



State of Florida - Helpful Phone Numbers State Emergency Response Team Information

http://www.floridadisaster.org/our_partners.htm

Hotlines for Emergency Relief

- Florida Emergency Information Line (F): 1-800-342-3557
- LeadingAge Florida: 1-850-671-3700
- Volunteer and Donations Hotline: 1-800-FLHELP1 (1-800-354-3571)
- American Red Cross Donations Hotline: 1-866-HELP-NOW (1-866-435-7669) or visit: www.redcross.org
- American Red Cross Information Hotline: 1-866-GET-INFO (1-866-438-4636)
- Salvation Army Donation Hotline: 1-800-996-2769
- Salvation Army Prayer and Spiritual Support Hotline: 1-888-363-2769
- Elder Services Hotline: 1-800-963-5337

Power Company Contact Information

- Florida Power and Light Hotline: 1-800-4-OUTAGE (1-800-468-8243)
- Gulf Power: 1-800-GUPOWER (1-800-487-6937)
- Progress Energy: 1-800-228-8485
- TECO: 1-888-223-0800, Automated outage line (1-877-588-1010)

Hotlines for Financial and Recovery Assistance

- FEMA Disaster Assistance Hotline: 1-800-621-FEMA (1-800-621-3362)
- SBA Business Physical Disaster Assistance Loan and SBA Economic Injury Disaster Loans: 1-800-359-2227 or 1-800-621-FEMA (1-800-621-3362)
- To verify contractor licensure, call: 1-850-487-1395, or visit: www.myfloridalicense.com
- To report unlicensed activity, call: 1-850-488-6603
- To report price gouging, call: 1-800-646-0444 or 1-800-435-7352, or visit www.MyFlorida.com to register a complaint online.
- Unemployment Compensation Claims: 1800-204-2418
- Employment/Unemployment Information: www.floridajobs.org

Insurance Claims

- AIG Insurance Co. Disaster Claims: 1-877-399-6442
- Allstate Insurance Co. Disaster Claims: 1-800-547-8676
- Colonial Penn Insurance Co. Disaster Claims: 1-800-523-4040
- Hartford Casualty Insurance Co. Disaster Claims: 1-800-243-5860 (personal); 1-800-327-3636 (business)
- Liberty Mutual Insurance Co. Disaster Claims: 1-844-825-2467
- Nationwide Mutual Insurance Co. Disaster Claims: 1-800-421-3535
- State Farm Fire & Casualty Co. Disaster Claims: 1-800-732-5246
- For questions about insurance or financial assistance, please call the Department of Financial Services Hurricane Assistance Line: 1-800-22-STORM (1-800-227-8676)