.

**Justin C. Steffen** is a partner in Ice Miller's Litigation and Financial Services Practice Groups. Combining over a decade of experience litigating clients' most important matters with in-depth, technical knowledge, Justin is uniquely positioned to help clients navigate the legal and regulatory issues raised by financial and emerging technologies.

**Dr. Elizabeth Wahler** received a B.S. in psychology from the University of Evansville and her M.S.W. and Ph.D. in social work from the University of Kentucky. She is currently the Associate Dean for Academic Affairs and has been on the faculty in the School of Social Work since 2012.

**Clare Wildhack-Nolan** has been a social justice educator for the past 18 years, working in non-profits as well as schools as a certified Secondary Social Studies teacher. She has worked in Indianapolis, Yellow Springs, OH, and Chicago. Clare has her Masters in the Art of Teaching from National-Louis University and a B.A. in Cross-Cultural Interdisciplinary Studies from Antioch College.

**Leighann Wood** is a Program Manager for the Public Library Association (PLA). She received her MSLIS from the University of Illinois in 2015. Responsible for managing and supporting special projects and grant funded initiatives around digital literacy, workforce development, equity, diversity, inclusion and social justice, and health.

**Andrew "AJ" Young** is the Director of the LGBTQ+ Center at IUPUI. He received his PhD in Sociology from Temple University focusing on how gender and sexuality "works" in culture. He also has more than ten years of experience in university student services, with an emphasis on diversity and inclusion and civic engagement work. AJ identifies as a white, queer, transgender man and uses he/him pronouns. He is committed to asset-based community development and fostering an institutional culture grounded in principles of equity and social justice. He lives with his husband, their two dogs, and a mischievous angora rabbit.

## AUTHORS



**Emmy Laybourne** is a Young Adult novelist best known for her *Monument 14* series, an internationally best-selling trilogy that has been translated into 9 languages. Her standalone book *Sweet* won a Junior Library Guild Award, was a YALSA Quick Pick and got a Perfect Ten rating from VOYA and won the 2018-2019 Eliot Rosewater (Rosie) Book Award. Her latest books, *Berserker*, and *Ransacker* tell the story of a family of Norwegian teens with ancient Viking powers and are currently being adapted for television. Emmy is a former character actress, and is occasionally recognized from her role as Mary Katherine Gallagher's best friend in the movie "Superstar." She lives outside New York with her husband, two kids, faithful dog and a flock of seven nifty chickens. Visit her online at [www.EmmyLaybourne.com](http://www.EmmyLaybourne.com).



**Sandra Mitchell** is the author of *Shadowed Summer*, *The Vespertine*, *The Spring Sweet*, *The Elementals*, and *Mistwalker*. She's also the editor of the YA anthology *Defy the Dark*. Writing as Jessa Holbrook, she published her first romantic contemporary YA, *While You're Away*. Her first YA novel, *Wild* writing as Alex Mallory, came out in 2014. In 2019, her newest novel, *All the Things we do in the Dark* will be published by HarperTeen. Coming in 2020 will be *Camp Murderface*, co-authored with Josh Berk.



**Lynn Plourde** is the author of more than 30 children's books, mostly picture books, but also a graphic novel and a middle grade novel. She is the 2019 Young Hoosier Book Award winner for the Intermediate Books category for her book *Maxi's Secrets*. She's a teaching author who has done hundreds of visits to schools where she shares her books interactively, acts some out as plays, and teaches writing mini-lessons to students. Lynn is a native Mainer who frequently uses her home state for inspiration when writing. She currently lives in Winthrop, Maine, with her husband. You can learn more at her website: [www.lynnplourde.com](http://www.lynnplourde.com)

## Sunday, November 3

### Registration

12:30 PM- 5 PM

### Leader Orientation - (pre-registration required)

1 PM - 5:15 PM

### Awards & Honors Banquet (pre-registration required)

6:30 PM - 8:30 PM

## Monday, November 4

### Registration

8 AM - 6 PM

### Chair Yoga

8 AM - 8:30 AM

### WELCOME & Annual Meeting

9:15 AM - 10 AM

### Breakout Session 1

10:10 AM - 11 AM

10:10 AM - 11:40 AM (90 minute sessions)

### Exhibit Hall Open

11 AM - 7 PM

### Breakout Session 2

11:10 AM - 12 PM

### Indianapolis Children's Opera

12 PM - 1 PM

### Exhibit Hall Open

12 PM - 1:30 PM

### Lunch Break

12 PM - 1:30 PM

### Breakout Session 3

1:30 PM - 2:20 PM

### Roundtables & Break with Exhibitors

2:30 PM - 3:05 PM

### Breakout Session 4

3:15 PM - 4:05 PM

### Keynote: Jason Reynolds

4:15 PM - 5:15 PM

### Snacks with Exhibitors

5:15 PM - 6:30 PM

### Jason Reynolds Book Signing

5:15 PM - 6:30 PM

### After Hours Trivia

7 PM - 9 PM

## Tuesday, November 5

### Registration

7:30 AM- 4:30 PM

### Breakout Session 1

8:30 AM - 9:20 AM

### Keynote Adrian Matejka

9:30 AM - 10:15 AM

### Exhibit Hall Open

10 AM- 3:30 PM

### Author Signing

10:15 AM- 10:45 AM

### Coffee Break with Exhibitors

10:15 AM- 10:45 AM

### Breakout Session 2

10:45 AM - 11:35 AM

### Lunch Break

11:35 AM - 1:45 PM

### Book Awards Luncheon with Meg Medina (pre-registration required)

11:45 AM - 1:30 PM

### Breakout Session 3

1:45 PM - 2:35 PM

### Exhibit Hall Networking Time

2:30 PM - 3:30 PM

### Breakout Session 4

3:30 PM - 4:25 PM

### AISLE Membership Meeting

4:30 PM

We welcome all attendees to all  
ILF scheduled activities  
unless pre-registration is noted.

