

On Saturday, March 13, the Texas Rent Relief program is changing to a new online application system to make it easier to apply and receive rental and utility assistance. In anticipation of the change, the current online application portal will be unavailable beginning at 12:01 a.m., CST, Friday, March 12. The new online application portal will be available at 10 a.m., CST, on Saturday, March 13. At that time, you will be able to apply for assistance or check the status of your existing application.

If you have already submitted an application, your application will not lose its place in line. You will also receive an email with instructions on how to access your application in the new system. TexasRentRelief.com will still be the program's main webpage to access the application.

In the new portal, you will be able to add missing documents and understand where you are in the application process. Program reviewers will also be able to contact you to gather missing information.

We are making these changes to respond to feedback received by applicants. We know receiving housing assistance is vital to you and we appreciate your patience and support.

If you have questions, please contact us toll-free at 833-9TX-RENT (833-989-7368) Monday through Saturday, 8 a.m. to 6 p.m., or email us at info@texasrentrelief.com.

For continued notices on this program, please sign up for the TDHCA ListServe: [TDHCA Email List Membership Area \(state.tx.us\)](#)

Listserv announcements and other TDHCA-issued guidance regarding COVID-19 can also be found here: <https://www.tdhca.state.tx.us/covid19.htm>