



2020 LHA Management Corporation Education Programs

To register, visit http://www.lhaonline.org/events/event_list.asp.

Compliance	Compliance Cont.	Quality & Patient Safety Cont.
<p>CMS Hospital CoPs Made Easy 2020 (Part 3) Feb. 20; Webinar</p> <p>Medicare and Medicaid Overpayments and Self Disclosures Feb. 26; Webinar</p> <p>CMS Hospital CoPs Made Easy 2020 (Part 4) Feb. 27; Webinar</p> <p>Credentialing Boot Camp March 3-4; LHA Conference Ctr.</p> <p>Environment of Care Updates & Review March 10; LHA Conference Ctr.</p> <p>LDH Health Standards March 17; LHA Conference Ctr.</p> <p>Advanced Credentialing April 2; LHA Conference Ctr.</p> <p>Radiology CMS Conditions of Participation April 7; Webinar</p> <p>careLearning User Group Meeting April 8; LHA Conference Ctr.</p> <p>ER and Outpatient CMS Conditions of Participation April 14; Webinar</p> <p>Swing Bed CMS Conditions of Participation April 21; Webinar</p> <p>ICD 10 CM Coding - "2020 Vision" April 30; LHA Conference Ctr.</p> <p>Clinical Coaching Skills May 7; LHA Conference Ctr.</p> <p>Grievance CMS Conditions of Participation May 19; Webinar</p> <p>EMTALA Program May 21; LHA Conference Ctr.</p> <p>Documentation CMS Conditions of Participation May 26; Webinar</p> <p>SEPSIS Seminar with Kathleen Vollman May 27; LHA Conference Ctr.</p> <p>Telemedicine CMS Conditions of Participation June 9; Webinar</p> <p>Medicaid Managed Care: Understanding Tools Available to Dispute Denials June 17; Alexandria, LA June 18; LHA Conference Ctr.</p>	<p>Restraint & Seclusion CMS Conditions of Participation June 23; Webinar</p> <p>Discharge Planning CMS Conditions of Participation July 9; Webinar</p> <p>CMS Hospital Conditions of Participation Made Easy 2020 Part 1 of 5 July 29; Webinar</p> <p>Safe Injection Practices CMS Conditions of Participation Aug. 4; Webinar</p> <p>CMS Hospital Conditions of Participation Made Easy 2020 Part 2 of 5 Aug. 5; Webinar</p> <p>Contract CMS Hospital Conditions of Participation Aug. 6; Webinar</p> <p>Infection Control Compliance with the Joint Commission Aug. 8; LHA Conference Ctr.</p> <p>CMS Hospital Conditions of Participation Made Easy 2020 Part 3 of 5 Aug. 12; Webinar</p> <p>Informed Consent CMS Conditions of Participation Aug. 18; Webinar</p> <p>CMS Hospital Conditions of Participation Made Easy 2020 Part 4 of 5 Aug. 19; Webinar</p> <p>CMS Hospital Conditions of Participation Made Easy 2020 Part 5 of 5 Aug. 26; Webinar</p> <p>Life Safety Code Updates and Review Oct. 20; LHA Conference Ctr.</p>	<p>Successful Management of Water Quality Bacteria in Healthcare May 20; LHA Conference Ctr.</p> <p>Documentation CMS Conditions of Participation May 26; Webinar</p> <p>SEPSIS Seminar with Kathleen Vollman May 27; LHA Conference Ctr.</p> <p>Telemedicine CMS Conditions of Participation June 9; Webinar</p> <p>Restraint & Seclusion CMS Conditions of Participation June 23; Webinar</p> <p>Discharge Planning CMS Conditions of Participation July 9; Webinar</p> <p>CMS Hospital Conditions of Participation Made Easy 2020 Part 1 of 5 July 29; Webinar</p> <p>Safe Injection Practices CMS Conditions of Participation Aug. 4; Webinar</p> <p>CMS Hospital Conditions of Participation Made Easy 2020 Part 2 of 5 Aug. 5; Webinar</p> <p>Contract CMS Hospital Conditions of Participation Aug. 6; Webinar</p> <p>Infection Control Compliance with the Joint Commission Aug. 8; LHA Conference Ctr.</p> <p>CMS Hospital Conditions of Participation Made Easy 2020 Part 3 of 5 Aug. 12; Webinar</p> <p>Informed Consent CMS Conditions of Participation Aug. 18; Webinar</p> <p>CMS Hospital Conditions of Participation Made Easy 2020 Part 4 of 5 Aug. 19; Webinar</p> <p>CMS Hospital Conditions of Participation Made Easy 2020 Part 5 of 5 Aug. 26; Webinar</p>
	Quality & Patient Safety	
	<p>Radiology CMS Conditions of Participation April 7; Webinar</p> <p>ER and Outpatient CMS Conditions of Participation April 14; Webinar</p> <p>Swing Bed CMS Conditions of Participation April 21; Webinar</p> <p>Infection Prevention Bootcamp April 28-29; LHA Conference Ctr.</p> <p>Clinical Coaching Skills May 7; LHA Conference Ctr.</p> <p>Grievance CMS Conditions of Participation May 19; Webinar</p>	<p>Quality & Patient Safety Cont.</p> <p>Successful Management of Water Quality Bacteria in Healthcare May 20; LHA Conference Ctr.</p>
		Quality & Patient Safety
		Risk Management
		<p>Successful Management of Water Quality Bacteria in Healthcare May 20; LHA Conference Ctr.</p>

