DATE:
Tuesday, July 28, 2020
9:00 a.m. – 11:00 a.m. (CDT)

WHO SHOULD PARTICIPATE:
CNOs, CMOs, nurses, nurse educators, RAC coordinators, quality improvement staff, regulation and accreditation staff, risk management team members, patient safety officers, hospital legal counsel and compliance officers

REGISTRATION DEADLINE:
Registrations are due into the LHA office one week prior to the webinar in order to ensure timely delivery of instructions and handout.

LHA WEBSITE:
http://www.lhaonline.org/events/event_list.asp

OVERVIEW:
This webinar is a must-attend program for any nurse, physician, or professional working in healthcare today. Accurate, concise documentation in medical records is the key to preventing claims of fraud and abuse and is vital if the records are reviewed by the Recovery Audit Contractors (RACs), the Office of Inspector General (OIG), or the Centers for Medicare and Medicaid Services (CMS). Yet many hospitals have seen an increase in documentation problems with the introduction of electronic health records.

Our expert speaker will discuss the importance of documentation to avoid allegations of malpractice, substandard care, accreditation nightmares, and denial of reimbursement, and they will provide more than 50 recommendations to improve documentation. The presentation will cover key problematic Joint Commission (TJC) and CMS Hospital Conditions of Participation (CoP) requirements. The presenters will also identify issues that must be documented in order to be reimbursed by CMS; discuss ways to avoid allegation of fraud, abuse, and improper documentation; and review the new Medicare Outpatient Observation Notice (MOON) form for 2020.

This program will assist in determining the fields that should be present as hospitals amend electronic medical records to capture the elements required by CMS and TJC, including requirements for protocols, standing orders, and order sets.

OBJECTIVES:
At the conclusion of this session, participants will be able to:
• Discuss two recommendations or tips to improve documentation to reduce the risk of liability;
• Explain what should be documented in the assessment of pain;
• Describe that TJC has the Record of Care chapter, which includes many things that must be documented in the medical record;
• Explain the CMS requirements that all orders be in writing in the order sheet even if hospitals use approved protocols; and
• Discuss that both CMS and TJC have standards that require specific documentation of verbal orders.

MEET YOUR FACULTY:
Sue Dill Calloway, President
Patient Safety and Health Care Education and Consulting
Sue Dill Calloway has been a nurse attorney and consultant for more than 30 years. Currently, she is president of Patient Safety and Healthcare Education and Consulting and previously was the chief learning officer for the Emergency Medicine Patient Safety Foundation. She has conducted many educational programs for nurses, physicians and other healthcare providers. She has authored more than 100 books and numerous articles. She is a frequent speaker and is well known across the country in the area of healthcare law, risk management, and patient safety.
Clinical Documentation Update 2020: Ensuring Compliance

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REGISTRATION:
Registrations may be sent via fax to (225) 923-1004. VISA, Master Card, Discover or American Express are accepted online only. Email confirmations will be sent to all registrants who list an accurate email address.

CANCELLATION POLICY:
Cancellations received in writing up to one week prior to a scheduled event will be charged a cancellation fee of $40 (per person, per event). Cancellations received less than one week prior to the scheduled event, or individuals who fail to participate, are non-refundable. Registrants who are unable to participate in an LHA educational event are permitted to, and encouraged to, have a substitute participate without incurring a cancellation fee. Please send written notice of any substitutions prior to the scheduled event.

TRANSFER POLICY:
If you are unable to participate in the program for which you have registered and choose not to have a substitute, you may transfer your registration to another program. The LHA will hold your credit for a period of one year following the start date of the program for which you were originally registered. Transfers must be made in writing prior to the scheduled event, and a $40 transfer fee will be charged.

AMERICANS WITH DISABILITIES ACT:
The LHA will make every effort to provide reasonable accommodations for physically-challenged participants who require special services. When registering, please attach a written description of needs to the application.

REGISTER ONLINE: https://www.lhaonline.org/event/DocumentationCoP

Price: Per Facility/Per Session Date
- Member Hospital: $200 (Per Person) $100.00 (Per Facility) 50% of the Hospital Member registration fee is being waived because of the COVID-19 pandemic.
- Associate or Corporate Member: $225 (Per Person) $180.00 (Per Facility) A 20% registration fee discount is being applied for Associate or Corporate Members because of the COVID-19 pandemic.
- Non-Member Hospital: $400 (Per Person) $360.00 (Per Facility) A 10% registration fee discount is being applied because of the COVID-19 pandemic.

IF PAYING BY CHECK, MAKE CHECK PAYABLE AND MAIL TO:
Louisiana Hospital Association – Management Corporation
9521 Brookline Avenue, Baton Rouge, Louisiana 70809-1431
Phone: (225) 928-0026

LHA Code #M2049059