**Monday, November 4: AT-A-GLANCE**  
**Opening General Session at 9:15 AM and Keynote at 4:15 PM**

Room	10:10 AM	11:10 AM	1:30 PM	3:15 PM
Salon A Computer Lab	Social Media: How Many Accounts Do I Really Need?  Robin Johnsen	Introduction to INSPIRE  Paula Newcom	#CodeWithGoogle  Sherry Gick	Professional Resources Available for Tech Services  Janice Gustaferra, Andrea Morrison
Salon B	From Problems to Possibilities: Using Appreciative Inquiry to Create Positive Change  Michelle Bradley	MARC Authorities Format  Carl Horne	Serial Definitions and Standards  James Castrataro	Library Digitally Secure – CHECK, Patrons Digitally Secure – Uh Oh!  Gary Browning
Salon C	The Very Hungry WiFi: Supporting Your Patrons’ Growing Mobile Connectivity Needs  Brian Hubbard	From A(norexia) to Z(its): Providing Health Information to Teens  Chelsea Misquith	How to Audit your Collection for Special Populations  Dr. Lyn Jones	Repurpose Your Resources: Improving the Patron Experience  Erin Jennings
Salon D	Providing Support for Grieving Youth  Tara Ntumba	Re-energize Your Staff Association & Staff Training  Carey LaBella, Ashley Wadsworth, Lauren Elyea	Making the Court Process More Welcoming with Self- Help Forms  Kate Guerrero, Tracy Pappas	Essentials for Your Technology Planning Brian Johnson, Lisa Johnson
Salons 1-3		Volunteer Recognition Wendy Johnson	Book Lightning Talks  Colette Huxford-Kinnett, Dee Hostetler, Jenny Kobiela-Mondor	
Salons 6-8		Guiding Libraries Through Change  Jenna Anderson	All Free for the Finding: Digging Up Family History for Free on the Internet  Angi Porter	
Veterans 1	Implicit Bias (90 minutes)  Mame Keita, Clare Wildhack-Nolan		Connecting with Those Who Need Us the Most  Jenna Anderson	Show & Tell... New Children’s Literature!  Shirley Mullin
Veterans 2	Welcoming (back) Patrons through Fine-Free policies  Krista Ledbetter, Lissa Krull	2020 Read Alouds Too-Good- To Miss  Read Alouds Committee	Beyond Video Games - Thinking Critically about Teen Services  Jamie Beckman, Karen Steinberger, Mike Cherry, Laura Swangin, Katie Blackthorn	Reaching Your Community & Raising Funds  Liz Hamilton, Laura Clemons, Julie Wendorf
Veterans 3	More than Math Facts & Spelling Words : eLearning for Inclement Weather Days (90 minutes)  Kristin Patrick		Dynamic Duo: Wakelet & Flipgrid in Your Library  JoyAnn Boudreau	Advocacy through Social Media  JoyAnn Boudreau
Veterans 4	Programming Lightning Talks  Mary Schons, Raina Konazeski	How to Make Your Library THE Place to Be  Carli Sauer	Building Blocks for LGBTQ+ Inclusive Library Practices  AJ Young	Legislative Update and Preparing to Advocate in 2020  Amy Cornell
Veterans 5	Navigating Intellectual Freedom Through Management  Darcy Davidson Armstrong, Jenny Kobiela Mondor	Social Workers in the Library – An Update!  John Helling, Mary Provance, Elizabeth Wahler, Mike Williams	Talking the Talk & Walking the Walk of Patron Privacy  Megan Edwards, Casey O’Leary	On & Off the Shelf: Promoting Diversity in Your Library  Alejandria Galarza, Ginny Hosler



## Registration

8 AM - 6 PM

## Chair Yoga - Salon D

8 AM - 8:30 AM

Join Mary Schons to start your day with self-care as she walks attendees through a typical chair yoga session.

## WELCOME & Annual Meeting Grand Ballroom

9:15 AM - 10 AM

## Breakout Session 1

10:10 AM - 11 AM

10:10 AM - 11:40 AM

(90 minute sessions)

## From Problems to Possibilities: Using Appreciative Inquiry to Create Positive Change

How do we re-frame problems into possibilities? Appreciative Inquiry is a strengths-based method for change that focuses on discovering the best in our organizations, and then determining how to create more of it. This session will provide an introduction to Appreciative Inquiry, and an overview of the 4D model for change and how it can be applied to libraries. We will practice the art of "re-framing" problems to possibilities and creating generative questions to "discover" what is giving life to our organizations.

**Presenter:** Michelle Bradley, Midwest Collaborative for Library Services (MCLS)

**Room:** Salon B

## Implicit Bias

(90 min session)

Implicit bias predicts and determines decisions and actions; it determines how we positively or negatively respond to the people we interact with on a daily basis. It is important to recognize that we all have biases; this is how we process and organize information, how we make sense of the world around us. This presentation will explore what implicit bias is, how it differs from overt bias and how to recognize it in yourself.

**Presenters:** Mame Keita & Clare Wildhack-Nolan, Peace Learning Center

**Room:** Veterans 1

## More than Math Facts & Spelling Words: eLearning for Inclement Weather Days (90 minute session)

It's easy to think of roadblocks why eLearning for Inclement Weather might not work in Indiana schools. But what about the ways that we can make it work? And more importantly, what about all the reasons why we should want to make work! This session will address commonly held arguments against eLearning with a lens toward digital equity, web accessibility, and inclusivity. Participants will leave with talking points and sample lesson plans to support their professional community with eLearning for Inclement Weather planning.

**Presenter:** Kristin Patrick, Noblesville Schools

**Room:** Veterans 3

## Navigating Intellectual Freedom Through Management

Intellectual Freedom, or "the right of every individual to both seek and receive information from all points of view without restriction," is the core of librarianship (American Library Association). During this session we'll explore how to incorporate intellectual freedom into interviewing and training as well as share practical management techniques to keep the conversation going beyond new employee orientation.

**Presenters:** Darcy Davidson Armstrong & Jenny Kobiela Mondor, Eckhart Public Library

**Room:** Veterans 5

## Programming Lightning Talks

Two libraries will share their innovative programs with successes, speed bumps, and Q&A in fast paced presentations. Presentations will include an art program and chair yoga.

**Presenters:** Raina Konazeski, Vigo County Public Library and Mary Schons, East Chicago Public Library

**Room:** Veterans 4

## Providing Support for Grieving Youth

The death of someone you love can be one of the most difficult experiences of your life. When a child experiences the death of someone significant, his or her feelings and thoughts may become confusing and overwhelming. Participants will learn about the unique grief journey of children and teens, and simple principles to provide healing support. Referral resources will be shared by Brooke's Place for Grieving Young People.

**Presenter:** Tara Ntumba, Brooke's Place for Grieving Young People

**Room:** Salon D

## Social Media: (How Many Accounts Do I Really Need?) - Space is limited

Facebook, Twitter, Pinterest, Instagram, Tumblr... how many social media accounts does one library need, anyway? And how can you make the most of them with limited time and money? Attendees will be given basic social media best practices for libraries, then delve into the specifics of Facebook so you can learn how to make the right posts at the right time to reach further than ever.

**Presenter:** Robin Johnsen, Lake County Public Library

**Room:** Salon A - Computer Lab

**\* We encourage you to bring your own device.**



## Breakout Session 1 - continued

10:10 AM - 11 AM

### The Very Hungry WiFi: Supporting Your Patrons' Growing Mobile Connectivity Needs

Today's digitally-dependent patrons often rely on libraries to provide seamless and robust Wi-Fi access. From Makerspaces to collaboration rooms to outdoor reading areas, libraries are challenged with providing the connectivity required to support their patrons' hungry digital demands. Join our session to discover how you can leverage Wi-Fi and other technologies to spur innovation, usher in the Internet of Things, and provide your community members with critical tools, programs, and resources.

**Presenter:** Brian Hubbard, Educational Networks of America (ENA)

**Room:** Salon C

### Welcoming (back) Patrons through Fine-Free Policies

More libraries are going fine free as a way to reduce barriers and to welcome patrons who have a fine. Join two directors who will lead an interaction question and answer session about the learnings from going fine free, including board perceptions, financial analysis, patron awareness, staff involvement in the decision and implementation, strategies to consider, results, and much more.

**Presenters:** Krista Ledbetter, Morgan County Public Library and Lissa Krull, Nappanee Public Library

**Room:** Veterans 2

### Exhibit Hall Open

11 AM - 7 PM

## Breakout Session 2

11:10 AM - 12 PM

### From A(norexia) to Z(its)

This presentation will be an overview of health information needs of teenagers and their information seeking behaviors, review communication skills needed during reference interviews with teenagers, and credible health information resources that are designed for teens.

**Presenter:** Chelsea Misquith, Ruth Lilly Medical Library

**Room:** Salon C

### Guiding Libraries Through Change

Change is inevitable, but there are ways to make a smooth and positive transition. It just takes a little bit of planning and a lot of attention to detail. In this session, participants will learn ways to market changes before, during and after they occur, to create a positive experience for staff and patrons alike.

