BECAUSE LIBRARIES WELCOME ALL.
Welcome to the 2019 Annual Conference of the Indiana Library Federation. Our Annual Conference Committee, Board and staff sincerely welcome you to the premier library conference in Indiana.

Embrace our 2019 Conference theme: Libraries Welcome ALL. Libraries have a long tradition of welcoming everyone, providing a safe space for the exchange of ideas and dialogue through traditional and innovative learning experiences; however, more can be done to provide better library services for all and to meet this end, the 2019 conference includes sessions on implicit bias, diverse books and programming, volunteers with disabilities and ways to help you and your library include everyone.

Look forward to listening to Jason Reynolds, our engaging keynote speaker this year. The popularity of his books reminds us that we have patrons of varied backgrounds, but his advocacy of the mantra “We need all stories” urges us to make this happen in our libraries.

Connect with others across the state, sharing and learning from one another. Welcome networking and cross-sector collaboration with staff and volunteers from academic, public, school and special libraries. If this is your first time to ILF, please let us help connect you. Visit our Welcome stations or approach anyone with a special badge.

Opt to take advantage of all that is included in your registration, such as Monday night trivia, coffee breaks with the exhibitors, Indianapolis Children’s Opera, author signings, etc. All are welcome. Also, be sure to register for some of the “conference extras” such as the Awards Banquet on Sunday night and the Book Awards Luncheon featuring author Meg Medina on Tuesday.

Make yourself better with our outstanding breakout sessions which include many topics connected to our theme, as well as ones that give you hands-on experience with a product. Use our App to help you keep track of everything. Connect with leaders of Indiana Library Federation to help make our organization even better, and if you are not yet an ILF member, use this energizing experience to sign up to be one!

Experience the inspiration, invigoration, and ideas to bring the best library services to your patrons and to Indiana!

Leslie Sutherlin
ILF President Elect
School Librarian, South Dearborn Community Schools

Lynn Hobbs
ILF Professional Development Committee Chair
Director, Pendleton Community Public Library

#ILFAnnual19
Registration Desk
The registration desk will be located in the atrium of the Marriott East. This is accessible through the main lobby or conference entrances.

Registration desk hours:
Sunday, November 3 12:30 PM - 5 PM
Monday, November 4 8 AM - 6 PM
Tuesday, November 5 7:30 AM - 4:30 PM

Conference Badges
Conference badges include your name and the name of your affiliated library or organization. They will be available for pick up at the registration desk during the conference. Badges must be displayed for admission to all conference sessions, events and the exhibit hall.

Exhibit Hall
One of the most exciting areas at Annual conference is the Exhibit Hall, featuring the latest books, software, databases, and gadgets for libraries. The Exhibit Hall is located in Liberty Hall. Meet with long-time library vendor partners, explore new opportunities and register for prizes.

Exhibit Hall Hours:
Monday 11 AM – 7 PM
Tuesday 10 AM – 3:30 PM

Food & Drink
Meals are not included with general conference registration. Food is available for purchase from the hotel restaurant. In addition, the Indianapolis area has numerous restaurants featuring a variety of foods.

ILF will provide coffee/water and snacks throughout the conference. Take advantage of Exhibitor Breaks.

Pre-Registered Meals
Attendees must pre-register for the Awards Banquet and the Book Awards Luncheon. Tickets for both may be added at the time of registration or purchased separately online.

The Awards Banquet will be held on Sunday night, November 3 from 6:30 PM - 8:30 PM. Tickets for the Awards Banquet are $50.

The Book Awards Luncheon with Meg Medina will be held Tuesday, November 5 from 11:45 AM - 1:30 PM. Tickets for the Book Awards Luncheon are $45.

Conference App
To have the ILF 2019 conference schedule, maps, list of exhibitors, session handouts and up-to-date information at your fingertips, download the app.

1. Download and install the app on your iOS/Android device. Please be aware you will need to search for Attendify in your App store and then search for 2019 ILF Annual Conference in the Attendify App.
2. Create your profile by using an e-mail address. Once you have created a profile in the app, you will be able to connect it to one of the social networks (Facebook, LinkedIn, or Twitter).
3. Enjoy Social App Features - just like a private social network for our event!

You will be able to:
- Set scheduled reminders for sessions & create a personalized schedule.
- Access all event information (schedule, documents, maps, speaker bios).
- Share photos, post messages, comment & like other users’ posts.
- Connect & network with other attendees.
- Send private messages.
- Take notes (you can tag other attendees to document something about them).
- Bookmark sessions, speakers, sponsors, exhibitors and attendees.
- Rate speakers and sessions, provide feedback & comments.
- Search attendees by “Interests”.
- Participate in games, contests and challenges during the conference to win prizes.

ACCOMMODATIONS
Indianapolis Marriott East
7202 East 21st St.
Indianapolis, IN 46219

ILF Group Rate - $128 per night

Click here to reserve your room by October 2, 2019.
Jason Reynolds is a New York Times bestselling author, a Newbery Award Honoree, a Printz Award Honoree, National Book Award Honoree, a Kirkus Award winner, a two time Walter Dean Myers Award winner, an NAACP Image Award Winner, and the recipient of multiple Coretta Scott King honors. Reynolds was named the American Booksellers Association’s 2017 and 2018 spokesperson for Indies First, and served as the national spokesperson for the 2018 celebration of School Library Month in April 2018, sponsored by the American Association of School Librarians (AASL). Jason’s many works of fiction include When I Was the Greatest, Boy in the Black Suit, All American Boys (cowritten with Brendan Kiely), As Brave As You, For Every One, Miles Morales: Spider Man, the Track series (Ghost, Patina, Sunny, and Lu), and Long Way Down, which received both a Newbery Honor and a Printz Honor. His latest novel, Look Both Ways, will be published in Fall 2019. Jason has appeared on The Daily Show with Trevor Noah, Late Night with Seth Meyers, and CBS This Morning. He is on faculty at Lesley University, for the Writing for Young People MFA Program and lives in Washington, DC. You can find his ramblings at JasonWritesBooks.com.
ADRIAN MATEJKA

Adrian Matejka was born in Nuremberg, Germany and grew up in Indianapolis, Indiana. He is a graduate of Indiana University and the MFA program at Southern Illinois University Carbondale. He is the author of *The Devil’s Garden* (Alice James Books, 2003) which won the New York / New England Award and *Mixology* (Penguin, 2009), a winner of the 2008 National Poetry Series. *Mixology* was also a finalist for an NAACP Image Award for Outstanding Literature. His third collection, *The Big Smoke* (Penguin, 2013), focuses on Jack Johnson, the first African American heavyweight champion of the world. *The Big Smoke* was awarded the 2014 Anisfield-Wolf Book Award and was also a finalist for the 2013 National Book Award, 2014 Hurston/Wright Legacy Award, and 2014 Pulitzer Prize in poetry. His most recent book, *Map to the Stars*, was published by Penguin in 2017. Among Matejka’s other honors are the Eugene and Marilyn Glick Indiana Authors Award, the Julia Peterkin Award, a Pushcart Prize, and fellowships from the Bellagio Center, the Guggenheim Foundation, the Lannan Foundation, and a Simon Fellowship from United States Artists. He teaches at Indiana University in Bloomington and is Poet Laureate of Indiana.

