![IPHCA - Indiana Primary Health Care Association - CHC Digest]

May 31, 2017 - Issue 91

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NATIONAL HEALTH CENTER WEEK
August 13-19th 2017

Celebrating America's Health Centers:
The Key to Healthier Communities
Join us as we celebrate America's Health Centers during National Health Center Week, August 13-19, 2017. Please visit HealthCenterWeek.org for more information and events in your area.

NEWS AND NOTICES

Oral Health and HPV
The Centers for Disease Control (CDC) released a **new data brief** highlighting the growing prevalence of high-risk oral HPV. Use this **HPV Oral Health Fact Sheet** to improve oral health literacy in primary care and dental clinics.

2015 Infant Mortality Fact Sheets Now Available
The Indiana State Department of Health Maternal Child Health has released the 2015 Infant Mortality Regional Fact Sheets. They are available **here**. Additional fact sheets are scheduled to be released later this summer.

BPHC Announced a Webcast of Technical Assistance for 2018 FTCA Requirements
Monday, June 5, 2-3:30 p.m. **View the webcast the day of the session**.

New SAMHSA Fact Sheets for Patients
The Substance Abuse and Mental Health Services Administration (SAMHSA) has new **fact sheets** for the care team to share with your patients about anxiety disorder, attention-deficit/hyperactivity disorder (ADHD), bipolar disorder, depression, first episode psychosis, and obsessive-compulsive disorder (OCD). The patient-focused fact sheets describe symptoms, treatment options, peer support groups, and services.

Risk Management Resources from ECRI
Don't overlook this valuable resource! The ECRI Institute supports FQHCs seeking to improve patient safety through its **free risk management resources**. On behalf of HRSA, ECRI offers educational toolkits, self-assessments, and more to address high-risk areas. Health centers may access ECRI's library; staff can also view and receive continuing education credits for over 90 courses focused on clinical risk management, health care quality, and patient safety. If you have not registered on the ECRI

website and would like instructions, please contact **Carla Chance**.

April 28 Indiana GME Webinar
The presentation slides from the April 28, 2017 Indiana GME webinar are now available. Please click **here** to view the presentation, or it can also be accessed online **here**. Please contact Eugene Johnson, Assistant Commissioner for Special Projects and Program Management, Indiana Commission for Higher Education at **ejohnson@che.in.gov** if you have any questions.

Stop the Spread of Antibiotic Resistance
The Centers for Disease Control and Prevention (CDC) reports that "each year in the United States, at least 2 million people become infected with bacteria that are resistant to antibiotics, and at least 23,000 people die each year as a direct result of these infections." A growing number of infections are antibiotic resistant. Antibiotic-resistant infections are spreading between healthcare facilities -- even facilities that are practicing infection control and antibiotic stewardship. **atom Alliance** is partnering with healthcare facilities across five states (Alabama, Indiana, Kentucky, Mississippi and Tennessee) to increase awareness of antibiotic resistance and help organizations develop an antibiotic stewardship program. If you are interested in learning more about this opportunity, please contact **Beth Casto** (812-374-302), the Antibiotic Stewardship Quality Improvement Advisor for Indiana.

June is PTSD Awareness Month
Anxiety disorders, including post-traumatic stress disorders (PTSD), are serious conditions with oral health implications that can be treated with a variety of methods. Many organizations and resources can help both individuals and professionals discover ways to identify and manage PTSD symptoms. For more information on PTSD, visit this **website** of the US Department of Veterans Affairs.

RESOURCE SPOTLIGHT

Connecting with Caregivers: Allies in Recovery and Wellness
As a provider of integrated primary and behavioral health care, you are likely to interact with caregivers during appointments or as part of your care coordination efforts. Caregivers seek information about the person's illness, the service system and resources to support a friend or relative. Health care organizations can take steps to create an environment that is supportive of and appropriately engages caregivers as part of the care team. Here are a few key resources that can help:

- Assess how your organization's activities align with a highly supportive, engaging approach to treatment with the **Circle of Support Organizational Self-Assessment Tool**, a tool developed by CIHS as part of an **Innovation Community**.
- Review how well your organization assesses the needs of caregivers and equips them with the resources they need with **Caregivers Count Too!**, a toolkit from the **Family Caregivers Alliance**.
- Learn how to improve family and caregiver engagement with the resources compiled by the **Patient-Centered Primary Care Collaborative**.
- Watch the recorded webinar on creating a **Circle of Support for Person-Centered Family Consultation** to learn about the importance of engaging and supporting client's networks to promote their overall wellness and recovery.

