Thursday evening classes – Instructor Pete Travis – These are 2 new class (not the same as last year)

7:00-8:00 PM BW12/HFI AA Flood Update CE Course # (currently awaiting filing number from the Department of Insurance)

8:00-9:00 PM Flood E & O Updated (New) Class CE Course #92422

Friday Morning CE  8:00 AM – 1:00 PM - This is the required Florida Statue Class

Instructor Diana Fink, PLIA, PCA, PCSR, LUTCF, CPIW, CII – Central Insurance School & Professional Career Institute

CE 11017 – 5 Hr Law & Ethics Updates for P&C

This program meets the FL DOI CE mandatory requirements for Florida licensed GENERAL LINES (2-20, 20-44, 4-40, 4-42, 2-33) insurance professionals, addressing the following areas of concern: Regulatory Awareness (i.e. jurisdiction of duties/responsibilities of the CFO, DFS, OIR, OFR); licensing requirements (appointments, agency licensing, license updates, duties of licensed vs. unlicensed personnel); Other Requirements (advertising, recordkeeping); Department Communication; Guaranty Association; Insurance Laws/Updates (new FL law updates; pertinent Federal Law Review applicable to FL licensed insurance professionals); Ethical Requirements (Code of Ethics, marketing regulatory & ethical guidelines, understanding industry products & suitability of sales/services, unfair methods of competition and unfair or deceptive acts, understanding required premium discounts); Disciplinary/Industry Trends (recent violations/enforcement actions, unauthorized products/entities, new and other important terminology).

FLDFS Course Approval Number: 92188

FLDFS Authority Line: 5-220 - General Lines or personal lines agents, CSR, Ltd CSR, or Ind. Fire

Friday Morning – September 11, 2015

8:00AM – 11:00 AM  Water Damage Mitigation CE Course #45358-1028274 (P&C) 475-11-1028275
(Adjusters) Service Master of Polk County Instructor Ronnie E. Ortagus

CLP – Class

Instructor – Betty Curry, CPSR, CPIA, CPIW, DAE – Past Region III VP

NO CE Credit for this Class

11:00 AM – 1:00 PM

Delegation

Explore the facets of delegation, including when to delegate and to whom to delegate, and learn the step by step delegation process and techniques to overcome problems.