

IRMSA REFUND POLICY

IRMSA may issue a refund for any of the following circumstances:

- Duplicate payments or overpayments made to IRMSA
- Erroneous payments made to IRMSA
- Payment made by an individual whose application for membership is declined
- In the case where an IRMSA event or training is cancelled by the Institute

A refund will only be processed once IRMSA has received the following: A letter from the bank confirming the account details belong to that of the recipient, including the below information:

- Account Name
- Account Type
- Bank
- Account Number
- Branch Name
- Branch Code

Upon request for the refund, the recipient should also include the information below:

- Reference (To appear on your bank statement)
- Contact E-Mail Address (Where proof of payment should be sent to)