
Date: June 4, 2020
To: IRP, Inc., Maryland IRP Customers and Service Businesses
From: MDOT MVA
RE: MDOT MVA Branch Offices Set to Reopen on Appointment-Only Basis

The Maryland Department of Transportation Motor Vehicle Administration (MDOT MVA) announced today it will reopen select branch offices to customers on a limited basis beginning **Monday, June 8.**

The following branch offices will open to customers by appointment only:

- **Allegany County** - [Cumberland/LaVale](#)
- **Anne Arundel County** – [Glen Burnie](#)
- **Baltimore City**
- **Baltimore County** - [Essex](#)
- **Carroll County** - [Westminster](#)
- **Cecil County** - [Elkton](#)
- **Charles County** - [Waldorf](#)
- **Frederick County** - [Frederick](#)
- **Harford County** - [Bel Air](#)
- **Howard County** - [Columbia](#)
- **Montgomery County** – [Gaithersburg](#) and [White Oak](#)
- **Prince George's County** - [Largo](#)
- **St. Mary's County** - [Loveville](#)
- **Talbot County** - [Easton](#)
- **Washington County** - [Hagerstown](#)
- **Wicomico County** - [Salisbury](#)

MDOT MVA will implement several new procedures and guidelines upon reopening to protect the health and safety of employees and customers. These include requiring face coverings, safeguard dividers and social distancing measures. Customers also will be asked a series of screening questions in order to enter a branch.

To reduce foot traffic and limit the number of customers in branch offices at any time upon the reopening, **MDOT MVA will handle customer transactions on an appointment-only basis.** The MDOT MVA Central Scheduling System is not yet available because staff is first contacting customers to reschedule appointments that were canceled during the closure. Once the Central

Scheduling System is activated, customers will be able to schedule an appointment online at mvascheduling.mva.maryland.gov.

Reminder – Governor Larry Hogan issued an executive order authorizing an extension of all driver’s and business licenses, identification cards, permits and registrations, including IRP registrations that expire or are eligible for renewal during the state of emergency. As a result, those documents will not expire until 30 days after the state of emergency has been lifted. MDOT MVA’s reopening does not change this emergency status, it requires an act by the Governor to lift the emergency order.

For more information, visit <https://mva.maryland.gov/Pages/NewsDetails2.aspx?NR=2020249>.

PLEASE NOTE: For MDOT MVA business partners with questions about business operations, please call the Business Licensing Unit at 410-787-2950.

For IRP-related questions, please email IRP@mdot.maryland.gov or call 410-787-2951.

If you are unable to reach MDOT MVA through these normal channels, you can continue to reach out to MDOT MVA at COVID19MVAAction@mdot.maryland.gov.