**Presenter:** Jenna Anderson, Kendallville Public Library

**Room:** Salons 6-8

### How to Make Your Library

#### THE Place to Be

With today's curriculum demands and time constraints, how can you build relationships and readers on a flexible schedule? Participants will walk away with ideas for sparking an interest in reading with students along with tips on fostering relationships in the school library. Presenter will cover book talks, book tastings, well-loved displays, YHBA programming ideas, social media promotion and creating student volunteer opportunities. All content will be geared toward middle school libraries, but can be adapted for use across the K-12 spectrum.

**Presenter:** Carli Sauer, Carmel Middle School

**Room:** Veterans 4

## Introduction to INSPIRE - *Space is limited*

Millions of articles, hundreds of government websites, and countless catalog records are all available to you through the INSPIRE Virtual Online Library. You'll learn search tips, discover unique collections and explore a valuable, reliable tool available to all Hoosiers.

**Presenter:** Paula Newcom, Indiana State Library

**Room:** Salon A - Computer Lab

**\* We encourage you to bring your own device.**

### MARC Authorities Format

This presentation is intended for catalogers who consult the OCLC authority file for records for names and other access points used in their bibliographic records. It will acquaint attendees with most of the fields in the MARC Authorities Format, including some that most catalogers do not encounter frequently.

**Presenter:** Carl Horne, Indiana University

**Room:** Salon B

### 2020 Read Alouds Too-Good-To Miss

The Read Alouds Too-Good-To Miss committee is back to share more great read alouds! You will be presented with titles that you will be able to use in your classroom, school library or public library. These selected books are fantastic choices for story times, literacy events, book clubs, lesson planning or simply to spread the joy of reading aloud!

**Presenters:** Chair - Courtney Brown, Indiana State Library and committee members

**Room:** Veterans 2

### Re-energize Your Staff Association and Staff Training

Are you looking to re-energize your Staff Association or staff training? Get ideas for new staff training sessions, fundraising, and more. Attendees will gain new ideas for staff training, fundraising, and morale boosting efforts.

**Presenters:** Lauren Elyea, Carey LaBella and Ashley Wadsworth, Vigo County Public Library

**Room:** Salon D

**Breakout Session 2 - continued**  
11:10 AM - 12 PM

**Social Workers in the Library—An Update!**

Our world continues to change and so does the public library. In this interactive session we'll explore new developments and enhanced answers to the following questions: Do you need a social worker in the library? Is the social worker you or a staff member with a degree and training in the social work field? Can a social worker work for the public library? How can a library multiply the effectiveness of the social worker with limited funding?

**Presenters:** John Helling and Mike Williams, Indianapolis Public Library, Mary Provance, Indiana University and Elizabeth Wahler, IUPUI

**Room:** Veterans 5

**Volunteer Recognition**

Volunteer retention is tied closely to recognition and appreciation. In this session we'll explore the importance of volunteer recognition, discuss formal & informal recognition options and offer a wide-variety of inexpensive & creative ways to recognize your volunteer staff.

**Presenter:** Wendy Johnson, Indianapolis Public Library

**Room:** Salons 1-3

**Exhibit Hall Open**

12 PM - 1:30 PM

**Lunch Break**

12 PM - 1:30 PM

**Indianapolis Children's Opera**  
12 PM - 1 PM

**Room:** Salons 4-5

The Indianapolis Opera Resident Artists present an original children's opera by Matt Cooksey. The Three Sillies combines classic operatic music with the English folk tale found in Steven Kellogg's book of the same title. A young man believes his sweetheart and her parents are the three silliest people in the world, until he goes on a quest to find even sillier people. Hilarity ensues as we follow his adventures meeting three very silly townspeople!

**Breakout Session 3**

1:30 PM - 2:20 PM

**All Free for the Finding: Digging Up Family History for Free on the Internet**

Genealogy is well known as a popular hobby. The availability of DNA tests and TV shows for finding out family heritage just add to the demand of "melting pot" Americans wanting to find out what "ingredients" went into making their own "special recipe." Learn about tools to help you or your patrons find their particular genealogical "ingredients." You will become familiar with a sampling of the best, free websites for genealogy. You will also become versed in research tips and a variety of genealogy websites.

**Presenter:** Angi Porter, Indiana State Library

**Room:** Salons 6-8

**Beyond Video Games - Thinking Critically about Teen Services**

Teen services is an area that is often neglected within the larger mission of the library. Interest in this demographic has largely focused on designing library spaces where teens could "hang out" and "mess around" with peers. While these spaces provide an array of gadgets and entertainment, do they serve teens best? This session will discuss a framework for teen services centered on youth leadership, teen-driven programs, student activism, and opportunities that teach life skills to teens. Through practical advice, innovative examples, and take-home resources, attendees will uncover techniques to support young adults beyond teen library spaces.

**Presenters:** Jamie Beckman, Katie Blackthorn, Mike Cherry, Karen Steinberger and Laura Swangin, Carmel Clay Public Library

**Room:** Veterans 2

**Book Lightning Talks**

Looking to engage a hard-to-reach group of readers? Feel like your favorite book genre isn't receiving the respect it deserves? Join three book lovers as they talk about how to promote overlooked titles, and make sure everyone leaves your library with THE book in two lightning talk, fast-paced style presentations.

**Presenters:** Dee Hostetler, Westview Jr. Sr. High School; Colette Huxford-Kinnett, Shenandoah School Corporation; and Jenny Kobiela-Mondor, Eckhart Public Library

**Room:** Salons 1-3

### Breakout Session 3 - continued 1:30 PM - 2:20 PM

#### Building Blocks for LGBTQ+ Inclusive Library Practices

The first part of this session will cover basic information vital to creating libraries (and other spaces) that are LGBTQ+ inclusive. We will discuss topics such as the distinction between sex, gender identity and expression, and sexuality; pronouns and inclusive language; transgender and non-binary identities; and common myths about the LGBTQ+ community. The second part of the session will be an open Q&A. Attendees are encouraged to bring all those questions you've always wanted to know the answers to, but didn't know who (or how) to ask! This will be an introductory session intended for those who are new to LGBTQ+ inclusion work or learning about LGBTQ+ identities.

**Presenter:** AJ Young, IUPUI

**Room:** Veterans 4

#### Code With Google - *Space is limited*

Learning computer science skills helps students thrive in a rapidly changing world. Code with Google helps to ensure that every student has access to the collaborative, coding, and technical skills that unlock opportunities in the classroom and beyond—no matter what their future goals may be. Come learn about the various FREE coding programs from Google and how to offer these opportunities in your library!

**Presenter:** Sherry Gick, Five Star Technology Solutions

**Room:** Salon A - Computer Lab

**\* We encourage you to bring your own device.**

#### Connecting with Those Who Need Us the Most

The Kendallville Public Library sits on the edge of the census tract with the highest level of poverty in the county. As libraries, we spend a lot of time marketing our free services and free events, but we may not be able to reach those in the low income areas by normal marketing communications. Through a partnership with a local connection-building community group, the Kendallville Public Library is learning ways to build relationships and reach those in poverty so that we can understand how to be a part of their lives. In this session, we will also discuss the importance of not making assumptions about "who needs us the most."

