

ISTH 2027 CONGRESS TERMS AND CONDITIONS

AGREEMENT:

By submitting the registration application and/or attending the ISTH 2027 Congress (the “Congress”), each person seeking to attend the Congress agrees and affirms:

- **I acknowledge that I have read these Terms and Conditions;**
- **I agree to adhere to these Terms and Conditions, which are legally binding; and**
- **I certify that all information provided by me is accurate and correct.**

If a person is registering on behalf of another individual, it is the registering person’s responsibility to ensure each individual for whom that person is registering is aware of these Terms and Conditions and accepts them. Attendance at the Congress is deemed acceptance of these Terms and Conditions; any person not accepting the Terms and Conditions should not attend.

These Terms and Conditions are valid for each person registered for the ISTH 2027 Congress, taking place from June 26-30, 2027, in Vancouver, Canada, and the ISTH 2027 On-demand Congress (each individually and collectively hereafter referred to as “ISTH 2027” or the “Congress”). Any delegate, student, media representative, member, speaker, exhibitor, or other person attending or otherwise participating in the Congress is considered an attendee and is subject to these Terms and Conditions, including individuals who participate in one or more of the following ways:

- In-person attendance at the ISTH 2027 Congress.
- By computer or video as an ISTH On-demand Congress attendee.
- “Hybrid” Congress attendees, who participate both in-person and on-demand.

In addition to these Terms and Conditions, the ISTH Code of Conduct is binding on all attendees, as it may be amended from time to time in ISTH’s discretion. The Code of Conduct is available at this link:

https://cdn.ymaws.com/www.isth.org/resource/resmgr/2025_dc/ISTH_Code_of_Conduct_January.pdf

TERMS APPLICABLE TO ALL REGISTRANTS & ATTENDEES:

Registration

When an attendee registers for ISTH 2027, the attendee will be asked to complete an online form requiring information, including the attendee's name, physical address, title, organization, position, email address, and telephone number. Persons registering for other attendees must provide that information for those other attendees. This information is required to process, book and complete each attendee's registration.

Each registrant (hereafter sometimes referred to as "You") will receive essential information electronically at the email address that is provided on the registration form. You are responsible for making certain that You can receive this information in your inbox. If you do not receive registration emails, please check your Spam folder before contacting ISTH.

ISTH shares attendee contact information with Congress Exhibitors and Supporters prior to the Congress, to offer them an opportunity to provide attendees with information about their products and services before the Congress. If you do not want ISTH to share your information with Exhibitors and Supporters, please don't opt-in to sharing your details during the Registration Process.

Data Protection and Sharing of Contact Details

The acquisition, handling (which includes saving data, changes, transmission, blocking and erasing) and utilization of the Personal Data (as defined in the ISTH Privacy Policy) of each person submitting a registration application is executed within the guidelines of the ISTH Privacy Policy and applicable laws. This applies to the Personal Data of each person, whether submitting the Personal Data themselves, or someone else submits it on their behalf. Please see the ISTH Privacy Policy for additional information:

<https://www.isth.org/page/UsagePrivacy?#privacy>.

The ISTH Privacy Policy is subject to change without notice. Each registrant will be bound by the latest version of the Privacy Policy issued by ISTH, including any changes, additions, or deletions from the prior version of the Policy.

These Terms and Conditions may include additional guidelines with respect to Personal Data not contained in the ISTH Privacy Policy, in which case these additional guidelines shall apply to ISTH 2027 only.

Payments

Should you choose to make the Congress registration fee by credit card, you will be redirected to a third-party processor: Stripe. Your credit card details (i.e. credit card type and number, CVC code, expiration date, credit card holder name) will also be collected to process your payment by Stripe. ISTH does not collect or store your credit card information on its own servers.

Attendee Badges

When ISTH scans Your badge at the in-person Congress, or when an attendee logs into the On-demand Congress (i.e., the virtual webcast), the Personal Data is processed pursuant to ISTH's legitimate interest in tracking attendance, traffic flow, and providing a better Congress for attendees, in accordance with ISTH's Privacy Policy.

By allowing Exhibitors or Supporters to scan your badge, basic registration information You provided to ISTH during the registration process is shared with them, including name, city and state of residence, and email address.

