

NEWS & NOTICES

RESOURCE SPOTLIGHT

FINANCE & OPERATIONS

OUTREACH & ENROLLMENT

J1/NHSC

UPCOMING TRAININGS



EARLY BIRD RATE ENDS APRIL 7 - REGISTER TODAY!

NEWS AND NOTICES

March is Colorectal Cancer Awareness Month

As mentioned in the March 21, 2017 HRSA *Primary Health Care Digest*, the Centers for Disease Control and Prevention (CDC) and the New Hampshire Colorectal Cancer Screening Program have developed a [replication manual for a patient navigation model](#), (*Program Patient Navigation Model for Increasing Colonoscopy Quality and Completion*) that has been highly effective in increasing the completion and quality of colonoscopy screening among underserved groups.

Save-the-Date: Indiana GME Expansion Webinar Scheduled for Wednesday, April 19, 3 p.m. ET/2 p.m. CT

A webinar to discuss Indiana GME expansion and plans for statewide forums/education sessions will be held on Wednesday, April 19, 2017 from 3 p.m. to 4 p.m. ET (2 p.m. to 3 p.m. CT). Please make the time to learn more about the Indiana GME expansion plans. Details on how to access the webinar will be provided once they are known in a separate email. Thank you to Beth Wrobel, the FQHC representative on the Indiana GME, for providing IPHCA with this information.

CDC Opioid Guideline Mobile App

A free Opioid Guideline app [is available from the CDC](#) to assist providers to access and apply the agency's [Guideline for Prescribing Opioids for Chronic Pain](#) into practice. It provides quick reference materials on the opioid crisis and includes features such as a Morphine Milligram Equivalent calculator for opioids, summaries of key guideline recommendations, a glossary of terms and an interactive motivational interview feature.

QPP Resource Center™ to Assist Small Practices

The Centers for Medicare & Medicaid Services' (CMS) recognize that providers may need help understanding and participating in the Quality Payment Program (QPP), which is part of the Medicare Access and CHIP Reauthorization Act of 2015 (MACRA). The QPP replaces Meaningful Use and improves Medicare by providing new resources to help you improve the quality of care at your practice. The QPP Resource Center™ for the Midwest, funded by CMS, is a collaboration among 10 key partners across Michigan, Ohio, Indiana, Illinois, Kentucky, Wisconsin, and Minnesota. [Purdue Healthcare Advisors](#), a coalition partner, is tasked with helping 6,000+ Indiana clinicians prepare for

and participate in the QPP. If you are a small practice (15 or fewer clinicians), are in a rural area, Health Professional Shortage Area (HPSA), or medically underserved area, the QPP Resource Center™ is right for you! Their technical assistance is free, and their web portal will provide an array of educational tools and resources to help you create effective change within your practice. Their straightforward, self-directed resources can help you to assess your current state and the need to participate in MIPS, or the potential impact of belonging to an APM. QPP Advisors will be available via live chat, phone or email to answer your questions, help you leverage the tools and resources on the QPP Resource Center web portal, and support your successful participation in the CMS QPP program.

To express your interest in participating and to sign up for program alerts, please visit this [website](#) and fill out this short [questionnaire](#).

"At-Risk" Food Safety Brochures Available for Free

People with cancer, diabetes, kidney disease, HIV/AIDS, or an organ transplant—as well as healthy older adults and pregnant women—who have weakened immune systems are at increased risk for foodborne illness (food poisoning). The USDA's Food Safety and Inspection Service and the U.S. Food and Drug Administration have collaborated to publish a series of six updated or new food safety booklets designed specifically to educate individuals that fall into one of the above categories. The booklets are available to individuals and to health professionals for distribution to their patients. The information is also valuable as an aid for health professionals to refresh their knowledge of how foodborne illnesses can threaten the lives of patients in these at-risk groups. To request free copies of the booklets, call the USDA Meat and Poultry Hotline weekdays from 10 a.m. to 4 p.m. at 1-888-MPHotline (1-888-674-6854), or email mph hotline.fsis@usda.gov. These publications also can be downloaded at www.foodsafety.gov/poisoning/risk/index.html.