**Presenter:** Jenna Anderson, Kendallville Public Library

**Room:** Veterans 1

#### Dynamic Duo: Wakelet & Flipgrid in Your Library

Curation, digital and media literacy, story-telling, research, book talks, programming, and digital citizenship are some of the many components that we all strive to integrate into our libraries. What if there were two technology tools that you could integrate to tackle all of those things? What if they were easy to use? What if students/patrons used them too? Use Flipgrid and Wakelet! Learn how to use them, see ideas, and start creating! *Please bring a device with a camera to fully participate in this session (iPad, smartphone, or laptop).*

**Presenter:** JoyAnn Boudreau, Hamilton Southeastern Intermediate/Junior High

**Room:** Veterans 3

#### How to Audit Your Collection for Special Populations

The 2016 Disabilities Statistics Annual Report notes that children living with a disability is now 7.2% of that total disabled individuals population. Yet, according to *Disability Scoop*, only 31 of the last 131 top literary Newberry Medal and Honor awards given for children's books (1975-2009) included a main or supporting character with a disability. Diversity in children's literature is critical in constructing culture and community identity. By rethinking the characters we write and read in children's and young adult literature, we can help shift the stigma associated with being disabled. Students from a grant funded course at Ball State University, along with their professor, researched, studied, and analyzed diversity in children's books and created a website of resources in response. In this session, they'll showcase their findings, their collaboration with community partners which includes schools, the website developed, and more.

**Presenter:** Dr. Lyn Jones, Ball State University

**Room:** Salon C

#### Making the Court Process more Welcoming with Self-help Forms

The court sent the patron to the library for forms to start or continue a legal process. What forms? Which court? How do they look up a case? With so many websites and legal forms, how do you know what your county's court will accept? Learn about forms for a divorce, paternity, name change, protective order, fee waiver or continuance and more. Join a dialogue where participants and presenter Kate Guerrero share tips for librarians and for patrons. Kate also seeks information about content and self-help forms to be added to [Indianalegalhelp.org](http://Indianalegalhelp.org).

**Presenter:** Kate Guerrero, Coalition for Court Access/Indiana Bar Foundation and Tracy Pappas, Indiana Legal Services

**Room:** Salon D

## Breakout Session 3 - continued

1:30 PM - 2:20 PM

### Serial Definitions and Standards

Find out how we define serials and how that is changing with new standards of description and access. If you feel unsure about what is a serial, you are not alone. It keeps changing! Everyone will benefit from understanding serials, e-journals, and integrating resources (websites and databases) from an expert cataloger, but no cataloging is required. Serials are much more than continuing resources—come and find out! Questions and answers, discussions about how you handle serials in your library are encouraged.

**Presenter:** James Castrataro, Indiana University

**Room:** Salon B

### Talking the Talk & Walking the Walk of Patron Privacy

We talk the talk that patron privacy is hugely important - but do we always walk the walk? Listen to actual patron interaction scenarios, share your response, and learn about how being “helpful” can actually put patron privacy at risk.

**Presenters:** Megan Edwards, Mooresville Public Library/ Paul Hadley Middle School and Casey O’Leary, Meredith Nicholson School 96

**Room:** Veterans 5

### Break with Exhibitors

2:30 PM - 3:05 PM

### Roundtables

2:30 PM - 3:05 PM

School-public partnerships - Vets 3  
School to college transition - Vets 5  
Management Division - Vets 2  
Youth Services Division - Vets 4  
New Public Directors - Vets 1  
Tech Services Division - Salon B

*Interested in one of the topics above?*

Join one of the roundtables above to discuss plans for 2020. Also earn one LEU/PGP!

## Breakout Session 4

3:15 PM - 4:05 PM

### Advocacy through Social Media

If you are not telling your story, who will? Tell your library’s story, share the amazing work you do and services you offer, and advocate for libraries (school, public, or academic) through social media. Get ideas on easy ways to get started with time saving tricks, resources, topic ideas, examples, and more! Be ready to create some posts with new and familiar tools. Advocate and share your awesome! Having a device handy that can connect to social media is highly recommended but not required for this session.

**Presenter:** JoyAnn Boudreau, Hamilton Southeastern Intermediate/Junior High

**Room:** Veterans 3

### Essentials for your Technology Planning

Does creating your library’s technology plan seem overwhelming? This session is for you. We will walk through a step by step process to create your plan, discuss challenges with knowing what to put in the plan, explore new technologies that you might want to include (mobile hot spots, devices for loan, door counters), develop hardware replacement schedules and you will leave with a template to make creating your Technology Plan easier.

**Presenters:** Brian Johnson & Lisa Johnson, AVC Technology

**Room:** Salon D

### Legislative Update and Preparing to Advocate in 2020

Your ILF advocates for funding and policies that advance libraries in Indiana. Amy Cornell, ILF’s contracted lobbyist from Bose Public Affairs, will share the latest outlook for 2020 and beyond. Amy will lead participants in an activity related to our efforts in library advocacy.

**Presenter:** Amy Cornell, Bose Public Affairs

**Room:** Veterans 4

## Library Digitally Secure – CHECK, Patrons Digitally Secure – Uh Oh!

You’ve patched your servers and desktops, you’ve encrypted your network traffic, you’ve implemented firewalls, you are confident you are doing what you can to keep your library digitally secure. What about your patrons? How much do they know about cybersecurity? Libraries can take the lead to insure that their patrons are in the know and won’t fall for those scams and social engineering attempts. This session starts with a presentation of findings from a report on public awareness about cybersecurity. The presenter will then discuss different ideas and tips that libraries can utilize to educate patrons and increase their awareness on cybersecurity.

**Presenter:** Gary Browning, Indiana University South Bend

**Room:** Salon B

### On & Off the Shelf: Promoting Diversity in Your Library

What will happen when we talk about diversity in a safe space? Will it change how we see ourselves? How we see our community? Let’s stand together and talk about what makes us different and the same. Attendees will learn the importance of purchasing and promoting materials featuring diverse characters, how to find inclusive resources, and how to incorporate diversity in programs.

**Presenters:** Ginny Hosler, Monroe County Public Library & Alejandria Galarza, Kenosha Public Library, WI

**Room:** Veterans 5

### Professional Resources Available for Tech Services - *Space is limited*

Join this hands-on workshop introducing library staff working in technical services to freely available or low cost professional development resources.

**Presenters:** Janice Gustafarro, Butler University and Andrea Morrison, Indiana University

**Room:** Salon A - Computer Lab

**\* We encourage you to bring your own device.**



#### **Breakout Session 4**

3:15 PM - 4:05 PM

##### **Reaching Your Community & Raising Funds**

Looking for a way to raise funds for your library while providing a participatory and engaging way for community members to enjoy and explore the library space at the same time? Learn how these two events incorporate partnership as their key to success by creating engagement with library patrons, volunteers, community, corporate/individual sponsors, city government, and local schools. Explore how these events aid library advocacy efforts and build excitement for the library in the community.

**Presenters:** Liz Hamilton, Carmel Clay Public Library Foundation; Laura Clemons and Julie Wendorf, Crown Point Community Library

**Room:** Veterans 2

##### **Repurpose Your Resources: Improving the Patron Experience**

'How would you improve your patron experience?', How would you respond? Join us for an interactive discussion on rediscovering your library's purpose in your community, how you can best utilize the resources you already have in place and how simple shifts in thought could enhance your patron experience. What ideas are you thinking about?

**Presenter:** Erin Jennings, krM Architecture

**Room:** Salon C

##### **Show & Tell...New Children's Literature!**

Shirley Mullin will present her favorite books of the season and perhaps some not so favorite including details about the books, authors, and illustrators.