Exhibitors/Supporters may then contact that attendee regarding their goods or services. By agreement with ISTH, unless an Exhibitor/Supporter receives a response from an attendee, that Exhibitor/Supporter is limited in the number of times they may contact each attendee, and each contact must be related to the Congress. If You do not want to receive communications from an Exhibitor/Supporter than has scanned your badge, You must contact that Exhibitor/Supporter directly.

Please review the privacy policies of each Exhibitor and Supporter for additional information about their own practices with respect to your Personal Data. If You do not want to share your information at the Congress, do not permit the Exhibitor/Supporter to scan your badge.

Liability

Each attendee takes part in ISTH 2027 at their own risk. In a situation where ISTH may be liable, this liability shall be limited to a return of the attendee's registration fees. No oral statements or agreements modifying this limited liability shall be effective unless confirmed in writing by an authorized officer of ISTH.

ISTH assumes no responsibility or liability for any arrangements, contracts, purchases, or disputes between or among Congress Exhibitors, Suppliers, speakers, presenters, and/or attendees. ISTH does not endorse, affirm, or make any representations about the quality of products or services provided by any Exhibitor, Supporter, speaker, presenter, or attendee.

The exchange of information at the Congress is governed by the ISTH 2027 Agreement and Disclaimer, which is incorporated into these Terms and Conditions.

RELEASE & WAIVER OF LIABILITY ("RELEASE")

The following Release applies to each attendee's participation in the ISTH 2027 Congress (in-person), the On-demand Congress, or the hybrid Congress:

In consideration for ISTH permitting you to attend and/or participate in the Congress, You agree to release and waive ISTH, and its officers, directors, employees, contractors, agents, members, parents, subsidiaries, affiliates, successors and assigns (the "ISTH Releasees"), on behalf of yourself, your heirs, and any personal representatives, from and against any and all causes of action, claims, demands, litigation, damages, costs, expenses, judgments, and injury, or loss to myself and/or property, including death (individually a "Claim" and collectively, "Claims") that may be caused by any act or failure to act of the ISTH Releasees (or any of them), or that may otherwise arise in any way from your attendance and/or participation in the ISTH 2027 Congress and/or the On-line Congress.

You understand that this Release discharges the ISTH Releasees from any current or future liability or claim that You, your heirs, or any personal representatives may have against the ISTH Releasees with respect to any bodily injury, illness,

death, medical treatment, or property damage that may arise from, or in connection to, your attendance and/or participation in the ISTH 2027 Congress and/or the On-Line Congress.

Recording

The Congress and its sessions may be recorded, transmitted to participants over the Internet, and viewed after the end of the event. Whether You participate in person or on-demand, other participants and other people may be able to see your image and photograph, and to hear your voice. They may also be able to see the image and photograph, or hear the voice, of any person that may be captured by a camera used at the Congress, and the means by which your voice is captured and transmitted. You acknowledge and agree that photographs, images, videos and/or recordings may be taken of You at any time during ISTH 2027, without further consent by you, and may be used by ISTH for any purpose without restriction.

Media License

By participating in ISTH 2027 you acknowledge and agree to grant ISTH a perpetual and royalty-free license at the Congress to record, film, live stream, photograph, and capture your image, photograph, likeness, silhouette, and voice in any media now available or hereafter developed (individually and collectively, the “Media”), and to distribute, broadcast, use, or otherwise globally to disseminate, in perpetuity, such Media without any further approval from you or any payment to you. This license granted to ISTH includes, but is not limited to, the right to edit such Media, the right to use the Media alone or together with other information, and the right to allow others to use or disseminate the Media. If the Media includes any photograph, painting, artwork, media, or other visual work that can be seen adjacent to or behind my own image, the license granted by this provision includes such photograph, painting, artwork, media, or other visual work. You represent that ISTH may use such visual work as permitted in these Terms and Conditions, without violating the intellectual property rights of others.

NO AUDIO OR VIDEO TAPING OR RECORDING AT ISTH 2027, THE ON-DEMAND CONGRESS, OR ANY PROGRAM BY ANY PARTY OTHER THAN ISTH IS PERMITTED.