Nurses/Clinical

LONL Annual Conference
April 22-24; Renaissance Baton Rouge

Infection Prevention Bootcamp
April 28-29; LHA Conference Ctr.

Clinical Coaching Skills
May 7; LHA Conference Ctr.

SEPSIS Seminar with Kathleen Vollman
May 27; LHA Conference Ctr.

**Restraint & Seclusion
CMS Conditions of Participation**
June 23; Webinar

**Discharge Planning
CMS Conditions of Participation**
July 9; Webinar

**Safe Injection Practices
CMS Conditions of Participation**
Aug. 4; Webinar

**Infection Control Compliance
with the Joint Commission**
Aug. 8; LHA Conference Ctr.

Charge Nurse Leadership
Aug. 25-26; LHA Conference Ctr.

Leadership & Development

Emerging Healthcare Leadership Academy
March 31-April 1; LHA Conference Ctr.

LONL Annual Conference
April 22-24; Renaissance Baton Rouge

**LHA Summer Conference &
Annual Membership Meeting**
July 22-24; Perdido Beach Resort
Orange Beach, AL

Critical Coaching Skills
Sept. 22; LHA Conference Ctr.

Leadership Development Institute
Oct. 21-22; LHA Conference Ctr.

**Healthcare Finance for the
Non-Financial Leaders**
Nov. 11; LHA Conference Ctr.

Legal

**Medicare and Medicaid
Overpayments and Self Disclosures**
Feb. 26; Webinar

**Independent Review Course and
Other Advocacy Efforts**
June 17; Alexandria, LA

**Informed Consent
CMS Conditions of Participation**
Aug. 18; Webinar

Revenue/Finance

**Medicare and Medicaid
Overpayments and Self Disclosures**
Feb. 26; Webinar

Payor Day with Medicaid Payors
March 11; LHA Conference Ctr.

Payor Day with Commercial Payors
May 5; LHA Conference Ctr.

**Medicaid Managed Care: Understanding
Tools Available to Dispute Denials**
June 17; Alexandria, LA
June 18; LHA Conference Ctr.

**Payor Day with Medicare/Medicare
Advantage and Dual Eligible Plans**
Sept. 16; LHA Conference Ctr.

**Payor Day with
Behavioral Health Plans**
Oct. 14; LHA Conference Ctr.

**Healthcare Finance for the
Non-Financial Leaders**
Nov. 11; LHA Conference Ctr.

**Payor Day with Veterans
Health Administration**
Nov. 18; LHA Conference Ctr.

Medicare 101 Basics with Novitas Experts
Dec. 1; LHA Conference Ctr.

Board Governance

**Where Governance Models are Going:
Trends Toward 2025 – Part 1 of 4**
March 10; Webinar

**Essentials of Hospital Finance for
Governing Boards – Part 2 of 4**
April 7; Webinar

**Building and Fostering a
High-Performing Board – Part 4 of 4**
June 9; Webinar

LHA Annual Meetings

**LHA Summer Conference &
Annual Membership Meeting**
July 20-22; Perdido Beach Resort
Orange Beach, AL

LHA Rural Health Leadership Conference
Nov. 4-5; Renaissance Baton Rouge

**LHA Winter Healthcare
Leadership Symposium**
Jan. 19-20, 2021; Renaissance Baton Rouge

Credentialing

Credentialing Boot Camp
March 3-4; LHA Conference Ctr.

