2020 IAPD/IPRA Soaring to New Heights Conference – KNOW BEFORE YOU GO

We Can't Wait to See You!
The 2020 IAPD/IPRA Soaring to New Heights Conference is right around the corner. We are looking forward to seeing you there! Please review this email for some important information that will help you make the most of your conference experience. If you have questions about your conference registration, please email ILparks2020@cteusa.com or call (847) 957-4255

Event Location
Hyatt Regency Chicago
151 E. Wacker Drive
Chicago, IL 60601
(312) 565-1234

Conference Program
Looking for the printed conference Final Program? Click here to download and view the details on over 190 educational sessions, opportunities to visit with more than 300 exhibitors and much more! For the latest updates, be sure to view the Program Addendum as well.

Mobile App
We've packed conference in an app! Create your personalized agenda, plan your Exhibit Hall visit, search for speakers, view maps, complete session evaluations, earn and track CEUs, share conference photos and much more! Get it today by searching **IAPD/IPRA** in the App Store or Google Play.

Login for the app: the email you used to register for conference

Password: soar20 (case sensitive)

Be sure the settings on your personal, hand-held device are set to automatic updates (for applications) so you are using the most up-to-date version of the conference app.

Conference Parking

Discounted parking is available for guests staying overnight at the Hyatt Regency Chicago or Swissotel. The Hyatt Regency Chicago offers valet parking for guests 24 hours a day. Space tends to fill up quickly on the morning of conference opening so attendees should plan their arrival accordingly.

Additional parking options are available at neighboring lots for delegates not staying at the hotels. Rates vary. Delegates are encouraged to take public transportation.

SPOT HERO

The option to reserve discounted parking is also available through our preferred partner, Spot Hero. Click here to visit the conference Spot Hero parking page and book a spot with rates up to 50% off drive-up rates.

Hotel Check-In/Check-Out

Standard check-in time at the Hyatt and Swissotel is 3:00 pm. Standard check-out time at both hotels is 12:00 pm. To avoid the frustration of long lines, please remember to plan your arrivals/departures accordingly.

Registration Check-In

Located in the Grand Ballroom Foyer, East Tower, Gold Level, Conference Registration will be open as follows:

- Thursday, January 23: 7:30 am – 5:00 pm
- Friday, January 24: 7:00 am – 5:00 pm
- Saturday, January 25: 7:45 am – 12:00 pm

If you are pre-registered for conference, don't forget to bring your registration bar code email to expedite the check-in and badge pick-up process.

Hyatt-Swissotel Pedway Connector

Staying at the Swissotel? The Pedway connecting the Swissotel to the Hyatt will be open during the following days and times.

- Thursday, January 23: 7:00 am – 12:30 am
- Friday, January 24: 7:00 am – 12:30 am
- Saturday, January 25: 8:00 am – 11:00 pm

What to Wear

Suggested attire for events at conference include the following:

Exhibit Hall Grand Opening:	Casual business attire
Thursday Welcome Social:	Casual attire
Friday All-Conference Awards Luncheon:	Business attire
Saturday Closing Social:	Dressy casual attire

You'll be doing a lot of learning and networking, so dress in what makes you comfortable. Most importantly, wear comfortable shoes! We recommend you bring along a light jacket or sweater for the meetings rooms and Exhibit Hall.

Social Media

Don't forget to be social with us – connect, tweet and share photos at #ilparksconf

WiFi

WiFi at the Hyatt Regency Chicago will be available on a complimentary basis in the following areas: guest sleeping rooms (for overnight guests), the hotel's public spaces, which consists of the first floor lobby, Market Chicago and American Craft Restaurant, and the second floor hotel registration area, including the walkway connecting East and West Towers, Big Bar and the Living Room and Gallery **2020**

Collection lounges.

WiFi will also be available in the meeting rooms located on the Gold, Bronze and Green levels of both towers of the hotel. For meeting room WiFi access:

- Login to the network SSID: Hyatt Conference
- Password: Parks20

Final Conference Tips

- Attending the Awards Luncheon but not participating in an agency table? Look for the white balloons that indicate open seating.
- Looking for a dining alternative? A variety of fast-casual dining options are available in the underground Pedway. Connector entryways are located in the East and West Towers/Bronze Level of the Hyatt. Note: many Pedway restaurants and shops are closed on the weekends.
- Driving to conference? Plan ahead and arrive early. Parking fills up fast!
- Water stations will be available in the meeting rooms, Exhibit Hall and hotel registration lobby. Bring a water bottle and fill up to help you stay hydrated.
- Planning on taking notes? The 2020 conference giveaway is an insulated grocery shopping bag so plan on bringing a notepad this year.

Conference Sponsors – Thank you for your support!