OVERVIEW:
This one-hour overview will provide insights into the CareGiver Heroes Micro-Webinar series designed to be a resource for every personnel level within a hospital to provide caregivers with practical, positive, inspirational support in uncertain times.

CareGiver Heroes is a series of five-minute video insights and strategies that educate and inspire, featuring 70+ of North America’s premier keynote speakers to share with hospital members and their teams.

Healthcare Leaders Say It Best:
“Get your folks in front of Caregiver Heroes videos to hear invaluable messages of how much they are appreciated. These inspirational mini webinars strengthen the resolve of our frontline and gives them hope and are needed and timely.” - Springhill Medical Center CEO Mike Patronis.

TOPICS COVERED:
- Empower and create continuous supportive teamwork;
- Model personal resilience;
- Ensure frequent, two-way, authentic communication at every level;
- Avoid caregiver burnout by treating every employee as if he/she were the only employee;
- Transform staff morale and foster an appreciation and recognition culture; and
- Be re-inspired to fully realize the potential of service to others.

MEET YOUR FACULTY:
Brian Lee, CSP, is one of North America’s leading experts in the field of world-class patient experience, staff engagement and culture change. He is a recognized author on HCAHPS improvement and value-based purchasing. Lee is known for his passion and enthusiasm in delivering inspirational keynote presentations that create impact and bring transformation to healthcare organizations. This internationally-acclaimed and bestselling author has been featured as the keynote speaker at conferences in more than 14 countries. He travels 150,000 miles every year and has spoken in every state and province in North America.
CareGiver Heroes Series Overview:
How to Inspire CareGiver Heroes Every Day

REGISTER ONLINE:  https://www.lhaonline.org/event/CareGiverHeroes2020

DATE:  Tuesday, September 15, 2020  TIME:  2:00 p.m. – 3:00 a.m. CDT

PRICE:

☐ Member Hospital Member: $200 (Per Person) $0.00 (Per Person)
   100% of the LHA Member Hospital registration fee is being waived because of the pandemic.

☐ Associate or Corporate Member: $250 (Per Facility) $200.00 (Per Facility)
   20% of the registration fee is being discounted for Associate or Corporate Members because of the pandemic.

☐ Non-Member Hospital: $400 (Per Facility) $360.00 (Per Facility/Webinar)
   10% registration fee discount for Non-Member because of the pandemic.

Make check payable and mail to:
Louisiana Hospital Association – Management Corporation
5200 Brookline Avenue, Baton Rouge, Louisiana 70809-1431
Phone: (225) 928-0026

REGISTRATION:  Registrations are accepted online only. VISA, Master Card, Discover and American Express are accepted. Email confirmations will be sent to all registrants who list an accurate email address.

CANCELLATION POLICY:  Cancellations received in writing up to one week prior to a scheduled event will be charged a cancellation fee of $40 (per person), if a payment was required. Cancellations received less than one week prior to the scheduled event, or individuals who fail to attend, are non refundable. Registrants who are unable to participate in an LHA educational event are permitted, and encouraged, to have a substitute without incurring a cancellation fee. Please send written notice of any substitutions prior to the scheduled event.

TRANSFER POLICY:  If you are unable to attend the program for which you have registered and choose not to have a substitute, you may transfer your registration to another program. The LHA will hold your credit for a period of one year following the start date of the program for which you were originally registered. Transfers must be made in writing prior to the scheduled event, and a $40 transfer fee will be charged, if a payment was required.

ACCOMMODATIONS:  Please contact the LHA if you have a disability that may require special accommodations for this educational opportunity. The LHA is committed to ensuring full accessibility for all registrants.

LHA # M2049080