



Michael D. Ramirez IRP Volunteer of the Year Award

Past Recipients

2009	Renée Kyser (AL)
2010	Rob Termuende (BC)
2011	Gerald Jackson (WY) Jerrri Hunter (ID)
2012	Debra Hill (CA)
2013	Jeff Hood (IN)
2014	Laurie Glenn (NE)
2015	Sandra Christenson (MN)
2016	Heidi Crawford (NE)
2017	Connie Owen (JJ Keller) Bill Graber (IL)
2018	Chester Cook



Background on Past Recipients of the Michael D. “Mick” Ramirez IRP Volunteer of the Year Award

- **2018: Chester Cook** of Georgia served as the Audit Committee Chair and a leader of the Audit Workshop planning team.
- **2017: Connie Owen** of J.J. Keller, served on the Dispute Resolution Committee, Education Committee, and the Industry Advisory Committee’s steering committee. Her willingness to help and her role as a voice of industry have been a great asset to the IRP community.
- **2017: Bill Graber** of Illinois, chaired the IT and Data Services Committee. Through the years, he has been dedicated to his work in Illinois and to the IRP community.
- **2016: Heidi Crawford** of Nebraska has taken on leadership roles with the Dispute Resolution Committee, serving as chair, and has also been a member of the Audit Committee. Her dedication is greatly appreciated by her fellow committee members and the IRP community.
- **2015: Sandra Christenson** of the Minnesota Department of Public Safety led the frequently asked questions project from idea to completion. Serving as Vice Chair of the Education Committee when she received the award, other roles included leading the subcommittee updating the IRP certificate webinars.
- **2014: Laurie Glenn** of the Nebraska Department of Motor Vehicles received the award for her leadership role with the IRP Education Committee. Laurie moved into the committee chair position without hesitation after only two months’ service as vice chair. She took a key role with both the Education Committee and the planning of the IFTA/IRP Manager's and Law Enforcement Workshop, during the first year of the workshop being hosted by IRP.
- **2013: Jeff Hood** of the Indiana Department of Revenue received the award for his leadership role in the development and implementation of the rewrite of IRP’s audit procedures. This change will improve compliance with the International Registration Plan for both carriers and jurisdictions. Jeff worked tirelessly as part of the Compliance Audit Working Group, serving as both chair and vice chair, as well as serving on the IRP Audit Committee.
- **2012: Debra Hill** of the California Division of Motor Vehicles was chair of the Education Committee, which was responsible for creating both the IRP Education Fundamentals and the IRP Advanced Plan Administration Certificates. Deb’s nomination indicated that she "is a very effective leader" who was able to coax out the talents in committee members, allowing them to be included and eager to contribute. Her work has had an impact on hundreds of IRP community members who have an IRP certificate.