**Presenter:** Shirley Mullin, Kids Ink Childrens Bookstore

**Room:** Veterans 1

#### **Keynote: Jason Reynolds**

4:15 PM - 5:15 PM

**Room:** Grand Ballroom

#### **Jason Reynolds Book Signing**

**Sponsored by EBSCO**

5:15 PM - 6:30 PM

**Room:** Salons 4-5

#### **Snacks with Exhibitors**

5:15 PM - 6:30 PM

#### **Headshots in Exhibit Hall**

5:30 PM - 6:30 PM

We heard the desire for individual headshots for professional use. ILF aims to offer FREE headshots in the Exhibit Hall.

#### **After Hours Trivia Night**

**Sponsored by IU SICE ILS & IUPUI SOIC LIS**

7 PM - 9 PM

Meet a new friend or gather a team for the after hours social event. You may drop in anytime. IU & IUPUI welcome MLS and MLIS alumni to this night of fun! Snacks will be available.

**Room:** Veterans 1

**All conference attendees are welcome to attend!**

*Looking to update your professional headshot? ILF aims to offer FREE headshots from 5:30 - 6:30 PM in the back of the Exhibit Hall.*

## Tuesday, November 5: AT-A-GLANCE

### Keynote at 9:30 AM

Room	8:30 AM	10:45 AM	1:45 PM	3:30 PM
Salon A Computer Lab	Expand Your Reach with Captioned Videos  Robin Johnsen	Tech Tools for Book Talks  Colette Huxford-Kinnett	Animated GIFs as an Instruction Tool  Scott Hudnall	Creating Accessible Internal Documents  Becca Neel
Salon B	Deep Dive in to Follett's Destiny  Antonio Green	Rolling with the Punches: Establishing Programming in an Academic Library  Donna Tressler		Library Treasures in Metadata  Jennifer Greene
Salon C	Communicating with Your Staff  Beka Lemons	Under Construction: The Role of Technical Services in a Renovation Project  Lisa Dick, Molly Mrozowski	Eva Kor Virtual Reality Traveling Exhibit  Jessica Chapman, Ted Green	Resource Sharing  Nicole Brock
Salon D	Assessing How Libraries Meet Student/Patron Needs  Courtney Block			
Salons 1-3		Cultivating Our Ability to Think Critically: An Essential Skill  Pamela Seabolt	What the Heck is Blockchain, And Why Should Libraries Care?  Martha Kohlstrand & Justin C. Steffen	Programming Lightning Talk  Patricia VanArsdale, Kate Sherrill, Brittany Super, Kirsten Weaver
Salons 6-8		Empathy for Patrons with Needs  Charlotte Shoulders, Fonda Owens	It Takes a Village: The Connection Between Public Libraries & Life Expectancy  Zachary Benedict	Engagement v Motivation: Creating a Winning Work Environment  Sarah MacNeill
Veterans 1	Future Proof Your Community: Collaborative Partnerships for Addressing Health & Digital Skills Needs  Kevin King, LeighAnn Wood	Bippity Boppity Boo, You Can Do Customer Service, Too!  Melissa Merida	Reinventing Your School Library  Robyn Young	Strategic Marketing: Marketing Smarter Not Harder  Melissa Merida, Luis Munoz Sadeghi
Veterans 2	Strengthen Your Connections to Teens with the Rosie Book Awards  Eliot Rosewater Committee Leadership	Rainbow Reads: LGBTQIA+ Reader's Advisory for Youth & Teen Literature  Maggie Ward, Jayne Walters, Sandra Mitchell	Introducing a Volunteer Program for People with Disabilities – It's a Win-Win!  Lynn Hobbs, Ashley Stout	YHBA: Leading to Reading  YHBA Committee Leadership
Veterans 3	Liberty at the Library  Sheila Kennedy, Carey LaBella	Intro to Spanish for Public Services at the Library  Monica Casanova	Crisis Communication & Reputation Management  Elizabeth Scamihorn	Cultural Understanding Grows Here  Wendy Preilis, Lisa Lintner
Veterans 4	Re-envisioning your Library Services  Kim Bolan Cullin, Rob Cullin	When Welcoming All Becomes Uncomfortable: Building Your Intellectual Freedom Toolkit  Kristin Patrick, Chad Heck	If You Plan It, They Will Come: Programming for Adults  Erica Brown, Matt Neer	
Veterans 5	Oh, The Places You Can Go With Video!  Monica Cougan	Management Styles and How They Affect Your Employees  Beka Lemons	The 2020 Census: Preparing Your Library to Welcome All  Katie Springer	



**Registration**

7:30 AM - 4:30 PM

**Breakout Session 1**

8:30 AM- 9:20 AM

**Expand Your Reach with Captioned Videos - *Space is limited***

Adding captioning to your videos will expand your audience and improve accessibility. In this session, we'll learn how to easily add captions to videos posted on any of your own social media platforms (including Facebook, Twitter, Instagram, and Tumblr) and why it's important to do so!

**Presenter:** Robin Johnsen, Lake County Public Library

**Room:** Salon A - Computer Lab

**\* We encourage you to bring your own device.**

**Assessing How Libraries Meet Student/Patron Needs**

So often we get so wrapped up with worrying about online access, materials, and our daily obligations to serve our patrons that we can overlook the importance of evaluating the spatial efficacy of our libraries. In this presentation, the presenter will discuss ways to not only engage patrons to learn more about the efficacy of library services but will also demonstrate some tactics to evaluate the effectiveness and current state of the library's physical spaces.

**Presenter:** Courtney Block, Indiana University Southeast

**Room:** Salon D

**Re-envisioning your Library Services**

For years, libraries have experimented with new ways to deliver service.

Shrinking service desks, roving service, supported self-service, downsizing collections and increased merchandising, cross training, tiered staffing, and more. In a follow-up session from last year's conference, library evolutionists Kim Bolan Cullin and Rob Cullin will provide practical tips, insight and lessons learned into these service models as well as help you figure out what's best for your library and how to move forward.

**Presenters:** Kim Bolan Cullin, Allen County Public Library & Rob Cullin, Kimberly Bolan & Associates

**Room:** Veterans 4

**Communicating with Your Staff**

In this session we will learn about the important aspects of communication and how we can improve our communication with our employees. We will practice our communication skills and brainstorm real world examples of how we can improve our communication.

**Presenter:** Beka Lemons, Huntington City-Township Public Library

**Room:** Salon C

**Deep Dive into Follett's Destiny**

Follett has shared great success in helping manage your school's library collection with Destiny. Did you know that Destiny is also a powerful classroom tool that provides easy access to countless online educational resources? Learn how you can leverage Destiny's features to create, collaborate and save valuable time by aligning these resources to meet your curricular needs today and in the future. This session would benefit media staff, teachers, curriculum and technology leads.

**Presenter:** Antonio Green, Follett

**Room:** Salon B

**Future Proof Your Community: Collaborative Partnerships for Addressing Health and Digital Skills Needs**

Are you looking for new partnerships that address health or digital skills needs? Or maybe you have an existing partnership and want to measure the results of your combined efforts? A collaborative partnership is about having a common goal around better serving the ever-changing needs of your community now and in the future. Measuring outcomes can help you and your partner identify better ways to align your work to deliver more impactful community-based services. This presentation focuses on how to identify local community partners to address health and digital skills needs, and to plan for collaborative outcome measurement with a partner.

**PresenterS:** Leighann Wood, Public Library Association (PLA) & Kevin King, Kalamazoo (Mich.) Public Library

**Room:** Veterans 1

**Liberty at the Library**

Is your library a space for civic engagement? Are you helping your patrons understand their rights and how American democracy is supposed to work? It isn't just information about voter registration, polling site location and citizenship corners; it's also community forums, Third House sessions and especially helping them find credible information about the U.S. Constitution, the Bill of Rights and other materials necessary to civic knowledge. There are not partisan issues. Join this interactive sharing of ways to advance Liberty at the Library.