No Recording, Live Streaming, or Internet Posting by Attendees

Registrants and other attendees participating in both the ISTH 2027 (in-person event) and the On-demand Congress are prohibited from capturing, recording, posting on the Internet (including social media), live streaming, or broadcasting, audio or video of Congress sessions.

Ownership of Materials

The materials and resources presented, distributed, or otherwise used in the Congress are confidential and exclusive copyrighted and proprietary intellectual property of ISTH, or the persons creating such works, except as may be otherwise noted. These materials are provided by ISTH and solely intended for your personal use as a participant in the Congress. No part of these documents and/or resources may be stored, reproduced or transmitted in any form or by any means (electronic, photographic, mechanical, or any other medium), recorded, translated, or used to produce any derivative works without the explicit written permission of ISTH. Any violation, or the likelihood of violating, any of the property rights and restrictions contained in this paragraph, would entitle ISTH to injunctive relief to prohibit any such violations, in addition to any other remedies available by law. Should ISTH commence any legal action in response to your act or omission in violation of this provision, you shall pay all of ISTH's legal fees and court costs, in addition to all damages requested by ISTH.

You understand and agree that all property rights in materials presented in connection with the Congress are expressly reserved to the presenter or speaker presenting such materials, and/or to ISTH. All presentations and materials are copyrighted by their owners and/or ISTH. You may not copy, photograph, capture, or otherwise reproduce any materials except with the prior written permission of ISTH or their owner.

Program Content; Modification of the Conference Program

The published ISTH 2027 agenda is subject to change. ISTH may modify, add to, modify, withdraw, or suspend ISTH 2027 programs at any time, without prior notice and without liability, due to changes in presenter availability, changes in presentation times, or for any other reason, in ISTH's sole discretion. No refunds will be issued due to a change in the program.

Cancellation of the Congress

In the event that the Congress is cancelled, modified in duration, or is postponed due to events beyond the reasonable control of Isth, Isth may, in its sole discretion, either: (i) retain the entire registration fee paid by You, and to apply it to your registration for a future conference, or (ii) reimburse You for the balance of the registration fee after deducting costs already incurred for the organization of the Isth 2027 Congress, which could not be recovered from third parties. In the event of reimbursement, Isth will refund to the initial payment source.

In the event of cancellation or postponement, Isth shall not be held liable by You or any other registrants or prospective attendees for any damages, costs, liabilities, expenses, damages, or losses incurred, including but not limited to transportation costs, accommodation costs, and/or financial losses. Isth recommends that registrants consider purchasing insurance to cover potential losses arising from cancellation.

Registration Cancellation and Refund Policy

A registered attendee seeking to cancel for Isth 2027 must send a request for cancellation to the Isth Registration Department by emailing Registration@isth.org. In the event of an approved registration refund, funds will only be refunded back to the initial payment source.

To receive the discounted member rate, an attendee must be an active 2027 Isth member at the time of registration and must register using either their membership ID number or the email linked to their Isth membership. For questions regarding membership status or membership information please contact membership@isth.org

No fee adjustment will be granted for attendees that renew or join as a member after their registration has been processed. No fee adjustment will be granted for attendees that fail to register using their membership ID or email address linked to their Isth membership.

For attendees who have registered for the In-Person Congress, cancellations received on or before Wednesday, May 26, 2027, will result in the registration fee refunded less \$50 for administrative costs.

For attendees who have registered for the On-demand Congress, cancellations received on or before Wednesday, May 26, 2027, will result in the registration fee refunded less \$25 for administrative costs.

After Wednesday, May 26, 2027, no refunds will be granted for any reason. The same applies for cancellation of additional reservations and charges (e.g., CME Certificate, Early Career Session, ISTH 2027 Networking Evening etc.). Neither refunds nor credit will not be given for unattended events or programs, if an attendee departs early from the Congress, or if an attendee fails to log-in to the On-demand Congress.

In-person registrations may be exchanged for On-demand registration up until Wednesday, June 16, 2027. Please note that no partial refunds will be granted for exchanging a registration to On-demand. After, Wednesday, June 16, 2027, no exchanges to On-demand will be made for any reason.

