

STAYING PEOPLE-CENTRIC AMIDST TECH TRANSFORMATION



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**humanity and
technology
don't have to be
mutually exclusive**

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Thousands of organizations across the globe on their adoption of tech transformation

Source: Industry 4.0 Building the Digital Enterprise, PwC



Digital Transformation TODAY



Digital Transformation BY 2024

Factors contributing to tech transformation across industries



The Internet of Things (IoT)

Smarter, connected, data-driven, AI-enabled devices



Data Analytics

Big data collection, quicker, better, enabling AI and ML



Artificial Intelligence (AI)

Predictive, Prescriptive, to Cognitive
Continually learning and becoming the expectation



3D Printing

On demand, economies of scale, supply chain, customization

A hand wearing a white smartwatch with a black face. The watch screen shows the location 'Montréal' and the time '4:42'. Below that, there's a weather forecast grid with icons and temperatures. The current temperature is '19°'.

**yet there's still often a gap
and disconnect within
tech transformation:
consumer vs. employee
experience**

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A worker in a dark green shirt and safety glasses is working in a factory, grinding a piece of metal. Bright orange sparks are flying from the point of contact. The background shows industrial machinery and a whiteboard.

MANUFACTURING

Robotics, supply chains, automation, AI, 3D printing

A photograph of two surgeons in an operating room, wearing blue scrubs, white masks, and headlamps. The image is dimly lit and has a dark blue overlay. The word "HEALTHCARE" is written in large, bold, white capital letters across the center. Below it, a list of healthcare technologies is written in smaller white text.

HEALTHCARE

Nano tech, AI, personalization, mobile, robotics, EMR

A dimly lit coffee shop with customers and a barista. The scene is captured in a dark, moody style with warm lighting from pendant lamps. In the foreground, a man with a beard and a blue shirt is looking towards the right. In the background, a barista is working behind the counter, and several customers are seated at tables. A chalkboard menu is visible on the wall, listing coffee options like Espresso, Filter No 1, and Filter No 2, along with their origins and processes. The overall atmosphere is cozy and modern.

HOSPITALITY

Internet of things, AI, mobile, apps, VR, AR

TECHNOLOGY

A white quadcopter drone is centered in the frame, flying against a dark blue, slightly hazy background. The drone has four propellers and a camera mounted underneath. The word "TECHNOLOGY" is overlaid in large, white, bold, sans-serif capital letters across the middle of the drone.

Wearables, VR, AR, AI, automation, bots, robots

1. EFFICIENCY

leveraging tech to improve and design
the way work gets done

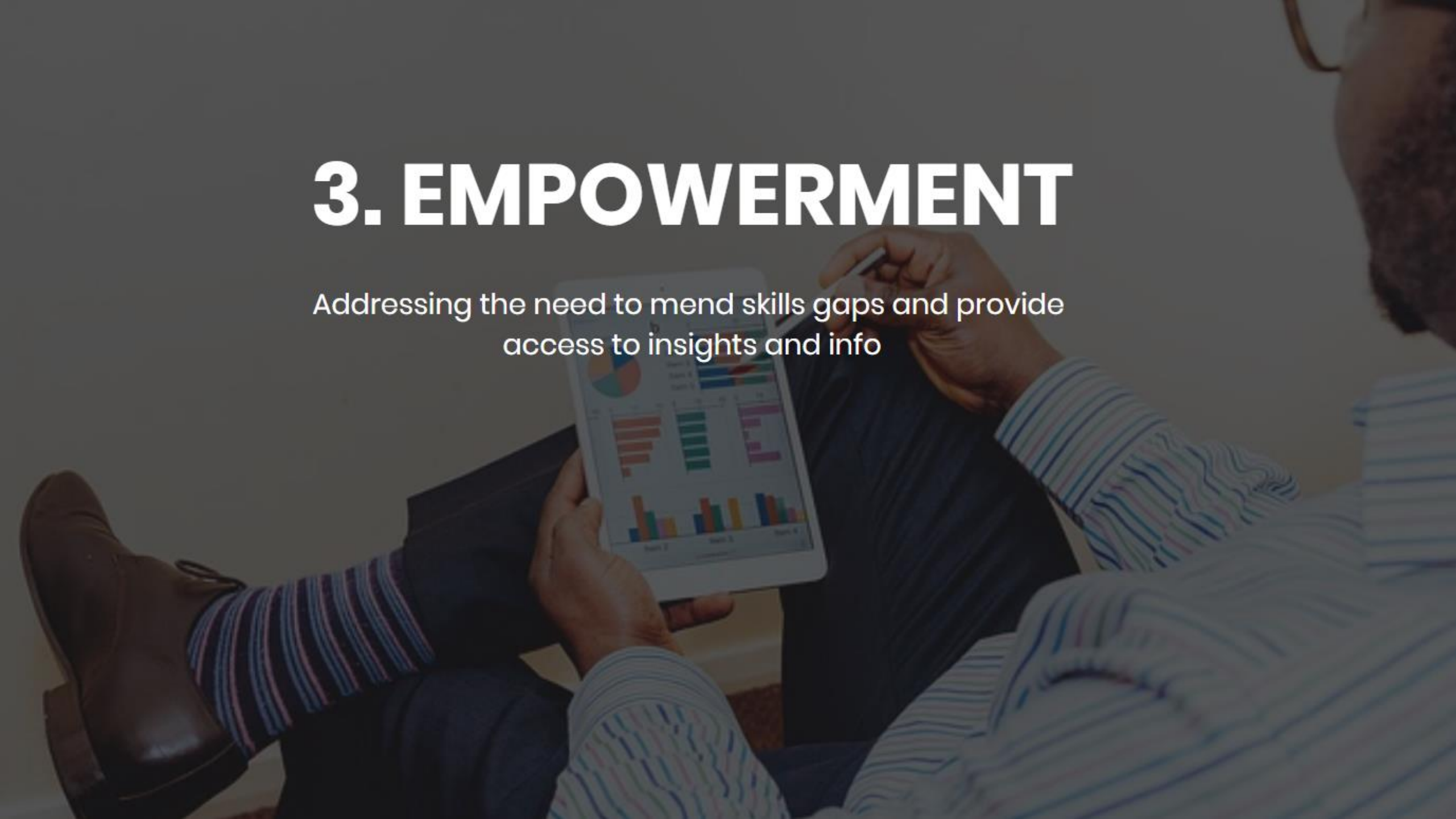
2. EFFECTIVENESS

leveraging tech to make better decisions
and improve processes



3. EMPOWERMENT

Addressing the need to mend skills gaps and provide access to insights and info



4. EXPERIENCE

leveraging tech to better engage and
impact employee experience

LET'S STAY CONNECTED
ADP booth | @imgisellemota



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