



## MealSuite Launches Rapid Response Solutions to Support Healthcare & Senior Living Communities Challenged by Communal Dining Restrictions during COVID-19

As the coronavirus pandemic continues to develop, senior living leaders and frontline staff are navigating new realities and challenges each day as they step up to protect those most vulnerable.

Recognizing the urgent need to support them, industry collectives like [MealSuite](#), a senior living and healthcare foodservice management company, are dropping everything to develop solutions that address some of the space's biggest COVID-19 challenges. *"The foundation of everything we do is to help improve quality of life within these communities. And with everything our partners are doing to care for the world's most vulnerable, we knew we had a role to play in supporting them."* says Sean Rowe, CEO of MealSuite.

As communal dining restrictions came into effect, MealSuite worked to develop solutions that address the unique challenges that come with in-room foodservice. To help communities mitigate risk and reinforce social distancing, they're offering an [Advanced Ordering Module for Care Communities](#) and [Self-Ordering Portal for Independent Living Communities](#) at no cost while the coronavirus outbreak is affecting operations.

The software company has offered these complimentary enhancements to their 1200+ senior living partner locations. *"The time to go room to room to figure out a resident's order in a timely manner was very hard for us. Advanced Ordering was super easy to implement. We're two and a half days in advance right now."*, says Jessica Severson, RD, LD - Food & Nutrition Services Manager, who's dedicated staff implemented the advanced ordering solution only a few days after the communal dining restrictions were suggested.

Addressing the collective issue of short staffing as a result of the outbreak, MealSuite's team of Registered Dietitians have also generated [Complimentary Low Labor Emergency Menus](#), designed for simplified use in the event of limited staff or non-kitchen staff assisting with meal prep and service.

Further, in response to challenges of resident optimism, the company has curated resources to help communities feed the souls of residents through good food and humor. Their [Printable Joke Cards](#) are available to download and include with tray service, in hopes to bring the laughter back to mealtime.

[Visit the MealSuite blog](#) to discover even more of their tools and tips for using technology to navigate COVID-19.



### **About MealSuite**

**MealSuite is a fully integrated, end to end, dietary, food production, inventory, kitchen management and point of sale solution on a mission to revolutionize the continuum of care through food service technology. Since 1989, their industry leading innovations have empowered food service operators across North America to streamline administrative labor, cut down on food waste, reduce risk and meet regulatory requirements, so they can spend more time focusing on what matters most: improving the quality of life for their patients and residents. Dedicated to delivering SMILES & SATISFACTION to healthcare & senior living communities, MealSuite prides itself on providing personalized solutions matched with unparalleled customer service.**

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