MEG MEDINA

Meg Medina is the author of the Newbery Medal–winning book *Merci Suárez Changes Gears*, which was also a 2018 Kirkus Prize finalist. Her young adult novels include *Yaqui Delgado Wants to Kick Your Ass*, which won the 2014 Pura Belpé Author Award; *Burn Baby Burn*, which was long-listed for the National Book Award; and *The Girl Who Could Silence the Wind*. She is also the author of picture books *Mango, Abuela, and Me*, illustrated by Angela Dominguez, which was a Pura Belpé Author Award Honor Book, and *Tía Isa Wants a Car*, illustrated by Claudio Muñoz, which won the Ezra Jack Keats New Writer Award. The daughter of Cuban immigrants, she grew up in Queens, New York, and now lives in Richmond, Virginia.
Sunday, November 3

Registration
12:30 PM - 5 PM

Leader Orientation
1:30 PM - 5:30 PM

Awards & Honors Banquet (pre-registration required)
6:30 PM - 8:30 PM

Monday, November 4

Registration
8 AM - 6 PM

Chair Yoga
8 AM - 8:30 AM

Welcome & Annual Meeting
9:15 AM - 10 AM

Breakout Session 1
10:10 AM - 11 AM
10:10 AM - 11:40 AM (90 minute sessions)

Exhibit Hall Open
11 AM - 7 PM

Breakout Session 2
11:10 AM - 12 PM

Drop-In Indianapolis Children’s Opera
12 PM - 1 PM

Lunch Break & Exhibit Hall
12 PM - 1:30 PM

Breakout Session 3
1:30 PM - 2:20 PM

Roundtables, Exhibit Hall, & Networking Time
2:30 PM - 3:05 PM

Breakout Session 4
3:15 PM - 4:05 PM

Keynote Speaker: Jason Reynolds
4:15 PM - 5:15 PM

Snacks with Exhibitors & Jason Reynolds Book Signing
5:15 PM - 6:30 PM

After-hours Trivia
7 PM - 9 PM

Tuesday, November 5

Registration
7:30 AM - 4:30 PM

Breakout Session 1
8:30 AM - 9:20 AM

Keynote Adrian Matejka
9:30 AM - 10:15 AM

Exhibit Hall Open
10 AM - 3:30 PM

Coffee Break with Exhibitors & Author Signing
10:15 AM - 10:45 AM

Breakout Session 2
10:45 AM - 11:35 AM

Lunch Break
11:35 AM - 1:45 PM

Book Awards Luncheon with Meg Medina
(pre-registration required)
11:45 AM - 1:30 PM

Breakout Session 3
1:45 PM - 2:35 PM

Exhibit Hall Networking Time
2:35 PM - 3:30 PM

Breakout Session 4
3:30 PM - 4:25 PM
Zachary Benedict has dedicated his career to understanding the connection between people and places. As a managing principal at MKM architecture + design, a firm consistently recognized as one of the Top Healthcare Architecture Firms in the country by Modern Healthcare Magazine, he manages numerous projects ranging from critical access hospitals to public libraries. With an extensive background in urban sociology, he is considered one of the leading voices in the “Lifetime Community” movement, focusing on the socio-economic benefits of age-friendly neighborhoods. In 2015 the American Institute of Architects (AIA) awarded him with the Young Architect Award in recognition of his work. Additionally, Ball State University’s College of Architecture and Planning Alumni Society recognized him with the Alumni Award of Outstanding Achievement - he is the youngest individual to ever receive this award.

Kim Bolan Cullin is an experienced librarian, consultant and author with a broad background in libraries. She is the president and principal consultant of Kimberly Bolan & Associates, LLC a library consulting firm established in 2004 by Kim and her husband Rob Cullin. Kim is a Library Journal recognized “Mover & Shaker”, has published three books and numerous journal articles, and is a frequent speaker at state and national conferences. Kim has consulted with hundreds of public, school and academic libraries across the United States and abroad specializing in space planning and design, 21st century library services, children’s and teen services and spaces, marketing and customer service. Prior to starting her consulting business, Ms. Bolan Cullin was a public library administrator in New York State.

As WFYI Public Media’s Eva Impact and Distribution Manager, Jessica Chapman works to spread Eva Kor’s message and inspiration to as many people as possible through broadcasts of “Eva: A-7063,” screening events, the Eva Educational Toolkit and the new Eva Virtual Reality Traveling Exhibit. You can contact Jessica at jchapman@wfyi.org to learn more about the Eva Outreach and Education Program.

Monica Cougan is the Product Marketing Manager at Education Networks of America (ENA) with 29 years of experience in technology integration. She works with education and library institutions to develop plans for their communities, districts and schools integrating technology, specifically videoconferencing and collaborative technologies. She has extensive experience in building collaborative network opportunities which include assisting in project development, professional development, implementation and training. Ms. Cougan has been responsible for monitoring the successful implementation for programs adopting videoconferencing technology, as well as oversight of professional development programs.

Rob Cullin helped launch Kimberly Bolan & Associates (KBA) in November 2004. Rob’s primary involvement with KBA began in 2005 when he and Kim co-authored Technology Made Simple and began writing and presenting together across the United States. Rob leads KBA’s strategic planning projects and assists with many of its facility planning projects. Through his previous work as President and Co-Founder of Evanced Solutions, LLC he was involved with thousands of libraries across the USA, Canada and Australia. With a broad set of experiences reaching beyond libraries, Rob has direct specialties in strategic planning, data and demographic analysis, marketing and organizational design. He was also a Library Journal recognized “Mover & Shaker” in 2008.