These resources are from the SAMHSA-HRSA Center for Integrated Health Solutions. If you found any of the items useful in engaging caregivers and other people in a patient's support network, please let them know by emailing **Integration@TheNationalCouncil.org**.

Tool for Coding Social Determinants of Health
The **HITEQ Center** has developed an infographic to aid in the collection of social determinant data in health center EHRs. SDH coding is important for clinical management and outcomes reporting for payment reform and value-based payment (particularly capitated payment), as well as other policy work. The infographic can be used to explain and emphasize to care providers how these data can be used to benefit not only the patient they are serving, but also the broader population served by the organization. **Click here** to view the tool. HITEQ Center is a National Cooperative Agreement that supports health centers, PCAs, and HCCNS to fully optimize EHR/Health IT systems.

FINANCE AND OPERATIONS

Connected Care: The Chronic Care Conditions Resource
The Center for Medicare and Medicaid Services (CMS) has implemented a resource guide entitled

Connected Care that is dedicated to assisting providers in the administration of Chronic Care Management (CCM). CCM is referred to those with two or more chronic conditions. The goal of the Connected Care initiative is for health care professionals to learn about the benefits of CCM and take steps to offer CCM services to eligible patients. Click **here** for more information.

MIPs Update

FQHCs are presently not required to participate in MIPs, but providers may if they render Part B services outside of the FQHCs and exceed the minimal volume threshold. Providers who exceed the threshold are those who serve more than 100 Medicare beneficiaries or more than $30,000 in Medicare charges annually. CMS has launched a look-up tool so providers can verify whether they met their part B threshold. Click **here** to learn more details and click **here** for the look-up/threshold tool.

Provider Location Linkage and EOB 1010

The IHCP requires all providers are linked to the respective location where services are rendered, or they will receive an EOB 1010. Claims that receive an EOB of 1010 will still adjudicate and pay until September 1 2017. Claims received on September 1 and beyond will deny until the provider information is appropriately updated. Click **here** for more information.

HIP Debit Card Concludes

Effective February 1 2017, the IHCP termed the HIP debit card. Click **here** for more details.

Hewlett Packard Enterprises (HPE) merges with CSC to form DXC Technology

Hewlett Packard Enterprises (HPE) merged with CSC to form DXC Technology. Providers will begin to see communications referring to DXC rather than HPE moving forward. Please click **here** to see the official notice.

State Medicaid Expansion Match (Formerly Automation Update)

The State/FSSA is attempting to find the easiest means to identify the RIDs/encounters per the Medicaid expansion population. In March, the State released a memo to FQHCs mandating they send payment vouchers with MCE claims data effective 4/1. Because of the significant push back presented by IPHCA and FQHCs, the FSSA has agreed to push the implementation start date back to 6/1 claims paid on the 7/20 MCE claims report. The FSSA plans to go live if the MCE file is above 90% correct per health center. The State is pursuing the option of sending encounters/files which were not on the initial month's file and allowing the missing encounters to be included for the following month. If feasible, it's unclear at what error threshold this would be implemented. According to the FSSA, the first MCE reports for April should have been received by 5/20 thus beginning the pilot period.

J-1/NATIONAL HEALTH SERVICE CORP

2017-2018 NHSC Scholar Score Requirement

HRSA has determined that a minimum Health Professional Shortage Area (HPSA) score of 17 for assignment of all service-ready National Health Service Corps (NHSC) scholars is necessary for HRSA to meet its statutory obligation to identify a number of entities eligible for NHSC scholar placement that is at least equal to, but not greater than, twice the number of NHSC scholars available to serve in the 2017-2018 placement cycle. HRSA is also posting the proposed listing of entities and associated HPSA scores that will receive priority for assignment of NHSC Scholarship recipients available for service during the period October 1, 2017, through September 30, 2018, on the **Health Workforce Connector website** (formerly known as the NHSC Jobs Center). You can view the entire federal register notice **here**.

HRSA Shortage Designation Update

HRSA has provided a **one-pager** in response to many requests for updates on the Shortage Designation Project. The document relies heavily on the text in the Impact Analysis summaries and encourages building relationships with PCOs. Shortage Designations for Indiana are currently managed by Bowen Center for Health Workforce Research and Policy. Lacy Foy is the contact person, and you can reach her with any questions at **lafoy@iupui.edu**.

