

2019 IRP Annual Meeting Agenda

Draft as of April 16, 2019

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Monday, May 6

8 am – 5 pm

IRP Board Meeting

All interested attendees are welcome to attend the open sections of the meeting. The meeting will take place 8 am – 12 noon and 1 – 5 pm.

Tuesday, May 7

8 am – 4 pm

Peer Review Committee Meeting

All interested attendees are welcome to attend. Gain first-hand knowledge of the important work taking place in this committees and how it operates. Meeting takes place 8 am – 12 noon and 1 – 4 pm.

8 am – 5 pm

IT and Data Services Committee Meeting

Committee Members Only

Due to the nature of the agenda, this is a closed meeting. Only current members of the IT and Data Services Committee and the Board of Directors may attend.

2:30 – 6:30 pm

Registration Open

3:30 – 6 pm

Industry Advisory Committee Meeting

- Industry Advisory Committee IRP Business (3:30 – 5 pm)
- Industry Discussion of Motor Carrier Issues Unrelated to IRP (5 – 6 pm)

All are welcome and encouraged to attend. The IRP Industry Advisory Committee provides a forum for industry representatives attending IRP meetings to compare notes on issues and, because the meetings are open, for state and provincial representatives to find out what's on industry's mind. All industry and jurisdiction representatives are encouraged to participate.

5 – 6 pm

What's "The Plan"?

Targeted toward newcomers to IRP, this session provides context for our work by reviewing IRP's history. By the end of the session, attendees will be able to:

- Describe what issues existed for interstate commercial vehicle operation prior to IRP.
- Identify the fundamental principles of and reasons for IRP.
- Explain the value of IRP for jurisdictions and industry regarding commercial vehicle operation.

Credit will be granted toward the IRP Education Fundamentals Certificate for anyone attending this session.

Ken Carey (IRP, Inc.)

Gayle See (AB)

6 – 7:30 pm

IRP Volunteer of the Year Award Opening Reception

Reconnect with old colleagues and meet new contacts during this opening reception with light hors d'oeuvres. The Michael D. "Mick" Ramirez Volunteer of the Year Award will be presented during the reception.

Sponsored by Celtic

Wednesday, May 8

7 am – 5 pm

Registration Open

Exhibits Open

7 – 8 am

Breakfast

Sponsored by Explore Information Services, LLC

7 – 8 am

Optional Session over Breakfast: PRISM Refresher/Update

Pick up your breakfast to take to this room, and learn about the Performance and Registration Information Systems Management (PRISM) Program and recent updates. This session is appropriate for those who are new to the program and those who want to catch up on the latest changes.

Timothy Hayes, PRISM Technical Support

8 – 9 am

Opening Session

- Introductory Comments from Chair
Dawn Lietz, IRP Board Chair (NV)
- US and Canadian Anthems
- Roll Call
- Welcome from Kentucky
Kentucky Transportation Cabinet Secretary Greg Thomas

9 – 10:15 am

Keynote: Let's Get Engaged!

Certified Speaking Professional Jeff Tobe will discuss commitment and how to get your people engaged at work every day. By the end of this session, you will understand the power of engagement and motivation by learning about the "Four Pillars of Engagement":

- **Curiosity:** Curiosity may have killed the cat, but it's the one resource that the most successful organizations have discovered that they need to foster in their people. Curiosity leads to innovation and this is a passion of Jeff's! To get people invested in your organization, you must encourage them to be more curious in looking for alternative solutions, being incredible

problem solvers and in asking the right kinds of questions of their internal and external customers.

- **Commitment:** This is not just commitment to the organization, its values and its vision, but it is a commitment to the internal and external customer experience. By making the leap from customer service to customer experience, an organization watches their people become more engaged, their customers become more loyal and their bottom line grow.
- **Accountability:** Crises like the global financial meltdown or the daily gridlock we see in Washington, are only symptoms of a much more damaging disease: the increasing unwillingness of leaders and the institutions they represent to be accountable for their actions. At every level of any type of organization, people have to do more than WANT to be accountable—they have to act “as if.”
- **Communication:** Engagement starts and ends with open communication. A recent New York Times survey found that 78% of workers polled in diverse industries mentioned poor communication at the root of challenges with their managers, colleagues and with customers. What an amazing opportunity! Jeff shares techniques to make your people more aware of their communication and to give them the tools to better themselves. Join an elite 22% nationwide who DO get it!