Sherry Gick is a Director of Innovative Learning for Five Star Technology Solutions. A Google for Education Certified Trainer, she leads professional learning for librarians, teachers, & administrators across the state of Indiana & beyond on leadership, GSuite for Education, STEM, and effective technology integration. A former teacher-librarian, she is passionate about libraries, technology, reading, and connecting.

Ted Green is the producer, director and writer of “Eva: A-7063,” which aired more than 1,000 times on PBS stations across the country this past April and May. A newspaper journalist for 20 years, Ted switched to filmmaking in 2010 and since then his work has won 21 regional Emmys, including Best Documentary for his past four collaborations with WFYI. Among his other honors are the national Gabriel Award, the Fourth Estate Award from the national American Legion and the Servant Leadership Legacy Award from the Indianapolis Urban League.

Brian Hubbard joined ENA’s Indiana Sales Team in June of 2005 and worked with K-12 schools and public library customers for over a decade throughout northern and northwest Indiana to help them meet their technology integration and delivery goals. Technology is the foundation of Brian’s career, with sales, management, customer service and programming roles along the way. Today, he is the manager of customer services in Indiana and leads a seasoned team of account service managers that meets regularly with their customers to learn more about what their technology goals are and to share information about ENA’s services that will help meet those objectives.

Martha Kohlstrand is an associate in Ice Miller’s Litigation Group, Blockchain Group, and Data Security and Privacy Group. She handles commercial litigation, data security matters, class actions, and compliance matters. Her experience includes data breach response and incident planning, GDPR compliance, cryptocurrency matters, TCPA litigation, and ADA website compliance. Martha further assists clients in providing data security training to their employees and has twice been on the planning committee for DRI’s cybersecurity conference, this year as co-marketing chair.

Erin Jennings has worked on a number of award-winning new construction and renovation projects with many regional libraries, schools and communities. Her deep passion subsists in creating education environments, where she brings strong leadership and a multi-disciplinary approach to each project she designs. Erin is highly involved in many industry organizations including the International Interior Design Association and the American Institute of Architects. By regularly attending educational design conferences, she closely monitors national building trends, space planning techniques and innovative products. Erin has served as a panelist and design leader for Library Journal’s Design Institute Conference and has presented at the Indiana and Michigan Library Conferences.
Sheila Kennedy is a Professor of Law and Policy in the Paul O’Neill School of Public and Environmental Affairs (SPEA) at Indiana University Purdue University Indianapolis, as well as a Faculty Fellow with both the Center for Religion and American Culture in the School of Liberal Arts and the Tobias Center of the Kelley School of Business, and an adjunct professor of political science. Prior to IUPUI, Ms. Kennedy practiced real estate, administrative and business law, served as the City of Indianapolis’ Corporation Counsel, and in 1980, was the Republican candidate for Indiana’s then 11th Congressional District seat. Kennedy owned a real estate development company, from 1987-1992, and served as Executive Director of the Indiana Civil Liberties Union (the Indiana affiliate of the ACLU) 1992-1998. Sheila Kennedy won the Hoosier Intellectual Freedom Award from ILF in 2000.

Saundra Mitchell is the author of Shadowed Summer, The Vespertine, The Spring Sweet, The Elementals, and Mistwalker. She’s also the editor of the YA anthology Defy the Dark. Writing as Jessa Holbrook, she published her first romantic contemporary YA, While You’re Away. Her first YA novel, Wild writing as Alex Mallory, came out in 2014. In 2019, her newest novel, All the Things we do in the Dark will be published by HarperTeen. Coming in 2020 will be Camp Murderface, co-authored with Josh Berk.

Tara Ntumba serves grieving children, teens and their families as the Support Group Director at Brooke’s Place for Grieving Young People in Indianapolis. She earned her Bachelor of Science (BS) in Church Ministry from Southeastern University and her Masters (MA) in Clinical Mental Health Counseling from Indiana Wesleyan University, where she focused the core of her research on the mental health and well-being of orphans and other vulnerable children in Sub-Saharan Africa. Tara is a Licensed Mental Health Counselor (LMHC), a National Certified Counselor (NCC), and a Certified Clinical Trauma Professional (CCTP) through the International Association of Trauma Professionals. Prior to joining the Brooke’s Place team, she worked for 10 years with at-risk youth in central Indiana recovering from addiction, self-harm and other life controlling issues.

Stephen Reynolds is a partner in Ice Miller’s Litigation Group, and co-chair of the Data Security and Privacy Practice, with a practice that focuses on commercial litigation and data security and privacy law. As a former computer programmer and IT analyst, Stephen is uniquely able to and routinely uses his computer background in cases involving data security and privacy, electronic discovery, social media discovery and computer forensics. Stephen has given presentations on data security and privacy, electronic discovery and social media discovery, and is a Certified Information Systems Security Professional (CISSP) and Certified Information Privacy Professional (CIPP/US). Stephen is also one of the leaders of Ice Miller’s Internet of Things (IoT) industry initiative.

Charlotte Shoulders is from Connect2Help, the 24/7 Information and Referral helpline that, among other things, answers the 211 and National Suicide Prevention Lifelines for central Indiana. Charlotte has her MSW from Indiana University and has been a practicing social worker for 20 years. In her 10 years at Connect2Help, Charlotte has been the Manager of Training and Education and Services, the Director of Operations and recently transitioned to a part-time Special Projects Manager role. In her time at Connect2Help, Charlotte has developed and delivered training curriculum on many topics including active listening, engaging and assessing clients, developing empathy, crisis caller management, understanding the social service landscape of Indiana and much more.

