Conference Session Survey Results

The ILF sent a survey to many members to identify what support staff and new managers would be interested in regarding upcoming professional development.

We asked whether the respondent was not interested, somewhat interested, interested or very interested. We combined the percentages of answers of “interested” or “very interested,” in red and the “not interested” in black. The respondents were able to write in topics (those are not included below). The respondents show their interest level as below with missing percentage being the answer “somewhat interested.” See chart for results.

New this year at the ILF Annual Conference

A President’s Wine and Cheese Reception sponsored by Follet will be held on Tuesday, Nov. 17 at 5:30 p.m.

November 16-18
Indianapolis Marriott East

Early Bird Registration Rate - August 1 through October 2
Standard Registration Rate - October 3 through October 26

<table>
<thead>
<tr>
<th>Full Conference - Member</th>
<th>Full Conference - Non-Member</th>
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<tr>
<td>Early</td>
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<td>Registration opens early August!</td>
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For more information and to register go to: https://ilfonline.site-ym.com/?page=2015annualconference
Indiana’s libraries are some of the best in the country. The quality of any organization is dependent on the quality of the staff and Indiana’s libraries are blessed with outstanding staff professionals, including support staff.

Professional development is essential for staff to develop in their profession. Librarians are finding a rapidly changing environment in their chosen field. The diverse population that libraries serve requires that library staff expand their own horizons professionally so that they can continue to bring the best to each of their positions.

It is important for library staff to find affordable yet quality instruction. ILF members benefit from reduced registration fees for professional development opportunities. Over the coming months, ILF has numerous opportunities for members. Hopefully you will join your fellow professionals for these opportunities.

- Aug. 7 - Library Information & Technology Division Conference in Avon, Ind. - This conference has been postponed until late winter or early spring.
- Aug. 14 - IALA and Reference Division Conference at IUPUI
- Sept. 17-18 - Small & Medium-Sized Libraries Division Conference at Westfield PL
- Sept. 18 - Friends of Indiana Libraries Conference, Vigo County PL
- Sept. 22 - “The Difference is You!” a one-day event especially for support staff, new managers sponsored by the Indiana State Library, the Indianapolis Public Library and the ILF which will be held at the Indianapolis Public Library.
- Oct. 6 - Legislative Fall Forum at the Mansion at Oak Hill, Carmel, Ind.
- Oct. 7 - The Indiana Public Library Association one-day conference, Oak Hill, Carmel, Ind.
- Nov. 17-19 - The Indiana Library Federation Conference with over 115 sessions from which to choose at the Marriot East in Indianapolis.

For more information and to register for these amazing events, go to: https://ilfonline.site-ym.com/?page=events

It is important for support staff to take advantage of these opportunities as well. We hope to see you at some of these outstanding conferences!

Sincerely,

Beverly Gard, 2015 ILF President

Spotlight ILF Board Member

Steve Pearl is the Indiana Library Trustee Association (ILTA) representative on the 2015 ILF Board. Steve is currently serving his 3rd term (nine years) on the Avon Washington Township Public Library Board of Trustees and is the current president.

He has served as an elected member of Avon Community School’s Board of Trustees for 12 years, (1993 - 2005) and as president of that board for four years. He is currently a member of the Avon Oriole Advocates, a parent and community advocacy committee, served four years on Avon Parent Teacher Organization Executive Board, including one year as president and served on a number of committees for Avon Schools, including redistricting committees.

Steve graduated from Purdue University in 1975 with a BS in Environmental Engineering and retired from Duke Energy in 2010 where he worked for Duke (and predecessor companies) for 35 years as Environmental Scientist and Environmental Manager.