Advanced Credentialing
April 2; LHA Conference Ctr.

Member Groups

ATTORNEYS:

**2020 Labor and Employment Conference
for Healthcare Professionals**
March 12; Lod Cook Hotel

Health Law Symposium
Nov. 6; LHA Conference Ctr.

BEHAVIORAL HEALTH:

Behavioral Health Law Update
Oct. 13; LHA Conference Ctr.

**Payor Day with
Behavioral Health Plans**
Oct. 14; LHA Conference Ctr.

HUMAN RESOURCES:

**2020 Labor and Employment Conference
for Healthcare Professionals**
March 12; Lod Cook Hotel

Professionals and Social Media
March 23; Webinar

HR Symposium
Sept. 15; LHA Conference Ctr.

PHYSICIAN LEADERS:

PLA 300 Series
Define – March 18
Measure – April 15
Analyze – June 10
Improve – Aug. 5
Control – Oct. 7

PLA 200 Series
Negotiation – March 24
Engagement – May 19
Coaching – Sept. 8
Finance – Nov. 10

Professionals and Social Media
March 23; Webinar

**Informed Consent
CMS Conditions of Participation**
Aug. 18; Webinar

PR & MARKETING:

Professionals and Social Media
March 23; Webinar

**LHA 2020 PR & Marketing Fall Program
and Pelican Awards Luncheon**
Nov. 13; Crowne Plaza Hotel Baton Rouge



Louisiana Hospital Association

Management Corporation

2020 Education Calendar

Visit www.lhaonline.org/events/event_list.asp for updated information.

February	Seminar	Faculty	Location	City
Feb. 26	Medicare & Medicaid Overpayments and Self-Disclosures	Zach Buxton and Kim Lammers	Webinar	
Feb. 27	The CMS Hospital CoPs Made Easy 2020 (Part 4)	Sue Dill Calloway	Webinar	
March	Seminar	Faculty	Location	City
March 3-4	Credentialing Boot Camp	Kathy Matzka, CPMSM, CPSC	LHA Conference Ctr.	Baton Rouge
March 3	Don't Delay Preparing for the Hospital Price Transparency Disclosures: OPPIs & IPPS Final Rules	Robert Threlkeld, Partner, Elliott Coward, Assoc.	Webinar	
March 5	The CMS Hospital CoPs Made Easy 2020 (Part 5)	Sue Dill Calloway	Webinar	
March 6	Coronavirus Rapid Preparation: Ensuring Operational, Legal and Financial Readiness	Jolene H. Calla, Delphine O'Rourke and Mark Ross	Webinar	
March 10	Environment of Care Updates and Review	Fred Osborne, PE	LHA Conference Ctr.	Baton Rouge
March 10	Where Governance Models are Going: Trends Toward 2025 – Part 1 of 4	Les Wallace, Ph.D.	Webinar	
March 10	340B Webinar: Regulatory Update – Past, Present and Future	Jeff Davis, Baker Donelson	Webinar	
March 11	Payor Day with Medicaid Payors	Various Payors	LHA Conference Ctr.	Baton Rouge
March 12	2020 Labor and Employment Conference for Healthcare Professional	Multiple	Lod Cook Hotel	Baton Rouge
March 17	LDH Health Standards	Various	LHA Conference Ctr.	Baton Rouge
March 18	PLA 300 – Define	A3 Healthcare	LHA Conference Ctr.	Baton Rouge
March 23	Professionals and Social Media	Dr. Gerald Hickson	Webinar	
March 24	PLA 200 – Negotiation, Influence and Conflict Resolution	Marcus J. Leonard, PhD	LHA Conference Ctr.	Baton Rouge
March 31 & April 1	Emerging Healthcare Leadership Academy	Devin Lemoine	LHA Conference Ctr.	Baton Rouge
April	Seminar	Faculty	Location	City
April 2	Advanced Credentialing	Kathy Matzka, CPMSM, CPSC	LHA Conference Ctr.	Baton Rouge
April 3	LAHQ Spring Conference	Various Speakers	LHA Conference Ctr.	Baton Rouge
April 8	careLearning User Group Meeting	careLearning	LHA Conference Ctr.	Baton Rouge
April 7	Essentials of Hospital Finance for Governing Boards – Part 2 of 4	Deborah Whitley	Webinar	
April 7	Radiology CMS CoPs	Sue Dill Calloway, RN, JD	Webinar	
April 14	ER and Outpatient CMS CoPs	Sue Dill Calloway, RN, JD	Webinar	
April 15	PLA 300 – Measure	A3 Healthcare	LHA Conference Ctr.	Baton Rouge
April 21	Swing Bed CMS CoPs	Sue Dill Calloway, RN, JD	Webinar	
April 22-24	LONL Annual Conference	Various	Renaissance Hotel	Baton Rouge
April 28-29	Infection Prevention Bootcamp	Beverly Burt	LHA Conference Ctr.	Baton Rouge
April 30	ICD 10 CM Coding – “2020 Vision”	Jean Ann Hartzell Minzey, RHIA, CHA, CPC	LHA Conference Ctr.	Baton Rouge
May	Seminar	Faculty	Location	City
May 5	Payor Day with Commercial Plans	Various Payors	LHA Conference Ctr.	Baton Rouge
May 7	Critical Coaching Skills	Debra Gerardi, JD, MPH, RN	LHA Conference Ctr.	Baton Rouge
May 19	PLA 200 – Physician Engagement	Stephen Beeson, MD	LHA Conference Ctr.	Baton Rouge
May 19	Grievance CMS CoPs	Sue Dill Calloway, RN, JD	Webinar	
May 20	Successful Management of Water Quality Bacteria in Healthcare	Andrew Streifel	LHA Conference Ctr.	Baton Rouge