Early Registrations

ISTH must receive full payment for all early rate registrations requested no later than Tuesday, April 20, 2027. If full payment is not received by the early deadline, any unpaid registrations will be updated to the then-current rate. Any additional registrations requested after an invoice has been issued will be subject to the current rate at the time of the request.

Substitutions

Substitution of registrants will be permitted at ISTH's discretion, upon written request on or before Wednesday, June 16, 2027. The new registrant must be named in the request for substitution, and complete the registration process before a refund will be issued to the original registrant. If the original registrant was an ISTH member, the new registrant must also be a member or become a member as part of the registration process.

A \$50 processing fee will apply to all permitted substitutions, to be deducted from the original registrant's registration fee. In addition, the new (substitute) registrant must pay the full registration fee in effect at the time of substitution.

After Wednesday, June 16, 2027, no substitutions will be allowed, and any substitution requests received after that date will be treated as full cancellations of the original registration, with no refund issued.

Group Registration Purchase Policy

Multiple ISTH 2027 registrations may be purchased by a group or organization leader and then allocated to individual registrants by submitting names and all required registration information to ISTH on or before Wednesday, May 26, 2027.

All unassigned registrations purchased in advance will only be available at the “Full Non-member” registration fee. If group registrants wish to receive member rates, or a rate for a different category, these registrations must be purchased and assigned to the eligible individual at the time of purchase through the group registration portal. No unassigned purchase will be available under a different category, and no fee adjustments will be granted.

A unique e-mail must be provided by the group leader for each individual registration, to allow access to the ISTH On-demand Congress Site (if applicable) and for attendees to receive Congress communications.

After Wednesday, May 26, 2027, the size of the group cannot be reduced, and no refunds will be issued for cancellations, incomplete registrations, duplicated records, or no shows. Registrations purchased as part of a larger group may not be resold, or transferred to persons unaffiliated with that group. ISTH shall be the sole determiner of matters relating to group membership.

Abstract Presenter Registration

If an attendee is an abstract presenter, their registration must be completed and fully paid for by Monday, May 3, 2027. Failure to do so may result in the withdrawal of their abstract, which will not be reinstated.

Certificate of Attendance

A Certificate of Attendance for ISTH 2027 will be e-mailed to all attendees within two weeks following the conclusion of the ISTH 2027 Congress.

Disruptive Conduct

Each attendee acknowledges and agrees that ISTH reserves the right to remove

them from participation in the ISTH 2027 Congress, and/or access to the On-demand Congress, if ISTH, in its sole discretion, determines that such attendee's participation or behavior is objectionable, creates a disruption, violates these Terms and Conditions, or hinders the ISTH 2027 Congress or the On-demand Congress or the enjoyment of the program by other attendees. This may include, but is not limited to, violations of ISTH's Code of Conduct.

Jurisdiction & Venue

These Terms and Conditions are construed according to the laws of the State of North Carolina, United States of America. In the event of any disputes or legal claims arising from these Terms and Conditions, the ISTH 2027 Congress, or the On-demand Congress in any way, the federal or state courts located in Charlotte, North Carolina, United States of America, shall be the sole courts of jurisdiction.

Severability

If any provision in these Terms and Conditions is determined to be illegal or of no effect, then such provision shall be removed, and the validity of the remaining Terms and Conditions shall not be impaired and shall be interpreted as if the removed provision had no effect.

Compliance With Terms and Conditions

ISTH shall have full power to interpret, amend, supplement, and enforce these Terms and Conditions. Furthermore, You acknowledge and agree that your participation in the ISTH 2027 Congress (or On-demand Congress) is subject to your continued compliance with these Terms and Conditions. ISTH may restrict or terminate an attendee's participation in ISTH 2027 at any time, immediately without notice and without liability to the ISTH, as determined in the ISTH's sole discretion.

ADDITIONAL TERMS APPLICABLE TO IN-PERSON REGISTRANTS AND ATTENDEES FOR THE ISTH 2027 CONGRESS

In-person and on-demand attendees are expected to read and abide by not only these Terms and Conditions, but all rules and regulations of the event venues, and the laws governing the Congress location. This includes, but is not limited to, laws and regulations related to communicable diseases, and laws regarding Cannabis and other drug usage. Note that recreational Cannabis is illegal in Canada.

