

## INDIANA PRIMARY HEALTH CARE ASSOCIATION

### COVID-19 Novel Coronavirus response call

#### Introduction – Ben Harvey

##### Opportunity to provide status updates from across the state

- Second Round of HRSA Funding in the third COVID bill (1.2Billion) to be sent out by HRSA after getting it (within the next 18days). Funding formula is different because of the flexibility to use it support Staff and maintain operations to respond to the virus. This will help cover some losses. More money, less st
- Engagement with Sec. Sullivan- Exclusively working on COVID response in the state. IPHCA had a call with her on Tuesday about supporting patients to keep them out of the hospital and still working through that process. More news will be shared with time
- State Relief/ Lou- What expectations are there for state funding. Assuming that a state relief grant is being put together complimentary to the federal relief by looking into what the federal relief missed. IPHCA is working on determining a reasonable metric or formula to base this on (decreased volume relative to finances to predict the impact on CHC) with the hope of having money left afterwards.
  - Estimated a 2week loss. Process for governor not clear, Legislature not sure about process for voting remotely. Previously scheduled legislative meeting for April 15 has been canceled
- Resilience – Reminder for everyone to continue to take care of themselves.

#### Emergency Preparedness/ Resources – Jason Bundy Emergency Preparedness, IPHCA

- Two webinars Lewis and Kappes
  - New Employee Coronavirus Paid Leave Laws – Today @ 2PM EST
    - Registration
    - Link: <https://iphca.zoom.us/meeting/register/vJQvcOqorjMsX9bmnfTUdtxRklW3kbvjdw> (In chat box)
  - New Funding Sources Provided by the CARES Act. Monday April 5, @ 2PM EST.
    - Registration
    - Link: [https://iphca.zoom.us/meeting/register/uJUIceCrqDgi1gWDmes-vtlk5zifeB\\_zlw](https://iphca.zoom.us/meeting/register/uJUIceCrqDgi1gWDmes-vtlk5zifeB_zlw) (In chat box)

#### Drew Thomas, CHC Finance and Operations Director, IPHCA

- FSSA Updates
  - Telemedicine- After Covid, allowing telemedicine with GT modifier. Myers and Staufferis being briefed and this means, you can start getting reimbursement. Claims can be submitted and CHCs can be getting paid within 2wks.
  - Still working on behavioral health code

- GT303024
- Crafting a fourth bill, adequate reimbursement for infrastructure, telemedicine...
- CFO Discussion of revenue loss today (10:00)

Questions: We were told this week that OMPP is not requiring the GT modifier so does M&S require?

Any movement on teledentistry? No

Beth Wrobel - NACHC sent out a letter to all members that covers all the new 4th bill inclusion

- NACHC is asking for 77billion and preparing for in congress

Clinical Considerations, Nicole Hall, Clinical Director, IPHCA

- Weekly Call for Clinical Leadership 10 AM Today Registration  
Link: <https://iphca.zoom.us/meeting/register/tZAldOuuqzkjgAHGDreREVCsd-c8EmX8MA>
- Reach out to your health department for
  - Order at home testing items and devices for chronic disease patients.
  - New testing link (opening up 65 and above with comorbid health conditions (See PowerPoint for details)
  - Educate the patients- Self management of chronic illness-Diabetes, CHF, COPD, Mental illness, SUD)
    - Provide at home guidelines
    - Increase in illicit drug use at this time- -group visits via telemedicine.

Interdisciplinary Approach

- Quality, Billing, Clinical. Et.c

(In Chat Box)

Open Discussion

From Aileen WEhren to Everyone: 09:24 AM

We were told yesterday that the health depts. were instructed they would not have more PPE for distribution

From Jason Bundy to Everyone: 09:25 AM

Really.

I will look into that.

From Beth Keeney to Everyone: 09:26 AM

This is consistent with what we have been told. Our health departments have received all that they will receive and that we need to be "self sustainable" with respect to PPE

From Dee Roudebush to Everyone: 09:26 AM

Jason, we are struggling even getting Hamilton county to respond after they asked us to provide a count of our current PPE....

From Kristine Georges to Everyone: 09:26 AM

We have asked our health department multiple times for PPE assistance and we were also told they would not have access to any PPE for distribution.