Andrew “AJ” Young is the Director of the LGBTQ+ Center at IUPUI. He received his PhD in Sociology from Temple University focusing on how gender and sexuality “works” in culture. He also has more than ten years of experience in university student services, with an emphasis on diversity and inclusion and civic engagement work. AJ identifies as a white, queer, transgender man and uses he/him pronouns. He is committed to asset-based community development and fostering an institutional culture grounded in principles of equity and social justice. He lives with his husband, their two dogs, and a mischievous angora rabbit.
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<td>How to Make Your Library THE Place to Be</td>
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<td>How to Audit your collection for special populations</td>
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<td>2020 Read Alouds Too-Good-To Miss Read Alouds Committee</td>
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<td>Show &amp; Tell... New Children’s Literature!</td>
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<td>Welcoming (back) patrons through Fine-Free policies</td>
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<td>Social Workers in the Library – An Update!</td>
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<td>Building Blocks for LGBTQ+ Inclusive Practices</td>
<td>Aj Young</td>
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More than Math Facts & Spelling Words: eLearning for Inclement Weather Days (90 minute session)
It’s easy to think of roadblocks why eLearning for Inclement Weather might not work in Indiana schools. But what about the ways that we can make it work? And more importantly, what about all the reasons why we should want to make work? This session will address commonly held arguments against eLearning with a lens toward digital equity, web accessibility, and inclusivity. Participants will leave with talking points and sample lesson plans to support their professional community with eLearning for Inclement Weather planning.

**Presenter:** Kristin Patrick, Noblesville Schools

Navigating Intellectual Freedom Through Management
Intellectual Freedom, or “the right of every individual to both seek and receive information from all points of view without restriction,” is the core of librarianship (American Library Association). During this session we’ll explore how to incorporate intellectual freedom into interviewing and training as well as share practical management techniques to keep the conversation going beyond new employee orientation.

**Presenters:** Darcy Davidson Armstrong & Jenny Kobiela Mondor, Eckhart Public Library

Programming Lightning Talks
Two libraries will share their innovative programs with successes, speed bumps, and Q&A in fast paced presentations. The programs include an art program and chair yoga.

**Presenters:** Raina Konazeski, Vigo County Public Library and Mary Schons, East Chicago Public Library

Providing Support for Grieving Youth
The death of someone you love can be one of the most difficult experiences of your life. When a child experiences the death of someone significant, his or her feelings and thoughts may become confusing and overwhelming. Participants will learn about the unique grief journey of children and teens, and simple principles to provide healing support. Referral resources will be shared by Brooke’s Place for Grieving Young People.

**Presenter:** Tara Ntumba, Brooke’s Place for Grieving Young People

Social Media: (How Many Accounts Do I Really Need?)
Facebook, Twitter, Pinterest, Instagram, Tumblr... how many social media accounts does one library need, anyway? And how can you make the most of them with limited time and money? We’ll give you basic social media best practices for libraries, then delve into the specifics of Facebook so you can learn how to make the right posts at the right time to reach further than ever.

**Presenter:** Robin Johnsen, Lake County Public Library

The Very Hungry WiFi: Supporting Your Patrons’ Growing Mobile Connectivity Needs
Today’s digitally-dependent patrons often rely on libraries to provide seamless and robust Wi-Fi access. From Makerspaces to collaboration rooms to outdoor reading areas, libraries are challenged with providing the connectivity required to support their patrons’ hungry digital demands. Join our session to discover how you can leverage Wi-Fi and other technologies to spur innovation, usher in the Internet of Things, and provide your community members with critical tools, programs, and resources.

**Presenter:** Brian Hubbard, Educational Networks of America (ENA)
Breakout Session 1 - continued
10:10 AM - 11 AM

Welcoming (back) patrons through Fine-Free policies
More libraries are going fine free as a way to reduce barriers and to welcome patrons who have a fine. Join two directors who will lead an interaction question and answer session about the learnings from going fine free, including board perceptions, financial analysis, patron awareness, staff involvement in the decision and implementation, strategies to consider, results, and much more.
**Presenters:** Krista Ledbetter, Morgan County Public Library and Lissa Krull, Nappanee Public Library

Exhibit Hall Open
11 AM - 7 PM

Breakout Session 2
11:10 AM - 12 PM

From A(norexia) to Z(its)
This presentation will be an overview of health information needs of teenagers and their information seeking behaviors, review communication skills needed during reference interviews with teenagers, and credible health information resources that are designed for teens.
**Presenter:** Chelsea Misquith, Ruth Lilly Medical Library

Guiding Libraries Through Change
Change is inevitable, but there are ways to make a smooth and positive transition. It just takes a little bit of planning and a lot of attention to detail. In this session, participants will learn ways to market changes before, during and after they occur, to create a positive experience for staff and patrons alike.
**Presenter:** Jenna Anderson, Kendallville Public Library

How to Make Your Library
THE Place to Be
With today’s curriculum demands and time constraints, how can you build relationships and readers on a flexible schedule? Participants will walk away with ideas for sparking an interest in reading with students along with tips on fostering relationships in the school library. Presenter will cover book talks, book tastings, well-loved displays, YHBA programming ideas, social media promotion and creating student volunteer opportunities. All content will be geared toward middle school libraries, but can be adapted for use across the K-12 spectrum.
**Presenter:** Carli Sauer, Carmel Middle School

Introduction to INSPIRE
Millions of articles, hundreds of government websites, and countless catalog records are all available to you through the INSPIRE Virtual Online Library. You’ll learn search tips, discover unique collections and explore a valuable, reliable tool available to all Hoosiers.
**Presenter:** Paula Newcom, Indiana State Library

MARC Authorities Format
This presentation is intended for catalogers who consult the OCLC authority file for records for names and other access points used in their bibliographic records. It will acquaint attendees with most of the fields in the MARC Authorities Format, including some that most catalogers do not encounter frequently.
**Presenter:** Carl Horne, Indiana University

2020 Read Alouds Too-Good-To Miss
The Read Alouds Too-Good-To Miss committee is back to share more great read alouds! You will be presented with titles that you will be able to use in your classroom, school library or public library. These selected books are fantastic choices for story times, literacy events, book clubs, lesson planning or simply to spread the joy of reading aloud!
**Presenters:** Chair - Courtney Brown, Indiana State Library and committee members

Re-energize Your Staff Association and Staff Training
Are you looking to re-energize your Staff Association or staff training? Get ideas for new staff training sessions, fundraising, and more. Attendees will gain new ideas for staff training, fundraising, and morale boosting efforts.
**Presenters:** Lauren Elyea, Carey LaBella and Ashley Wadsworth, Vigo County Public Library

Social Workers in the Library—An Update!
Our world continues to change and so does the public library. In this interactive session we’ll explore new developments and enhanced answers to the following questions: Do you need a social worker in the library? Is the social worker you or a staff member with a degree and training in the social work field? Can a social worker work for the public library? How can a library multiply the effectiveness of the social worker with limited funding?
**Presenters:** John Helling and Mike Williams, Indianapolis Public Library, Mary Provance, Indiana University; and Elizabeth Wahler, IUPUI