About the speaker: Jeff Tobe has been dubbed “the Guru of Creativity” by Insider Magazine and readers of Convention & Meetings Magazine chose him as one of the top 15 speakers in North America. He received a standing ovation for his speech at the 2018 American Association of Motor Vehicle Administrators Annual International Conference. He works with companies and organizations who want to increase their bottom line retaining great talent and by changing their customer experience. Tobe founded Coloring Outside the Lines in 1994 and since then has worked with hundreds of clients ranging from Fortune 500 companies to ones with less than 20 employees including Microsoft, PepsiCo, PNC Bank, Sonny’s BBQ and many more. His articles have been read in hundreds of publications and he is also the author of the business book Coloring Outside the Lines.

10:15 – 10:45 am

Refreshment Break

10:45 am – 11:30 am

IRP: The Path Ahead

IRP is working on a strategic initiative to ensure we are ready for the future. The presentation will first cover the results of a member survey that served as a basis for this work. We will then discuss the progress of this initiative, anticipated changes, and projects being considered.

11:30 am – 12 noon

Electronic Verification of Credentials Proposed Ballot

Jeff Hood, Task Force Chair (IN)

Jay Sween, Task Force Vice Chair (WI)

12 – 1:15 pm

Leadership Award Presentation and Lunch

The Richard L. Reeves Leadership Award will be presented during the lunch.

Sponsored by Fast Enterprises, LLC

1:15 – 2:30 pm

Board-Led Regional Discussions

Following up on the morning's presentation about IRP's strategic path, small groups will discuss the initiative with their board regional board members. Time will also be available for other IRP issues of concern.

Industry attendees will go to the regional meeting of their choice.

- *Region I: Paul Harbottle (ON), Garry Hinkley (ME), Tammi Popp (PA), James Walker (NJ)*
CT, DE, DC, ME, MD, MA, NB, NL, NH, NJ, NY, NS, ON, PA, PEI, QC, RI, VT
- *Region II: Scott Greenawalt (OK), Renée Kyser (AL), Portia Manley (NC)*
AL, AR, FL, GA, KY, LA, MS, NC, OK, SC, TN, TX, VA, WV
- *Region III: Jeff Hood (IN), Jay Sween (WI)*
IL, IN, IA, KS, MB, MI, MN, MO, NE, ND, OH, SD, WI
- *Region IV: Kevin Davis (ID), Dawn Lietz (NV), Terry Wallace (AB)*
AB, AZ, BC, CA, CO, ID, MT, NV, NM, OR, SK, UT, WA, WY

2:30 – 3:00 pm

Refreshment Break

3:00 – 3:30 pm

Credentials Safety Analysis

Understand the importance of our work through seeing the statistics: IRP registration does in fact equal safer roads and fewer crashes. A recent FMCSA report shows that a revoked credential correlates with safety compliance.

Thomas Kelly, Innovative Technology Deployment (ITD) Program Manager, FMCSA

3:30 – 3:45 pm

IRP Update

An update for membership on recent IRP, Inc. activities.

Tim Adams, IRP, Inc.

Dawn Lietz, IRP Board Chair (NV)

3:45 – 4:30 pm

Dispute Resolution Committee (DRC)

Procedure Changes

Learn about the recent revisions of the dispute resolution procedures. The DRC has proposed a jurisdiction guide and a separate committee procedure manual. Improvements have made to foster transparency in decision making.

Open Session

The DRC will meet to resolve issues of Plan compliance and interpretation. After all issues have been presented, the DRC will meet in a closed session for deliberations, reporting back in an open session on Wednesday morning for motions and decisions.

5:15 pm

Dispute Resolution Committee Closed Session

The DRC will meet to deliberate the issues presented in the open session.

