



LHA COVID-19 ALERT



LHA COVID-19 Alert: March 20, 2020 LDH Mandatory Hospital Bed Poll Reporting

ALERT: Effective immediately, all Tier 1 and Tier 2 Hospitals are required to complete daily mandatory bed poll reporting and ventilator counts.

NOTE: The bed poll and the ventilator count can both be completed in Resource Management, Mstat or using the mobile application. The Bed Poll/Census is a menu item. The ventilator count section can be found under “Status Update” and selecting “All Hospitals” in the drop-down next to Regions.

Please see the [linked guide for instructions](#).

The timeframe for reporting is between 12:00 a.m. and 10:00 a.m. every day until further notice. If you complete a bed poll before or after these time frames, your facility will show up as non-compliant. If your facility is non-compliant, you may be subject to penalties from the Health Standards Section of LDH. Your strict cooperation to this important matter is greatly appreciated. Please update your information well before 10am. Last minute requests for assistance may be too late.

Please [contact your local DRC](#) if you need assistance or have any questions.

If you encounter any issues with the desktop website, use the following priority order:

1. Use the mobile app to update your facility
2. [Contact your DRC](#) for assistance
3. Send an email to either of the following:
 - a. Esf8help@la.gov
 - b. support@comtecinfo.com

Please monitor your email and text messages as these requirements may change on short notice.

Thanks for your cooperation.

This and other local, state and national hospital-specific resources and guidance from trusted sources can be located on the LHA's COVID-19 [webpage](#). We will continue to monitor developments and update resources as necessary.

Note: This Alert is being distributed to hospital C-Suite personnel in the LHA database.