Volunteer Recognition
Volunteer retention is tied closely to recognition and appreciation. In this session we’ll explore the importance of volunteer recognition, discuss formal & informal recognition options and offer a wide-variety of inexpensive & creative ways to recognize your volunteer staff.
**Presenter:** Wendy Johnson, Indianapolis Public Library

Lunch & Break with Exhibitors
12 PM - 1:30 PM
Drop-In Indianapolis Children’s Opera
12 PM - 1 PM

The Indianapolis Opera Resident Artists present an original children’s opera by Matt Cooksey. The Three Sillies combines classic operatic music with the English folk tale found in Steven Kellogg’s book of the same title. A young man believes his sweetheart and her parents are the three silliest people in the world, until he goes on a quest to find even sillier people. Hilarity ensues as we follow his adventures meeting three very silly townspeople!

Breakout Session 3
1:30 PM - 2:20 PM

All Free for the Finding: Digging Up Family History for Free on the Internet

Genealogy is well known as a popular hobby. The availability of DNA tests and TV shows for finding out family heritage just add to the demand of “melting pot” Americans wanting to find out what “ingredients” went into making their own “special recipe.” Learn about tools to help you or your patrons find their particular genealogical “ingredients.” You will become familiar with a sampling of the best, free websites for genealogy. You will also become versed in research tips and a variety of genealogy websites.

Presenter: Angi Porter, Indiana State Library

Beyond Video Games - Thinking Critically about Teen Services

Teen services is an area that is often neglected within the larger mission of the library. Interest in this demographic has largely focused on designing library spaces where teens could “hang out” and “mess around” with peers. While these spaces provide an array of gadgets and entertainment, do they serve teens best? This session will discuss a framework for teen services centered on youth leadership, teen-driven programs, student activism, and opportunities that teach life skills to teens. Through practical advice, innovative examples, and take-home resources, attendees will uncover techniques to support young adults beyond teen library spaces.

Presenters: Jamie Beckman, Katie Blackthorn, Mike Cherry, Karen Steinberger and Laura Swangin, Carmel Clay Public Library

Book Lightning Talks

Looking to engage a hard-to-reach group of readers? Feel like your favorite book genre isn’t receiving the respect it deserves? Join three book lovers as they talk about resources for diverse books, how to promote overlooked titles, and make sure everyone leaves your library with THE book in three lightning talk, fast-paced style presentations.

Presenters: Dee Hostetler, Westview Jr. Sr. High School; Colette Huxford-Kinnett, Shenandoah School Corporation; and Jenny Kobiela-Mondor, Eckhart Public Library

Building Blocks for LGBTQ+ Inclusive Library Practices

The first part of this session will cover basic information vital to creating libraries (and other spaces) that are LGBTQ+ inclusive. We will discuss topics such as the distinction between sex, gender identity and expression, and sexuality; pronouns and inclusive language; transgender and non-binary identities; and common myths about the LGBTQ+ community. The second part of the session will be an open Q&A. Attendees are encouraged to bring all those questions you’ve always wanted to know the answers to, but didn’t know who (or how) to ask! This will be an introductory session intended for those who are new to LGBTQ+ inclusion work or learning about LGBTQ+ identities.

Presenter: AJ Young, IUPUI

Code With Google

Learning computer science skills helps students thrive in a rapidly changing world. Code with Google helps to ensure that every student has access to the collaborative, coding, and technical skills that unlock opportunities in the classroom and beyond—no matter what their future goals may be. Come learn about the various FREE coding programs from Google and how to offer these opportunities in your library!

Presenter: Sherry Gick, Five Star Technology
Connecting with Those Who Need Us the Most
The Kendallville Public Library sits on the edge of the census tract with the highest level of poverty in the county. As libraries, we spend a lot of time marketing our free services and free events, but we may not be able to reach those in the low income areas by normal marketing communications. Through a partnership with a local connection-building community group, the Kendallville Public Library is learning ways to build relationships and reach those in poverty so that we can understand how to be a part of their lives. In this session, we will also discuss the importance of not making assumptions about “who needs us the most.”
Presenter: Jenna Anderson, Kendallville Public Library

Dynamic Duo: Wakelet & Flipgrid in Your Library
Curation, digital and media literacy, story-telling, research, book talks, programming, and digital citizenship are some of the many components that we all strive to integrate into our libraries. What if there were two technology tools that you could integrate to tackle all of those things? What if they were easy to use? What if students/patrons used them too? Use Flipgrid and Wakelet! Learn how to use them, see ideas, and start creating! Please bring a device with a camera to fully participate in this session (iPad, smartphone, or laptop).
Presenter: JoyAnn Boudreau, Hamilton Southeastern Intermediate/Junior High

How to Audit Your Collection for Special Populations
The 2016 Disabilities Statistics Annual Report notes that children living with a disability is now 7.2% of that total disabled individuals population. Yet, according to Disability Scoop, only 31 of the last 131 top literary Newbery Medal and Honor awards given for children’s books (1975-2009) included a main or supporting character with a disability. Diversity in children’s literature is critical in constructing culture and community identity. By rethinking the characters we write and read in children’s and young adult literature, we can help shift the stigma associated with being disabled. Students from a grant funded course at Ball State University, along with their professor, researched, studied, and analyzed diversity in children’s books and created a website of resources in response. In this session, they’ll showcase their findings, their collaboration with community partners which includes schools, the website developed, and more.
Presenter: Dr. Lyn Jones, Ball State University

Serial Definitions and Standards
Find out how we define serials and how that is changing with new standards of description and access. If you feel unsure about what is a serial, you are not alone. It keeps changing! Everyone will benefit from understanding serials, e-journals, and integrating resources (websites and databases) from an expert cataloger, but no cataloging is required. Serials are much more than continuing resources—come and find out! Questions and answers, discussions about how you handle serials in your library are encouraged.
Presenter: James Castrataro, Indiana University

Talking the Talk & Walking the Walk of Patron Privacy
We talk the talk that patron privacy is hugely important - but do we always walk the walk? Listen to actual patron interaction scenarios, share your response, and learn about how being “helpful” can actually put patron privacy at risk.
Presenters: Megan Edwards, Mooresville Public Library/ Paul Hadley Middle School and Casey O'Leary, Indianapolis Public Library

