



LeadingAge™  
Michigan

**2017 MEMBER AWARDS GALA**  
*Commemorative Program*

**Power of Purpose**

**May 23, 2017**

Radisson Plaza Hotel  
Kalamazoo Michigan

Each year LeadingAge Michigan honors individuals and groups who embody excellence in leadership, care, and service innovation, and who have made outstanding contributions to their communities and the field of long term care.

The Member Awards Gala celebrates stories of employees, volunteers, residents, programs, communities, efforts, initiatives, best practices, and organizations that have made a significant difference in the lives of others.

## LeadingAge Michigan Member Award Categories

### INDIVIDUAL AWARDS

#### **BUSINESS PARTNER OF THE YEAR**

Business Partner of the Year Award recognizes an organization providing products and services to senior care providers who has demonstrated unwavering support and active engagement with the association, and continuous commitment to our members and senior care industry.

#### **CARING SPIRIT**

The Caring Spirit Award recognizes the achievements of frontline staff and direct care employees who, while working for the nominating organization, have made a significant impact upon the lives of older adults.

#### **CHAIR CITATION**

The LeadingAge Michigan Chair Citation Award honors an individual identified as having great impact on senior care through Michigan policy, legislative development or service.

#### **SHINING STAR**

The Shining Star Award recognizes a gifted aging services professional who, while working for the nominating organization, has consistently demonstrated dedication, commitment and enthusiasm in his/her profession, and has made a significant impact upon the lives of older adults.

## **INDIVIDUAL VOLUNTEER OF THE YEAR**

The Individual Volunteer of the Year Award recognizes someone who provides extraordinary service to seniors by volunteering within a member community and has demonstrated unusual commitment to preserve the dignity and well-being of the residents.

## **LEGISLATOR OF THE YEAR**

The LeadingAge Michigan Legislator of the Year Award honors a Michigan Legislator who has worked to foster support and policy for mission-based senior care providers.

## **LIFE MEMBER**

The Life Member Award is presented to an individual who has worked for and retired from a LeadingAge Michigan member organization, who has provided meritorious service to the association and outstanding contributions in service to seniors.

## **LEADERSHIP IN ACTION**

The Leadership in Action Award recognizes an individual whose actions and leadership greatly enhance the work environment in their organization, as well as quality of life for residents in the entire community.

## **OUTSTANDING MENTOR**

The Outstanding Mentor Award recognizes the efforts of an individual who has consistently nurtured and encouraged others and provided opportunities for their personal and professional growth.

## **TRUSTEE OF THE YEAR**

The Trustee of the Year Award recognizes an outstanding member of the governing board of a LeadingAge Michigan member organization.

# **GROUP AWARDS**

## **GROUP VOLUNTEER OF THE YEAR**

The Group Volunteer of the Year Award recognizes a volunteer group, auxiliary or organization working within a member community that has provided extraordinary service to seniors.

## **LEADING-EDGE CARE & SERVICES**

The Leading-Edge Care & Services Award recognizes a member organization for programs and services which are models of innovation and excellence and that contribute significantly to the quality of life of individuals served.

## CHAIR CITATION



### John Thorhauer

*United Methodist Retirement Communities*

Every year, the LeadingAge Michigan Board Chair selects an individual whose significant contributions to the association and aging services industry deserve formal recognition. This year's Chair Citation Award is presented to John Thorhauer, the President and CEO of United Methodist Retirement Communities (UMRC). John's vision, compassion and entrepreneurial spirit are invaluable at a time when the senior-living field is being called upon to serve a growing population of older adults of all income levels. Since John joined UMRC in 2005, the organization has expanded from three locations to nine, offering a diverse array of services and housing choices for older adults at all income levels, and serving more than 1,600 senior citizens annually across 12 Michigan counties. UMRC has a partnership in three PACE programs, more than any other single organization in the state. Its collaboration with Presbyterian Villages of Michigan in the Thome Rivertown Neighborhood, Detroit's first affordable assisted living and independent living option, is a nationally recognized model of comprehensive services for low-income seniors. Under John's leadership, UMRC has garnered numerous regional, state and national awards for innovation, excellence, business leadership and environmental awareness. John himself has recently received the prestigious Public Trust Award from LeadingAge National. As a trusted advocate for older adults and those who serve them, John, through his collaborations in the community and his active engagement with our association, helps us move toward a new vision for aging in the 21st century—a future where older adults are connected, dynamic, and ready to embrace all the senior years have to offer. In grateful recognition, we wish to thank John for his mission-based leadership and commitment to innovations in care and services in the field of aging.

