



EDUCATION WEBINARS

A New Law for Hospitals; Discrimination; Interpreter and More: Complying with Section 1557: OCR and CMS Hospital CoPs

DATE

Thursday, April 27, 2017
9:00 a.m. – 11:00 a.m. (CST)

WHO SHOULD PARTICIPATE

Risk Managers, Patient Advocates, Consumer Advocates, Healthcare Attorneys, Compliance Officers, Chief Medical Officers, CEOs, COOs, CNOs, Nurse Managers, ED Managers, Physicians, Mid Levels, Policy Committee, Nurses, Nurse Supervisors, Directors of Registration, Directors of Physician Office Practices, Human Resources, person in charge of Interpreting Services, Directors of Education, and anyone else involved in complying with federal laws and the hospital CoPs.

REGISTRATION DEADLINE

Registrations are due into the LHA office one week prior to the webinar in order to ensure timely delivery of instructions and handout.

LHA Website:

http://www.lhaonline.org/events/event_list.asp

OVERVIEW

This webinar will discuss a law that applies to hospitals and other healthcare providers such as physician offices and nursing homes. Have you posted the required sign, amended the patient rights statement, trained your staff, or written your policies yet? Have you selected an employee, such as a patient advocate, to address any grievances on discrimination? The new law addresses a civil rights law for healthcare providers and others and addresses nondiscrimination, required signs and notices, interpreters, and more under Section 1557 of the Affordable Care Act. It builds on long standing and familiar federal civil rights laws. This is the first law to prohibit discrimination on the basis of sex (which includes gender, gender identity and sex stereotyping) in covered health programs and activities. This program will also cover the CMS proposed changes to the hospital CoPs to implement this new law under the Hospital Improvement Act. CMS noted there were no prohibitions in the hospital CoPs on gender identities, which can be a barrier to seeking care. Hospitals are required to have a policy on nondiscrimination and must educate their staff. This program will help meet the education requirements to ensure your employees know and follow this law. Case scenarios will be discussed. Resources will be provided such as a list of each state's 15 taglines, and OCR has these in 64 languages. Sample notice to be posted and sample grievance procedure will also be provided.

LEARNING OBJECTIVES:

- Recall that CMS has proposed changes to the hospital CoPs regarding the Section 1557 rules on nondiscrimination;
- Discuss that hospitals are required to post a sign regarding nondiscrimination;
- Describe that the hospital must use 15 taglines so patients are aware they are entitled to an interpreter at no cost;
- Recall that the Office of Civil Rights is the main enforcer of Section 1557; and
- Discuss that the hospital must have a designated person to work with patients who file a grievance related to nondiscrimination.

MEET YOUR FACULTY:

Sue Dill Calloway, President, Patient Safety and Health Care Education and Consulting

Sue has been a nurse attorney and consultant for more than 30 years. Currently, she is president of Patient Safety and Healthcare Education and Consulting and was previously the chief learning officer for the Emergency Medicine Patient Safety Foundation. She has conducted many educational programs for nurses, physicians and other healthcare providers. She has authored over 100 books and numerous articles. She is a frequent speaker and is well known across the country in the area of healthcare law, risk management and patient safety.



EDUCATION WEBINARS

9521 Brookline Avenue, Baton Rouge, LA | Phone (225) 928-0026 | Fax (225) 923-1004 | www.lhaonline.org

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REGISTRATION: Registrations may be sent via fax to (225) 923-1004. VISA, Master Card, Discover or American Express are accepted. All information is handled through a confidential fax and blotted out before it is forwarded to the registrar. Email confirmations will be sent to all registrants who list an accurate email address.

CANCELLATION POLICY: Cancellations received in writing up to one week prior to a scheduled event will be charged a cancellation fee of \$40 (per person, per event). Cancellations received less than one week prior to the scheduled event, or individuals who fail to attend, are **non-refundable**. Registrants who are unable to attend an LHA educational event are permitted to, and encouraged to send a substitute without incurring a cancellation fee. Please send written notice of any substitutions prior to the scheduled event.

TRANSFER POLICY: If you are unable to attend the program for which you have registered and choose not to send a substitute, you may transfer your registration to another program. The LHA will hold your credit for a period of one year following the start date of the program for which you were originally registered. Transfers must be made in writing prior to the scheduled event, and a \$40 transfer fee will be charged.

AMERICANS WITH DISABILITIES ACT: The LHA will make every effort to provide reasonable accommodations for physically-challenged attendees who require special services. When registering, please attach a written description of needs to the application.

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PRICE

- Member Hospital/Person-\$200 (Includes one phone line per site)
- Non-Member Hospital/Person-\$250 (Includes one phone line per site)

Each additional phone line will be billed at the LHA Member/Non-Member rate. Advance registration is REQUIRED to ensure delivery of instructional materials.

Make check payable and mail to:

Louisiana Hospital Association – Management Corporation
9521 Brookline Avenue, Baton Rouge, Louisiana 70809-1431
Phone: (225) 928-0026

Fax registration to: (225) 923-1004

Name: _____

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Credit Card #: _____

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Name on Card (please print): _____

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