May 21	EMTALA Program	Nancy Ruzicka	LHA Conference Ctr.	
May 26	Documentation CMS CoPs	Sue Dill Calloway, RN, JD	Webinar	
May 27	SEPSIS Seminar	Kathleen Vollman MSN, RN, CCNS, FCCM, FCNS, FAAN	LHA Conference Ctr.	Baton Rouge
June	Seminar	Faculty	Location	City
June 9	Telemedicine CMS CoPs	Sue Dill Calloway, RN, JD	Webinar	
June 9	Building and Fostering a High-Performing Board – Part 4 of 4	Debra Stock	Webinar	
June 9	340B Webinar: Innovation Targeting the Uninsured	TBA	Webinar	
June 10	PLA 300 – Analyze	A3 Healthcare	LHA Conference Ctr.	Baton Rouge
June 17	Medicaid Managed Care: Understanding Tools Available to Dispute Denials	Kevin Bridwell and Greg Waddell	CHRISTUS St. Frances Cabrini	Alexandria
June 18	Medicaid Managed Care: Understanding Tools Available to Dispute Denials	Kevin Bridwell and Greg Waddell	LHA Conference Ctr.	
June 23	Restraint & Seclusion CMS Conditions of Participation	Sue Dill Calloway, RN, JD	Webinar	
July	Seminar	Faculty	Location	City
July 9	Discharge Planning CMS CoPs	Sue Dill Calloway, RN, JD	Webinar	
July 20-22	LHA Summer Conference & Annual Membership Meeting	Various	Perdido Beach Resort	Orange Beach
July 29	CMS Hospital CoPs Made Easy 2020 Part 1 of 5	Sue Dill Calloway, RN, JD	Webinar	
August	Seminar	Faculty	Location	City
Aug. 4	Safe Injection Practices CMS CoPs	Sue Dill Calloway, RN, JD	Webinar	
Aug. 5	PLA 300 – Improve	A3 Healthcare	LHA Conference Ctr.	Baton Rouge
Aug. 5	CMS Hospital CoPs Made Easy 2020 Part 2 of 5	Sue Dill Calloway, RN, JD	Webinar	
Aug. 6	Contract CMS Hospital CoPs	Sue Dill Calloway, RN, JD	Webinar	
Aug. 12	CMS Hospital CoPs Made Easy Part 3 of 5	Sue Dill Calloway, RN, JD	Webinar	
Aug. 18	Informed Consent CMS CoPs	Sue Dill Calloway, RN, JD	Webinar	
Aug. 19	Infection Control Compliance with the Joint Commission	Nancy Abrusley, RN, BSN	LHA Conference Ctr.	
Aug. 19	CMS Hospital CoPs Made Easy Part 4 of 5	Sue Dill Calloway, RN, JD	Webinar	
Aug. 25-26	Charge Nurse Leadership	Elizabeth Larson, RN	LHA Conference Ctr.	Baton Rouge
Aug. 26	CMS Hospital CoPs Made Easy Part 5 of 5	Sue Dill Calloway, RN, JD	Webinar	
September	Seminar	Faculty	Location	City
Sept. 1-2	Team STEPPS Workshop	TBA	LHA Conference Ctr.	Baton Rouge
Sept. 2	Critical Access Hospital CMS CoPs Made Easy 2020 Part 1 of 4	Sue Dill Calloway, RN, JD	Webinar	
Sept. 8	PLA 200 – Critical Coaching & Mentoring	Success Labs	LHA Conference Ctr.	Baton Rouge
Sept. 8	340B Webinar: Innovation with Contract Pharmacy	SunRX	Webinar	
Sept. 9	Critical Access Hospital CMS CoPs Made Easy 2020 Part 2 of 4	Sue Dill Calloway, RN, JD	Webinar	
Sept. 15	HR Symposium	TBA	LHA Conference Ctr.	Baton Rouge
Sept. 15	Dietary CMS CoPs	Sue Dill Calloway, RN, JD	Webinar	
Sept. 16	Payor Day with Medicare/Medicare Advantage and Dual Eligible Plans	Various Payors	LHA Conference Ctr.	Baton Rouge
Sept. 16	Critical Access Hospital CMS CoPs Made Easy 2020 Part 3 of 4	Sue Dill Calloway, RN, JD	Webinar	
Sept. 17	Advanced Directives CMS Conditions of Participation	Sue Dill Calloway, RN, JD	Webinar	
Sept. 22	Critical Coaching Skills	Gloria Burns, Success Labs	LHA Conference Ctr.	Baton Rouge
Sept. 23	Critical Access Hospital CMS CoPs Made Easy 2020 Part 4 of 4	Sue Dill Calloway, RN, JD	Webinar	
Sept. 24	Hourly Rounding/Bedside Shift Report	Katie Owens	Webinar	
Sept. 24	Advanced Infection Prevention		LHA Conference Ctr.	Baton Rouge
Sept. 29	Medication Management CMS CoPs	Sue Dill Calloway, RN, JD	Webinar	