## LIFE MEMBER



### Ray Rabidoux

*Glacier Hills*

Ray has been a leader in long term care administration for 40 years, most recently serving as an executive with Henry Ford Health System and Trinity Health Senior Communities. Throughout his career Ray has been deliberately strategic in his planning, which has allowed him to always not only accomplish but exceed his goals. His leadership has been exemplified through the mentoring of professionals in the senior services industry over the years and his service on numerous state and national boards and committees. Ray has served all of the following organizations: the LeadingAge Michigan (LMI) Board of Directors as Board Chair, American Hospital Associations, the Catholic Hospital Association,

the Michigan Health and Hospital Association, Health Care Association of Michigan and as Chair of the Michigan Chapter of ACHCA. He has also served as a member and Chair of LMI Public Policy Committee, Chair of the By-law Committee, and was a member of a CEO Search Committee. He has presented at national and state senior industry conferences. Ray considers the establishment of the Glacier Hills Legacy Fund to support older adults in Washtenaw County and the Glacier Hills Campus Fund to be the capstones of his career. We wish Ray and his family our best during this time of transition and in the years ahead, and thank him for his help and years of service to Michigan seniors.

## LIFE MEMBER

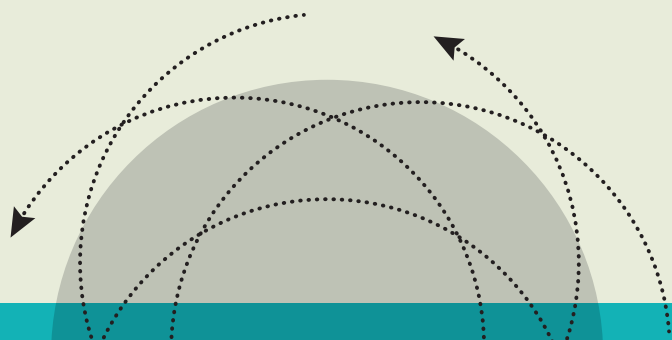


### Carol Rosenberg

*Jewish Senior Life*

Carol is a highly regarded health care professional and advocate for the aged. For 36 years, she has relentlessly pursued wellness and quality services for aging Jewish adults in Detroit. She served as the associate director and executive director of Home & Aging Services and Jewish Senior Life of Metropolitan

Detroit, and in these roles impacted countless lives through the creation of dynamic programs that celebrate the accomplishments and legacies of older adults. Carol led the merger of the two Jewish older adult agencies, Jewish Homes and Jewish Apartments, into one vibrant organization, Jewish Senior Life, and brought wellness centers to their residences through a partnership with Henry Ford Health System. Carol speaks across the country on issues related to the wellness of older adults and is considered an expert on programming for Jewish seniors. She served as Vice President on the national Board of Directors for the Associates of Jewish Homes and Services for the Aging, and has been recognized with many awards for her dedication and commitment to older adults. Carol has changed and impacted care for Jewish older adults in Michigan, and we wish to honor her work and her legacy. She has brought to her work a kind heart, clear focus, and dedication that are palpable whenever she is in the room. Her vivacity and exuberance will be long remembered and missed as she moves on to a new stage in her life.



## BUSINESS PARTNER OF THE YEAR



### Ziegler

This year, LeadingAge Michigan recognizes the fine work of our friends at Ziegler while they are celebrating their 115th anniversary of advancing health, wealth and well-being in the communities they serve through tailored financial solutions. As a privately held specialty investment

bank, capital markets, wealth management and proprietary investments firm, Ziegler specializes in healthcare, senior living, FHA/HUD mortgage lending, education and religion sectors, as well as general municipal and structured finance. Ziegler's passion and commitment enables them to generate a positive impact on the communities they serve. Headquartered in Chicago with regional and branch offices throughout the U.S., Ziegler provides its clients with capital raising and investment management, strategic advisory services, affiliations, mergers and acquisitions, equity and fixed income sales & trading, and research. With customized solutions to meet their client's strategic and financial objectives, and a true holistic advisory approach to their engagements and long-term relationships, Ziegler is a #1 specialty investment bank in senior living financing. In grateful recognition, we would like to thank Ziegler's team for its continued partnership and unwavering support to the association and our members.

