



DATE: August 24, 2020
TO: All Residents
FROM: River Landing Administration
RE: Family Outdoor Visitation Plan

What a year it has been. We want to say thank you for your continued support and understanding as we have sought to remain vigilant in guarding your safety.

Part of our strategy up until this point has been to train our staff and residents in thinking and acting “safer” in terms of practicing social distancing, sanitizing your hands and wearing a mask.

We know that the social isolation piece of the solution of combatting COVID-19 has been difficult. When the state entered Phase II and removed the Stay-at-Home Order, we begin allowing residents to leave campus imploring everyone to recognize that we are responsible for each other. We are also allowing residents who do not drive to be picked up by family members to leave campus.

As we did when we closed things down, one piece at a time, we have begun to incrementally open things back up in the same thoughtful, progressive manner while remaining in accordance with all governmental agency requirements.

Effective September 1, we will begin to allow **outside** family visits for Independent Living Residents. Please read the guidelines below. Our Healthcare residents are under different guidelines.

We know how difficult this time has been and that the restrictions have taken a toll. Our success rate at keeping our resident’s virus-free is due in large part to you - your understanding and compliance.

This is the first step in opening our campus back up for visitation. As has been our practice, we will continue to monitor the statistics of the virus and continue to lift restrictions as it is deemed safe to do so via our organizational guidelines as well as governmental agency instructions. Thank you as always being a part of the River Landing family.



OUTSIDE FAMILY VISITATION GUIDELINES

Family visitation times will be: **Monday – Sunday: 9AM to 8PM**

GUIDELINES

- This policy applies to family **ONLY**. We know that many have friends who are like family, but this is our starting point. We will add visitation with other parties as soon as it is deemed safe to do so. ***Please remember, you may exit campus as you choose (please always practice the 3 W's while off campus).***
- You must contact security to notify them that your family members will be coming onto campus. Our preference is 24-hour notice if at all possible. You can reach the guard at the Gatehouse at 336-458-9710 or you may email them at RL_gatehouse@riverlandingsr.org.
- You may visit with up to 2 family members at one time.
- Family members cannot use any of the River Landing amenities while visiting at this point.
- Family members must be five years of age or older (because they are required to wear a mask while on campus).
- Family members must enter campus through the Gatehouse on John Knox Drive and in order to enter, they must be wearing a mask.

All visits are to be OUTSIDE:

- For cottage residents, this may be your backyard, front yard, patio or driveway.
- For residents in the main building and in the Turnberry and Aberdeen buildings, you may visit anywhere outdoors on campus. There are benches all around the pond; there is a nice area just behind the MPR and there are multiple places outside on campus.

Visiting family members must:

- ✓ Wear a mask at all times while on campus.
- ✓ Successfully answer the screening questions at the Gatehouse.
- ✓ Be temp checked at the Gatehouse.
- ✓ Practice social distancing with you – this always means remaining 6-feet apart and while we understand that it is difficult, please do not hug and touch.

This is the first step in opening back up for visitation and at this time, visitation is only permitted outdoors. In the case of inclement weather, you will need to reschedule your visit for another day.