From Angie Zaegel to Everyone: 09:27 AM

I was the one who informed our health department that they were getting the PPE that chc's were supposed to request (per HRSA's last webinar).

From Jason Bundy to Everyone: 09:28 AM

I will contact the emergency preparedness dept at ISDH and find out what is going on.

From Aileen WEhren to Everyone: 09:29 AM

We got some independent grant support for blood pressure cuffs etc. Local foundations

Marc Haquette- Paycheck Application (2.5x monthly payroll)

Question on what is included in the Paycheck- Use first 100,000 (it's a clap) people over 100,000, their taxes and benefits cannot be included.

From Kristine Georges to Everyone: 09:31 AM

We've been told by HRSA that if you have salaries included in your federal budget that you cannot use the PP to supplement payroll.

From Beth Wrobel to Everyone: 09:32 AM

if someone has 100% of all their salaries I think that is true

From Terry Warren to Everyone: 09:32 AM

This is news to me.

From Sue Brock to Everyone: 09:33 AM

Any feedback on improved turnaround on testing results....we are out 12 days.

From Beth Wrobel to Everyone: 09:33 AM

most of us have less than 100%- the feds have a cap on our grant at 178k anyway..or about that ...  
ngel- Expedited testing within 24 to 48hours for homeless and high risk patients.

From Beth Wrobel to Everyone: 09:34 AM

most of us have less than 100%- the feds have a cap on our grant at 178k anyway..or about that ...  
we are down to 4 days - Franciscan's here are doing 24 hours so we send them there

From Aileen WEhren to Everyone: 09:34 AM

Quest has over 100,000 tests backlogged. We are going to start using quick tests

Quick test details-We just ordered 100 of them. Should get next week. Amsco if you already have a contract with them we can't get them-they told us the abott is 12 weeks out to get

AMscoFilling order if you have an existing relationship but not for non-existing. Tried Abbott but no luck  
LabCorp- 8-10days for swabs available

From Kristine Georges to Everyone: 09:36 AM

We are unable to get access to test equipment from any of our vendors, with the response that we are not in a red zone. The large health system near us has just implemented a rapid test with immediate results. We have seen 4-5 days routinely.

From Marc Hackett to Everyone: 09:36 AM

we heard that Abbott and Premiere Bio Tech we're coming out with these quick tests.... no timeline or pricing

From Sherry Gray to Everyone: 09:37 AM

We had a call with HRSA and it was mentioned that they may be able to offer the opportunity to test with a 15 minute result ...could use COVID \$ for this. They are supposed to send info to me

will do!

From Beth Wrobel to Everyone: 09:37 AM

they sent me an article on it ..no way to get it

From Aileen WEhren to Everyone: 09:38 AM

These tests from Amsco have results in 20 minutes.

Beth Wrobel Shared that NACHC will be sending out a new survey due to issues with previous survey data accuracy.

### **Telemedicine Transition Discussion**

- Would like to have shared workflows

- Want to do soft launch with Helo next week
- From Kristine Georges to Everyone: 09:44 AM  
We have been working with eClinicalWorks for three weeks to implement tele-health but have had several roadblocks.
- From Dee Roudebush to Everyone: 09:44 AM  
we are using Google Meet, and have several processes in place if anyone needs any regarding check in, check out, warm handoffs virtually, etc.
- Patients are liking the telehealth services
- IPHCA is considering putting together a telehealth webinar and peer call
  - o Would like operations people on a telehealth call
  - o IPHCA can start thinking about how to sustain these initiatives being implemented.
- IQIN is able to support financially with implementing some telehealth technology (e.g. Doxy.me)
- Neighborhood working on setting up zoom training for staff

Pts needing translation and are hearing impaired

- Using zoom and sending link to translator
- Sheri Makombe-using telephone to do a three-way call

From Dawn Haut to Everyone: 10:38 AM

On the discussion earlier about drive by testing, I heard people talking about flu testing. My infectious disease friends reported some good news yesterday that influenza is dropping off significantly and RSV season is over

- Some health centers are still testing for flu and some are not

IPHCA working with Sec. Sullivan to develop Hospital at Home Process and Opportunities

- Prepare home monitoring device, home health in place, meds, oxygen, action plans for COPD and Astham pts, plans for self quarantine, communication plan with patient/cargiver.