## CARING SPIRIT



### Chelsea LaChapelle

*Chelsea Retirement Community  
Kresge Rehabilitation Center*

Chelsea has been a dedicated CNA for six years. Her commitment to the residents of the United Methodist Retirement Communities (UMRC) has been exemplary since her first day on the job. Chelsea is a hard-working individual who brightens the lives of not only the residents, but the staff as well. She is a professional, young adult, who comes to work daily to enrich the lives of the elders with whom she works. She has a contagious personality and always shows compassion to everyone. Dancing through the hallways, she makes work fun. Residents rave about Chelsea who consistently makes the time to stop and check in on how a resident's day is going or talk to a family member who is visiting, making both the residents and their loved ones feel more at home at Kresge Rehabilitation Center. Chelsea is well known on campus not only for her great attitude and work ethic, but also for how she demonstrates UMRC's guiding belief of "inclusiveness". She always finds a way to make new staff members feel welcome and a part of the team. She is always willing to help. She is a preceptor for new hires and works with staff to find a solution to any problem that comes her way. According to Chelsea she gets to work with grandparents all day and what job could be better than that! It's like coming to work with family.

## CARING SPIRIT



### Shirley Evans

*Meadowlark Village*

Shirley has worked for Meadowlark Village for twenty-six years. In addition to her current role as Care Partner, she has held the positions of Community Enrichment Coordinator, Community Assistant, and Health Services Manager. She has spent the majority of her career being a direct care worker providing quality care to the elderly that reside at Meadowlark. During her tenure, she has provided loving care to over three generations of families. Shirley's calm demeanor and huge heart for everyone she cares for and works with never ceases to amaze all who know her. She is dedicated to each elder, each family member, and each coworker. Shirley's kindhearted compassion and genuine humanity matched with her everlasting dedication has made her a key component to Meadowlark's success.

## LEADERSHIP IN ACTION



### Deedre Vriesman

*Samaritas Senior Living, Grand Rapids*

Deedre is an exceptional leader who constantly demonstrates innovation in the services provided in her community while also actively engaging her organization with the Grand Rapids community at large. Over the past few years, under Deedre's leadership Samaritas Senior Living has become a prominent figure in the Grand Rapids area. Under Deedre's direction, the community has become well known for its new and innovative services and communal events. The Samaritas team heads up an annual community event called the Senior Chef Showdown, which is a friendly competition among four leading senior communities in the Grand Rapids area and is a chance to display their outstanding culinary programs. Another example of her vision is the establishment of the Academy which offers free classes to residents, staff and the general community. Managing a staff of nearly 300, Deedre's hands on leadership inspires those around her to provide the best services possible. Deedre's empowerment of her team has allowed them to be successful in challenging norms and providing innovative, fun opportunities for programs both internally and externally. Deedre has implemented programs like "Ted Talk Tuesdays" to provide an opportunity for staff to learn, grow and discuss important topics. Deedre is also a wonderful mentor with a knack for identifying future leaders and providing training programs to further their career within the organization.

## LEADERSHIP IN ACTION



### **Sherrie Moseler**

*Northern Healthcare Management*

Sherrie has worked for Northern Healthcare Management since 2000, first as a care manager for the elderly and disabled and then as a lead worker for the MI Choice program. She has served as the Program Director for Northern Healthcare's waiver program since 2010. Under Sherrie's leadership, Northern Healthcare Management has grown tremendously. In 2010, the organization had a \$2million budget and eight employees, and in 2017 the program employs twenty-six people and has a \$10 million budget to serve people enrolled in MI Choice. Such rapid growth has been quite a challenge and Sherrie has handled it with grace, commitment and dedication. Sherrie applied for and received a grant to create Senior Reach, which offers care management and mental health services to individuals over 60. Sherrie has formed and maintained relationships with vendors throughout the ten rural counties covered by the program to ensure that all clients are well cared for and have options in care providers. First and foremost, Sherrie always thinks of the clients and how to make them feel valued, supported, and served better. Sherrie exemplifies leadership in action. When faced with staffing shortages, Sherrie stepped forward by taking on a full caseload while continuing with her managerial duties. She is a champion of the elderly in her community and is committed to providing care for the elderly population.