**Presenters:** Sheila Kennedy, IUPUI and Carey LaBella, Vigo County Public Library

**Room:** Veterans 3

## Breakout Session 1 - continued

8:30 AM- 9:20 AM

### Oh, the Places You Can Go With Video

Video collaboration is opening the door to endless learning opportunities. Imagine the places your patrons could see by traveling the world virtually! Video also helps libraries bridge distance gaps by enabling patrons to communicate with loved ones, participate in job interviews, engage in live, virtual tutoring sessions, and more. Join this session to learn about the power of video collaboration and how you can leverage this tool to provide endless opportunities to your community members.

**Presenter:** Monica Cougan, Educational Networks of America (ENA)

**Room:** Veterans 5

### Strengthen Your Connections to Teens with the Rosie Book Awards

Come learn new resources for sharing your love of Young Adult novels through the Rosie List! We will showcase new tech tools along with the awesome books on the 2020-2021 Rosie List!

**Presenters:** Chair - Lucy Gellert, Noblesville Schools & committee leaders

**Special Guest:** 2018-2019 Rosie Award Winner, *Emmy Laybourne*

**Room:** Veterans 2

### Keynote: Adrian Matejka

**Sponsored by Indiana Humanities**

9:30 AM - 10:15 AM

**Room:** Grand Ballroom

### Exhibit Hall Open

10 AM- 3:30 PM

### Coffee with Exhibitors

10:15 AM- 10:45 AM

## Author Signing

10:15 AM- 10:45 AM

**Adrian Matejka & Saundra Mitchell**

**Room:** Salons 4-5

**Emmy Laybourne & Lynn Plourde**

**Room:** Salon E

**Meg Medina**

**Room:** Atrium

## Breakout Session 2

10:45 AM - 11:35 AM

### Bippity Boppity Boo, You Can Do Customer Service, Too!

Disney has long held the notoriety of premier customer service experiences and satisfaction. It's not hard to create the Disney magic! Delve into their habits, staff expectations, and quality beliefs to learn Disney's top six tips and how to apply them in any setting, creating excellent customer centered experiences, and services. In this session a former Disney employee will share her experience that has shaped and molded high expectations for successful customer experiences in any setting.

**Presenter:** Melissa Merida, The Floyd County Library

**Room:** Veterans 1

### Cultivating Our Ability to Think Critically: An Essential Skill

In today's workforce, the need to focus on cultivating 21st century skills that are often intangible to us such as critical thinking has become essential. Critical thinking enables you to think creatively, solve problems systematically and detect inconsistencies in reasoning. In this session, you will gain a deeper understanding of what critical thinking is and how to adopt the characteristics of critical thinking in your everyday life.

**Presenter:** Pamela Seabolt, Midwest Collaborative for Library Services (MCLS)

**Room:** Salons 1-3

## Empathy for Patrons with Needs

Homelessness, family violence, mental health and disabilities. Patrons bring all types of issues into the library, some that are invisible. What are ways that we can equip ourselves and our staff with the skills to be more welcoming and understanding to life situations we may not see? Join a leading trainer in human service information and referral and a library director to learn how to empathize when everyone else is judging. Learn how libraries serve as a safe space while our most vulnerable neighbors navigate the social service silos.

**Presenters:** Charlotte Shoulders, Connect2Help 211 and Fonda Owens, La Porte County Public Library

**Room:** Salons 6-8

## Intro Spanish for Public Services at the Library

Learn the key phrases in Spanish to help children and families feel welcome and included in the library. In this interactive session, learn and practice key phrases in Spanish that will help you serve Spanish-speaking Latinx patrons better by making them feel welcome and included. We will also discuss sample language for inclusion on signage.

**Presenter:** Monica Casanova, Lafayette School Corporation/Lafayette Adult Resource Academy

**Room:** Veterans 3

## Management Styles and How They Affect Your Employees

We will discuss the most common management styles and how they affect your employees. Participants will learn how to recognize their own style and how to adjust their behavior to meet the needs of the employee.

**Presenter:** Beka Lemons, Huntington City-Township Public Library

**Room:** Veterans 5

## Breakout Session 2 - continued

10:45 AM - 11:35 AM

### Rainbow Reads: LGBTQIA+ Reader's Advisory for Youth & Teen Literature

We'll take a look at titles across multiple genres and age groups that can be easily incorporated into every day display and reader's advisory. Books from every aspect of the rainbow for parents and youth to read together or on their own. Recommended reading lists will be on hand.

**Presenters:** Maggie Ward and Jayne Walters, Indianapolis Public Library; Sandra Mitchell, author

**Room:** Veterans 2

### Rolling with the Punches: Establishing Programming in an Academic Library

Creating programming from scratch in an academic environment can be challenging. Presenter will be discussing the how's and why's, successes and failures of programming at Ivy Tech Community College Indianapolis Library. Topics include the conceptualizing of new ideas, as well as bringing new life into long-standing programming.

**Presenter:** Donna Tressler, Ivy Tech Community College

**Room:** Salon B

### Tech Tools for Book Talks - *Space is limited*

Want to get students excited about books, especially non-fiction? Looking for different ways to begin book talks and to introduce books to students? Spark student curiosity with some interactive tech tools such as Quizizz, Kahoot, Padlet, and Animoto and watch the titles fly off the shelves.

**Presenter:** Colette Huxford-Kinnett, Shenandoah School Corporation

**Room:** Salon A - Computer Lab

**\* We encourage you to bring your own device.**

## Under Construction: The Role of Technical Services in a Renovation Project

Technical Services play a pivotal role in connecting end users with collections, but how is that impacted by a major renovation project? Carmel Clay Public Library is getting ready for an expansion; Hamilton East Public Library completed major renovations at both Noblesville and Fishers facilities.

Presenters will answer questions about behind-the-scenes challenges as well as communication with public service staff and patrons. Audience members will be invited to ask questions as well as share experiences of their own.

**Presenters:** Lisa Dick, Carmel Clay Public Library and Molly Mrozowski, Hamilton East Public Library

**Room:** Salon C

### When Welcoming All Becomes Uncomfortable: Building your Intellectual Freedom Toolkit

Indiana librarians have been working hard to develop collections that represent the diversity of their local communities and the world around us. This work can invite questioning parents and can sometimes lead to tough conversations around selection versus censorship. This session will address intellectual freedom across the landscapes of classroom, school, and public libraries for PreK-12 learners. Participants will leave with a strengthened rationale for inclusive practice, a general understanding of parental rights and limitations, and talking points for their next uncomfortable conversation.

**Presenters:** Kristin Patrick, Noblesville Schools and Chad Heck, Pike High School

**Room:** Veterans 4

### Lunch Break

11:35 AM - 1:45 PM

### Book Awards Luncheon with Meg Medina (pre-registration required)

11:45 AM - 1:30 PM

**Room:** Freedom Hall

## Breakout Session 3

1:45 PM - 2:35 PM

### The 2020 Census: Preparing Your Library to Welcome All

The goal of the 2020 Census, which begins in March, is to count every human being in the United States, in one place, at one time. The Census Bureau is partnering with libraries across the country to ensure a fair and accurate census. For the first time in history, the 2020 Census allow response via smartphone and computer terminal. The demand for our public computers will go up and we will receive questions about the census, why it happens, what it means, and why it matters. We may get questions about the ongoing controversy surrounding the citizenship question if we haven't yet. During this session, we will talk about the new 2020 Census toolkit from the Indiana State Library and discuss how we can best prepare our libraries to welcome patrons in to fill out the 2020 Census.