New Tools for Patient-Based Interventions in Primary Care

As seen in the March 21, 2017 HRSA *Primary Health Care Digest*, the Agency for Healthcare Research and Quality (AHRQ) has a new set of tools for patient interventions in primary care. AHRQ's [Warm Handoffs](#) patient intervention strategy is part of the agency's [Guide to Improving Patient Safety in Primary Care Settings by Engaging Patients and Families](#). A warm handoff is verbal communication between two members of the health care team during transitions of care. It moves these conversations from outside of the exam room to inside and in front of the patient (and family if they are present). This safety check strategy allows patients to validate and verify information relevant to their care, and may improve clinical outcomes. [Access the Implementation Quick Start Guide for this intervention and other related tools and resources.](#)

Behavioral Health Conditions Initiative

The Indiana Primary Health Care Association is collaborating with Qsource and atom Alliance on their Behavioral Health Conditions Initiative. The atom Alliance is a multi-state alliance for powerful change, comprised of three non-profit, healthcare quality improvement consulting companies - AQAF (Alabama), IQH (Mississippi) and Qsource (Indiana, Kentucky, Tennessee). They share expertise to advance the goals of the National Quality Strategy and support the Centers for Medicare & Medicaid Services (CMS) in efforts to transform the course of healthcare in our nation for the better. Learn more at www.atomAlliance.org/behavioralhealth.

The Behavioral Health Conditions initiative's goal is to increase the identification of adults with depression or alcohol misuse in primary care settings. They will accomplish it by:

- Providing technical assistance, tools, resources and support to providers, practices, FQHCs and RHCs
- Monitoring and evaluate the success of assistance and interventions
- Providing analytics from the National Coordination Center
- Engaging with organizations, agencies and other entities working to advance the same goals
- Inviting and involving providers to attend Learning and Action Networks (LANs) or webinars

Upcoming LAN webinar: April 28, 2017 | 12:30 - 1:30 p.m. EST
Enhancing Motivation to Change: Motivational Interviewing in Primary Care
<http://atomalliance.org/webinars/upcoming-webinars/>

For information about collaboration/participation contact: thompson@qsource.org or 317-864-9732.

atom Alliance's Antibiotic Stewardship Program

atom is a multi-state alliance composed of three healthcare quality improvement consultancy organizations. They are partnering with healthcare facilities across our five states—Alabama, Indiana, Kentucky, Mississippi and Tennessee—to increase awareness of antibiotic resistance and help organizations develop an antibiotic stewardship program. [Learn how](#) online and please view [this document](#). If you are interested in learning more about this opportunity, please contact Beth Casto, the Antibiotic Stewardship, Quality Improvement Advisor for Indiana. She can provide you with additional

details how you may participate and receive resources free of charge.
Beth Casto: 812-374-3020

Ambulatory Risk Management Certification Course is Available to FTCA Eligible and Free Clinics

As noted in the March 21, 2017 HRSA *Primary Health Care Digest*, the ECRI Institute is offering a new certification course in Ambulatory Risk Management. This two-level certification course will provide online training on the basics of establishing and implementing an effective risk management program. This course is available free of charge to staff at all FTCA eligible health centers and free clinics. The goals of this new certification program are to help mitigate risks, improve patient outcomes, and reduce financial and reputational risks to health centers or free clinics. [Register here](#).

Advisory Committee on Immunization Practices 2017 Recommended Immunization Schedules

Changes in the [2017 immunization schedules for children and adolescents aged 18 years or younger](#), approved by CDC's Advisory Committee last fall, include new or revised ACIP recommendations for influenza; human papillomavirus; hepatitis B; *Haemophilus influenzae* type B; pneumococcal; meningococcal; and diphtheria and tetanus toxoids and acellular pertussis vaccines. Changes in the 2017 [adult immunization schedule](#) include new or revised ACIP recommendations for influenza, human papillomavirus, hepatitis B, and meningococcal vaccines.

Free Meningitis B Tool Kit Available from Indiana Immunization Coalition

The Indiana Immunization Coalition has developed a Meningitis B tool kit for providers that is available free of charge for download or order on www.vaccinateindiana.org. It can be found in the catalog after you log in.

Each year, approximately 1,000 people contract meningococcal disease in the United States. The Centers for Disease Control (CDC) has found that among those who become infected, 10 to 15 percent will die. Of those who survive, another 20 percent will suffer from permanent disabilities, such as brain damage, loss of limbs, hearing loss and/or other serious impacts to the nervous system. In all, there are at least 12 types, or "serogroups," of meningococcal diseases, one of which is serogroup B. In the U.S., the B strain accounts for 50 percent of all cases in persons 17 to 23 years of age in the U.S. The first B vaccine was FDA approved in 2014, and while not required, the CDC recommends it for anyone ages 11 to 23. The vaccine is especially important for those living in close quarters, like college dorms, where the disease can rapidly spread. In fact, since spring of 2013, meningitis B outbreaks have occurred on five major college campuses in the U.S. Indiana State Law requires that all universities and colleges inform students of the risks associated with meningococcal disease and the benefits of vaccination. However, this required information does not specifically address the B strain of the disease.