## LEADERSHIP IN ACTION



### **Mark Stevens**

*Ingham County Medical Care Facility*

Mark has worked in health care for over 28 years. He has led the team at Ingham County Medical Care Facility (ICMCF) with an ethical, respectful, and accountable approach since 2011, developing a strategic plan to positively position ICMCF for success now and into the future. Mark is a leader who creates trust and respect, while inspiring vision and building consensus. His leadership style is participative and is based on the core values of compassion, comfort, innovation, integrity, relationships, respect and an "All for One and One for All" attitude. He always seeks first to understand and then to be understood. Mark works diligently on continuous performance improvement and constantly looks for ways to reduce waste and improve quality for the residents and staff. He encourages the team of almost 400 to find better ways to serve and put ideas into action by helping to remove barriers. In addition, Mark works to optimize the larger system through cooperation and shared aims and is an unceasing learner who encourages learning for all. Mark is a true leader that has worked tirelessly to grow ICMCF and foster an environment of trust, freedom, innovation, listening and learning without judgment. He is respected, appreciated and esteemed by his team, board members, community and most importantly—by the residents, patients and their families.

## LEADERSHIP IN ACTION



### Misty Gregory

*The Village of Harmony Manor*

Misty has been in housing management since 1999 and has been with Presbyterian Villages of Michigan for two years. Misty is a strategic organizer and planner. She works tirelessly to bring resources and services to the low-income seniors that will allow them to remain independent and in their homes for as long as possible. Misty collaborates with the Detroit Election Commission, the Detroit Urban League, Detroit Police Cadets, NCBA National Caucus Black Aging and the Detroit Fire Department to bring seminars to keep her residents informed on current topics and issues related to seniors. Misty also works diligently with organizations such as National Pan-Hellenic Council, Inc. and neighborhood churches to continue improving reading skills and computer literacy for the seniors she serves. Under her watchful eye, she strives to make sure that all her seniors are reaching their fullest potential. Misty's upbeat attitude, caring spirit, and tireless efforts at The Village of Harmony Manor do not go unnoticed.

## LEADERSHIP IN ACTION



### Jay Prince

*Heritage Community of Kalamazoo*

Serving as President and CEO of the Heritage Community of Kalamazoo, Jay Prince exemplifies the best qualities of dynamic, visionary leadership. He understands and appreciates Heritage Community's unique origins and legacy of compassion for seniors as well as the importance of evolving to meet the ever-changing needs of the elderly now and into the future. Jay treats both staff and residents with respect and a sincere interest in their well-being. He is very active and visible within the Heritage Community through positive daily interaction with residents and staff, and he is active in the greater Kalamazoo community through participation on various local boards and service clubs and through contact with other local leaders. He frequently joins residents and staff to celebrate their accomplishments and important life-events and to help maintain high spirits and a sense of family within the Community. He is driven by a vision of providing dignity and a consistently high quality of life for seniors by constantly improving current services while working to identify and develop new alternatives to meet evolving needs. Jay and his leadership team are active in industry associations and regularly consult with recognized senior living experts to aggressively seek out and implement best practices throughout the organization. Sensitivity, strategic thinking and collaboration are cornerstones of Jay's strong leadership and are essential to the successful execution of new and better ways to serve seniors.

## OUTSTANDING MENTOR



### **Myra Johnson**

*Heritage Community of Kalamazoo*

Myra has worked at Heritage Community of Kalamazoo for over 20 years. She leads the Human Resources department overseeing 440 staff. As a member of the Executive Team she helps shape the goals and direction of the organization. The definition of a mentor as a trusted counselor or guide perfectly describes Myra. She is the driving force behind creating a culture of kindness and respect at Heritage Community. Myra recognizes the importance of growing leaders and over the past 2 years has led the development and implementation of the Heritage Center for Leadership Development. The program facilitates skills based training for the team of approximately 35 leaders and encompasses areas from talent identification and succession planning to the Heritage Academy. When faced with a difficult decision or placed in a difficult situation, Myra's colleagues frequently find themselves thinking, "What would Myra do or say?" She embodies what a great mentor should be. She strives to make a difference in the lives of others and sees no better way to do that than to mentor others and help them grow into the best versions of themselves.

