The Resilient Healthcare Leaders Workshop Series

OVERVIEW:
For healthcare organizations to remain competitive in an evolving healthcare market, our leaders and organizations must be equipped to inspire others, think strategically, and drive results during times of volatility, complexity and uncertainty. The LHA is providing hospital leaders and their teams with tactics and training for responding and recovering with agility and resilience and to set their facilities apart by increasing their knowledge base and forging ahead. This interactive virtual workshop series covers vital, valuable topics for successful leadership in a complex and everchanging world.

PROGRAM OBJECTIVES:
- Learn about the Volatile, Uncertain, Complex and Ambiguous (VUCA) business environment, and develop strategies and tools to become a more agile and resilient leader;
- Discover strategies for leading more effectively and strategically during change and uncertainty;
- Assess and strategize on developing and building team capacity for more impact;
- Learn from the experience of senior healthcare leaders through an Executive Panel Q&A; and
- Create a mini-resilient leadership development plan to improve effectiveness and add value in personal leadership, with your team and in the organization.

MEET YOUR FACULTY:
Devin Lemoine, President/Owner, Success Labs
Success Labs is a strategic organizational and leadership development company that uses innovative techniques and coaching to position people to grow and companies to succeed. Devin Lemoine leads a team of five, highly-experienced consultants with expertise in organizational development and competency-based systems. For more than 15 years, she has partnered with companies to successfully grow their teams and talent during times of growth, change and transition. Her experience includes creating custom leadership development and succession planning processes. Additionally, her work includes facilitating and managing strategic planning for companies in a variety of industries including healthcare, manufacturing, communications, service-based and not-for-profits.

REGISTRATION DEADLINE:
Registrations are due into the LHA office one week prior to the webinar in order to ensure timely delivery of instructions and handouts.
NOTE: THIS SERIES REQUIRES THE PARTICIPANT TO USE A VIDEO AND AUDIO CONNECTION DUE TO THE INTERACTIVE CONTENT PROVIDED.

This series provides the seasoned, mature leader and the new, emerging leader the opportunity to obtain and develop skills to help weather the professional and personal storms that we all face during our careers and lifetimes. Just as our knowledge and wisdom builds with each experience, this course is designed to be very experiential and interactive, and the sessions “build” on each other, reinforcing previously-introduced material while introducing new content. Therefore, the need to commit and obligate yourself to participate in all six learning sessions will provide the best educational experience, and the LHA will give priority to those willing to make that commitment.

COMMITMENT: This six-session course is limited to 60 slots statewide. Since the LHA is subsidizing the full cost of this valuable education for our hospital members, and given the limited availability, please complete the registration only if you can meet the full commitment requirements that follow. By completing this registration, you are attesting to your full commitment to attend and actively participate in all six training sessions and a coaching session, and to completing all assignments or projects by the assigned due dates.

CONTINUING EDUCATION: To meet the LHA's obligations and requirements for issuing continuing education, each participant will be required to complete all six sessions to be awarded continuing education. Partial (per session) continuing education credit will not be awarded. In order to accurately capture your attendance in all sessions, you will be required to register for each session individually, using a computer. A Zoom link will be provided, requiring you to register before each session. This enables us to identify you by your email address and documents your participation. Due to technical limitations, cell phone registration cannot be used.

- What traits and competencies are essential to effectiveness in the VUCA business world, including ownership mindset, purpose, relationships and problem solving.

Part 2: Sept. 16, 2020: Strategy in a VUCA Event; Responding & Recovering from COVID-19
- Discuss and produce a mini strategy to build a more agile team, department or organization for the VUCA business environment.

- Identify the relationships most important to success; build a plan to increase connection and increase team capacity.

Part 4: Sept. 23, 2020: Executive Leadership Panel
- Q&A with seasoned healthcare clinical and operations executives; ask questions and discuss the process of responding and recovering during challenging times.

- Create a mini individual development plan to be more agile and resilient, and add value in personal leadership, with the team and in the organization; build on strengths, attack challenge areas and grow skills for the future.

Part 6: Group Coaching Roundtable (Follow-Up Session/Check In)
- This workshop series includes a small group roundtable coaching session for support and accountability. We will discuss your progress, as you work on your resilient leadership plan, including wins, challenges and accountability for action and next steps.
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Workshop Series Dates: Sessions 1-5: 9:30 a.m. - 11:30 a.m.

Part 1: Tues., Sept 15, 2020
Part 3: Tues., Sept 22, 2020
Part 5: Tues., Sept 29, 2020

Times will be assigned during Part 5.

Register Online: https://www.lhaonline.org/event/ResilientLeaderFall2020

Series Price:
- Member Hospital Member: $395 (Per Person) $0.00 (Per Person)
  100% of LHA Member Hospital registration fee being waived due to the COVID-19 Pandemic
- Associate or Corporate Member: $500 (Per Person) $400.00 (Per Person)
  20% registration fee discount for Associate or Corporate Member due to the COVID-19 Pandemic
- Non-Member Hospital: $800 (Per Person) $720.00 (Per Person)
  10% registration fee discount for Non-Member Hospital due to the COVID-19 Pandemic

Make check payable and mail to:
Louisiana Hospital Association – Management Corporation
9521 Brookline Avenue, Baton Rouge, Louisiana 70809-1431
Phone: (225) 928-0026

REGISTRATION: Registrations are accepted online only. VISA, Master Card, Discover or American Express are accepted. Email confirmations will be sent to all registrants who list an accurate email address.

CANCELLATION POLICY: Cancellations received in writing up to one week prior to a scheduled event will be charged a cancellation fee of $40 (per person, per event) if a payment was required. Cancellations received less than one week prior to the scheduled event, or individuals who fail to attend, are non-refundable. Registrants who are unable to participate in an LHA educational event are permitted, and encouraged, to have a substitute without incurring a cancellation fee. Please send written notice of any substitutions prior to the scheduled event.

TRANSFER POLICY: If you are unable to attend the program for which you have registered and choose not to have a substitute, you may transfer your registration to another program. The LHA will hold your credit for a period of one year following the start date of the program for which you were originally registered. Transfers must be made in writing prior to the scheduled event, and a $40 transfer fee will be charged if a payment was required.

AMERICANS WITH DISABILITIES ACT: The LHA will make every effort to provide reasonable accommodations for physically-challenged attendees who require special services. When registering, please attach a written description of needs to the application.