Advocacy through Social Media
If you are not telling your story, who will? Tell your library’s story, share the amazing work you do and services you offer, and advocate for libraries (school, public, or academic) through social media. Get ideas on easy ways to get started with time saving tricks, resources, topic ideas, examples, and more! Be ready to create some posts with new and familiar tools. Advocate and share your awesome! Having a device handy that can connect to social media is highly recommended but not required for this session.
Presenter: JoyAnn Boudreau, Hamilton Southeastern Intermediate/Junior High

Legislative Update and Advocacy in 2020
Your ILF advocates for funding and policies that advance libraries in Indiana. Amy Cornell, ILF’s contracted lobbyist from Bose Public Affairs, will share the latest outlook for 2020 and beyond. Amy will lead participants in an activity related to our efforts in library advocacy.
Presenter: Amy Cornell, Bose Public Affairs
Breakout Session 4 continued
3:15 PM - 4:05 PM

Library Digitally Secure – CHECK, Patrons Digitally Secure – Uh Oh!
You’ve patched your servers and desktops, you’ve encrypted your network traffic, you’ve implemented firewalls, you are confident you are doing what you can to keep your library digitally secure. What about your patrons? How much do they know about cybersecurity? Libraries can take the lead to ensure that their patrons are in the know and won’t fall for those scams and social engineering attempts. This session starts with a presentation of findings from a report on public awareness about cybersecurity. The presenter will then discuss different ideas and tips that libraries can utilize to educate patrons and increase their awareness on cybersecurity.

Presenter: Gary Browning, Indiana University

On & Off the Shelf: Promoting Diversity in Your Library
What will happen when we talk about diversity in a safe space? Will it change how we see ourselves? How do we see our community? Let’s stand together and talk about what makes us different and the same. Attendees will learn the importance of purchasing and promoting materials featuring diverse characters, how to find inclusive resources, and how to incorporate diversity in programs.

Presenters: Ginny Hosler, Monroe County Public Library & Alejandria Galarza, Kenosha Public Library, WI

Professional Resources Available for Tech Services
Join this hands-on workshop introducing library staff working in technical services to freely available or low cost professional development resources.

Presenters: Janice Gustaferro, Butler University and Andrea Morrison, Indiana University

Reaching Your Community & Raising Funds
Looking for a way to raise funds for your library while providing a participatory and engaging way for community members to enjoy and explore the library space at the same time? Learn how these two events incorporate partnership as their key to success by creating engagement with library patrons, volunteers, community, corporate/individual sponsors, city government, and local schools. Explore how these events aid library advocacy efforts and build excitement for the library in the community.

Presenters: Liz Hamilton, Carmel Clay Public Library Foundation; Laura Clemons and Julie Wendorf, Crown Point Community Library

Repurpose Your Resources
‘How would you improve your patron experience?’; How would you respond? Join us for an interactive discussion on rediscovering your library’s purpose in your community, how you can best utilize the resources you already have in place and how simple shifts in thought could enhance your patron experience. What ideas are you thinking about?

Presenter: Erin Jennings, krM Architecture

Show & Tell...New Children’s Literature
Shirley Mullin will present her favorite books of the season and perhaps some not so favorite including details about the books, authors, and illustrators.

Presenter: Shirley Mullin, Kids Ink Childrens Bookstore

Keynote Award-winning Author, Jason Reynolds
4:15 PM - 6:30 PM

Snacks with Exhibitors & Book Signing
5:15 PM - 6:30 PM

After-hours Trivia Night
7 PM - 9 PM
**Tuesday, November 5: AT-A-GLANCE**

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<td><strong>When Welcoming All Becomes Uncomfortable: Building Your Intellectual Freedom Toolkit</strong>&lt;br&gt;Kristin Patrick, Chad Heck</td>
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Draft as of 9/6/19. Some content is being finalized.
Communicating with Your Staff
In this session we will learn about the important aspects of communication and how we can improve our communication with our employees. We will practice our communication skills and brainstorm real world examples of how we can improve our communication.
**Presenter:** Beka Lemons, Huntington City-Township Public Library

Deep Dive into Follett’s Destiny
Follett has shared great success in helping manage your school’s library collection with Destiny. Did you know that Destiny is also a powerful classroom tool that provides easy access to countless online educational resources? Learn how you can leverage Destiny’s features to create, collaborate and save valuable time by aligning these resources to meet your curricular needs today and in the future. This session would benefit media staff, teachers, curriculum and technology leads.
**Presenter:** Andy Rhodes, Follett

Future Proof Your Community: Collaborative Partnerships for Addressing Health and Digital Skills Needs
Are you looking for new partnerships that address health or digital skills needs? Or maybe you have an existing partnership and want to measure the results of your combined efforts? A collaborative partnership is about having a common goal around better serving the ever-changing needs of your community now and in the future. Measuring outcomes can help you and your partner identify better ways to align your work to deliver more impactful community-based services.
**Presenter:** Monica Cougan, Educational Networks of America (ENA)

Liberty at the Library
Is your library a space for civic engagement? Are you helping your PATRONS understand their rights and how American democracy is supposed to work? It isn’t just information about voter registration, polling site location and citizenship corners; it’s also community forums, Third House sessions and especially helping them find credible information about the U.S. Constitution, the Bill of Rights and other materials necessary to civic knowledge. There are not partisan issues. Join this interactive sharing of ways to advance Liberty at the Library.
**Presenters:** Sheila Kennedy, IUPUI and Carey LaBella, Vigo County Public Library

Oh, the Places You Can Go With Video
Video collaboration is opening the door to endless learning opportunities. Imagine the places your patrons could see by traveling the world virtually! Video also helps libraries bridge distance gaps by enabling patrons to communicate with loved ones, participate in job interviews, engage in live, virtual tutoring sessions, and more. Join this session to learn about the power of video collaboration and how you can leverage this tool to provide endless opportunities to your community members.
**Presenter:** Monica Cougan, Educational Networks of America (ENA)

Strengthens Your Connections to Teens with the Rosie Book Awards
Come learn new resources for sharing your love of Young Adult novels through the Rosie List! We will showcase new tech tools along with the awesome books on the 2020-2021 Rosie List!
**Presenters:** Chair - Lucy Gellert, Noblesville Schools & committee leaders