## OUTSTANDING MENTOR



### **Cindy Lechtner**

*Henry Ford Village*

Cindy has been a Registered Dietician with Henry Ford Village for the past few years during which she has excelled at her position and earned multiple awards. Always current on nutritional research and trends, she readily shares her vast knowledge with the dining staff, nursing, therapy and others to increase the quality, nutritional content, and the overall positive perception of the dining program. Cindy has been always dedicated to enriching the lives of seniors through education. For the last seven years she has collaborated with the University of Michigan, providing dietetic internship opportunities for students and educating them about senior care and the issues facing aging adults. Cindy is an incredible educator who knows how to teach in an understanding, stepwise approach. As a hands-on mentor, she coaches her students to learn by observing and participating while providing detailed explanation of all the processes along the way. She remains passionate about her work and really loves what she does. She is a role model and inspiration to her trainees who leave their rotation transformed. After the time spent with Cindy, many interns become interested in geriatric nutrition programs even though they did not consider it as a career option before working with her.

## OUTSTANDING MENTOR



### Jeff Zylstra

*Royal Park Community*

Jeff has been serving the Royal Park Community for over twenty years. Over the course of his career, Jeff has grown from an individual who knew he wanted to work with seniors into a leader within the industry who has made a lasting impact on both the lives of residents he humbly serves and also the colleagues with whom he works. Jeff has always been eager to share his experiences with others and welcomes them to benefit from the blessings he has received. He embodies the spirit of a mentor. He is a source of encouragement to his coworkers and helps those around him flourish in their roles professionally and personally. His team comes to work with the confidence that no matter what situation they may encounter, they have the liberty to try and figure it out on their own with the comfort of knowing that Jeff's door and ears are always open if they need his support, insights, or perspective. The guiding principal of Jeff's actions is to always err on the side of grace and that's a lesson he so eagerly passes onto his team. Through his active participation on association committees, Jeff models to his team the importance of being involved beyond their own campus to help impact the future of senior care in Michigan. Jeff's passion for the elderly population is as strong as it was when he first began taking steps to becoming a leader in the industry. Now, through his mentorship and guidance, he is sharing his passion and commitment with the new emerging generation of senior care leaders.

## SHINING STAR



### Lunette Robinson

*Wellspring Lutheran Services, Monroe*

Lunette has lived in Monroe her entire life and has spent her entire career serving the residents of Wellspring Lutheran Services. She has come to work every day with a smile and passion to always do the best she could for 44 years. As the Housekeeping and Laundry Supervisor, Lunette has served with incredible dedication providing patient-centered care and exceptional customer service. Lunette is known to always make time for residents, families, and her staff. She has a special relationship with every single resident. She is always hands on and first to step forward to do what needs to be done. Being as humble and selfless as she is, she does everything without expectation of recognition.

## SHINING STAR



### Penny Hanks

*Grand Traverse Pavilions*

With 27 years under her belt at Grand Traverse Pavilions working in a wide variety of positions, Penny's strong work ethic helped her advance from a secretarial position to Director of Residential Services overseeing Assisted Living, Independent Living, Adult Day and Respite Care Services on the campus. As she retires this year and hands over the reins, Penny's ability to facilitate change in a positive, forward thinking manner will again be an invaluable asset to the community. Her years of experience, along with her calm and kind demeanor, have made her a resource for many when seeking advice and information. Penny is highly respected among her colleagues both at the Pavilions and in the community. Penny has a natural way of knowing how to support others. While working with families she maneuvers through extremely difficult situations while showing great respect to all involved. Her ability to comfort and guide families in crisis is exceptional. Watching her work with families who are feeling anxiety and despair about their situation and giving them a great sense of hope about the future for their loved ones has been inspiring to her team. Her strength and passion for doing what is best for the seniors she serves is commendable. If Penny says she will follow up on something, you can be assured it will happen. Those who spend time around Penny are always inspired to dig a little deeper to become a better person.