Thursday, May 9

7 am – 5 pm

Registration Open

Exhibits Open

7 am

Past Chair Breakfast

All attendees are invited to this breakfast recognizing the efforts of important IRP leaders, the past chairs of the IRP Board of Directors. Please arrive on time for the plated meal, a brief presentation, and a prize drawing.

Sponsored by U-Haul International

8 – 8:10 am

Opening: Welcome from Kentucky Trucking Association

8:10 – 8:40 am

Dispute Resolution Committee Open Session

The DRC will reconvene in an open session for motions and decisions.

8:40 – 9:30 am

Town Hall

9:30 – 9:50 am

Committee Updates

9:50 – 10:20 am

Refreshment Break

10:20 – 12 noon

Breakouts: All attendees will participate in the following breakouts on the Electronic Verification of Credentials Proposed Ballot and IRP registration repository. Attendees will also attend either the FMCSA or Canadian breakout.

Electronic Verification of Credentials Proposed Ballot

Jeff Hood, Task Force Chair (IN)

Jay Sween, Task Force Vice Chair (WI)

IRP Registration Repository

The group will provide input to the vision, major components and features of the new IRP registration repository, including a redesigned Clearinghouse netting function.

Discussion with FMCSA: PRISM/ITD/MCSAP Grant Programs

Join Federal Motor Carrier Safety Administration (FMCSA) representatives to discuss the Performance and Registration Information Systems Management (PRISM), Innovative Technology Deployment (ITD) and Motor Carrier Safety Assistance Program (MCSAP) Grants Programs. Bring your questions and best practices to share with the group.

Tom Keane, Director, FMCSA Office of Safety Programs

Tom Kelly, Innovative Technology Deployment (ITD) Program Manager

Camille White, Performance and Registration Systems Management (PRISM) Program Manager

Canadian IRP Managers' Meeting

Canadian IRP and Canadian Agreement on Vehicle Registration Managers will discuss issues specific to Canada, instead of attending the FMCSA discussion.

Gayle See (AB)

12 noon – 1:30 pm

Lunch on Own

1:30 – 1:45 pm

CCMTA: Enhancing Commercial Vehicle Safety

An update from the Canadian Council of Motor Transport Administrators (CCMTA) about their efforts to enhance commercial vehicle safety.

Allison Fradette, President and CEO, CCMTA

1:45 – 2:00 pm

AAMVA: Internet Vehicle Sales Best Practices

Findings and best practices from the Internet Vehicle Sales Working Group of the American Association of Motor Vehicle Administrators (AAMVA) will be shared.

Cathie Curtis, Director - Vehicle Programs, AAMVA

2:00 – 2:30 pm

CVSA Uniform Electronic Identifier Petition to NHTSA

The Commercial Vehicle Safety Alliance (CVSA) has submitted a petition to the National Highway Traffic Safety Administration (NHTSA) to require all commercial motor vehicles be manufactured with a Universal Electronic Vehicle Identifier. What does this involve? Would your jurisdiction or company want to support it?

Collin Mooney, Executive Director, CVSA

2:30 – 2:50 pm

Refreshment Break

Sponsored by American Association of Motor Vehicle Administrators

2:50 – 3:20 pm

GPS Records Standardization

North American Transportation Services Association (NATSA) is interested in finding accepted definitions for electronic record requirements. Having more defined record requirements would:

- Allow carriers to make more informed equipment buying decisions.
- Provide equipment providers with more detailed reporting standards.
- Provide data to auditors in a format that is complete and easier to work with.

Loretta Clevenger, Custom Permits, Inc.

Connie Owen, J.J. Keller & Associates Inc.

Dennis Vanderslice, Automotive Rentals, Inc.

3:20 – 3:35 pm

International Fuel Tax Association Update

Stephen Nutter, IFTA Board President (VA)

3:35 - 4:00 pm

Updates:

- **Implementation of Electronic Credentials Ballot**
- **Electronic Verification of Heavy Vehicle Use Tax (HVUT)**

Jay Sween (WI)

4:00 – 4:30 pm

Closing Remarks

Friday, May 10

8:30 am – 12 noon

IRP Board Meeting

All interested attendees are welcome to attend the open sections of the meeting.

All programs and times are subject to change.