Steve lives in Avon with his wife Sue. They have three children and four grandchildren.
CYPD (Children and Young People Division) Conference - Choose Your Own Adventure
August 23-24
Indianapolis Marriott East
7202 East 21st Street, Indianapolis, IN 46219

Registration Rates:
- Full Conference - Member $165, Non-Member $250
- Sunday only - Member $100, Non-Member $150
- Monday only - Member $90, Non-Member $135

Sunday Opening Session Keynote: Author, Troy Cummings has been writing and illustrating since he was a little kid. Among other things, he’s the creator of *Giddy-Up, Daddy!* and *The Notebook of Doom*. Troy lives in Greencastle, Ind. with his nice family and mean cat.

Sunday Dinner Keynote Speaker: Author, Jay Asher is the author of the award winning *Thirteen Reasons Why*. Jay has worked at an independent bookstore, a chain bookstore, an outlet bookstore, and two public libraries. Before those jobs, he worked at a shoe store, a trophy shop, and an airline. His very first writing award earned him a free fruit smoothie every day for a year. Jay has won a lot of awards since then, but that one tasted the best!

Monday General Session Speaker: Abby Johnson is the children’s services manager at the New Albany-Floyd County Public Library. She graduated from Indiana University with her MLS and worked at a Chicago-area library before taking her current job in 2009. She was selected as a member of ALA’s 2011 class of Emerging Leaders and has served on the Young Hoosier Book Award Committee and ALSC’s Quicklists Consulting Committee. She has also had the pleasure of serving on the 2015 Newbery Award Committee. You can find her on the web at abbythelibrarian.com.

Monday Lunch Keynote Speaker: Sylvia Martinez works in schools around the world to bring the power of authentic learning into classrooms, particularly in Science, Technology, Engineering, and Math (STEM) subjects. Sylvia speaks, writes, and advocates for student-centered, project-based learning, gender equity in technology, computer programming, and life-long learning. For the past 10 years, Sylvia was president of Generation YES, a non-profit with a mission of empowering young people to improve their schools and communities with modern technology.

Breakout sessions include: Adventures in Art: Taking Crafts to the Next Level, S.T.E.A.M. Punks: A Teen Tech Tutorial, To See How to Connect Students and Books, Turn to Page..., To Dance Will Be A Great Adventure: Music and Movement in Preschool Programs, Early Childhood Development: Taking the Wonder out of Understanding Behaviors, Choose Your Own After Hours Teen Adventure, and many more! There will also be an “after hours” event featuring Jess Frederick and Casey O’Leary from Mooresville Public Library, author signings, and craft and exhibit tables.

Become a member to save on registration rates on this and other ILF events. New member price is only $40! To join ILF or renew your membership, go to http://ilfonline.site-ym.com/login.aspx. For a downloadable brochure and to register, go to: https://ilfonline.site-ym.com/?page=cydpconference.

New ILF Division

The ILF is working toward the formation of a new division! It will be called Young Professionals Division and its purpose is to build relationships, network, encourage and support those 40 years of age and under and to develop leadership opportunities. The new division’s standing rules will be on the ILF board of director’s August agenda, so if all is favorable, the division will move forward in seeking a chairperson, vice chair, secretary and three at-large members. The chair, vice chair and secretary terms will be for one year and the at-large positions are on a two-year basis. The terms would run on a calendar year.

For more information on this new division or to discuss serving in one of the above positions, please contact Susan Akers, ILF Executive Director, at 317-257-2040 ext. 101 or email sakers@ilfonline.org.
A unique one-day conference being sponsored by IALA and the Reference Division will be held August 14. This conference will be held at the IUPUI Library in Indianapolis. The theme for this conference is "Legal Issues in Libraries." Attendees will learn about an array of legal and policy issues on access for the homeless, vendor contracts for digital content licenses, common legal topics in libraries and more. Registration rates are $40 for members and $60 for non-members. To register go to: https://ilfonline.site-ym.com/?page=ialareferenceconf.

