

LeadingAge™  
Michigan

# MISSION: POSSIBLE

2019 ANNUAL CONFERENCE  
& SOLUTIONS EXPO

May 19-22, 2019 | Radisson Plaza Hotel | Kalamazoo

## SCHEDULE AT A GLANCE

### SUNDAY

6:30 p.m. – Registration Desk Opens  
7:00 p.m. – Welcome Reception  
7:30 p.m. – Registration Desk Closes  
9:00 p.m. – Welcome Reception Concludes

### MONDAY

8:00 a.m. – Registration Desk Opens  
8:00 a.m. – Continental Breakfast  
8:30 a.m. – Welcome & Opening Remarks  
9:00 a.m. – Keynote Speaker: **Brian Ellsworth**  
*Navigating the Waters of Post-acute and Senior Care Policy and Payment Reform*  
10:15 a.m. – Concurrent Sessions  
11:15 a.m. – Luncheon & Annual Business Meeting  
12:30 p.m. – Concurrent Sessions  
1:30 p.m. – Member Tour  
4:30 p.m. – Education & Member Tour Concludes  
6:30 p.m. – PAC Bourbon Tasting

Concurrent session topics include:  
*Advancing Mission through Operational Excellence, HUD Updates, Professional License Investigations & Proceedings, HCBS, PACE, Managing Difficult Behaviors in Memory Care, Looking Beyond Traditional Memory Care, PDPM, Survey Trends, Improving Staff Retention & Cultivating Satisfaction in the Workplace, Strategies for Attracting Top Talent*

**Special Guest**  
**Governor Gretchen Whitmer, Invited**

### TUESDAY

8:00 a.m. – Registration Desk Opens  
8:00 a.m. – Continental Breakfast  
8:30 a.m. – Opening Remarks  
8:45 a.m. – Keynote Speaker: **Tim Richardson**  
*Unlock the Blocks to Making Mission Possible!*  
9:45 a.m. – Concurrent Sessions  
12:00 p.m. – Solutions Expo & Luncheon  
3:15 p.m. – Concurrent Sessions  
5:15 p.m. – Education Concludes  
6:30 p.m. – Member Awards Gala

Concurrent session topics include:  
*Board Support & Mission Alignment, Managed Care & ACOs, Enhancements to Drive Independent Living, Strategies for Organizational Growth & Sustainability, Meeting the Affordable Housing Demand, SNF Phase 3, Drug Diversion, Antibiotic Stewardship, Healthcare Fraud & Risk Reduction, Trauma Informed Care, Creating Partnerships to Enhance Services, Technology Solutions*

### WEDNESDAY

8:00 a.m. – Registration Desk Opens  
8:00 a.m. – Buffet Breakfast  
8:30 a.m. – Concurrent Sessions  
11:00 a.m. – Closing Keynote: **Jack York**  
*The Power of Passion: Making Your Mission Possible*  
12:00 p.m. – Conference Concludes

Concurrent session topics include:  
*Improving Communication & Driving a Culture of Quality through Lean and Interdisciplinary Pain & System Management*