



INDIANA LIBRARY FEDERATION

2018 NORTH CENTRAL REGIONAL CONFERENCE

05.18.18

INDIANA UNIVERSITY
KOKOMO

ILF

**INDIANA
LIBRARY
FEDERATION**

**\$40 MEMBERS /
\$50 NONMEMBERS**

Schedule

8:45 - 9:15 AM
Registration/
Networking

9:15 - 9:30 AM
Welcome

9:30 - 11 AM
Keynote Speaker

11:15 AM - 12:05 PM
Breakout Session 1

12:05 - 1:20 PM
Lunch/Advocacy
Update & Networking

1:25 - 2:15 PM
Breakout Session 2

2:25 - 3:15 PM
Breakout Session 3

3:15 - 3:30 PM
Networking/Departure

KEYNOTE

Exercising Your Hospitality Intelligence

Dr. Godwin Charles Ogbeyde will teach us the elements of hospitality intelligence and best ways to exercise hospitality intelligence in the library. What is hospitality and how does it differ from customer service? How does your hospitality intelligence come through your natural personality and passion for libraries? Learn what the research shows and how we can serve our communities through hospitality.

About The Presenter

Dr. Godwin Charles Ogbeyde is an Associate Professor in the Department of Tourism, Conventions, and Event Management at IUPUI. His research has focused on Hospitality and Tourism Leadership, Destination Competitive Advantage Strategy, Hospitality Complaint Management, as well as the implications of leadership policies and marketing strategies on stakeholders' behavior and satisfaction in the hospitality and tourism industries.



BREAKOUT SESSION 1: 11:15 AM - 12:05 PM

How to Help Keep Your Staff and Patrons Safe From Cyber Threats

With the recent influx of cybersecurity threats and attacks, it is imperative that library staff and patrons understand the steps they need to take to keep their data safe. This workshop is designed to provide libraries with the information needed to assist their digital security planning and training. Attendees will receive a checklist they can use to help identify gaps in their planning and prevention processes.

Presenter(s): Brian Hubbard, Educational Networks of America

Literary Tours

Inspired by literature, partnering with a travel agent we offer tours of our favorite places around the globe as a fundraiser. In England: Harry Potter, Shakespeare, and Jane Austen. In Ireland/Scotland: Sir Walter Scott, Gabaldon's Outlander, and Robert Burns, to name just a few. We mix the history of each land with their literary and sightseeing musts. 2018 offers a trip into the world of Anne of Green Gables and 2019 - German Fairy Tales.

Presenter(s): Jane Weisenbach, Greenwood Public Library & Becky Squires, Tilson Travel

Technology Competencies & How to Exceed Them

Test yourself! Use the provided checklists to determine your technology proficiency. Be your own trainer and discover opportunities where you can increase your skills. Form a plan to personalize the Technology Competencies Checklists for your own library and make the move to receive buy-in from staff.

Presenter: Katherine Huddle, Carmel Clay Public Library

LUNCH/ADVOCACY UPDATE/NETWORKING

12:05 AM - 1:20 PM

BREAKOUT SESSION 2: 1:25 PM - 2:15 PM

DIY STEM for your library

The Kokomo-Howard County Public Library hosted a three month long traveling exhibit focused on Engineering in 2017. We have compiled our steps of what we learned from the community partnerships, funding resources, to budget friendly programs and passive play ideas that can be implemented without a traveling exhibit.

Presenter(s): Trina Evans and Lori Hughley, Kokomo-Howard County Public Library

So, What's the Cloud Anyway?

New to G Suite or need a refresher? Join us for hands-on learning of Google Drive, including exploring Google Docs, Sheets, Slides, and more!

Presenter: Devon Henderson, Huntington City-Township Public Library

Regional Conference Planning Team

Ashley Meyers
Kokomo-Howard County
Public Library

Scott Tracey
West Lafayette Public
Library

Meg Galasso
Indiana University Kokomo
Library

BREAKOUT SESSION 3: 2:25 PM - 3:15 PM

Suffering is Optional

Does the library sometimes bring you down? Are you feeling trapped in your job or in your life? Have you and your supervisor missed communications? What do you do when you don't feel supported in your job or library? In this interactive session, participants will learn techniques for identifying what you can and cannot control and ways to respond. Learn techniques for turning a negative into a positive.

Presenter: Edra Waterman, Hamilton East Public Library

Meeting of Public Library Directors

The ILF Strategic Vision and Work Plan set goals for communications and advocacy in addition to our traditional work in professional development and member services. Public Library Directors are invited to a conversation about ILF's strategies toward long-term sustainability of libraries.

Human Library - More info. coming.

Presenter: Trisha Shively

Technology Competencies & How to Exceed Them

Explore available opportunities for continuing education, peruse useful sites for keeping up with technology, and develop a plan for taking charge of your own learning. Topics covered will include planning for learning, time management, and state and national resources. Ample time will be given for participants to search for relevant training and education opportunities that fit their individual needs.

Presenter: Katherine Huddle, Carmel Clay Public Library