Next we have a special event just for our Friends groups! Our FOIL Conference will take place at the Vigo County Public Library in Terre Haute on September 18. Registration rates are $25 for members and $38 for non-members. This day promises to be full of learning, sharing, and enjoyment. Just fill out the registration form found here: https://ilfonline.site-ym.com/?page=foilconference or send in the form found on page 7.

The Small and Medium Size Libraries (SAMS) Conference will be held at the Westfield-Washington Public Library on September 17-18. Accommodations can be made at the Holiday Inn Express & Suites in Carmel. Hotel rates for attendees are $124. To reserve a room call (317) 575-0000 and mention SAMS when you register. More information about this conference is available at https://ilfonline.site-ym.com/?page=SAMSConference.

On September 22 The Difference is You!, a one-day event especially for support staff and new managers sponsored by the Indiana State Library, the Indianapolis Public Library and ILF will be held at the Central Library in downtown Indianapolis and will cover a wide range of topics. More information forthcoming.

SAVE THE DATE: Arrangements are being made for Legislative Fall Forum on October 6 and the IPLA Conference on October at Oak Hill Mansion in Carmel. This year’s Fall Forum is free for members! Plans are not finalized for either event at this time.

David Dickey Continuing Education Award

David Dickey Continuing Education Award Honors and recognizes individuals who are new to the academic library profession seeking support for continuing his or her education. Two awards of up to $250 may be awarded each year to attend a professional conference or obtain additional training. Indiana Library Federation membership is required. Previous recipients of this award may reapply.

Minimum Criteria for Consideration: Received his or her library degree no more than five (5) years ago; Must be working in a professional capacity; documentation and supporting information should describe the continuing education experience sought and its potential benefits to the recipient and institution; provide a budget for this experience, including all other sources of financial support (either committed or pending). Send information to sakers@ilfonline.org by Sept. 1.

Indiana State Library Announces New Hours

Effective September 1, 2015, the Indiana State Library will open from 10 a.m. to 4 p.m. on Saturdays. This is a two-hour change from the previous hours of 8 a.m. to 4 p.m.

The decision to change Saturday hours was made to align with other state agencies in the downtown area.

“The new Saturday hours will align with the Indiana Statehouse and the Indiana State Museum,” said State Librarian Jacob Speer. “This alleviates any confusion to anyone visiting the downtown historic sites and focuses the hours we are open during the times when we have our most customers.”
On Hiring the Right Marketing/Communications Person

by Susan Akers, ILF Executive Director

First of all, it’s hard to believe (and a little scary) that 20 years have passed since I was hired at Anderson Public Library (APL) for a new position: Community Relations Manager. In the mid-’90s, my colleagues were Roz Modzelewski (Muncie PL) and Maria Blake (Indianapolis Public Library). There were very few libraries which employed full-time public relations or communications professionals, and believe me, we worked together to share creative ideas and to raise awareness about the need for libraries to fund (at least part-time) communications professionals to serve Indiana’s libraries.

Back then, news releases were faxed or hand-delivered to the newspaper, and we were considered cutting edge in developing a database to send monthly e-newsletters to cardholders! Later, while I worked to promote Ball State University’s library resources to the academic community, a seismic shift took place in technology and communications. These changes provided the means to reach more people, to work more efficiently and effectively.

My enthusiasm for community relations and marketing has remained a constant, and now we are seeing a huge demand for sessions on communications, creative marketing and branding. What are the key components to hiring the right person to promote your library’s services and resources?

In hiring a communications pro, you want to first think about the characteristics of the person who would best fit that role. You’ll want to hire someone who is tech savvy and active on social media because they'll likely use those outlets in the position. You will want to hire someone who is energetic and who’s passionate about libraries-- one able to articulate the library’s value to various audience types.

It’s ideal to have someone who has experience in public relations or is able to lead the library’s communications/marketing plan. An ideal candidate would have a high comfort level working independently and this person should be allowed to use creativity and be able to make decisions.