**Presenter:** Katie Springer, Indiana State Library

**Room:** Veterans 5

### Animated GIFs as an Instruction Tool

Animated GIFs have become ubiquitous in online social activity, but are rarely discussed as a library informational tool. Changes to online reading habits and the way people can access information require adjustments in how that information is presented. This session will cover how to make GIFs, the role of context and other media on their usage, and how to address modern issues such as varying screen sizes, internet speeds, and web accessibility.

**Presenter:** Scott Hudnall, Indiana University Northwest

**Room:** Salon A

## Breakout Session 3 - Continued 1:45 PM - 2:35 PM

### Crisis Communication and Reputation Management

Imagine a crisis has hit your library – a natural disaster, an active shooter situation, an insect infestation, or a viral rumor. Are you prepared to effectively communicate with media and community members? Elizabeth Scamihorn, public relations practitioner and library strategist, will help you assess your crisis preparedness and develop staff capacities to manage a crisis. Participants will learn how to craft consistent messages to generate public trust and tools to draft contingency plans before crises strike.

**Presenter:** Elizabeth Scamihorn, Vigo County Public Library

**Room:** Veterans 3

### Eva Kor Virtual Reality Traveling Exhibit

The Eva Virtual Reality Exhibit gives viewers a 360-degree view of four locations that were central to Eva Kor's time at Auschwitz, enhanced with educational videos narrated by Eva and "Eva: A-7063" producer Ted Green. In this session, you will try the VR and learn how the technology -- part of WFYI's Eva Outreach and Education Program -- allows students and adults to feel the impact of the Holocaust in a new and profound way.

**Presenters:** Jessica Chapman, WFYI; Ted Green

**Room:** Salon C

### If You Plan It, They Will Come: Programming for Adults

Come learn about new and exciting programming strategies to serve adults aged 18-45. Includes a look at the programming gap between the teen years and young families, how to create programming that appeals to this audience, the importance of collaborating with the community and local institutions.

**Presenters:** Erica Brown and Matt Neer, Monroe County Public Library

**Room:** Veterans 4

## Introducing a Volunteer Program for People with Disabilities – It's a Win-Win!

It can be challenging for people with intellectual or developmental disabilities to secure meaningful employment. Often employers aren't sure they have the skills or time to effectively manage people with disabilities. A dedicated volunteer program can help individuals gain job skills that may lead to permanent employment, both inside and outside the library. This session will provide a framework for finding, training, and managing volunteers. You will learn it does indeed take time and dedication. But the reward is well worth it, both for the library and the volunteer!

**Presenters:** Lynn Hobbs and Ashley Stout, Pendleton Community Public Library

**Room:** Veterans 2

## It Takes a Village: The Connection Between Public Libraries and Life Expectancy

The well-being of a community can be measured in many ways. However, new research supports the notion that the most important factor in longevity and health is interpersonal relationships. More precisely, it's impacted by two fundamental types of relationships: close friends and frequent acquaintances. As the demographics of many communities change over the next several decades, they will struggle to understand how they can encourage such relationships. It's a role libraries should understand and embrace.

**Presenter:** Zachary Benedict, MKM architecture + design

**Room:** Salons 6-8

## Reinventing Your School Library

Kids are changing, teachers need more... the old school library won't cut it anymore, but what can we do to reinvent our school libraries? From physical changes to programmatic changes, join us for an interactive discussion on how we can make our school libraries a destination location for staff and students.

**Presenter:** Robyn Young, Avon High School

**Room:** Veterans 1

## What the Heck Is Blockchain, and Why Should Libraries Care?

The world is abuzz with talk of blockchain technology – people throw around words like "cryptocurrencies" and "distributed ledgers" as casually as they discuss the latest movies and music. But when you scratch the surface, very few seem to really have a handle on what blockchain is. We all suspect that blockchain will have a huge impact on the way we live and work, but is this really true? How will blockchain change the world of libraries?

**Presenters:** Martha Kohlstrand & Justin C. Steffen, Ice Miller LLP

**Room:** Salons 1-3

## Exhibit Hall Networking Time 2:30 PM - 3:30 PM

## Breakout Session 4 3:30 PM - 4:25 PM

### Creating Accessible Internal Documents - *Space is limited*

This session offers tips and tools for checking and improving accessibility of online content, as well as best practices for creating accessible internal documents with Microsoft Word.

**Presenter:** Becca Neel, University of Southern Indiana

**Room:** Salon A - Computer Lab

**\* We encourage you to bring your own device.**



**Breakout Session 4 - continued**

3:30 PM - 4:25 PM

**Cultural Understanding Grows Here**

Join Adult Learning Center Manager, Wendy Preilis and Director Lisa Lintner of the Johnson County Public Library as they discuss how interacting with and providing programs for patrons from different cultures, backgrounds and countries enriches the lives of library staff and the community. Wendy will share many of her programs that directly work building English language skills and American-culture competencies with established residents, immigrants and temporary residents in our county. Attendees will learn what to do when someone with limited English skills approaches them at the library for assistance. We will review ways to continually learn about different cultures and avoid stereotypes.

**Presenters:** Lisa Lintner & Wendy Preilis, Johnson County Public Library

**Room:** Veterans 3

**Engagement v Motivation: Creating a Winning Work Environment**

Engagement is an active agreement to do something for someone, but motivation is the will to do something. We will explore how you show individual appreciation to your employees to encourage motivation from orientation to retirement and why it is important to the current and your future workforce.

**Presenter:** Sarah MacNeill, Wells County Public Library

**Room:** Salons 6-8

**Library Treasures in Metadata**

Our libraries contain treasures that remain hidden to our users. USI's library has been enriching the meta-data for its digital collections to provide as much access as possible. Community input has proved vital, as well as serving as a public relations tool. Information gathered from this metadata work has been used to generate weekly blogs. Blog postings may be on any topic so long as they highlight materials within our digital collections. Frequent social media posts, public presentations, as well as activities like Arch Madness (think March Madness) raise the awareness of the collections, promote librarian/user interaction, and encourage use of our treasures.

**Presenter:** Jennifer Greene, University of Southern Indiana

**Room:** Salon B

**Programming Lightning Talks**

Four libraries will share their innovative programs with successes, speed bumps, and Q&A in fast paced presentations. The programs include a pet therapy event, an escape room, and RPG games in libraries.

**Presenters:** Kate Sherrill, University of Southern Indiana; Brittany Super, Westfield Washington Public Library; Patricia VanArsdale, Hussey-Mayfield Memorial Public Library; and Kirsten Weaver, Indianapolis Public Library

**Room:** Salons 1-3

**Resource Sharing**

We'll look ahead to what's coming in 2020 for Indiana's resource sharing services, including InfoExpress and SRCS.

**Presenter:** Nicole Brock, Indiana State Library

**Room:** Salon C

**Strategic Marketing: Marketing Smarter Not Harder**

In this interactive session build your marketing strategy from the ground up in this session. Learn the difference between marketing and promotion, and gain an understanding of The Marketing Cycle. We will show the methods you can take to ensure that your library is marketing its programs, products, and services to effectively meet the needs of your community and highlight the value of libraries.

