



Create a Highly Engaged and Effective Team

SESSION 1: Fundamental Tools for the Engaging Manager

Lead Thyself-Start with You

- Practice courageous self-questioning
- Transition from peer to respected manager

Make it Personal

- Recognize you're in the relationship business
- Develop rapport with anyone, anytime, anywhere
- Build strategic work relationships

Crave Feedback

- Tap into the power of feedback
- Limit personal leadership blind spots
- Promote personal growth and build trust

Tap into the Power of Praise and Appreciation

- Acknowledge the workplace appreciation epidemic
- Uncover low to no cost tool to lower turnover and increase productivity
- Practice delivering genuine praise and appreciation

Put Your Learning to Use

- Formulate a "put-it-to-use" personal plan of action
- Receive feedback and affirmation to build momentum

Who Should Attend?

Department Directors
Mid Managers
Team Leaders
Supervisors

Cost

Participants are encouraged to register for the entire series for maximum benefit. Individual session registration is also welcome.

Members: \$200/series or \$125/session

Non-Members: \$300/series or \$175/session

3 Ways to Register:

1. Register online at www.LeadinAgeNC.org
2. Register by FAX at 919.869.1811.
3. Register by mailing your registration to Jennifer Gill, Director of Strategic Communications, 222 N. Person Street, Suite 205, Raleigh, NC 27601

Checks may be made payable to LeadingAge North Carolina.

Dates

All sessions take place from 10am-3pm

April 11

Arbor Acres
1240 Arbor Road
Winston-Salem, NC 27104

August 15

WhiteStone: A Masonic & Eastern Star Community
700 S. Holden Road
Greensboro, NC 27407

CEUs

4.0 NHA CEUs per session

SESSION 2: Fundamental Tools, continued

Coach for Results

- Discover the qualities of an effective coach
- Recognize coaching as a useful leadership tool
- Hold others accountable for meaningful action



2018 Management Leadership Series Registration Form

April 11 at Arbor Acres, Winston-Salem

August 15 at WhiteStone, Greensboro

3 ways to register: 1) **ONLINE** at www.LeadngAgeNC.org. Log in to receive the member rate: \$200 for series or \$125/session. Non-member rate is \$300 for series or \$175/session. 2) **FAX** to 919.869.1811. 3) **MAIL** completed form to LeadingAge North Carolina at 222 N. Person Street, Suite 205, Raleigh, NC 27601. Written request for cancellation must be received at the LeadingAge North Carolina office no later than April 6 for April session/entire series or August 10 for August session only. All cancellations received prior to these dates will be refunded less a \$25 administrative fee. All cancellations received after April 6 and August 10 will be non-refundable. **Lunch, session materials, credit, and certificate of completion included.**

Please complete one form per attendee.

Name _____

Title _____

Community _____

Street Address _____

City _____

State _____ Zip _____

Phone _____

Email _____

NHA License # (if applicable) _____

I plan to attend:

_____ Entire Series
\$200 - members / \$300 for non-members

_____ 4/11 Arbor Acres, Winston-Salem
\$125 - members / \$175 for non-members

_____ 8/15 WhiteStone, Greensboro
\$125 - members / \$175 for non-members

Please indicate any special dietary needs here:

Circle Card Type: American Express
VISA Master Card Discover

Amount enclosed: _____

Card Number: _____

Security Code: _____

Expiration Date: _____

Card Holder Name:

Signature of Card Holder:

Billing Address:

Checks should be made payable to:

LeadingAge North Carolina
222 N. Person Street, Suite 205
Raleigh, NC 27601

Fax: 919-869-1811
Phone: 919-571-8333