While I was at APL, part of my role was to develop adult programming. This went hand-in-hand with marketing and communications. Why? Because good programming brought people into the library and raised awareness to the community and to business leaders about the library’s vital and diverse role as a center for lifelong learning.

Finally, if you want your new hire to be successful, you need to give him or her a budget. You cannot expect miracles from your marketing person especially if you do not have funds or support (check out your Friends’ willingness to provide some funding for special projects).

Where to post the job description should also be considered. Ideas are your library’s website, on the library list serv, speaking with others in the community about possible candidates, the Indiana chapter for Public Relations Society of America’s (PRSA) job postings, and the regular avenues you typically use for library openings.

Secretary and One At-Large Position Open on ILF Board for Two-Year Term

WHAT: An opening for a two-year term for the position of Secretary and one At-Large Member on the ILF Board of Directors.

WHO: The At-Large nomination should come with the support of any division except CYPD (since there is already a CYPD member serving on the ILF board). The ideal candidate should have prior experience serving within an ILF unit. The Secretary position is open for nominations. One can self-nominate for Secretary.

WHEN & WHERE: The ILF board meets in Indianapolis every other month, usually on a Tuesday or Thursday. We will begin using videoconferencing equipment this late summer to involve more members statewide.

HOW: The nominating committee needs to know of possible candidates by August 21. If your division has a member or members who may be interested in the at-large position or if you are interested in serving as Secretary, please contact askus@ilfonline.org or see job description.
Indiana State Library Launches New Version of INSPIRE

The Indiana State Library has launched a new version of Indiana’s Virtual Online Library, INSPIRE.in.gov. State Librarian Jacob Speer says the new system has better search results and new features. The State Library has streamlined the interface so that users can easily access the information they seek. It also has local content that highlights historical newspapers and documents.

INSPIRE.in.gov is used by K-12 schools, universities, hospitals, and others and is funded by the General Assembly and the Institute of Museum and Library Services and through a partnership with the Academic Libraries of Indiana (ALI).

LITEBoxIN Pilot Launches in 22 Indiana Libraries

by Jonathan Gaskill, director, Fulton County Public Library and Austin Stroud, director, Bloomfield-Eastern Greene County Library

You may have heard news around the state, either at a conference, via a list-serv, or word of mouth about a technology training-oriented project called LITEBoxIN, which stands for a Library’s Information Technology Education Box, Indiana. This box has the capability to make technology training access and knowledge a given in all libraries, big and small alike. The general concept behind the project is to encourage all librarians to work together to ensure libraries can share resources and knowledge to meet the needs of all patrons.

In July 2014, Jonathan Gaskill (Fulton County Public Library Director) and Austin Stroud (Bloomfield-Eastern Greene County Library Director) had the opportunity to participate in the 2014 Indiana Librarian Leadership Academy (InLLA) sponsored by the Indiana State Library (ISL). This was an entire week of professional development and leadership training targeted at new leaders in the library world. Cathy Hakala-Ausperk, executive director of the Northeast Ohio Regional Library System, facilitated the week long training in Indianapolis with support from ISL’s Professional Development Office. InLLA gave Jonathan, Austin, and other participants three days of intensive training followed by a day of training with the 2013 InLLA cohort, and a day of presenting project ideas in front of past InLLA alumni and ISL staff. This environment was a great way to brainstorm and think of ideas that can help libraries, not only in Indiana, but anywhere. InLLA participants have come from all types of libraries, including academic, public, school, and special libraries. Each participant had the opportunity to get to know all members of the cohort, making for seamless team matching and project formations. Through this process, Jonathan and Austin were paired. Both had an interest in library technology, and wanted to do something to help bridge that gap in Indiana libraries. After much discussion and brainstorming, the LITEBoxIN idea developed. This project is a fork of Jason Griffey’s open sourced LibraryBox: http://librarybox.us/. Jason based this idea off a PirateBox. You can read more about the whole concept on the LibraryBox website.

