

## Program Schedule & Topical Outline

1. Understanding Costs and Cost of Service – a Deep Dive
2. Investment and Consumption Spending & Return on Investment
3. Where Quality of Life Services Fit
4. Stability V. Growth
5. Taxes & Math – The Oh S\*#T Moment
6. Funding That Makes Sense
7. Engaging Community & Policy Makers
8. Policy Development, Design & Adoption
9. Ideal Scope of Work – Bringing it Full Circle
10. Taking Action
11. Learner Retention
12. Where Will You Go From Here?
13. Evaluation & Program Close