General Session - Keynote Session with Indiana Poet Laureate
Adrian Matejka
9:30 AM - 10:15 AM
Exhibit Hall Open
10 AM- 3:30 PM

Coffee with Exhibitors & Author Signing
10:15 AM- 10:45 AM

Breakout Session 2
10:45 AM - 11:35 AM

Bippity Boppity Boo, You Can Do Customer Service, Too!
Disney has long held the notoriety of premier customer service experiences and satisfaction. It’s not hard to create the Disney magic! Delve into their habits, staff expectations, and quality beliefs to learn Disney’s top six tips and how to apply them in any setting, creating excellent customer centered experiences, and services. In this session a former Disney employee will share her experience that has shaped and molded high expectations for successful customer experiences in any setting.
Presenter: Melissa Merida, The Floyd County Library

Cultivating Our Ability to Think Critically: An Essential Skill
In today’s workforce, the need to focus on cultivating 21st century skills that are often intangible to us such as critical thinking has become essential. Critical thinking enables you to think creatively, solve problems systematically and detect inconsistencies in reasoning. In this session, you will gain a deeper understanding of what critical thinking is and how to adopt the characteristics of critical thinking in your everyday life.
Presenter: Pamela Seabolt, Midwest Collaborative for Library Services

Empathy for Patrons with Needs
Homelessness, family violence, mental health and disabilities. Patrons bring all types of issues into the library, some that are invisible. What are ways that we can equip ourselves and our staff with the skills to be more welcoming and understanding to life situations we may not see? Join a leading trainer in human service information and referral and a library director to learn how to empathize when everyone else is judging. Learn how libraries serve as a safe space while our most vulnerable neighbors navigate the social service silos.
Presenters: Charlotte Shoulders, Connect2Help 211 and Fonda Owens, La Porte County Public Library

Intro Spanish for Public Services at the Library
Learn the key phrases in Spanish to help children and families feel welcome and included in the library. In this interactive session, learn and practice key phrases in Spanish that will help you serve Spanish-speaking Latinx patrons better by making them feel welcome and included. We will also discuss sample language for inclusion on signage.
Presenter: Monica Casanova, Allen County Public Library

Management Styles and How They Affect Your Employees
We will discuss the most common management styles and how they affect your employees. Participants will learn how to recognize their own style and how to adjust their behavior to meet the needs of the employee.
Presenter: Beka Lemons, Huntington City-Township Public Library

Rolling with the Punches: Establishing Programming in an Academic Library
Creating programming from scratch in an academic environment can be challenging. Presenter will be discussing the how’s and why’s, successes and failures of programming at Ivy Tech Community College Indianapolis Library. Topics include the conceptualizing of new ideas, as well as bringing new life into long-standing programming.
Presenter: Donna Tressler, Ivy Tech Community College

Tech Tools for Book Talks
Want to get students excited about books, especially non-fiction? Looking for different ways to begin book talks and to introduce books to students? Spark student curiosity with some interactive tech tools such as Quizizz, Kahoot, Padlet, and Animoto and watch the titles fly off the shelves.
Presenter: Colette Huxford-Kinnett, Shenandoah School Corporation

Rainbow Reads: LGBTQIA+ Reader’s Advisory for Youth & Teen Literature
We’ll take a look at titles across multiple genres and age groups that can be easily incorporated into every day display and reader’s advisory. Books from every aspect of the rainbow for parents and youth to read together or on their own. Recommended reading lists will be on hand.
Presenters: Maggie Ward and Jayne Walters, Indianapolis Public Library; Saundra Mitchell, author
Breakout Session 2 - continued
10:45 AM - 11:35 AM

Under Construction: The Role of Technical Services in a Renovation Project
Technical Services play a pivotal role in connecting end users with collections, but how is that impacted by a major renovation project? Carmel Clay Public Library is getting ready for an expansion; Hamilton East Public Library completed major renovations at both Noblesville and Fishers facilities. Presenters will answer questions about behind-the-scenes challenges as well as communication with public service staff and patrons. Audience members will be invited to ask questions as well as share experiences of their own.

Presenters: Lisa Dick, Carmel Clay Public Library and Molly Mzorowski, Hamilton East Public Library

When Welcoming All Becomes Uncomfortable: Building your Intellectual Freedom Toolkit
Indiana librarians have been working hard to develop collections that represent the diversity of their local communities and the world around us. This work can invite questioning parents and can sometimes lead to tough conversations around selection versus censorship. This session will address intellectual freedom across the landscapes of classroom, school, and public libraries for PreK-12 learners. Participants will leave with a strengthened rationale for inclusive practice, a general understanding of parental rights and limitations, and talking points for their next uncomfortable conversation.

Presenters: Kristen Patrick, Noblesville Schools and Chad Heck, Pike High School

Lunch Break
11:35 AM - 1:45 PM

Breakout Session 3
1:45 PM - 2:35 PM

The 2020 Census: Preparing Your Library to Welcome All
The goal of the 2020 Census, which begins in March, is to count every human being in the United States, in one place, at one time. The Census Bureau is partnering with libraries across the country to ensure a fair and accurate census. For the first time in history, the 2020 Census will allow response via smartphone and computer terminal. The demand for our public computers will go up and we will receive questions about the census, why it happens, what it means, and why it matters. We may get questions about the ongoing controversy surrounding the citizenship question if we haven’t yet.

During this session, we will talk about the new 2020 Census toolkit from the Indiana State Library and discuss how we can best prepare our libraries to welcome patrons in to fill out the 2020 Census.

Presenter: Katie Springer, Indiana State Library

Animated GIFs as an Instruction Tool
Animated GIFs have become ubiquitous in online social activity, but are rarely discussed as a library information tool. Changes to online reading habits and the way people can access information require adjustments in how that information is presented. This session will cover how to make GIFs, the role of context and other media on their usage, and how to address modern issues such as varying screen sizes, internet speeds, and web accessibility.

Presenter: Scott Hudnall, Indiana University Northwest

Crisis Communication and Reputation Management
Imagine a crisis has hit your library – a natural disaster, an active shooter situation, an insect infestation, or a viral rumor. Are you prepared to effectively communicate with media and community members? Elizabeth Scamihorn, public relations practitioner and library strategist, will help you assess your crisis preparedness and develop staff capacities to manage a crisis. Participants will learn how to craft consistent messages to generate public trust and tools to draft contingency plans before crises strike.

