

# STAR+PLUS MCO Contacts

*The phone numbers below are for Member Services, who can help locate in-network providers.*

- Amerigroup  
1-800-600-4441 or  
1-866-696-0710 [www.findadoc.amerigroup.com](http://www.findadoc.amerigroup.com)(link is external)
- Cigna-HealthSpring  
1-877-653-0327  
<http://starplusesearch.myhealthspring.com> (link is external)
- Molina  
1-866-449-6849  
[doctors.molinahealthcare.com](http://doctors.molinahealthcare.com)(link is external)
- Superior HealthPlan  
1-866-516-4501  
[www.superiorhealthplan.com/for-members/find-a-doctor](http://www.superiorhealthplan.com/for-members/find-a-doctor)(link is external)
- UnitedHealthcare Community Plan  
1-888-887-9003 [www.uhcommunityplan.com/tx/starplus](http://www.uhcommunityplan.com/tx/starplus)(link is external)

Not sure what service area you live in? Look at [this map](#).

## How to enroll in Texas Medicaid for service through managed care:

Step 1: Become a licensed facility.

Step 2: Enroll in Texas Medicaid. Information for provider of long-term services and supports (LTSS) who deliver services only to individuals in managed care enroll through the MCO LTSS process. Information about the process, including contact information for questions can be found here: <https://hhs.texas.gov/doing-business-hhs/medicaid-provider-enrollment>

Step 3: Once enrolled as a Texas Medicaid provider, a provider is eligible to contract and be credentialed with a managed care organization. Contact information for provider relations representatives for health plans in Texas can be found here: <https://hhs.texas.gov/sites/default/files/documents/services/health/medicaid-chip/programs/provider-relations-contacts.pdf>

# Contracting with HHS to provide Assisted Living Services

Information about the rules, requirements, and contracts can be found here:

<https://hhs.texas.gov/laws-regulations/handbooks/contracting-provide-assisted-living-residential-care-services>

Information about obtaining a contract can be found under the “LTC-Only Providers Enrolling through HHS CCS or DADS” dropdown here:

<https://hhs.texas.gov/doing-business-hhs/medicaid-provider-enrollment>

Information about rates, contract monitoring, and contact information for questions can be found in the appendices.