## SHINING STAR

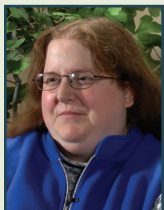


### Percell Smith

*Trinity Health Senior Communities*

Percell has served as a nursing home administrator at several communities for over thirty years and has always brought his personal touch and caring style to everyone he ever met and to all the roles he has held. He returned home to Trinity in March of 2008 where he has served as Vice President of Resident Loyalty. Percell exemplifies what it means to be a servant leader. He—without fail—puts the needs of the residents and colleagues first. He has guided Trinity Health Senior Communities through culture change, focusing on what the experience of care is for the residents and their families. He is a wonderful mentor to younger colleagues and he shows people through his actions what it means to be a leader in this industry. He is consistently placed on the most challenging projects—such as developing a new dementia care curriculum, helping lead the opening of a new building or stepping into buildings that have experienced a lack of leadership to help turn things around, showing colleagues a true passion for long term care. What makes Percell so remarkable is his ability to create a meaningful connection and a lasting impact on every human being with whom he has contact.

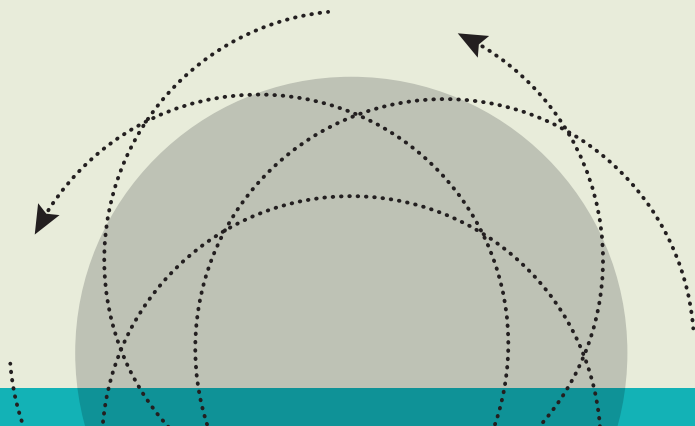
## INDIVIDUAL VOLUNTEER OF THE YEAR



### Erin Hanks

*Grand Traverse Pavilions*

Erin is a shining example of someone who despite, or maybe because of, the challenges in her own life, is extremely giving and dedicated to those she serves. Generous and kind spirited with a ready and winning smile, she is a twenty seven year volunteer veteran for the Grand Traverse Pavilions, having spent two thirds of her life helping the residents there. Erin volunteers for the Pavilions roughly 30 hours a week. She began her commitment to Pavilion's family of residents by helping with wheelchair bowling as a teenager after school in 1990. Her mother, Penny, drew her in by simply letting her know that people needed her. Erin learned quickly that people need a personal connection every day, someone to shoot the breeze with and genuinely acknowledge them. She has volunteered for almost every event ever held at the Pavilions. She has helped the marketing department administratively. She ran the gift shop at the main building, and continued that service for the assisted living residents at Hawthorn Cottage. The residents visit her there often and have become family to her. Her philosophy and drive is to love, support and respect our older generation. She is motivated by the smiles she receives, the light in their eyes during conversation and the joy. She is grateful to be a part of their lives. In turn, they are extremely grateful she is part of theirs. The residents look forward to seeing Erin every day and catching up on world events, good books and last night's final Jeopardy question. Erin works really hard every day to help make the lives of the residents better. She challenges everyone she meets to become a volunteer, actively recruiting friends to help at the Pavilions. She says that even an hour a day makes a difference in both the lives of the recipient and the volunteer.