ISTH shall not be responsible in any way if an attendee is detained, fined, or arrested. It is each attendee's sole responsibility to comply with the laws applicable to the Congress location, and to secure an attorney or other legal professional if detained, fined, or arrested.

Visa Requirements

It is the sole responsibility of each attendee to gain admission to Canada for ISTH 2027, including but not limited to satisfying any visa requirements and paying all fees imposed on travellers. Attendees may not rely upon any information from ISTH, or any person affiliated with ISTH concerning entry requirements or procedures. ISTH will not be responsible for the failure of a registrant to be admitted into Canada for ISTH 2027 for any reason, including but not limited to failure to possess a valid passport and/or visa, or decisions of governmental authorities.

Attendees who require a visa must allow sufficient time for the application procedure. Attendees should consult with the Immigration, Refugees and Citizenship Canada, to determine the appropriate timing of their visa applications. ISTH cannot directly contact embassies and consulates on behalf of visa applicants.

If a registrant applied for a visa within the anticipated processing time frame, but Canadian consular officials did not issue a visa, ISTH may, in its discretion, refund the registration fee minus a handling fee of \$50 after the Congress upon presentation of official proof of denial from the Canadian government.

Lost Name Badges (In-Person Attendees)

Each in-person attendee must wear the name badge issued in their own name at all times during the Congress. Access to the Congress facilities will not be granted without a proper name badge. If an attendee loses, misplaces or forgets their badge, a non-refundable handling fee of \$20 will be charged for a new badge reprint. Upon handing out a new name badge, the old badge will become invalid.

Under no circumstances may an attendee wear or show the name badge of another attendee. Violation of this direction may result in cancellation of registration and removal of the violator from the Congress, without warning or

refund, in Isth's sole discretion.

Groups that request group badge pick up will be responsible for communicating and distributing these badges. Please note that no reprints or replacements will be granted for group attendees that were part of group pick up.

ADDITIONAL TERMS APPLICABLE TO ON-DEMAND CONGRESS AND "HYBRID" ATTENDEES

The Terms and Conditions in this section apply to all Isth 2027 attendees participating in the On-demand Congress over the Internet or by broadcast. All other provisions of these Isth 2027 Terms and Conditions also remain in effect, unless inapplicable to on-demand meeting components by their terms.

An On-demand Congress registration entitles the person registered to access to the On-demand Congress. Any and all other costs associated with a registrant's participation shall be borne solely by the registrant.

Right to Terminate or Modify On-Demand Program

Isth reserves the right, in its sole discretion, to cancel, terminate, modify or suspend the On-demand Congress (or portions thereof) should a virus, bug, non-authorized human intervention, fraud, technical failure, or other cause beyond Isth's reasonable control, corrupt or affect the administration, security, transmission, or proper conduct of the On-demand Congress.

Access Link Limitations on Use

Registrants for the on-demand Isth 2027 Congress will be provided with an access link and/or Code for the program. By registering for the On-demand Congress, each registrant agrees not to transfer or share their access link and/or code, unless such transfer or share is approved by Isth. Each registrant also agrees not to share, sell or trade your access. Viewing of the On-demand Congress program is limited to registrants only; other (non-registered) persons may not view or otherwise take part in the On-demand Congress.

Recording or taking photographs, screen-shots, or other images of the On-demand Congress program is strictly prohibited.

If ISTH determines that you have violated this policy, ISTH may cancel your access, retain any payments made by you, report you to law enforcement authorities, and ban you from future ISTH events, or take any other action that ISTH deems appropriate, in ISTH's sole discretion.

Limitation of Liability (On-Demand Congress)

The On-demand Congress is conducted in the English language. ISTH assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, unauthorized access to, or alteration of, the On-demand Congress program. Should the On-demand Congress be disrupted, ISTH's obligation is to promptly investigate and affect repairs for issues within its control within a reasonable time. ISTH is also not responsible for any problems or technical malfunction of any computer on-line systems, Internet servers or providers, computer equipment, or software, technical problems, human error or traffic congestion on the Internet or at any website, or any combination thereof, including any injury or damage to a registrant's, attendee's, or any other person's computer relating to or resulting from participation in the On-demand Congress or downloading or uploading any materials in connection with the On-demand Congress.