Jonathan and Austin have stayed busy with working on the logistics of the LITEBoxIN project and continuing to spread the word to colleagues. They both had the opportunity to speak about their project at the Fall 2014 Indiana Online Users Group (IOLUG) Conference in Indianapolis. They also presented a poster session on the concept at the 2014 Indiana Library Federation (ILF) Annual Conference in Indianapolis. Jonathan also presented the idea to the ILF Board as well as the Northern Indiana Computer Consortium for Libraries (NICCL). Through these appearances and word of mouth, 22 libraries expressed interest in helping test LITEBoxIN and get it off the ground.

The biggest challenge the project faced was a challenge all libraries can relate to: funding. Thankfully, in April 2015 NICCL agreed to fund the pilot, providing $1000. This funding allowed the 22 pilot libraries to receive their boxes in June 2015. A newsletter to further promote the project’s happenings launched on a quarterly basis in July 2015.

With the pilot just launching, and the best around the corner for this exciting project, Jonathan and Austin need your help to keep it going. If you are interested in contributing your library’s technology training materials, for libraries to customize and use for patron and staff training, e-mail Jonathan at director@fulco.lib.in.us and Austin at astroud@begcpl.info. You can also keep tabs with things on the project’s Facebook page: https://www.facebook.com/liteboxin, blog: http://liteboxin.wordpress.com/, and wiki: https://liteboxin.wikispaces.com/. Join them at the 2015 Indiana Library Federation Conference on Wednesday, November 18, from 1:30 p.m. - 2:20 p.m. to hear how the pilot is going so far from pilot participants, ask questions, see a LITEBox in action, and learn what is ahead. Austin and Jonathan would like to thank ISL staff, NICCL and all of you, for your support in making this project a reality for Indiana libraries.
Growth Quotient and County Council

by Karen Ainslie, Library Development Librarian and Professional Development Office Librarian

Starting in early July, all 237 of Indiana’s public libraries plan their budgets. This provides information as to how each library will spend money in the next calendar year. Library expenses are for services such as staff, materials, facilities and technology. These services are determined by the library community goals as outlined in their strategic plan.

Libraries in Indiana can levy a tax that results in revenue from property tax; the other money is received from miscellaneous tax such as sales tax, some local income tax, and revenue the library generates itself through fines and fees.

There are two authorities that oversee the library and its budget plan: the library board and The Department of Local Government Finance (DLGF), a state agency. Each year the budget can grow according to a growth quotient, a number that is calculated from federal data based on the growth of personal income. The DLGF issues the growth quotient and the library board calculates the budget with input from the library director. The budget estimate with the calculation results in a levy and a tax. It is a non-binding review by elected fiscal body if the levy does not increase more than the growth quotient. Exceeding the growth quotient, allows a binding review by the elected fiscal body.

The budget approval process follows the budget calendar. First, the public is given notice through two advertisements in September, and then a public hearing is held for the plans approval by the library board. After approval, the plan is submitted to the DLGF by November 2. The budget order is issued in the new year by the DLGF.

The public can see library budgets on the public side of the Budget Gateway found here https://gateway.ifionline.org/default.aspx. Click on the link to view local budgets. Then select report, for example, select “Budget Estimate-Financial Statement-Tax Rate.” On this page you make several selections. Choose a county, unit (library) and the name of the unit.

You can choose from the fund types available to see the budgets. The report gives the total budget estimate, the tax rate and the tax levy. The public libraries work as good stewards to safeguard the money, monitor the cash flow, and provide the community with excellent library services.

For more information, view an eight-minute video on “Public Library Budgeting in Indiana” found at http://www.in.gov/library/5416.htm or contact the Library Development Office at (317) 232-3697 or e-mail statewideservices@library.in.gov. This presentation is a budget primer for library staff and patrons.

