



Presents

Staying Alive!

Learn how to implement a culture of change to keep today's senior vibrant and "Staying Alive!"

Join the North Carolina Culture Change Coalition for a symposium that features guest speaker Susan Gilster, PhD, RN. She has presented more than 150 national and international talks on Alzheimer's care and treatment, organizational change, leadership, and employee satisfaction and retention. She served as co-facilitator of the Leadership and Culture training for the Practice Change Fellowship program. Dr. Gilster has published more than 50 professional articles and has written two books, "A way of Life: Developing and Exemplary Alzheimer's Disease and Dementia Program" and "SERVICE First: Changing Culture, Changing Care".

Target Audience: Nursing Facility staff, Management, Ownership

Conference Topics:

- Sustaining culture change through leadership
- Panel members present to discuss culture change in their facilities
- Just Culture
- Regulatory perspective on culture change from Cindy Deporter, State Survey Agency

\$50 per person (checks payable to NCAPA)

LNHA and Assisted Living Administrator CEU's as well as nursing CEU's are available

Drinks, snacks and lunch provided!!

Community Name: _____

E-mail address: _____

Name: _____ Position/discipline: _____

Name: _____ Position/discipline: _____

Name: _____ Position/discipline: _____

Name: _____ Position/discipline: _____

Please mark the date/location you wish to attend:

Registration begins at 8:30am – Conference 9:15 – 4:00pm

_____ March 26 th in Greenville	_____ April 9 th in Thomasville	_____ April 10 th in Black Mountain
Cypress Glen Retirement Community	Davidson Community College	Givens Highland Farms
100 Hickory Street	297 DCC Road	200 Tabernacle Road
Greenville, NC 27858	Thomasville, NC 27360	Black Mountain, NC 28711

ALL REGISTRATIONS and CHECKS MUST BE TURNED IN NO LATER THAN FEBRUARY 26th, 2019

Return this completed form and check (payable to NCAPA) to - Sheree Byrd at 200 Tabernacle Rd, Black Mountain, NC 28711

Staying Alive Agenda

8:30-9:15 Registration and opening remarks

9:15-10:30 SERVICE-A Model for Leading & Sustaining Culture Change - Susan Gilster

10:30-12:00 Impact of Sustainable Culture Change on all LTC Stakeholders - Susan Gilster

12:00-1:00 Lunch

1:00-1:30 A Just Culture - Jill Nothstine

1:30-3:00 Challenges Experienced while Sustaining Culture Change Panel led by Cindy Deporter

3:00-4:00 Achieving Culture-Change Excellence through Leadership - Susan Gilster

Thank you to our sponsors!!!!

Saber Healthcare Group

Givens Highland Farms

It's Never 2 Late

Pruitt Hospice

Medline

NC Assisted Living Association -NCALA

Questions go to:

Becky Wertz - becky.wertz@dhhs.nc.gov

Fred Wright - fwright@maximushg.com

Hawley Hunt - HHunt@liberty-ltc.com

