# 2019 NCAIP Convention Agenda

"Discover, Learn, Engage with NCAIP"

## Friday, November 1

<table>
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<th>Time</th>
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| 7:00 AM – 3:00 PM | Registration & Credentials  
Check-in to receive convention materials |
| 7:30 AM – 8:30 AM | Pre-Convention Board Meeting  
All members encouraged to attend |
| 8:00 AM – 10:00 AM | Exhibitor Setup |
| 8:30 AM – 9:00 AM | First Timers Briefing  
For those attending their first state convention |
| 8:30 AM – 9:00 AM | CWC Briefing  
For those competing in the CWC Competition |
| 10:00 AM – 3:00 PM | Exhibitors Open |
| 9:00 AM – 12:00 PM | IAIP Certified Leadership Program Module – Leadership 101  
Leadership development is an integral part of success in the insurance and risk management industries. IAIP is recognized for the development of leadership skills that members utilize in their professional careers and within the association.  
Kelly Whitener CIC, CISR, Assistant Agency Manager, McGriff Insurance Services, Instructor |
| 9:00 AM – 12:00 PM | "Hoarding-An Insurance Nightmare" Continuing Education  
presented by PuroClean (3 CE Credits)  
Chris Lupton, PuroClean Regional Director, Instructor |
| 12:00 PM – 2:00 PM | Lunch with Exhibitors |
| 2:00 PM – 3:00 PM | Nominating Committee Meeting |
| 3:00 PM – 4:00 PM | CWC Competition  
Confidence While Communicating, an IAIP course that gives you tools to communicate confidently and clearly to clients, leaders and co-workers. Members who have completed the course are eligible to compete on the state, regional and international level of IAIP. |
| 4:00 PM – 6:00 PM | First Business Session  
Special guests NC Insurance Commissioner Mike Causey  
Keynote Speaker Eric Schoolcraft, MSN, RN, BS, BA will present Team Consensus Disaster Training Simulation. Survival based classroom training exercise that provides a safe, non-threatening means for teams to practice and develop the group process skills they need to reach synergy. This simulation challenges teams to work together to overcome a disaster scenario by engaging effective methods of decision-making. |
| 6:30 PM – 10:00 PM | Welcome Party Dinner & Networking  
Special Guest Missy Daffron, B.B.A., Duke Recreation & Physical Education instructor for Social Dance and Latin Dance. She will provide line dancing instruction for our evening entertainment. Prior to working at Duke, Missy owned and managed a Fred Astaire Dance Studio for over 20 years. Come dressed in your best "Dirty Dancing" movie attire – think Summer of 1963! |
| 10:00 PM – 12:00 AM | Hospitality Room |

## Saturday, November 2

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<td>8:00 AM – 9:00 AM</td>
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| 9:00 AM – 11:30 AM | Second Business Session  
Keynote Speaker Dhiresha Marshall, B.S., Brain Based Coaching Certified. Will present her Master Difficult Conversations program…Brain based coaching, let neuroscience help you stay in control, master difficult conversations at work! |
| 12:00 PM – 2:00 PM | Awards Luncheon  
Join us as we honor award winners in the following categories:  
NCAIP Rookie of the Year  
NCAIP Claims Professional of the Year  
NCAIP Insurance Professional of the Year  
NCAIP Professional Underwriter of the Year  
NCAIP Risk Management Professional of the Year  
NCAIP Individual Excellence Award  
NCAIP Excellence Award |