ILF Past President Marcia Au Retires

The Evansville Vanderburgh Public Library was the site for director Marcia Au’s retirement reception on July 10. Attendees included employees, board members, former board members and community members. The staff organized the reception which included music and a beautiful array of food and beverages. Dr. Robert Reid spoke to the crowd and paid tribute to Marcia’s outstanding leadership and service of 37 years. Other speakers included current Board President Barbara Williams and former Board President Joshua Claybourn. Marcia’s husband, Dennis, and daughters Elizabeth and Margaret and son-in-law, Dan, showed their sense of humor in presenting gifts to her which all had special meaning. Marcia is the ILF board of directors’ past president and will continue to serve through the rest of 2015. The search for a new director is currently in progress.
The ILF worked to provide the best pre-conference ever this year!

<table>
<thead>
<tr>
<th>Session 1</th>
<th>Managing and Evaluating Employee Behavior</th>
<th>Wine Tasting, Beer Making, and Literary Pub Crawls: Holding Spirited Events at Your Library</th>
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<tr>
<td>9 a.m. – 12 p.m.</td>
<td>Beka Lemons</td>
<td>Jeanette Merritt, Corporal Brandon Thomas</td>
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<th>Session 2</th>
<th>The Value Dilemma: Using Data and Metrics to Demonstrate Leadership and Express Worth</th>
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<td>10 a.m. – 12 p.m.</td>
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<th>Session 3</th>
<th>Understanding Assessed Values/Budgeting &amp; Debt Management</th>
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<td>11 a.m. – 1 p.m.</td>
<td>Belvia Gray, Paige Sansone, Loren Mathews</td>
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<th>Session 4</th>
<th>Makerspaces: Revolutionizing in School Libraries</th>
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<tr>
<td>12- 5 p.m.</td>
<td>Leslie Preddy</td>
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<th>Session 5</th>
<th>Revitalize Connection: Articulate Your Value to Business Community</th>
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<td>2 - 5 p.m.</td>
<td>Who We Are, What We Do, Why It Matters: Our Distinctive Purpose</td>
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<td>Keys to Successful RDA Book Cataloging</td>
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<td>Valerie Gross</td>
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<td>Andrea Morrison</td>
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Pre-conference registration fees:
- Managing and Evaluating Employee Behavior: Member - $25  Non-member - $38
- Wine Tasting, Beer Making and Literary Pub Crawls: Member - $25  Non-member - $38
- The Value Dilemma: Member - FREE   Non-member - $38
- Makerspaces: Revolutionizing in School Libraries: Member - $75  Non-member - $93 (project supplies are included in this fee)
- Revitalize Connection: Member - $25   Non-member - $38
- Who We Are, What We Do, Why it Matters: Member - $25  Non-member - $38
- Keys to Successful RDA Book Cataloging: Member - $25   Non-member - $38

Not an ILF Member? Join today!

The mission of ILF is to foster the professional growth of its members and to promote all types of libraries in Indiana. Your membership is essential to our success in advocating for libraries. There are many benefits to ILF membership, including important networking opportunities, supportive work on behalf of libraries in the legislative arena, ability to receive reduced rates to ILF’s outstanding conferences which provide valuable continuing education credits and more.

The Indiana Library Federation offers a one-time initial personal membership of $40 to anyone who wishes to join under the condition that the individual has never been a member of the Indiana Library Federation. To become a member or to renew go to: www.ilfonline.org and click on “Membership.”
News, Updates, and Announcements

Director of Johnson County Public Library Retires

Beverly Martin, director of the Johnson County Public Library (JCPL) and an ILF past president will retire on August 28 after a 28-year career with JCPL. Beverly joined Johnson County Public Library as the director in 1987. Prior to joining JCPL, she spent more than 15 years as a reference librarian, school media specialist, and a branch manager. Under her leadership, JCPL has been continuously evolving. She has overseen the construction of four new branch locations and an administrative building, been a leader in cutting-edge technology advancements, and in 2001, established JCPL’s Leadership Academy.