OUTREACH AND ENROLLMENT

Indiana Navigator Continuing Education Workshops

IPHCA staff will be traveling to different locations throughout the state to deliver **IDOI-approved** continuing education (CE) workshops that fulfill an Indiana Navigator's responsibility to complete two

hours of CE annually. To find a workshop near you, please visit this **webpage** or contact **Nancy Curd**.

Current course offerings include:

- *Medicare Fundamentals - Course #33120* (1 credit hour)
- *Adhering to Privacy and Security Standards: Safeguarding Personally Identifiable Information (PII) - Course #33121* (1 credit hour)

Member Price: $30 for two credit hours
Non-member Price: $40 for two credit hours

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Register now

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For biweekly Outreach and Enrollment news, updates and trainings, please **subscribe to our O/E Insider**. Archived newsletters can be viewed **here**.

UPCOMING TRAININGS

Demystifying the PDSA - Tuesday, June 6, 2017 at 9:00 AM ET at the Holiday Inn Indianapolis Airport

There is more to a quality improvement (QI) plan than just words. Please join IPHCA and Candace Chitty, RN, MBA, CPHQ, PCMH CCE President, Quality First Healthcare Consulting, Inc. in a workshop that is designed to engage staff at all levels in putting a QI plan into action. Participants will create PDSA cycles based on specific clinical measures. **Register online**.

Medicare Fundamentals Webinar - Thursday, June 15 at 2:00 PM ET

This IPHCA webinar will help Indiana Navigators and other interested individuals to understand the Medicare fundamentals and how to help consumers understand and utilize their coverage. **Register online**.

June Member Forum - Tuesday, June 20 at 10:30 AM ET at the Indianapolis CPA Society

Michelle Salyers will present on provider burnout.

Indiana Health Coverage Programs Webinar - Tuesday, June 20 at 11:00 AM ET

This IPHCA webinar will provide updates for Indiana Health Coverage Program in addition to an overview of proposed changes to HIP 2.0. Other information regarding changes to the 2017-2018 Open Enrollment Period will also be briefly discussed. **Register online.**

Safeguarding Personally Identifiable Information (PII) Webinar - Thursday, June 22 at 2:00 PM ET

In this webinar, we will discuss privacy and security policies all Indiana Navigators must follow. Additionally, attendees will learn promising practices for protecting consumers' Personally Identifiable Information (PII).**Register online**

SAVE THE DATE: 2017 Second-Quarter IHCP Provider Workshops

IHCP Provider workshops are scheduled around the state during the months of June and July. A list of the workshop sessions and offerings along can be viewed in *IHCP Banner BR201720*, and registration will be available **online**.

SAVE THE DATE: Regional Training on Billing - June 29-30, 2017

IPHCA is excited to announce Shellie Sulzberger, coding and compliance specialist, is returning to provide training for billing and coders. The training will be held regionally in two separate locations: June 29 (afternoon/South Bend) and June 30 (morning/Indianapolis). Ms. Sulzberger will cover the following items and more: Coding and Billing for Preventative Services, DSMT and MNT, Telehealth Services, and Behavioral Health Services.

Take a Stand™ Conference - Thursday, October 5, 2017

The Indiana Immunization Coalition is hosting a *Take A Stand™ Workshop*. **Take A Stand** is a national initiative from the Immunization Action Coalition (IAC) to assist medical practices with implementation of standing orders protocols for adult vaccines. **View a sample workshop agenda**.

Date: October 5, 2017
Time: 8:00am to 4:30pm
Location: Indianapolis Zoo, Dolphin Pavilion
Who Should Attend: Physicians, Directors of Nursing, Office Managers, QI Staff
Price: $50 (includes zoo parking and admission! The zoo is open until 7:00pm).
Contact with questions: Lisa Robertson, IIC Executive Director

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SAVE THE DATE: Labor of Love Infant Mortality Summit
ONLINE REGISTRATION OPENS SOON!

Date: Wednesday, November 15, 2017
Time: 8:00am to 5:00pm
Location: JW Marriott, 10 South Street, Indianapolis, IN 46204
Price: $50 (includes lunch and parking at the Indianapolis Zoo)
Contact with questions: Tina@mahernevents.com

Click here for more information.

STAY CONNECTED