October	Seminar	Faculty	Location	City
Oct. 7	PLA 300 – Control, Results and Graduation	A3 Healthcare	LHA Conference Ctr.	Baton Rouge
Oct. 13	Behavioral Health Law Update	TBA	LHA Conference Ctr.	Baton Rouge
Oct. 14	Payor Day with Behavioral Health Plans	Various Payors	LHA Conference Ctr.	Baton Rouge
Oct. 20	Life Safety Code Updates & Review	Fred Osborne, PE	LHA Conference Ctr.	Baton Rouge
Oct. 21-22	Leadership Development Institute	Devin Lemoine	LHA Conference Ctr.	Baton Rouge
November	Seminar	Faculty	Location	City
Nov. 4	Healthcare Finance for the Non-Financial Leaders	William Ward, Jr.	LHA Conference Ctr.	Baton Rouge
Nov. 4-5	LHA Rural Health Leadership Conference	Various	Renaissance Hotel	Baton Rouge
Nov. 6	Health Law Symposium	Various	LHA Conference Ctr.	Baton Rouge
Nov. 10	PLA 200 Healthcare Finance for Physicians: Financial Analysis – Making Business Decisions with Numbers	William Ward, Jr.	LHA Conference Ctr.	Baton Rouge
Nov. 13	LHA 2020 PR & Marketing Fall Program and Pelican Awards Luncheon	Various	Crowne Plaza Hotel	Baton Rouge
Nov. 18	Payor Day with Veterans Health Administration	Various Payors	LHA Conference Ctr.	Baton Rouge
December	Seminar	Faculty	Location	City
Dec. 1	Medicare 101 Basics with Novitas Experts	Novitas	LHA Conference Ctr.	Baton Rouge
Dec. 2-3	Quality Boot Camp	TBA	LHA Conference Ctr.	Baton Rouge
January 2021	Seminar	Faculty	Location	City
Jan. 19-20	Winter Healthcare Leadership Symposium	Various Speakers	Renaissance Hotel	Baton Rouge