Please join JCPL in extending their best wishes to Beverly Martin. In recognition of Beverly’s years of service, JCPL is establishing the Beverly A. Martin Fund, which will support storytelling programming at the library. For more information or to make a donation, please contact associate director Ann Alexander (aalexander@jcplin.org).

Meet the Recent Additions to the New Castle-Henry County Public Library Staff

New Castle-Henry County Public Library (NCHCPL) welcomed four new librarians over the past year. Krystal Stanich joined the staff in July of 2014 and serves as the teen and audiovisual librarian. She completely transformed the Teen Services department at NCHCPL, offering a wide variety of events for teens, including the library’s first Teen Con. Krystal received a BA degree in English Literature from Ball State University and a MLIS degree from IUPUI.

David Dyer serves as circulation manager, working with circulation staff to assist patrons and increase usage of all materials. He also manages the library’s large print fiction collection. Before coming to NCHCPL, David worked as a reference librarian at Carmel Clay Public Library. He has a BA degree in history from Drake University and an MLS degree from the University of Illinois.

Lynn Thomas is the children’s library manager, equipping staff in the children’s library to serve young patrons and their families. She hosts regular children’s programming and is implementing innovative literacy-driven story times in the fall. Lynn received her undergraduate degree in Elementary Education at Taylor University, and her MLIS is from Louisiana State University.

Lisa Stamm joined the library in June 2015 as the assistant director. She is already tackling a variety of projects including the library’s upcoming centennial celebration and helping the staff achieve short- and long-range goals recently identified in a strategic planning process. Lisa completed her undergraduate degree with concentrations in English Literature and sociology and her MLIS degree from Indiana University.

Indiana Public Library Association - Strategic Planning Meeting

The IPLA board met on Wed., July 22 at the Jackson Co. Public Library for a strategic planning retreat. President Kelly Ehinger led the group in a review of the mission, vision and goals of the association. They worked together to revisit, revise and re-commit to a strategic plan that will be applicable over the next two years. Those present in addition to Ms. Ehinger were Edra Waterman, Larry Oathout, Paris Pegg, Emily Bunyan, June Kruer, Steve Backs, Julia Aker, Ingrid Norris, Stephanie Davis, Jason Hatton, Kelly Currie, and Susan Akers. Unable to attend were Jim Cline, Winnie Logan and Nick Schenkel.

Publications & Presentations


If you have a recent publication or presentation you would like to share with the ILF membership please send information to Diane J. Bever, editor of Focus on Indiana Libraries, dbever@iuk.edu.
IU Kokomo Librarian Studies the Library’s Role in Student Success

Angie Thorpe, digital experience librarian at the Indiana University Kokomo is one of 21 participants selected for the Institute for Research Design in Librarianship at Loyola Marymount University, Los Angeles. During the nine-day institute, she will receive expert instruction on research design, and assistance in writing her research proposal.

“Our prior study showed students who used the library have a higher GPA and retention rate than those who did not,” Angie said. “We want to do more in-depth research and consider additional library service points, including the computer work stations, and visits to the writing center.”

Research results could also help library faculty tailor programming specifically to the needs of academic programs, reaching out to those that don’t use it to bring them in and show them how they could benefit from using library resources, and offering advanced instruction and assistance to those who already use it.

“This research will give us a better idea of how we can contribute to the academic success of our students,” she said. “I want to show the value and impact of the academic library on the college campus.”

Polly Boruff-Jones, dean of the library, said the opportunity came at the perfect time, as Angie is the principal investigator on an IU Kokomo Library research project launching during the fall semester. Angie’s project is based on a pilot research program during the 2013-2014 school year, which showed a correlation between library usage and academic success.

The Institute for Research Design in Librarianship (IRDL) is designed to bring together academic and research librarians for specialized training and support. Participants are expected to conduct their studies during the 2015-2016 school year, and share their experiences with project co-investigators.