Runaway and Homeless Youth Relationship Violence Toolkit

This resource is maintained by the National Resource Center on Domestic Violence and runaway and homeless youth (RHY) partner organizations, [this toolkit](#) was developed by and for advocates in the RHY and domestic and sexual assault (DV/SA) field to help programs better address the needs of youth experiencing unstable living situations.

RESOURCE SPOTLIGHT

Clinician Consultation Center

The Clinician Consultation Center is a free, confidential advice service for clinicians nationally. Their team of practicing clinicians provides health care providers of all experience levels cost-free, timely, and expert responses to questions on:

HIV/AIDS Management, (testing, ARVs, co-infection, care)

6 a.m. - 5 p.m. PST, M-F
(800) 933-3413

Perinatal HIV, (management of HIV in pregnant mothers and their infants)

24 hours, 7 days/wk
(888) 448-8765

PrEP: Pre-Exposure Prophylaxis, (considerations in providing PrEP as part of HIV prevention)

8 a.m. - 3 p.m. PST, M-F
(855) 448-7737 | (855) HIV-PrEP

Substance Use (support for primary care providers in managing patients with addiction, chronic pain and behavioral health issues)

7 am - 3 pm PST, M-F

(855)300-3595

PEP: Post-Exposure Prophylaxis, Occupational and Non-occupational Exposure Management

6 am - 9 pm PST/ 7 days/wk

(888) 448-4911

Advice is based on Federal treatment guidelines, current medical literature, and clinical best practices.

FINANCE AND OPERATIONS

IHCP Customer Service Hours Return to Regular Hours

With the implementation of Core MMIS, the IHCP (HP) extended their telephone hours to accommodate increased call volume. The extended call hours have concluded and regular call center hours are presently applicable from 8 a.m. to 6 p.m., Monday through Friday. The phone number referenced is (317) 655-3240, and please click [here](#) for details.

IHCP to Recognize Updates to Cervical Cancer Screening

Effective for 4/14 dates of service, the IHCP will update their cervical cancer screening protocol to match that of and U.S. Preventive Services Task Force and the American Society for Colposcopy and Cervical Pathology. Click [here](#) for additional information.

State Medicaid Expansion Match (Formerly Automation Update)

The State/FSSA is attempting to find the easiest means to identify the RIDs/encounters per the Medicaid expansion population. The State released a memo which was shared on 3/14 to FQHCs mandating FQHCs send payment vouchers with MCE claims data effective 4/1. As a result of this memo, IPHCA, FQHCs, Myers and Stauffer and the FSSA had a conference call on 3/21 to discuss the proposed changes and the impact of FQHCs. The FSSA has agreed to push the implementation start date back to 5/1 claims paid, and this will be a trial period. Myers and Stauffer will send out an additional memo to clarify changes soon.

Federal Poverty Guidelines Updated for 2017

The Department Health and Human Services (HHS) has updated their Federal Poverty Guidelines for 2017. Please click [here](#) for additional details.

MDwise to Withdraw from Hoosier CareConnect

The FSSA announced MDwise will no longer be a participating Managed Care Entity (MCE) in the Hoosier Care Connect program effective 4/1. Members assigned to MDwise Care Connect will have their care administered by one of the other two participating MCEs Anthem or Managed Health Services (MHS). MDwise Hoosier Care Connect providers should direct their members to the Hoosier Care Connect Helpline at 1-866-963-7383 for assistance in selecting a new health plan. Please click [here](#) for additional details.

OUTREACH AND ENROLLMENT

Three New Videos

As part of their Enroll Indiana marketing campaign, IPHCA worked to create three short videos promoting Navigator services and preventive care and educating consumers about tax credits and affordability programs. These videos are perfect for sharing on social media, and you may see a face or two you know!

- [Tax Credits and Affordability](#)
- [Benefits of an Indiana Navigator](#)
- [The Importance of Preventive Care](#)

Our longer video about Indiana Navigators and health insurance options for Hoosiers can be viewed [here](#).

