

PRESS RELEASE

AXELOS and itSMF to work together on the development of Global Best Practice in IT Service Management

28 November 2013

AXELOS and itSMF International have reached an agreement which will lead to the two organizations working closely together in the development and improvement of Service Management products, services and practices. The *memorandum of understanding* (MoU) announced today sets out a framework of how AXELOS and the itSMF will cooperate in multiple countries worldwide.

The agreement includes a commitment by the two parties to collaborate on the development of new products and promote each other's activities and services via appropriate media such as websites, conferences and seminars. Peter Hepworth, AXELOS CEO, says *'Since the formation of AXELOS in July we have illustrated our commitment to listen to and work with practitioner communities across the world.*

'As the only truly independent and internationally-recognized forum for IT Service Management professionals worldwide, the itSMF is one of our key stakeholders and we value the opinions and knowledge of their members. Today's announcement is an important milestone in the development of our business and the future of ITIL®.'

The itSMF is a not-for-profit organization and has more than 6000 member companies spread over 50 Chapters.

It is a prominent player in the on-going development and promotion of IT Service Management best practice, standards and qualifications. Members have access to a network of industry experts, information sources and events to help address IT Service Management issues.

Colin Rudd, itSMF International Facilitator, says *'In my discussions with Peter and the management team at AXELOS I have gained a real sense of the passion they have for IT Service Management and a determination to take ITIL to a truly global audience. This agreement with AXELOS will bring benefits to our 40,000 individual members worldwide and ensure they*

play an integral part in the future growth of IT Service Management best practice.'

Marianna Billington, Chair of itSMF International, concludes 'Since the moment this relationship commenced it has been one of mutual commitment towards development and delivery of future initiatives aimed to benefit the IT Service Management community. This MoU represents the guarantee of a shared engagement between AXELOS and the IT Service Management forum to continue to collaborate on future value added services and products that will be valuable to our members. On behalf of the hard working team of itSMF volunteers who have worked closely with Peter and AXELOS it gives me great pleasure to endorse and sign this document on behalf of the IT Service Management Forum.'

About AXELOS

On 1 July 2013 'AXELOS' was announced as the new Joint Venture company that the Cabinet Office has formed to deliver and commercialize the UK Government's portfolio of Best Management Practice accreditation and publishing services, including ITIL, PRINCE2® and the other PPM products.

AXELOS now owns the intellectual property of the whole Best Management Practice portfolio and will build on the current business activities and developing products in new areas. The organization also has an ambitious programme of investment and growth, and primary focus will now be on stimulating the growth of a vibrant, open international ecosystem of training, consultancy and examination organizations.

Latest news from AXELOS can be found on their [Google+ page](#) or if you have specific queries, requests or would like to be added to the AXELOS mailing list please contact Ask@AXELOS.com.