The IRDL is funded by a three-year Laura Bush 21st Century Librarians Program continuing education grant from the Institute of Museum and Library Services.


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Archived Webinars

The ILF is always seeking ways to add value to your personal membership. Last year’s top 12 webinars have been archived and the ILF purchased a bundle for your benefit. They are only $10 each (worth one LEU each) and can be purchased via the ILF’s online store.

You can purchase one or more from the ILF online store. After paying the $10/each fee, you will automatically be sent the link. Please allow 24-30 hours notice to receive the link to your e-mail address. After you’ve viewed the webinar, e-mail askus@ilfonline.org with the date and title of the webinar you watched to request the LEU certificate.

The titles are:

- Seven Steps to Solving Problems at Work
- Managing Workplace Conflicts as if Your Job Depends on it
- Taking the First Steps to Being a Respected Manager or Supervisor
- Customer Service for Challenged Libraries
- Emotional Customer Service
- Handling Customer Complaints Without Taking Things Personally
- 17+ Ways to Nurture Your Patron Relationships
- Implementing the 7 Habits of Highly Effective People into Your Work and Life
- Handling Angry Customers with Tact and Skill
- What You Don’t Know About Body Language
- Establishing Your Library’s Footprint in Your Community
- Nasty Negatives and Peacekeeping Positives ~ Simple Ways to Communicate More Effectively

For descriptions on each of these great webinars go to: [https://ilfonline.site-ym.com/?page=webinars](https://ilfonline.site-ym.com/?page=webinars)
Indiana Libraries, the open access professional journal published by the Indiana Library Federation, is available at:

http://www.indianalibrariesjournal.org/

Current Issue:
Marketing Library Services
Now available on line

Next Issue:
Fall 2015

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Expiration Date: December 31, 2015.

Exceeding Expectations
Thank you to the members of the Indiana Library Federation for encouraging students to apply for an MLS or MIS degree.
# Calendar

## August 2015

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
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<tbody>
<tr>
<td>2</td>
<td>Articles due for September issue of Focus.</td>
</tr>
</tbody>
</table>
| 4    | Legislative Mtg., 10:30 a.m.  
ILF Office Complex |
| 11   | ILF Board Mtg., 12:30 p.m.  
ILF Office Complex |
| 14   | IALA/Reference Conference, IUPUI, Indianapolis |
| 23-24| CYPD Conference, Marriott East, Indianapolis |

## September 2015

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
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<tbody>
<tr>
<td>2</td>
<td>Articles due for October issue of Focus.</td>
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</tbody>
</table>
| 8    | Legislative Mtg., 10:30 a.m.  
ILF Office Complex, Indianapolis |
| 22   | The Difference is You! Conference  
Indianapolis Public Library |
| 23   | IPLA Mtg., 1 p.m.  
ILF Office Complex |
| 17-18| SAMS Conference, Westfield-Washington Public Library |
| 18   | FOIL Conference, Vigo County Public Library, Terre Haute |

## October 2015

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
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<tbody>
<tr>
<td>2</td>
<td>Articles due for Nov/Dec issue of Focus.</td>
</tr>
</tbody>
</table>
| 4    | Fall Forum, Oak Hill Mansion, Carmel  
ILF Board Mtg., 12:30 p.m.  
ILF Office Complex |
| 7    | IPLA Conference, Oak Hill Mansion, Carmel |

## November 2015

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
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</thead>
</table>
| 10   | Legislative Mtg., Time TBD  
ILF Office Complex |
| 16-18| ILF Annual Conference  
Marriott East, Indianapolis |

## December 2015

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
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<tbody>
<tr>
<td>2</td>
<td>Leadership Camp, location TBD</td>
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<tr>
<td>8</td>
<td>Legislative Mtg., 2 p.m., 2450 N. Meridian St., Indianapolis</td>
</tr>
</tbody>
</table>