**Presenters:** Melissa Merida and Luis Munoz Sadeghi, The Floyd County Library

**Room:** Veterans 1

**YHBA: Leading to Reading**

The Young Hoosier Book Award (YHBA) program is designed to foster self-selected reading by kindergartners to middle schoolers. Discover some creative ways to use YHBA as a Makerspace activity, with reading incentives or as a traditional instructional activity. We will show you how to use the program as a tool to educate, encourage and excite your patrons and students! Session includes storytelling theater, book talks, activities and the announcement of the 2020-2021 book list.

**Presenters:** Co-chairs - Valerie Bassett, Shamrock Springs Elementary; Karen Webb, Vigo County School Corporation; and committee leaders

**Room:** Veterans 2

**Special Guest:** 2018-2019 Intermediate Book Award Winner, Lynn Plourde

**AISLE Membership Meeting**

4:30 PM

**Room:** Veterans 1

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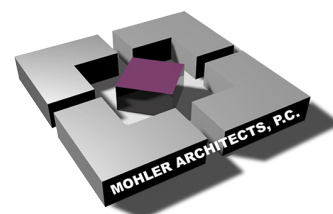


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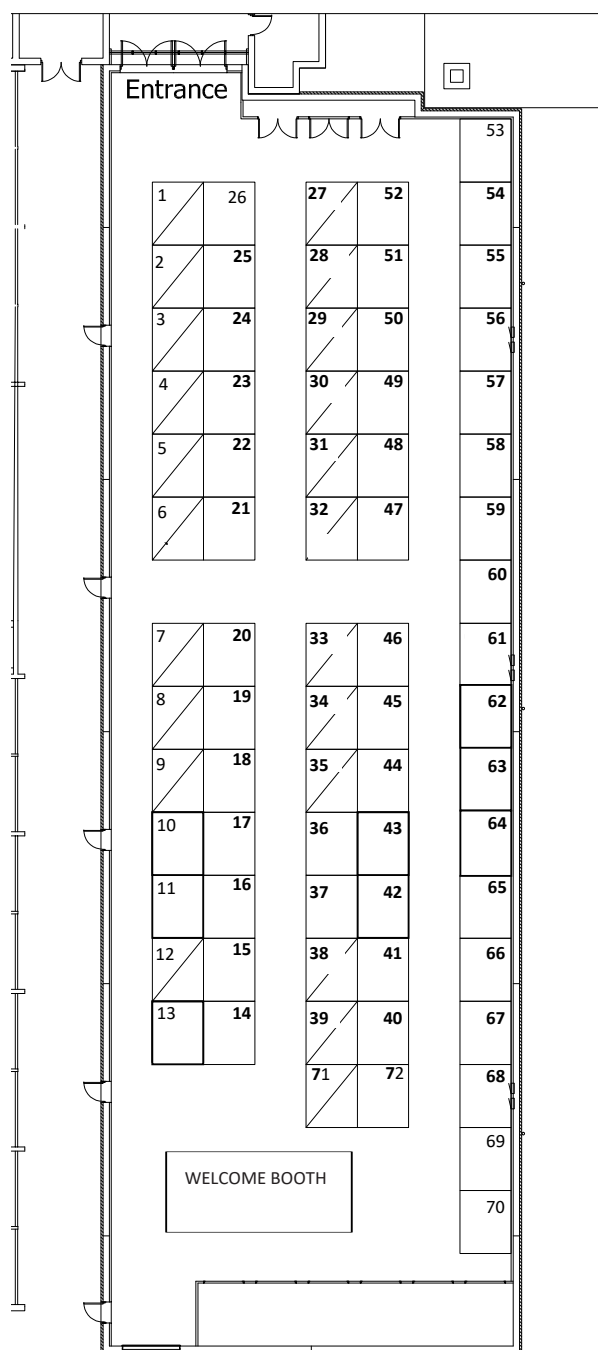
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Scholastic Book Fairs	
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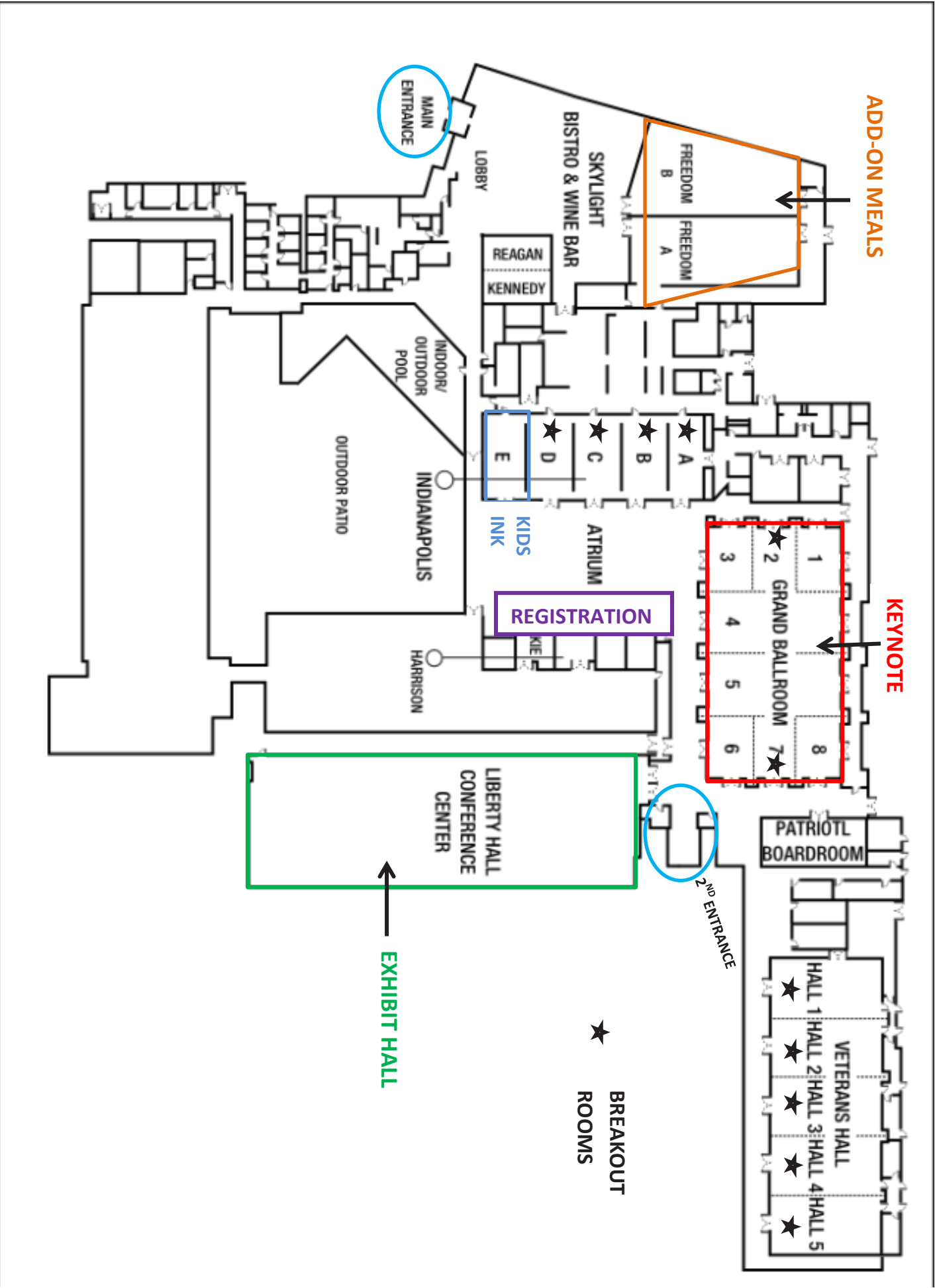
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# NOTES





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