Presenter: Elizabeth Scamihorn, Vigo County Public Library

Eva Kor Virtual Reality Traveling Exhibit
The Eva Virtual Reality Exhibit gives viewers a 360-degree view of four locations that were central to Eva Kor’s time at Auschwitz, enhanced with educational videos narrated by Eva and “Eva: A-7063” producer Ted Green. In this session, you will try the VR and learn how the technology – part of WFYI’s Eva Outreach and Education Program -- allows students and adults to feel the impact of the Holocaust in a new and profound way.

Presenters: Ted Green and Jessica Chapman, WFYI

If You Plan It, They Will Come: Programming for Adults
Come learn about new and exciting programming strategies to serve adults aged 18-45. Includes a look at the programming gap between the teen years and young families, how to create programming that appeals to this audience, the importance of collaborating with the community and local institutions.

Presenters: Erica Brown and Matt Neer, Monroe County Public Library
Breakout Session 3 - Continued
1:45 PM - 2:35 PM

Introducing a Volunteer Program for People with Disabilities – It’s a Win-Win!
It can be challenging for people with intellectual or development disabilities to secure meaningful employment. Often employers aren’t sure they have the skills or time to effectively manage people with disabilities. A dedicated volunteer program can help individuals gain job skills that may lead to permanent employment, both inside and outside the library. This session will provide a framework for finding, training, and managing volunteers. You will learn it does indeed take time and dedication. But the reward is well worth it, both for the library and the volunteer!
Presenters: Lynn Hobbs and Ashley Stout, Pendleton Community Public Library

It Takes a Village: The Connection Between Public Libraries and Life Expectancy
The well-being of a community can be measured in many ways. However, new research supports the notion that the most important factor in longevity and health is interpersonal relationships. More precisely, it’s impacted by two fundamental types of relationships: close friends and frequent acquaintances. As the demographics of many communities change over the next several decades, they will struggle to understand how they can encourage such relationships. It’s a role libraries should understand and embrace.
Presenter: Zachary Benedict, MKM architecture + design

Reinventing Your School Library
Kids are changing, teachers need more... the old school library won’t cut it anymore, but what can we do to reinvent our school libraries? From physical changes to programmatic changes, join us for an interactive discussion on how we can make our school libraries a destination location for staff and students.
Presenter: Robyn Young, Avon High School

What the Heck Is Blockchain, and Why Should Libraries Care?
The world is abuzz with talk of blockchain technology – people throw around words like “cryptocurrencies” and “distributed ledgers” as casually as they discuss the latest movies and music. But when you scratch the surface, very few seem to really have a handle on what blockchain is. We all suspect that blockchain will have a huge impact on the way we live and work, but is this really true? How will blockchain change the world of libraries?
Presenters: Stephen Reynolds and Martha Kohlstrand, Ice Miller LLP

Exhibit Hall Networking Time
2:30 PM - 3:20 PM

Breakout Session 4
3:30 PM - 4:25 PM

Creating Accessible Internal Documents
This session offers tips and tools for checking and improving accessibility of online content, as well as best practices for creating accessible internal documents with Microsoft Word.
Presenter: Becca Neel, University of Southern Indiana

Cultural Understanding Grows Here
Join Adult Learning Center Manager, Wendy Preilis and Director Lisa Lintner of the Johnson County Public Library as they discuss how interacting with and providing programs for patrons from different cultures, backgrounds and countries enriches the lives of library staff and the community. Wendy will share many of her programs that directly work building English language skills and American-culture competencies with established residents, immigrants and temporary residents in our county. Attendees will learn what do when someone with limited English skills approaches them at the library for assistance. We will review ways to continually learn about different cultures and avoid stereotypes.
Presenters: Lisa Lintner & Wendy Preilis, Johnson County Public Library

Engagement v Motivation: Creating a Winning Work Environment
Engagement is an active agreement to do something for someone, but motivation is the will to do something. We will explore how you show individual appreciation to your employees to encourage motivation from orientation to retirement and why it is important to the current and your future workforce.
Presenter: Sarah MacNeill, Wells County Public Library

Mapping to Treasures
Our libraries contain treasures that remain hidden to our users. USI's library has been enriching the metadata for its digital collections to provide as much access as possible. Community input has proved vital, as well as serving as a public relations tool. Information gathered from this metadata work has been used to generate weekly blogs. Blog postings may be on any topic so long as they highlight materials within our digital collections. Frequent social media posts, public presentations, as well as activities like Arch Madness (think March Madness) raise the awareness of the collections, promote librarian/user interaction, and encourage use of our treasures.
Presenter: Jennifer Greene, University of Southern Indiana

Programming Lightning Talks
Four libraries will share their innovative programs with successes, speed bumps, and Q&A in fast paced presentations. The programs include a pet therapy event, an escape room, and analog programming for teens.
Presenters: Kate Sherrill, University of Southern Indiana; Brittany Super, Westfield Washington Public Library; Patricia VanArsdale, Hussy-Mayfield Memorial Public Library; and Kirsten Weaver, Indianapolis Public Library

Resource Sharing
We’ll look ahead to what’s coming in 2020 for Indiana’s resource sharing services, including InfoExpress and SRCS.
Presenter: Nicole Brock, Indiana State Library
Breakout Session 4 - continued
3:30 PM - 4:25 PM

Strategic Marketing: Marketing Smarter Not Harder
In this interactive session build your marketing strategy from the ground up in this session. Learn the difference between marketing and promotion, and gain an understanding of The Marketing Cycle. We will show the methods you can take to ensure that your library is marketing its programs, products, and services to effectively meet the needs of your community and highlight the value of libraries.

Presenters: Melissa Merida and Luis Munoz Sadeghi, The Floyd County Library

YHBA: Leading to Reading
The Young Hoosier Book Award (YHBA) program is designed to foster self-selected reading by kindergartners to middle schoolers. Discover some creative ways to use YHBA as a Makerspace activity, with reading incentives or as a traditional instructional activity. We will show you how to use the program as a tool to educate, encourage and excite your patrons and students! Session includes storytelling theater, book talks, activities and the announcement of the 2020-2021 book list.

Presenters: Co-chairs - Valerie Bassett, Shamrock Springs Elementary; Karen Webb, Vigo County School Corporation; and committee leaders
ILF Staff

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