J-1/NATIONAL HEALTH SERVICE CORP

3RNet Update / R&R Resources

A note from IPHCA's CHC Workforce Program Director, Natalie Morrison, MPH:

I wanted to provide an update on the 3RNet/KI integration as well as provide some Recruitment & Retention resources that you might find helpful. 3RNet and Kontakt Intelligence have successfully been integrated and information is now being shared between the two systems. This means that when you add a position on the 3RNet website it will automatically be sent to KI. Now that the positions are sent to KI any candidates that register matching your current positions will be paired with those positions and sent to you for follow up. For those that used Practice Sights it will be similar to that arrangement. You will not need to post anything on KI or worry about logging into any other website, just keep using 3RNet like you always have. I have contacted everyone that had positions posted on 3RNet to verify everything was up to date and have pushed all positions of those that have responded to KI. If you received an email from me please let me know as soon as possible if the positions I sent you are still correct so we can get those over to KI. If you did not hear from me, that means you don't have any positions currently posted on 3RNet. If you have positions you would like posted, please contact me! I am happy to facilitate your registration on 3RNet if you would like to post your own positions, and I am also happy to post positions on your behalf. Thank you for your continued patience with this transition to KI!

I have located the following Recruitment and Retention Resources that you might find helpful within your health centers:

- [ACU - Health Center Provider Retention and Recruitment Plan Template](#)
- [Midwest Retention Toolkit](#)
- [3RNet Recruiting for Retention - The Manual](#) (Password = Indiana-PCA)

Please do not hesitate to contact [Natalie Morrison, MPH](#) with any questions.

Physician Interview Q&A

The physician interview is very different from other professions. The interviewer is tasked with finding someone who not only fits all the technical skill requirements, but who is a cultural fit to a facility; someone who meshes well within the community, can connect with patients and have appropriate bedside manner - especially when dealing with life-and-death situations. [Read more from CompHealth.](#)

UPCOMING TRAININGS

Medical-Legal Partnership Summit (National Harbor, MD) - April 5-7, 2017

The National Center for Medical Legal Partnership is hosting its 12th annual Medical-Legal Partnership Summit with the theme "Integrating Health and Legal Services to Transform Care Delivery" at Gaylord National Resort and Convention Center in National Harbor, MD. [Learn more and register here.](#)

Community Health Needs Assessment Webinar - April 18, 2017 (3:00 pm - 3:45 pm)

Presented by Health Outreach Partners (a HRSA-funded National Cooperative Agreement)

On Tuesday, April 18th, join HOP for Office Hours on conducting community health needs assessments. During this session, we will briefly present HOP's Community Health Needs Assessment Toolkit and explain how you can use it at your organization in addition to answering any pre-submitted questions. The open Q&A session will provide health center employees the opportunity to present questions for HOP's seasoned staff and hear concerns and experiences from other health center colleagues. [Learn More](#)

2017 Indiana Sickle Cell Conference - April 20, 2017 (8:00 am to 4:30 pm) at the Indianapolis Marriott East

For more information on the conference and registration fees click [here](#).

Register: <https://goo.gl/QNWQvf>

2017 ICC Annual Meeting (Indianapolis, IN) - April 26, 2017

Through this year's theme, *Cancer Health Disparities: A Vision for the Future*, we are hoping to shed light on health disparities across the continuum of cancer care as it relates to the medically underserved, race/ethnicity, gender, age, socioeconomic status, behavioral/ mental health, etc. populations of Indiana. The event's sessions will focus on how the Indiana cancer community can address the pressing challenges we currently face or anticipate and will provide a vision for the future where collective action can make a difference. This is a free, all-day conference; Lunch will be provided. [Learn more and register](#).

IPHCA Annual Conference 2017 (Indianapolis, IN) - May 8-9, 2017

EARLY BIRD ENDS APRIL 7!

The Indiana Primary Health Care Association Annual Conference: Promising Practices to Get in Gear featuring Outreach and Enrollment, Value Driven Care, Clinical Workforce, Leading Change, and Community Resource Development - [Learn more and register here](#).

- Location:** Indianapolis Marriott North
3645 River Crossing Pkwy,
Indianapolis, IN 46240
- Cost:** Members - \$295 (\$345 after April 7)
Non-members - \$395 (\$395 after April 7)
Students/Government Employees - \$150 (\$195 after April 7)



For additional information on IPHCA trainings, please contact [Jason Bundy](#) (317-630-0845).

STAY CONNECTED



 Send to a Colleague