## TRUSTEE OF THE YEAR



### Tom Wesholski

*St. Ann's*

Tom is a well-respected financial leader and a dedicated champion of St. Ann's. For the past decade, Tom has given countless hours to St. Ann's as a board member and currently serves as the board Chair. No matter his role, Tom makes the organization's commitment to its residents, staff, quality care, and fiscal responsibility his priority. During a recent leadership transition, Tom didn't hesitate to move beyond his longstanding commitment as an Advisory Board member and chairperson to assume a more hands-on role of Interim Business Manager for St. Ann's. He eagerly accepted this role, making a seamless transition into becoming a mentor and strategic contact for the internal leadership team. Tom has spent numerous hours with the leadership staff assessing needs, walking around the organization to meet with staff and provide tactical and business acumen. Throughout the process he has maintained an open-door policy and greeted all with a smile, an open ear, and an eye to quality care and process improvements. Tom's commitment to his community, is not limited to his dedicated service to St. Ann's. He also provides leadership to a number of other area organizations and is a board member or trustee at Catholic Charities, the G. R. Building Authority and the Grand Rapids Diocesan Finance Council. He served as a director or trustee for Grand Rapids Public Museum Foundation, Mary Free Bed Rehabilitation Hospital, Priority Health, G. R. Downtown Development Authority, and Grand Rapids Chamber of Commerce, among others.

## GROUP VOLUNTEER OF THE YEAR

Marywood Health Center

### Pastoral Care Team

*Marywood Health Center*

The Dominican Sisters on the Pastoral Care Team at Marywood Health Center deliver the gift of mercy to those who are healing and to their families. The Pastoral Care Team, including Sister Ann, Sister Cecilia, Sister Diane, Sister Jean and Sister Kateri, strives to pay a visit to each resident every single day. Since the sisters do not deliver direct care, they are free to spend as much time with each resident as is needed without the sense of being rushed. The Sisters feel that they are invited to become a part of people's lives when they are most vulnerable; therefore, they approach each person they meet with reverence, honoring all that they are. Family members are the main support when someone is ill but sometimes a person has nobody nearby and a Sister's presence can fulfill this role. At times it may be a nod, eye contact, sharing a thought or sharing moments in prayer. Other times all that is needed is someone to share silence with. The Sisters also support family members who may be struggling with the illness of their loved one. The Sisters explain that their presence comes from the presence of God in the world. What a blessing it is for the Marywood Health Center to be able to provide skilled nursing care and holistic rehabilitation therapies in an environment enriched by the faithful presence of the Dominican Sisters.

## LEADING-EDGE CARE & SERVICES



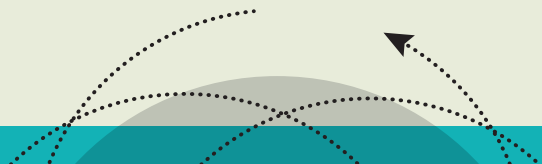
### Resilience Project

*Friendship Village of Kalamazoo*

Year 2017 marks the sixth program year of the Resilience Project, an inter-generational collaboration between Friendship Village of Kalamazoo and the Office of Diversity and Inclusion of Western Michigan University. The premise behind the program is beautifully simple. An older adult resident is partnered with a young adult university student for professionally facilitated discussions on when, where and how they have endured and overcome obstacles and challenges. In short: learning success from resilience. The Resilience Project meets bi-weekly for a four month period and each program year features 12 to 15 residents paired with their own student. The Resilience Project focuses on a sharing of life's experiences and on the ensuing in-depth discussions that expose the commonalities between the two generational extremes. Both sets have faced hardships. Both sets have overcome those challenges within the context of their own generational norms. The young people, most of whom have no real experience with older adults, experience an awakening of what it means to be "old," and how vitality, love and vigor are not measured by an age but by an attitude. Magic happens when the resident and his/her young student connect. They both are transformed. Many enduring relationships have occurred. This is a powerful improvement to the quality of life not just of the resident, but of the young student as well. The Resilience Project is a program that can be easily replicated at other senior living communities, especially those with neighboring colleges and universities. We commend Friendship Village on this project to connect the generations.

***"The two most important days in your life  
are the day you are born and the day you  
find out why."***

~Mark Twain



# Real Care. In Real Time.



Today's modern care environment  
requires a pharmacy partner  
who is there for you all the time –  
and in real time.

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medications, to user-friendly technology  
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## CONGRATULATIONS *to All Award Nominees*

**Power of Purpose**

*LeadingAge*<sup>™</sup>  
Michigan